

WASH Sector Coordination

Minutes of weekly Zaatari camp WASH sector coordination group

Date: Monday 13th January 2014

Venue: UNICEF meeting room, Base Camp

Time: 11:00 AM- 12:30PM

Duration: 1.5 hours

Present: Muwafaq (open hands), Cobie Visscher (Oxfam), Romain Briey (JEN), Anne Rapin (ACTED), Mohamed Ugool (UNICEF), Ahmed Ali (UNICEF) - chair, Francis Ndivo (UNICEF) - minutes, Prasad Rasil (Oxfam), Tabata Fioretto (ACTED), Bahaa A Belobi (Oxfam), Mohamed Alhamwan (UNICEF).

- ❖ For WASH info & documents, refer to the on-line “Box” storage:
https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549
- ❖ REACH's maps and weekly WASH reports can be found on the on-line “Drop Box” storage:
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH's maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12):
<https://www.dropbox.com/sh/n9ngx1oy848q644/zWLXyXMBEM/Waste%20Water%20Assesment%20-%20Old%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	<p>1.1 JEN and ACTED sent their assessments for Districts 1, 2, 3, & 4 for the purpose of repair but no meetings were conducted to agree on the level of repairs.</p> <p>1.2 Return of removed water tanks/water tank stands in district 11: ACTED sent a map showing where the water tanks are taken/moved. UNICEF reported that based on the open hands report 126 water tanks, 126 water tank stands, 53 sinks, etc... were removed from district 11 WASH blocks. ACTED, UNICEF & Open Hands to meet and discuss the issue of removed water tanks/water tank stands in district 11 after the WASH coordination meeting.</p> <p>1.3 ACTED was reminded again to share final maintenance sheet organised by tiers. ACTED promised to send this by end of the day on 5 January 2014 but not yet sent.</p>
Action Points	<p>1.4 UNICEF, JEN & Open Hands to meet and agree on the levels of repair needed for Districts 3 & 4 after the meeting.</p> <p>1.5 UNICEF, ACTED & Open Hands to meet and agree on the levels of repair needed for Districts 1 & 2 on Wednesday 15 January 2014.</p> <p>1.6 ACTED, UNICEF & Open Hands to meet and discuss return of removed water tanks/water tank stands in district 11.</p> <p>1.7 ACTED to share final maintenance sheet organised by tiers. This was supposed to be circulated on 5 January 2014 as promised by ACTED.</p>

2.0 Update on water supply	
Summary of discussions	<p>2.1 Oxfam updated the meeting that there was at Amman level to discuss issues related to water supply network. The designs will be reviewed and to be shared with all concerned in the coming 1-2 week/s.</p> <p>2.2 There was a concern raised by Oxfam that water tanks in Districts 7 & 8 need foundation since some are losing their balance. It was agreed to look into Bab El-amood contract so as to construct foundation.</p> <p>2.3 ACTED reported that at BH # 2 chlorine pump was broken and the second chlorine pump gives high</p>

	<p>dosage – Issue to be raised with Amman (UNICEF/Mercy Corps).</p> <p>2.4 Oxfam raised concern that sometimes chlorine levels at household levels are at around 0.7mg/l. The reason given was that the chlorine pumps sometimes give high dosage.</p> <p>2.5 It was reported that BH # 2 sometimes gives high turbidity – issue to be discussed with UNICEF/MC.</p> <p>2.6 Oxfam complained that some water tanks are rusty. i.e., they have to clean District 7 T95 tank filters more often. UNICEF said that they have heard similar complaints from refugees in District 1 & 2.</p> <p>2.7 It was mentioned that an LOU will be signed between UNICEF, ACTED, WFP and a supermarket for the purpose of delivering water supply and removal of solid waste for a limited time.</p> <p>2.8 UNICEF reported that UNICEF/ACTED water truck # 3 was watering/spraying water (at 10 AM on the morning of 13 January) at a road construction outside the camp.</p> <p>2.9 Concern was raised about the amount of water we are distributing in the camp. i.e., the amount is not reduced much while the refugee figure is reduced by one third.</p>
Action Points	<p>2.10 Related to 2.2: Oxfam to propose budget and design for discussion. UNICEF to check Bab El-amood contract and advise if the foundation can be constructed.</p> <p>2.11 Related to 2.3 & 2.5: Issue of BH # 2 to be discussed with UNICEF Amman/MC.</p> <p>2.12 Related to 2.6: ACTED to raise the issue with the water supply contractor/s and to look into option of water truck internal painting/lining.</p> <p>2.13 Issue of BH # 2 to be discussed with UNICEF Amman/MC</p> <p>2.14 ACTED to remind agencies to sign an MoU on water use (UNFPA, UNWOMEN, Fin Church Aid.)</p> <p>2.15 Related to 2.9: Acted to do the follow-up</p>

