

## WASH Sector Coordination

### Minutes of weekly Za'atari camp WASH sector coordination group

**Date:** Sunday, 18 May 2014

**Venue:** UNHCR Caravan F-1A, Buffer Zone, Zaatari Base Camp

**Time:** 11:00 AM- 12:15 PM

**Duration:** 1.25 hours

**Present:** Habib ur Rehman - Chair (UNICEF), Andy Boscoe (Oxfam), Wajdi Abu Saif (Open Hands), Jafer Shraiden (Bab Elamood), Flore Dazet (ACTED), Giselle Hall (REACH), Jakub Pajak (ACTED), Ahmed Ktaitat (ACTED), Naser Abu Halimid (Mercy Corps), Ahmed (ACTED), Francis Ndivo (UNICEF)

- ❖ For WASH info & documents, refer to the on-line “Box” storage, [https://www.box.com/signup/collablink/d\\_528023294/7a4a32df9e549](https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549), and the WASH Working group page on the UNHCR portal: [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH’s maps and weekly WASH reports can be found on the on-line “Drop Box” storage: <https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH’s maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12): <https://www.dropbox.com/sh/n9ngx1oy848q644/c5Hjdii1j0/Waste%20Water%20Assesment%20-%20All%20Camp>

#### 1.0 Update on water supply

Summary of discussions	<p><b>1.1. Boreholes 1 &amp; 2:</b> The boreholes have a maximum output of 2,400M<sup>3</sup> per day but there is some loss during flush-out of turbid water, truck filling/leakage and the filtration system. Water delivery is scheduled from 0600-1800 everyday. On some days tanks are dry by 1600-1700. The tanks are refilled at a rate of 50 and 60 M<sup>3</sup> per hour at borehole #1 &amp; 2 respectively. There is 1,235M<sup>3</sup> of storage at borehole number 2 but only 80M<sup>3</sup> at borehole number 1. This is insufficient so additional tanks are planned. It is understood that if pumps are switched off due to any reason (power breakdown, maintenance etc) then water needs to be flushed out for 1-2 hours to bring back turbidity level with in acceptable range that is below 5 NTU but from past few days borehole#1, turbidity level changes all of sudden without any power failure. It is agreed that Mercycorps (Mr. Nasser) will conduct the study to identify the main causes for turbidity instability and will come up with possible solution. Mercycorps has requested hourly turbidity data from Babel Amod for past two weeks.</p> <p><b>1.2. WASH FAQ summary:</b> There are concerns that district team members have neglected to read the document due to its length. The WASH FAQ has been summarized into a 1-page document by Hester Clark (UNHCR) which has been shared with UNICEF and circulated to WASH sector partners for their comments. UNICEF have also translated the document into Arabic. UNICEF needs to confirm the use of the hotline numbers in the FAQ – are they for refugees or field staff?</p> <p><b>1.3. WASH Blocks Maintenance:</b> Unicef (Mr. Francis) has explained the current status of WASH blocks maintenance, contractor (Babel Amod) responsibility along with updates on septic tanks maintenance status. Currently, all the septic tanks are in good condition after the repair work is completed by Unicef through a contractor. Unicef has requested to all Unicef WASH partner to include budget in their upcoming PCAs for maintenance of WASH facilities in schools as well as maintenance and unblocking of drainage/sewage pipes from WASH blocks to septic tanks. Moreover, it was also agreed that Unicef will discussed possibilities with Imdad for changing of valves and couplings attached with septic tanks.</p>
Action	<b>1.4. Borehole operation (rolling action). Relates to 1.1,</b> Babel Amod to give past two weeks hourly turbidity

Points	<p>data to Mercy Corps (Mr. Nasser) as soon as possible and Mercy Corps to provide findings of its study to resolve the turbidity issues.</p> <p><b>1.5.</b> Babel Amod to weekly update on the operation of boreholes 1 &amp; 2.</p> <p><b>1.6. WASH FAQ. Relates to 1.2:</b> Unicef needs to share English as well as Arabic translation of WASH FAQs.</p> <p><b>1.7. WASH Blocks Maintenance relates to 1.3:</b> Unicef WASH partners to put budget for maintenance of WASH facilities in schools as well as unblocking/ maintenance of sewage line/pipes from WASH facilities to septic tanks.</p>
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## 2.0 Update on waste water drainage – all areas

