

Assistance to Syrian Refugees outside of camps in Jordan

19 September 2013



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration

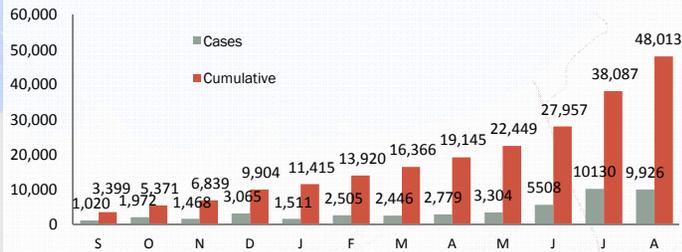


Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps	397,979
Persons received at help desks	244,507
Home visits conducted	48,013
Calls on info line	110,549

Home Visits (started in Sep. 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



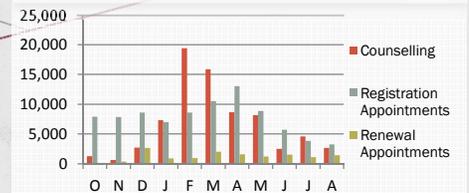
Northern Jordan
204,611
Registered Refugees outside of camps

Amman / Zarqa
167,474

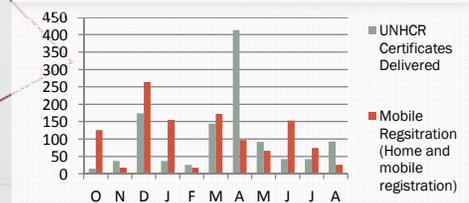
Southern Jordan

25,893

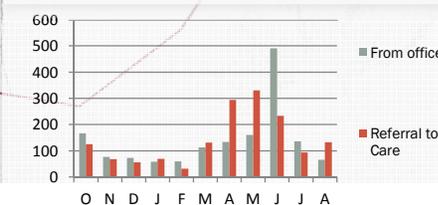
Persons assisted at help desks



Mobile Protection



One time urgent cash assistance



Calls answered by Info Line

