

# Assistance to Syrian Refugees outside of camps in Jordan

11 July 2013



## Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

### Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit

Assessment of refugee vulnerability to allocate cash assistance

### Infolines

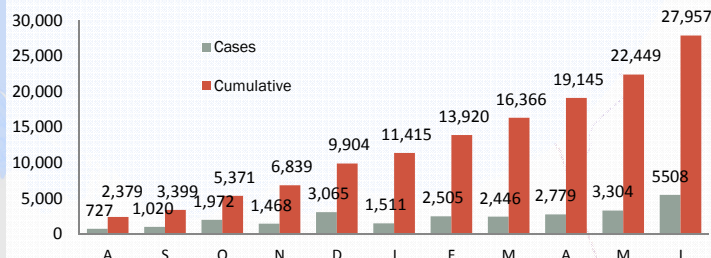
8h / 5 days service to answer questions and petitions from refugees

### Registration

Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

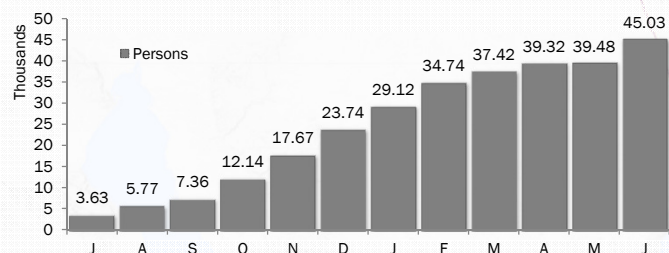
## Home Visits (started in July 2012)

Aggregate totals



## Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

Registered Refugees outside of camps **291,279**

Persons recieved at help desks **222,209**

Home Visits Conducted **27,957**

Calls on Info Line **91,423**

## Northern Jordan

**150,114**

Registered Refugees outside of camps

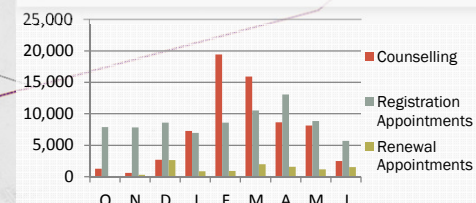
## Amman / Zarqa

**122,435**

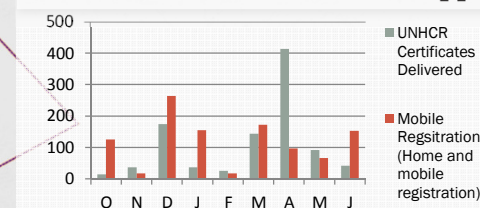
## Southern Jordan

**18,731**

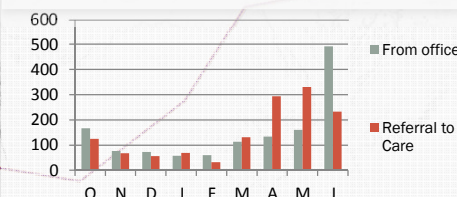
## Persons assisted at help desks



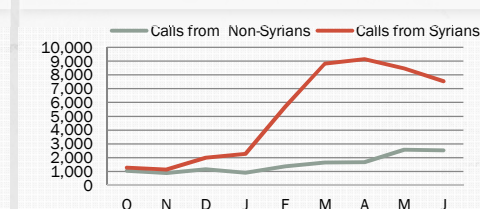
## Mobile Protection



## One time urgent cash assistance



## Calls answered by Info Line



<http://data.unhcr.org/syrianrefugees>