

Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg oberg@unhcr.org or Kilian Kleinschmidt kleinsch@unhcr.org

Actions:

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila@unhcr.org	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
29/10	Mass Information PI/External Relations	Naserddine Touaibia touaibia@unhcr.org 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Sobia Oberg oberg@unhcr.org 0796324737		
11/03	Electricity	Yanal Madanat almadana@unhcr.org 0797056990		

The General security situation in the camp for the reported week was calm. All activities for the agencies inside the camp went smoothly. It has been noticed that demands over water has increased in Districts 1,6, 7 and 8 due to private water tank (more than 2000 private water tanks in camp according to ACTED). It is believed that the camp will witness an increase in water problems as refugees demanding to provide water to their private tankers as well as the increase in using washing machines in camp.

19th April, fire erupted in caravan and a tent D1 opposite the Moroccan hospital due to electrical short circuit; civil defence dealt with the fire and no injuries were reported.

20th April, around 50 Jordanian pickup and bus drivers demonstrated in front of main camp entrance demanding transportation permits from police to enter camp.

Certain procedures have to be followed with regards to the visits in the camp as SRAD needs to know about all the visits to the camp. High level visits have to be coordinated with the camp management and camp administration.

Coordination: Major Bassam has been assigned to Azraq as deputy. There is a new captain who will cover for him, his contact details will be shared later. New media focal point is Captain Yaad Alomari. All media groups need to go to SRAD and show the permit before moving on with their work in the camp.

Mafraq coordination forum started meeting on 17th March and will meet once a month. Second meeting has been delayed due to Easter break and is scheduled for 28 April. Meetings are chaired by UNHCR and co-chaired by ACTED. This forum will work together with the local government as well. This forum will look at the issues of uneven delivery of services in the Governorate. UNHCR will be identifying the focal points for each administrative unit after they have strengthened the teams in Mafraq. CBOs are delivering a lot of assistance but not coordinating. We will try to have them onboard. We will work on integrating camp into greater Mafraq.

At times, events have been initiated without informing security and camp management in time. Agencies have been reminded that any new activity has to be approved at the sector working group level as well as by the camp management. Despite repeated reminders, still not all agencies are attending the CMC. Agencies not attending meetings have been identified and verbally notified on number of occasions. A lot of initiatives around assessments and surveys are coming up that need coordination in terms of timing, approval from sectors, camp management and SRAD. This is improving now in terms of coordination. A lot of data is already available on the portal; agencies are encouraged to use that as a lot of data is already available. The link for the online Needs Assessments tool is: <http://data.unhcr.org/syrianrefugees/assessments.php?page=1&view=list&Language%5B%5D=1&Country%5B%5D=107>

Planning and Infrastructure:

- World vision project: 6 roads constructed in district 2, 3 roads constructed in district 3.
- Providing assistance in district 9 through demarking households in a regulated manner and moving households according to site planning regulations.
- Updating the master plan to include newly constructed roads.

Electricity:

- Preparing the electrical map with the help of site planners.
- Routine checks and changing some fuses in the transformers around the camp.
- Works on the ring road power grid is in progress.
- Provided a consultation for the IRD regarding connecting their three compounds in D9, 10 & 6 to electricity, and advised them either to purchase transformers or small diesel generators for their compounds.

Caravans: 130 caravans will be distributed which is the last of the batch of 2000 Kuwaiti caravans. There will now be a break in caravan distribution, during which time UNHCR Field staff will work with IRD to do a thorough re-verification of the existing lists of tents refugees in preparation for any future caravan deliveries. To be able to provide remaining new families with Caravans and to issue a second caravan to large families up to 6000 units will be required.

Education: Formal school attendance is at decrease at the moment. Lice increase and cases of scabies have been reported. Education sector is working on its referral pathway. Education will provide an update soon and will also present the work plan of the working group.

Dr. Lee of KFHI started the activities with IRD about seven months ago. 250 boys and girls have been trained on taekwondo. They are working on the construction of a new compound that should finish in two months and will have the capacity to accommodate 1000 children.

Health: Agencies who have mental health activities and also provide psychosocial support are requested to contact Ahmad Jaran ajaran@internationalmedicalcorps.org of IMC. Mental health working group will meet on Tuesday at 1200 hours (IMC facility in D5). Agencies are requested to provide information in order to prepare better 3Ws as well.

Nutrition survey is complete now and the final report will be presented in June. According to the initial findings the level of malnutrition in the camp is very low. There are two surveillance sites to check the samples in case needed. We will have a visit from Centre of Surveillance.

We need to be vigilant as the season shifts. There will be risk of acute watery as well as bloody diarrhoea. On Sunday the hygiene promotion working group will meet. They will look at it in terms of preparedness.