3.0 Update on waste water drainage – all areas

Summary of discussions	<p>3.1 Concerns expressed about delays in de-sludging across the camp. Open hands reported that the problem of desludging that affected some parts of the camp was due to 3 days closure of the road leading to Akkider treatment plant, however everything has returned to normal</p> <p>3.2 There were issues raised on the small trucks desludging the dug-out pits. It was reported that these trucks are leaving the camp and taking the waste water to Akkider treatment plant, UNICEF stressed that the small trucks should not leave the camp and the contractor should follow the contract documents as agreed earlier.</p> <p>3.3 The District field Assistants/officers reported that there are problems of communications especially when a problem is sighted in the camp, some lines are always engaged and the partners cannot be reached, it was reported that the District Assistants should have the latest hotline numbers to avoid this happening.</p> <p>3.4 District assistants were advised to use the hotlines if they see problems. They can also bring other issues to UNICEF.</p>
Action Points	<p>3.3 Open Hands to make sure that the 2 small trucks remain in the camp.</p>

4.0 Hygiene and environmental sanitation

Summary of discussions	<p>4.1 Concern was raised by participants that water fillers are not closing the lid of water tanks after finishing filling the water tanks - this will cause contamination of the water. ACTED to remind water fillers again.</p>
Action Points	

5.0 AOB	
Summary of discussions	<p>5.1 Briefings on tasks for DFAs to be done on Thursday between ACTED and District field teams (ACTED to take lead on this)</p> <p>5.2 There were concerns on speeding at the camp, it was agreed that this should be curbed, UNHCR is putting bumps across the roads.</p> <p>5.3 It was reported that an agreement has been reached between UNICEF and UNHCR that water heaters be placed on relatively secure areas like women WASH blocks that are less vandalized. JEN suggested that it would be appropriate to install these heaters after handing over process is completed. Partners were requested to send a priority list of the areas where these could be installed.</p> <p>5.4 Installation of prefab toilets in District 8: these will be installed wherever necessary. Oxfam needed 2 prefabs immediately since there are refugees without water and sanitation staying in District 8. These are available and Oxfam could go ahead and install them.</p> <p>5.5 Lack of Water in the edge of D9 was reported. It was suggested that UNHCR should send official e-mail informing that the refugees are going to remain there.</p>
Action Points	<p>5.6 Related to 5.1: ACTED/Mohamed Alhamwan to update on ACTED/DFA's meeting.</p> <p>5.7 Related to 5.3: Partners to send list of their priorities where they want to install water heaters.</p> <p>5.8 Related to 5.4: UNICEF to send an e-mail to Oxfam to authorize installation of 2 prefab toilet/showers plus T11 water tank, pipelines and water points.</p> <p>5.9 Related to 5.5: UNICEF (Mohamed Ugool) to check whether the population affected were officially relocated to this area by UNHCR.</p>

“hotlines” for WASH:

- *REPAIRS HOLINE: 0979262551 Wajdi (Open Hands)*
- *WATER HOTLINES:*
 - *0798021479 Ramiz Morqus (ACTED Water Manager)*
 - *0798021357 Nasar Abu Daher (ACTED, Dpty Water Manager, water caravan)*
 - *0798021511 Muhammad / Abu Daher (ACTED, Supervisor of Water Delivery, water caravan)*
- *DESLUDGING HOTLINES:*
 - *0795422632 Mohammed (Open Hands)*
 - *0799148753 Khalil (Open Hands)*
- *0799906040 Muaffaq (English speaker - Open Hands)*

Proposed agenda for next meeting:

- Discuss action points from last meeting;
- Address issue regarding rumors that refugees are paying for de-sludging