

## What is UNHCR?

The United Nations High Commissioner for Refugees (UNHCR) is the United Nations agency in charge of protecting refugees and providing them with support.

UNHCR is an independent and apolitical international body. Its primary purpose is to advocate for the rights of refugees.

## What is registration?



Registration is the process where UNHCR interviews you and your family to be able to provide you with protection and certain assistance inside Lebanon.

## Who can register?



Syrian nationals who left Syria as a result of the conflict can **register** with UNHCR if they arrived in Lebanon after March 2011. Syrians with serious protection problems can also register regardless of when they arrived in Lebanon.

## Why should you register?

It is important that you register so you can have access to services that UNHCR and partner organisations offer inside Lebanon. It can also help UNHCR advocate on your behalf with the authorities.

You will get a registration certificate, which will enable you to access assistance. The registration certificate is not a legal document and cannot serve as an ID.

## Do you need to bring any documents to register?

You need to bring all the documents that are in your possession, for each family member that you would like to register. Example: National ID Card, Family Booklet, Passport, Birth Certificate, Marriage Certificate, School certificates/Diplomas, Military Service documents, Individual civil extracts, etc.

## Can you register even if you came to Lebanon through unofficial entry points?

Yes, you can be registered whether you entered through official border crossing points or not.

## Who will have access to your information?

The information you provide UNHCR, including your photos, is confidential and will not be shared without your consent.

## To get an appointment with UNHCR

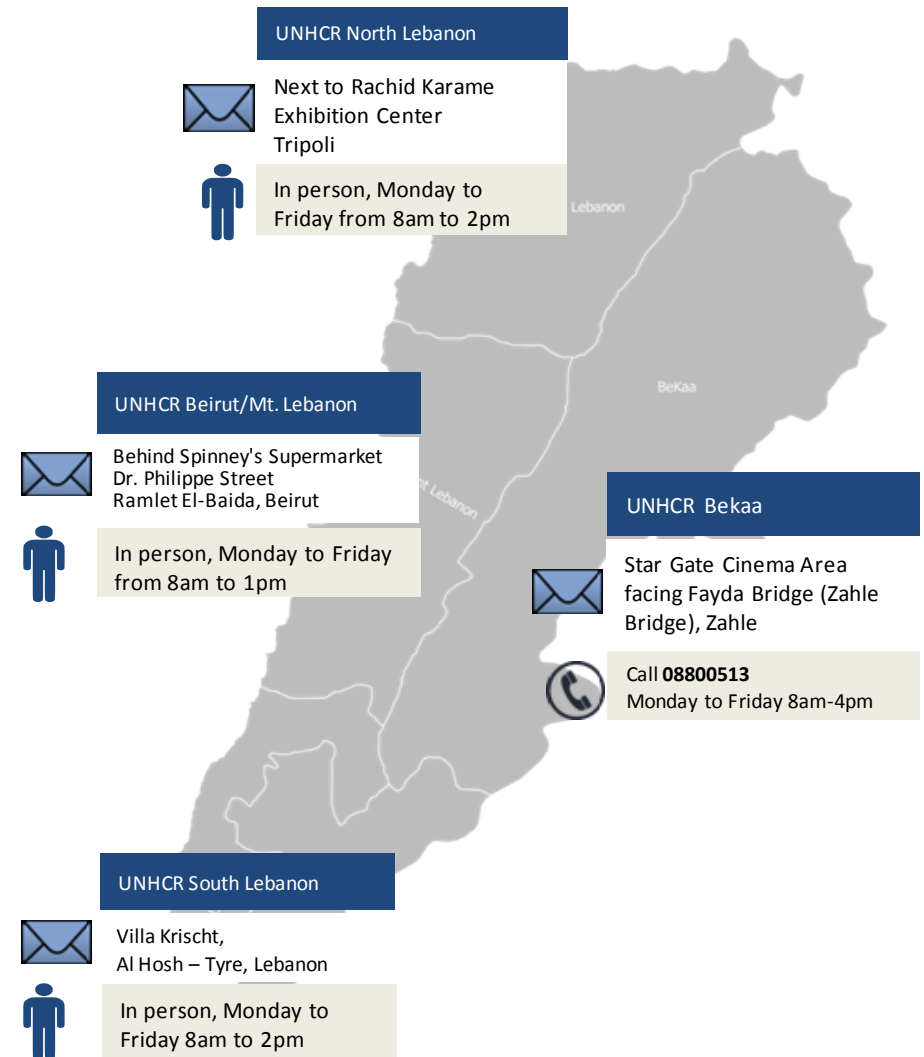
Only one person from your family is required to get an appointment by contacting the UNHCR office nearest you. You will be given a day and a time for your interview.

Once you have settled, please also inform your local community, municipality or religious leaders, that you would like to be registered with UNHCR.

## On the day of your appointment

All your direct family members must be physically present at the time of registration, with all their documents.

Office where here you register	→	North Lebanon	Beirut/Mt. Lebanon	South Lebanon	Bekaa Valley
		Akkar	Aley	Bent Jbeil	Baalbek
		Bcharre	Baabda	Hasbaya	El Hermel
		El Batroun	Beirut	Jezzine	Rachaya
		El Koura	Chouf	Marjaayoun	West Bekaa
		El Minieh-Dennie	El Meten	El Nabatieh	Zahle
		Tripoli	Jbeil	Saida	
		Zgharta	Kesrwane	Sour	



**UNHCR North Lebanon**

Next to Rachid Karame Exhibition Center  
Tripoli

In person, Monday to Friday from 8am to 2pm

**UNHCR Beirut/Mt. Lebanon**

Behind Spinney's Supermarket  
Dr. Philippe Street  
Ramlet El-Baida, Beirut

In person, Monday to Friday from 8am to 1pm

**UNHCR Bekaa**

Star Gate Cinema Area  
facing Fayda Bridge (Zahle Bridge), Zahle

Call **08800513**  
Monday to Friday 8am-4pm

**UNHCR South Lebanon**

Villa Krischt,  
Al Hosh – Tyre, Lebanon

In person, Monday to Friday 8am to 2pm

**All UNHCR services are free of charge. At no point will you be asked to pay for any of the services provided by UNHCR or any of its partners.**

**If you provide false or incomplete information this will be considered fraud and you will lose your entitlement to assistance.**