

Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit

Assessment of refugee vulnerability to allocate cash assistance

Infolines

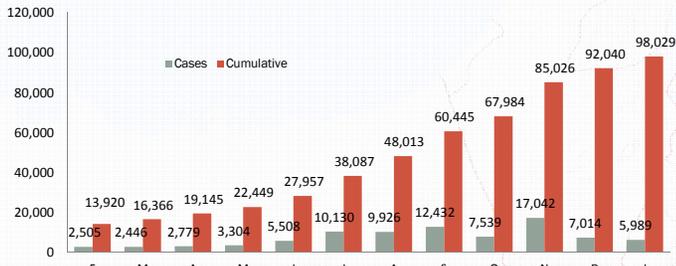
8h / 5 days service to answer questions and petitions from refugees

Registration

Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

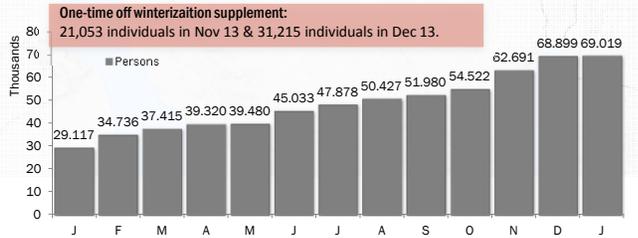
Home Visits (started in June 2012)

Aggregate totals



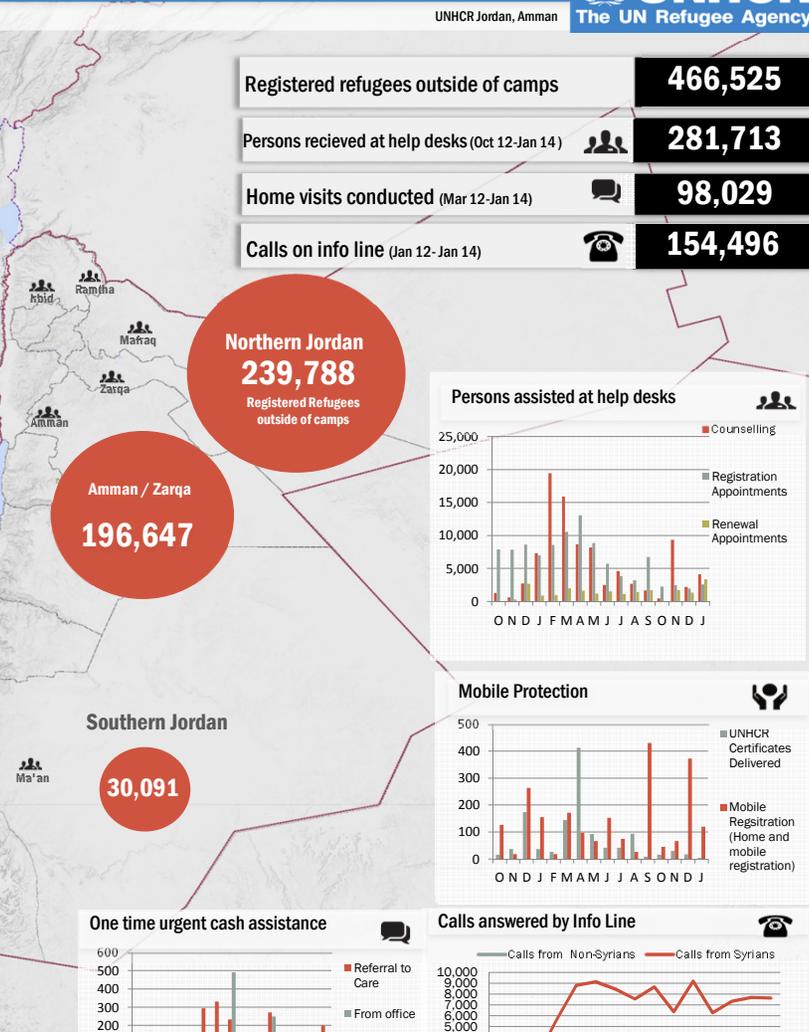
Beneficiaries from Cash Assistance (started in June 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult



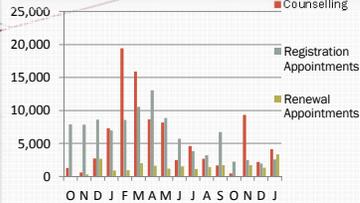
Registered refugees outside of camps **466,525**

Persons received at help desks (Oct 12-Jan 14) **281,713**

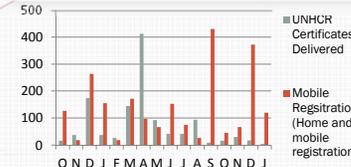
Home visits conducted (Mar 12-Jan 14) **98,029**

Calls on info line (Jan 12-Jan 14) **154,496**

Persons assisted at help desks



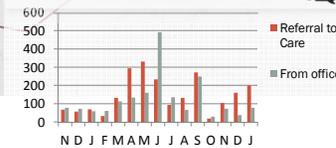
Mobile Protection



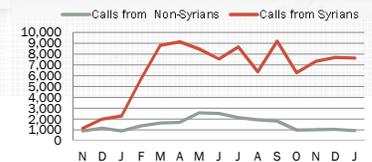
Southern Jordan

30,091

One time urgent cash assistance



Calls answered by Info Line



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<http://data.unhcr.org/syrianrefugees>