The drug to treat scabies is available now. It is available at both JHAS clinics. 664 cases have been placed so far and 254 of head lice. A child didn't follow the measles vaccines so now there is evidence of at least intra camp measles. WHO is to provide guidance on what needs to be taken in this context together with MoH.

Mass Information: inputs for Za'atari magazine. It will be in Arabic. Articles will be translated in English. Agencies are requested/encouraged to contribute to this.

Youth Task Force: Increasing engagement with district teams by topics. Analysis was done that shows that male above 20 has less access to services.

WASH: Issues regarding private pit de-sludging. Pits of up to 20 litres are difficult to access for de-sludging trucks as they are too small. They need to be bigger or regulated but raising awareness on this issue is a challenge as private pits are not permitted in the camp. This issue needs to be addressed especially with the arrival of summer and potential for disease to spread from stagnant water. The planned wastewater network will not arrive until next year due to lack of funding - the camp cannot wait for this. What can we feasibly do to improve situation? Suggestions to invest in additional private water storage facilities. But this is a serious funding commitment requiring estimated 22,000 containers. Earlier initiatives for extra water storage in the camp have failed, e.g. water barrels, red tanks – we need a more innovative solution. A sub-working group in Za'atari has been established to address the issue and to bring forward a suitable solution at the Amman level. The sub-working group met with Oxfam (chair), JEN, IMDAD and UNICEF. It was decided that all partners will conduct an assessment and report on the most suitable solution based on findings. JEN has mentioned that there should not be any sub-working group for private pits because there is no viable solution to address this issue.

The boreholes have a maximum output of 2,400M³ per day but there is some loss during flush out of turbid water, truck filling/leakage and the filtration system. Water delivery is scheduled from 0600-1800 every day. On some days tanks are dry by 1600-1700. The tanks are re-filled at a rate of 100M³ per hour. There is 1,235M³ of storage at borehole number 2 but only 80M³ at borehole number 1. This is insufficient so additional tanks are planned.

ACTED are requesting all the agencies who can to help lodging of complaints when and where issues reported.

Food: Second cycle for the month will start on 16th April with 10 JOD vouchers as well as Saudi dates. Continue proving bread that is 22 MT from 4 sites daily. Schools continue with the biscuits. After security incident school attendance has dropped. 11,657 recorded these days. New arrivals are receiving welcome meals only in Raba Sarhan. WFP and partners will soon start supplementary feeding for lactating mothers and children under five.

Protection

UNHCR new arrivals' update (13-19 April)

- 2,017 individual processed in Raba during the reporting period, of which 86,3% new arrivals and 13,7% re-entry.
- 56.9% are children.
- 97.8% entered Jordan through Eastern border crossings (92.9% through Ruwaished - Hadallat and 4.9% through Al Rogoban - Sub Rogoban)
- Area of origin: 41.7% came from Dara'a, 26.1 % from Rural Damascus, 10.6% from Homs and 9% from Aleppo Governorate.
- Cumulative as of April 20th, 2014: 43,829 individuals cumulative processed in Raba since the opening date (29 December 2013), of which 10,5% re-entry and 89,5% new-arrivals.

UNHCR Za'atari verification updates

- 74,300 individuals have been called for the verification since 27 January.
- 59,349 individuals have been processed until 21 April 2014.
- 52,558 are active and 6,791 individuals have been totally inactivated since the starting date. This makes so far 12.9% of verified inactivated.

- In addition to this, 10,093 have been so far inactivated as they did not show up after 10 days from the initial scheduled interview and their documents have been sent back to Raba, which brings the total to 29.9% inactivation.
- 57.2% of the active individuals are children.
- 11,134 (18.75%) are under 5 years old (cumulative number).

An average of 2,000 individuals per day are called for next week. The verification exercise is predicted to be finalised by the end of May.

Other Updates

- Government organised returns: 461
- 694 birth certificates issued so far in Za'atari.
- UNHCR legal partner has started operating in the camp
- The Religious Court has opened in Za'atari: modalities are being worked out and awareness raising campaign is being prepared, with the support of our legal partner to ensure role of the Court is clear for people in the camp.
- The Za'atari Protection Sector Group has worked on the inter-agency media guidelines, which should be finalised soon and will then be shared with the group.

Community mobilization:

District meetings are more active and energetic. The hottest discussion subjects during these meeting are the water distribution management and its challenges. The waste water and finally is the caravan distribution and how to minimize the fraud cases. All these issues it has been raised up to the sector working groups for further actions and proper solutions.

CS discussed in the last CMWG meeting points as below:

- Committee Mapping Matrix.
- Selection of Pilot District for building groups.
- Forming Health, Wash, and Women's Forum groups.
- Criteria for group membership.
- Camp-wide referral system.

Next meeting will be on Tuesday 29 April 2014, at Za'atari Base Camp meeting room 4, at 14:00.