Summary of discussions	<p><b>2.1. Private pits:</b> Issues regarding private pit de-sludging. Pits of up to 20 litres are difficult to access for de-sludging trucks as they are too small. They need to be bigger or regulated but raising awareness on this issue is a challenge as private pits are not permitted in the camp. This issue needs to be addressed especially with the arrival of summer and potential for disease to spread from stagnant water. The planned wastewater network will not arrive until next year due to lack of funding - the camp cannot wait for this. What can we feasibly do to improve situation? Suggestions to invest in additional private water storage facilities. But this is a serious funding commitment requiring estimated 22,000 containers. Earlier initiatives for extra water storage in the camp have failed, e.g. water barrels, red tanks – we need a more innovative solution. A sub-working group in Zaatari has been established to address the issue and to bring forward a suitable solution at the Amman level. The sub-working group met with Oxfam (chair), JEN, IMDAD and UNICEF. It was decided that all partners will conduct an assessment and report on the most suitable solution based on findings. Oxfam has mentioned that Peter has shared MoM. JEN has mentioned that there should not be any sub-working group for private pits because there is no viable solution to address this issue. It is suggested that the metallic septic tanks which are not properly used or being under used, could be utilized more efficiently if WASH sector can get the data of those septic tanks. UNICEF agreed to talk to IMDAD for its help for this assessment. Habib (UNICEF) asked IMDAD to provide an assessment or a list of the tanks that are being de-slugged more often and the ones are not used or lightly used. Fadi (Imdad) to provide update.</p>
Action Points	<p><b>2.2 De-sludging assessment, Relating to 2.1:</b> Unicef to send reminder to Imdad to share data related to least used septic tanks along with average desludging data.</p>

## 3.0 Hygiene briefing / Updates

Summary of discussions	<ul style="list-style-type: none"> <li>Reported cases of bloody diarrhea: UNICEF and IRD have launched a response campaign with the distribution of Oral Rehydration Sachets and soap. This will not overlap with the upcoming hygiene kit distributions.</li> <li>The methodology and intervention strategy of hygiene promotion sessions in the camp are being discussed between implementing partners.</li> <li>Flies: Planning the possibility to procure fly traps and spray. Plan to set traps over WASH block and caravans. Fly traps expire after 3 days.</li> </ul>
Action Points	<ul style="list-style-type: none"> <li>Diana (UNHCR) to follow-up on vector control plan</li> </ul>

## 4.0 AOB

Summary of discussions	<p><b>4.1 Draft Za'atari Camp WASH Minimum Standards Monitoring Framework:</b> Unicef circulated framework and printed indicators for the meeting. They were briefly discussed in the meeting but it was decided to</p>
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	<p>collect comments over email instead and have a separate meeting to discuss in more detail.</p> <p><b>4.2 REACH Population Count:</b> Keeping in view the ongoing water supply issues particularly related to complaints regarding inequalities in water supply distribution, it was agreed in few meetings that ACTED will prepare and share new water supply distribution mechanism which will not only cover districts but also streets in each district. To complete this distribution mechanism, ACTED has requested for a streetwise update population figures. Unicef requested to REACH to conduct a survey for headcounts in Za'atari camp and provide updated streetwise population data. REACH has requested to all agencies field staff to assist REACH for this survey. Moreover, REACH has mentioned that SRAD has granted permission for population count and REACH will approximately take 1 day per district for population count.</p> <p><b>4.3 District 9 water distribution Plan/mechanism:</b> Few days back, it was agreed in a meeting that ACTED will share its water distribution plan/mechanism which is on experimental basis applied in district 9 and based on lesson learnt from this mechanism, ACTED will modify or replicate in other districts.</p>
Action Points	<p><b>4.4 WASH Minimum Standards Monitoring Framework – relates to 4.1:</b> Unicef (Habib) to re-circulate minimum standards framework for comments, compile comments, and set-up a meeting to discuss further and endorse.</p> <p><b>4.5 REACH Population Count, relates to 4.2:</b> REACH needs to share its survey plan with Unicef and Unicef needs to circulate it with WASH sector partners.</p> <p><b>4.6 District 9 water distribution plan/mechanism:</b> ACTED will update WASH sector partners about D#9 pilot plan.</p>

**Proposed agenda for next meeting:**

- Flies control- briefing by UNHCR (Diana)
- Review of action points

**WASH Important Numbers:**

***REPAIRS Important Number(s):***

- 079 926 2551 Mr. Wajdi Abu Saif from Open Hands (English speaker)

***WATER Important Number(s): (8 AM to 5 PM)***

- 077 740 6672
- 077 707 8564
- 077 954 8702
- 077 725 0971

***DESLUDGING Important Number(s) (06:30-21:00):***

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

***Solid Waste Important Number(s)***

- 079 802 1475 Yanal Nasaa (ACTED)

***JEN storm water desludging Important Number(s):***

- 079 569 4125