

Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg oberg@unhcr.org or Kilian Kleinschmidt kleinsch@unhcr.org

Actions:

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila Jertila@unhcr.org	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
29/10	Mass Information PI/External Relations	Naserddine Touaibia touaibia@unhcr.org 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Sobia Oberg oberg@unhcr.org 0796324737		
11/03	Electricity	Yanal Madanat almadana@unhcr.org 0797056990		
29/04	External Relations	Gavin David White white@unhcr.org 0798175813		

General

- Tensions around perceived water shortages are noticeable in the camp; all WASH partners must coordinate to resolve the issue. Tomorrow there is a WASH meeting at UNHCR room 3 at 10.30 that will discuss the current water distribution problem
- Azraq camp opened, which led to fewer arrivals in Za'atari Camp. Currently Za'atari is receiving the following cases:

- 20/30 new arrivals per day, mostly medical cases and unaccompanied minors
- Authorities refer families to the camp at their discretion
- Oxfam presented findings of its perceptions survey conducted in D6/7/8 and ITS/HC in December-January:
 - 50% of refugees in camps and HC have reported difficulties in accessing services
 - A big concern was a lack of information provided by NGOs on the services provided in the camp; 52% of people interviewed wanted increased information on water and sanitation services.
 - Common perception is that organizations are too reliant on street leaders for information.
 - 80% felt safe, but women feel particularly vulnerable at night when using WASH blocks.
 - Consultant recommended increased investment in communications between agencies and beneficiaries, there needs to an improved outreach strategy for refugees – people expressed appreciation of SMS/flyer/phone call communication strategies, but distrusted the information-sharing through street leaders.
 - OXFAM to share report through CMC mailing list.
- UNHCR: Any study or assessment must first be approved by the sector.
- UNHCR: No change in CfW policy, it is known agencies are paying different wages which causes tensions. UNHCR is waiting for ILO to come in and reorganize the labor market in the camp.

Security

- 5 May: a 3-meter long snake was spotted by G4S staff near a NRC NFI warehouse. The snake entered the warehouse, which was searched by NRC staff, but the snake remained elusive.
- 4 May: Peaceful demonstration at main entrance by 20 JEN staff and relatives; their contracts were discontinued due to budget cuts which led to the demonstration.
- 30 April: 34 year old refugee was stabbed in District 7, transferred to Moroccan hospital.
- Captain Mahmoud:
 - Police monitored water trucking distribution on 5 May after complaints by community mobilizes that trucks were diverted by refugees. Police does not have the capacity to guide each truck from the well to each tank, but will continue its monitoring regularly. Police suggests increasing community mobilization efforts instead of active police monitoring/enforcement.
 - Police to move into their new community police station at the old French hospital once electricity is installed.

Protection

UNHCR new arrivals' updates

- 2,593 individual processed in Raba. 90% new arrival and 10% re-entry, 3% increase in the re-entry compare to last week.
- 53% are children.
- 93% entered to Jordan through Eastern border crossings (Ruwaished – Hadallat). Jaber (Nassib) unofficial, Altura - Tel Shehab (Tal Shihab) and Matwie are the next entry points, all with less than 1%. For 4.3% of the registered cases no data is available for the entry point.
- Area of origin: 32.2% Dar'a, 19.2% Aleppo, 12.5% Homs, 10.6 % Rural Damascus Governorates.
- 1,744 people were transferred to Azraq, the rest to Zaatari. 25.6% Dar'a, 20.2% Aleppo, 14.5% Homs, 11.1% Rural Damascus, and 8.6% Damascus.

Additional updates

- Birth certificates: 768 (including 273 from the waiver list)
- 561 government organised returns (27 April-3 May)
- In April, 996 were granted a leave permit (1-10 days) and 542 were granted bail out or travelled abroad.

Verification

The number of no shows increased and reached to more than 40%. SRAD is still not working to the full capacity.

Cumulative statistics

100,733 individuals have been called for verification since Jan. 28.

73,801 individuals have been processed .

66,323 are active and 7,478 individuals have been inactivated. This makes so far 10.1% of verified inactivated. In addition, 14,563 have been inactivated as they did not make themselves known after 10 days from the initial scheduled interview, with documents sent back to Raba. The total cumulative in-activations are 21.8%.

57.5% of the active individuals are children.

13,134 (19.8%) under 5 years old have been cumulative processed.

Food:

- Last WFP cycle ended 29 May: 85,992 beneficiaries were reached.

NFI:

- NRC still waiting for UNHCR approval of Hygiene kit distribution.
- UNHCR: Toys have arrived in the warehouse, distribution to start soon.

WASH

- 3,800m3 of water provided, 1500m3 of sewage water desludged
- ACTED will launch disinfection program for water tanks this month
- ACTED to disseminate a water delivery schedule by the end of the week

Education

- Workshop on education referral pathway mechanism will be held on 15 May, final version will be distributed by the end of the month
- SoPs are being developed for all educational partners in the camp.

Health

- Syrian hospital is fully operational, Qatari clinic to open tomorrow in D8, Saudi and Kuwaiti clinics to become operational soon
- UNHCR: all partners, please refer people with any health concerns to the clinics
- UNHCR reported an increase of diarrhea cases in the camp, will continue in coming months. WASH, hygiene and health sector should coordinate to provide adequate messaging and services regarding diarrhea.
- Flies: flies are related to prevalence of grey-water in the camp, UNHCR to place fly-traps in the camp next week. UNHCR: community mobilization teams should message on what the boxes look like and their purpose. UNHCR to contact partners with pictures etc.

Electricity

- Tomorrow will see outage of the D5 transformer; this will also affect D6/7/8/9, but only individuals with illegal connections. Outage will occur for 24 hours.
- All partners should close their door when using the air-conditioner to save power.

Community Services

- IRD women's handicrafts bazaar to continue tomorrow (07 May) at the IRD center in District 6

Next meeting will be on Tuesday 13 May, 2014, at Za'atari Base Camp meeting room 4, at 14:00.