

# Assistance to Syrian Refugees outside of camps in Jordan

24 March 2012



## Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 3 channels:

### Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit

Assessment of refugee vulnerability to allocate cash assistance

### Infolines

8h / 5 days service to answer questions and petitions from refugees

Registered Refugees outside of camps **139,262**

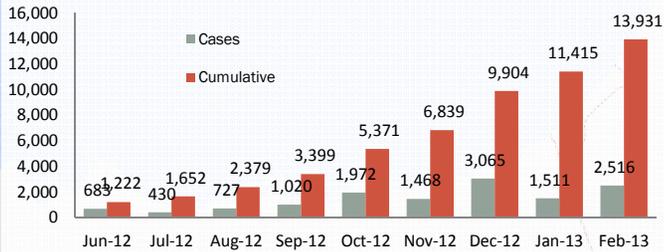
Person Received at Help Desks **121,493**

Home Visits Conducted **13,931**

Calls on Info Line **49,811**

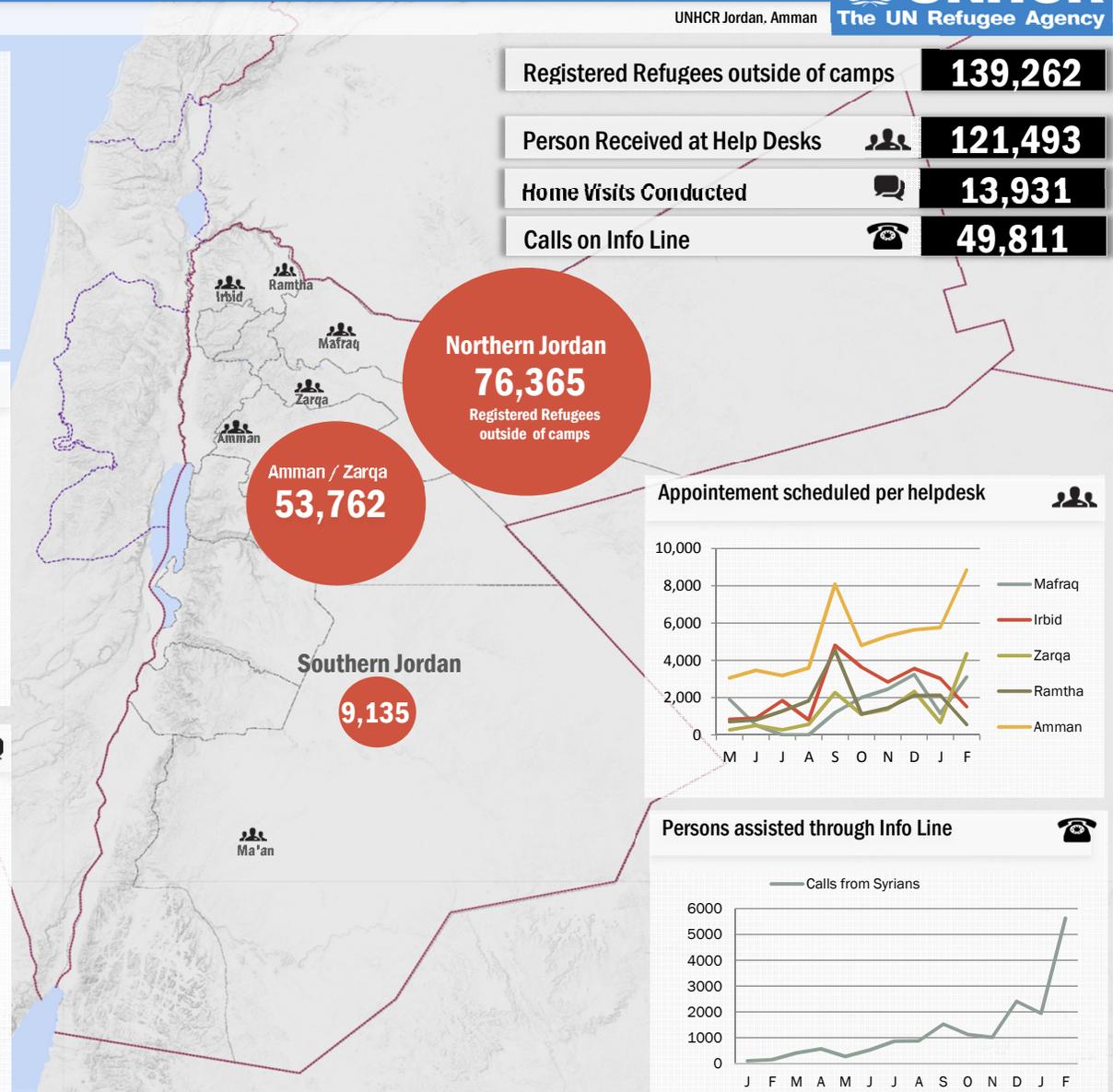
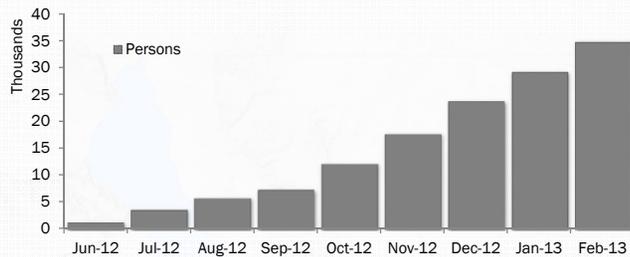
## Home Visits

Aggregate totals



## Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)

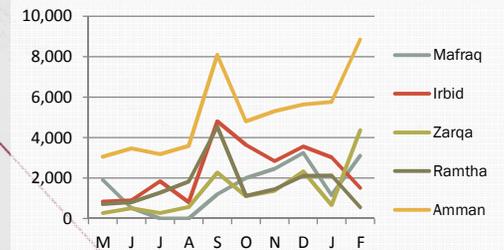


**Northern Jordan**  
76,365  
Registered Refugees outside of camps

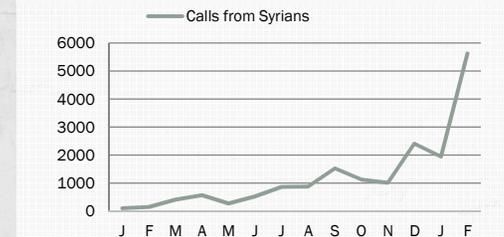
**Amman / Zarqa**  
53,762

**Southern Jordan**  
9,135

## Appointment scheduled per helpdesk



## Persons assisted through Info Line



Sources UNHCR

For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

<http://data.unhcr.org/syrianrefugees>