

# Assistance to Syrian Refugees outside of camps in Jordan

01 August 2013



## Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

### Infolines



8h / 5 days service to answer questions and petitions from refugees

### Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps

**314,369**

Persons received at help desks



**236,320**

Home visits conducted



**38,087**

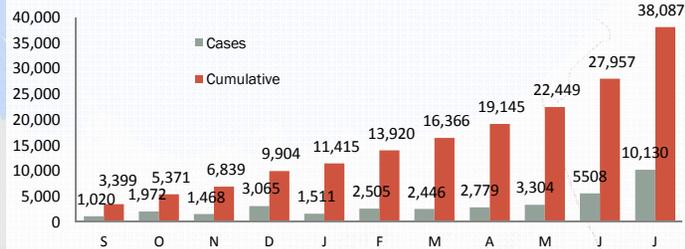
Calls on info line



**102,237**

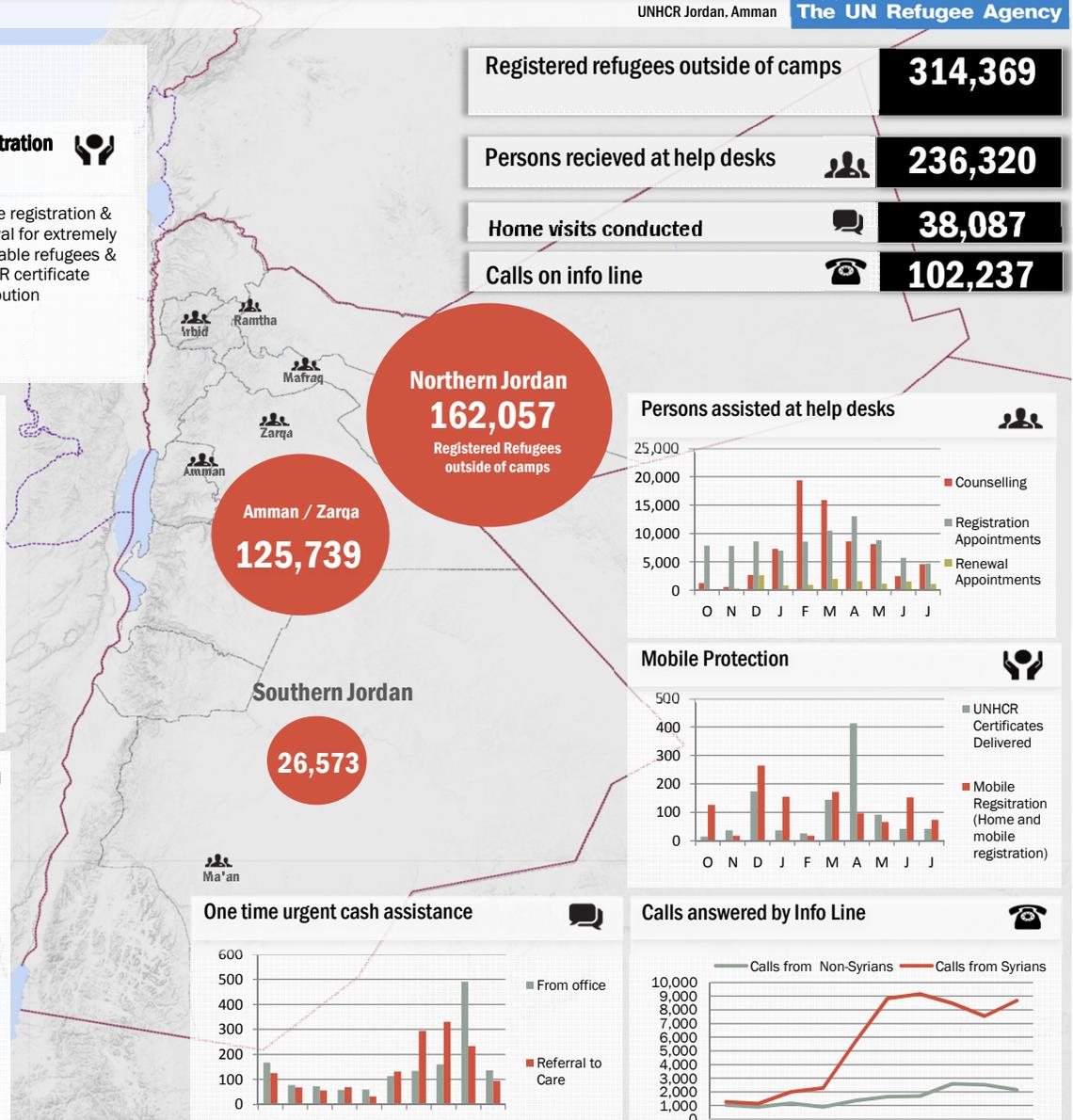
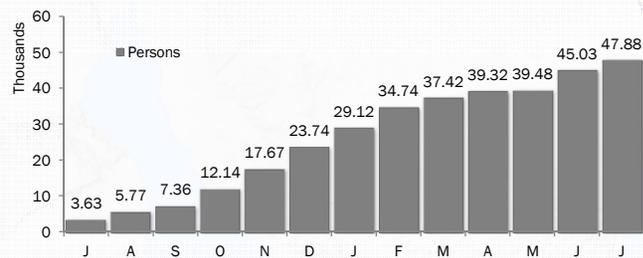
### Home Visits (started in June 2012)

Aggregate totals

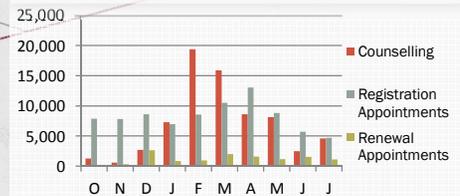


### Beneficiaries from Cash Assistance (started in June 2012)

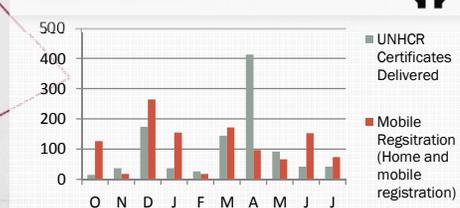
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



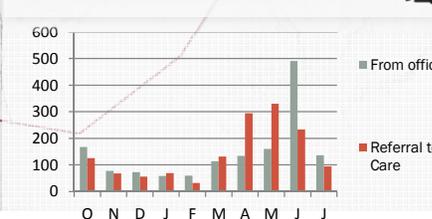
### Persons assisted at help desks



### Mobile Protection



### One time urgent cash assistance



### Calls answered by Info Line

