

Assistance to Syrian Refugees outside of camps in Jordan

25 July 2013



Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit

Assessment of refugee vulnerability to allocate cash assistance

Infolines

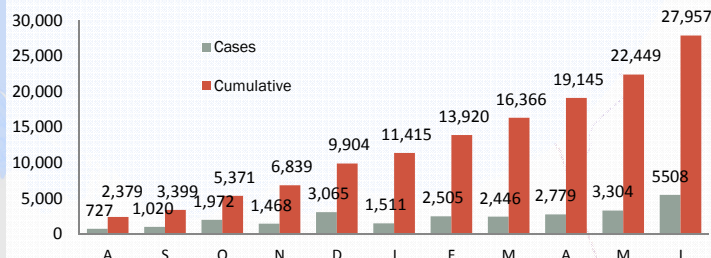
8h / 5 days service to answer questions and petitions from refugees

Registration

Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

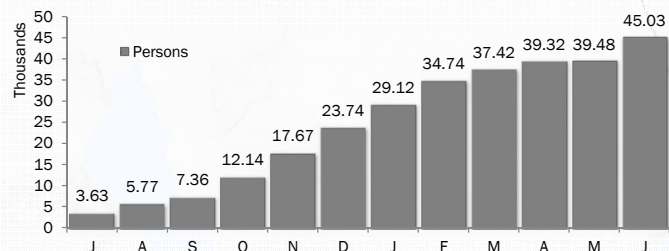
Home Visits (started in June 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in June 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

Registered refugees outside of camps **306,457**

Persons received at help desks **222,209**

Home visits conducted **27,957**

Calls on info line **91,423**

Northern Jordan

158,940

Registered Refugees outside of camps

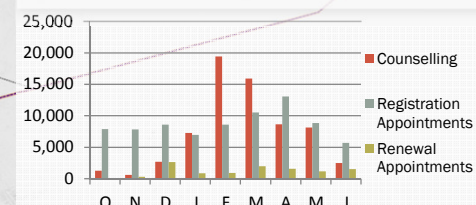
Amman / Zarqa

120,838

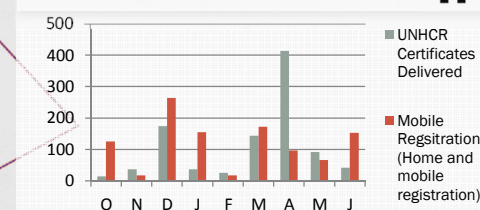
Southern Jordan

26,679

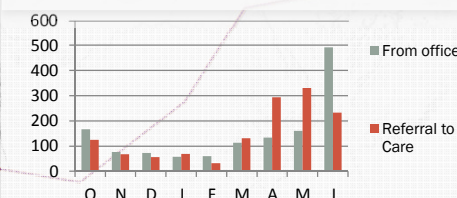
Persons assisted at help desks



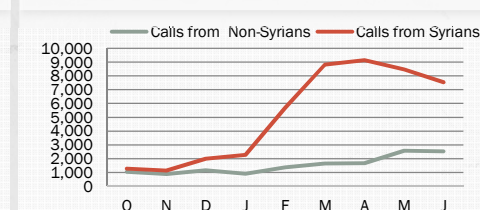
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



<http://data.unhcr.org/syrianrefugees>