

Assistance to Syrian Refugees outside of camps in Jordan

13 Feb 2014



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit

Assessment of refugee vulnerability to allocate cash assistance

Infoclines

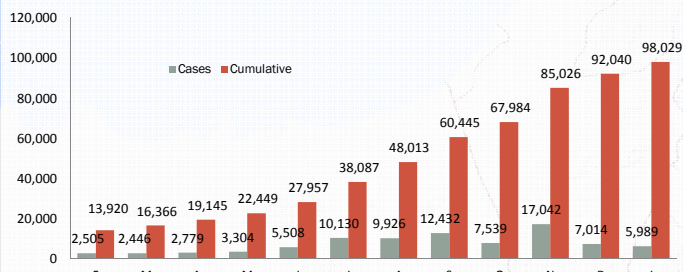
8h / 5 days service to answer questions and petitions from refugees

Registration

Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

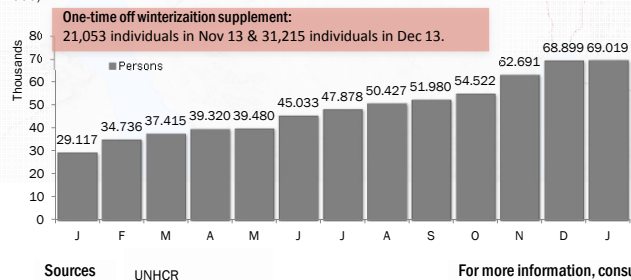
Home Visits (started in June 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in June 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult

Registered refugees outside of camps

466,525

Persons received at help desks (Oct 12-Jan 14)

281,713

Home visits conducted (Mar 12-Jan 14)

98,029

Calls on info line (Jan 12-Jan 14)

154,496

Northern Jordan

239,788

Registered Refugees outside of camps

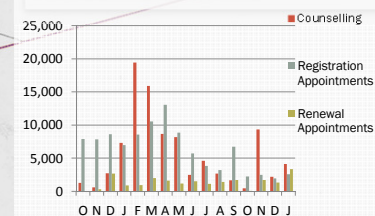
Amman / Zarqa

196,647

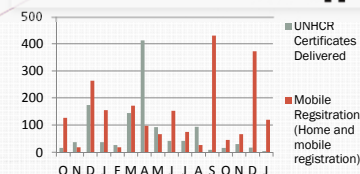
Southern Jordan

30,091

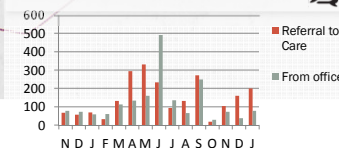
Persons assisted at help desks



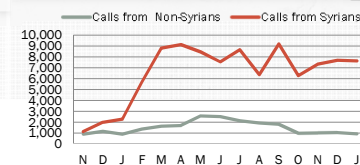
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



schimmel@unhcr.org, batarseh@unhcr.org

<http://data.unhcr.org/syrianrefugees>