

Assistance to Syrian Refugees outside of camps in Jordan

24 March 2012



Outreach and Assessments

Assistance to urban refugee is provided through 3 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

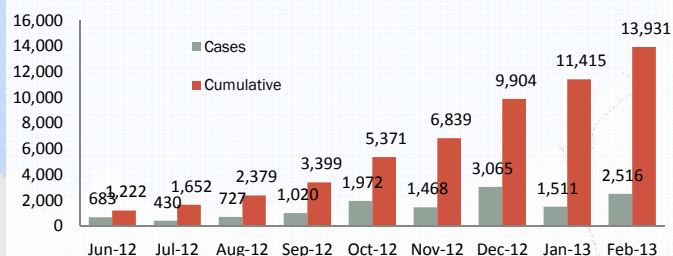
Infolines



8h / 5 days service to answer questions and petitions from refugees

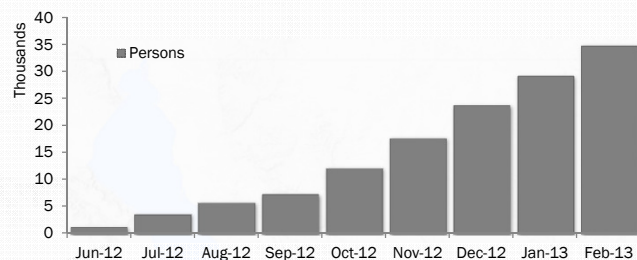
Home Visits

Aggregate totals



Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

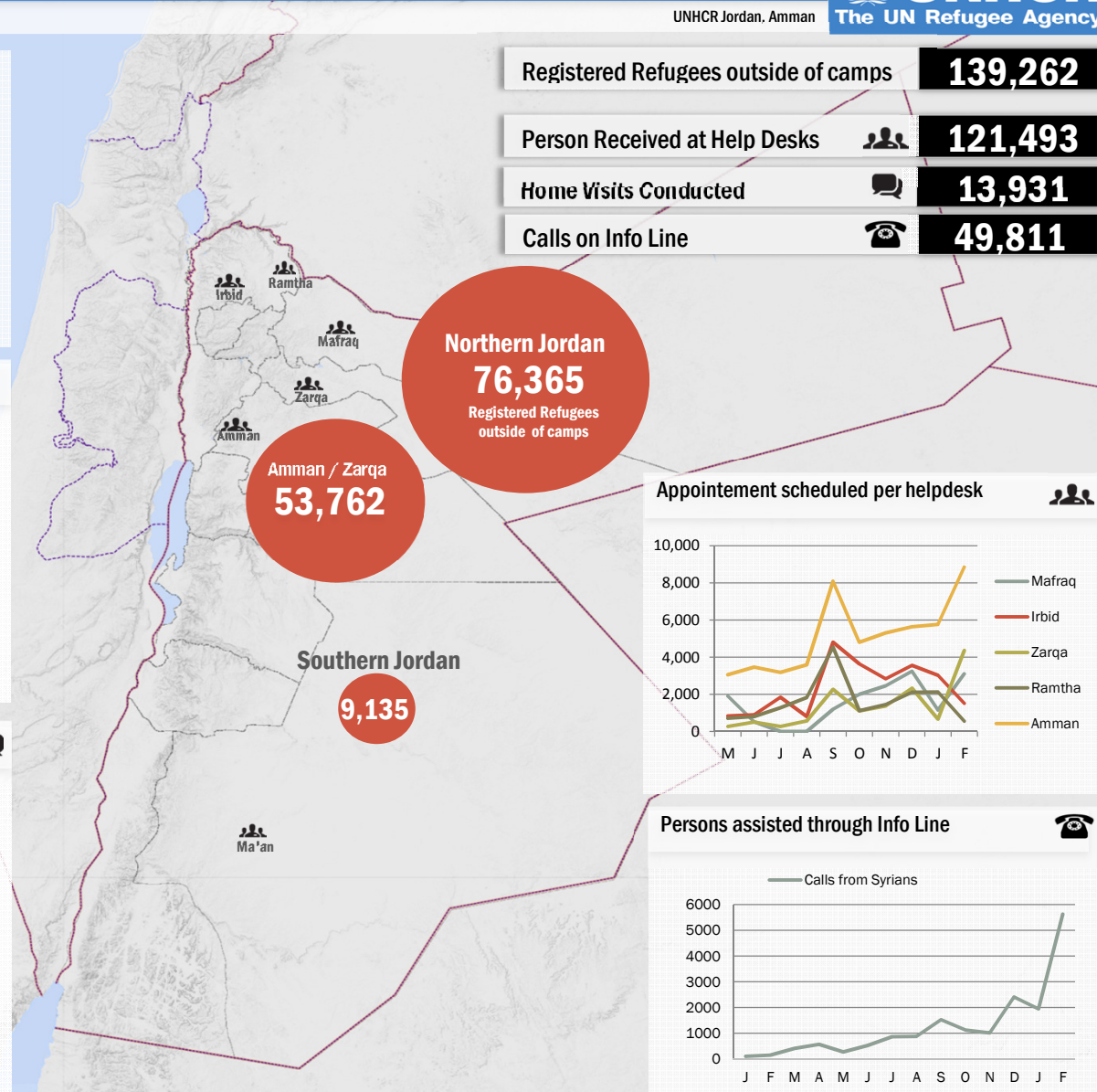
UNHCR Jordan, Amman

Registered Refugees outside of camps **139,262**

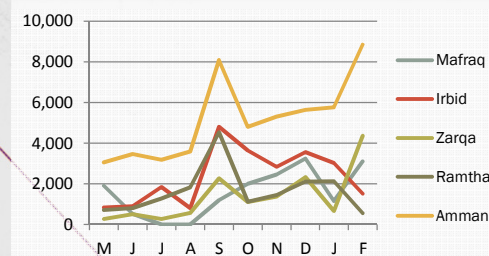
Person Received at Help Desks **121,493**

Home Visits Conducted **13,931**

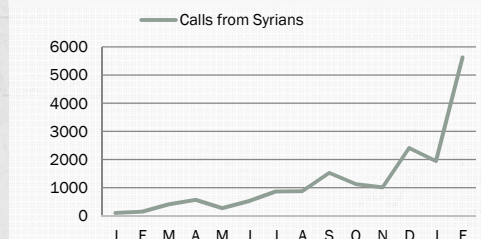
Calls on Info Line **49,811**



Appointment scheduled per helpdesk



Persons assisted through Info Line



<http://data.unhcr.org/syrianrefugees>