

WASH Sector Coordination

Minutes of weekly Zaatari camp WASH sector coordination group

Date: Monday, 22 June 2014

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 - 12:30

Duration: 1.30 hour

Present: Francis Ndivo - chair (UNICEF), Matthew Richard - minutes (UNHCR), Sharuh Ibragimov (ACTED), Ashraf Al-Saber (JEN), Chiaki Ota (JEN), Rana Harbawi (UNICEF), Tasuku Futamura (JEN), Yara Dababneh (UNICEF), Mohamed Alhamwan (UNICEF), Phillip Bato (ACTED), Tabata Floretto (ACTED), Hester Clark (UNHCR), Maria Coady (Oxfam), Diana Elfawarir (UNICEF), Giselle Hall (REACH), Jafer Shraiden (Bab Elamood), Naser Abu Halmieh (Mercy Corps), Ghassan Hazboun (Mercy Corps), Dina Burgan (Mercy Corps), Zulfiye Kazim (REACH), Yara Dababneh (UNICEF), Flore Dazet (ACTED).

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:
http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
UNICEF (Francis Ndivo & Rana Harbawi)	<p>Minutes from last week's Zaatari WASH Coordination meeting approved</p> <p>Fogging campaign: UNICEF have secured funding for the fogging campaign and are waiting to sign a contract with the Municipality of Zaatari. However there have been some delays related to the municipality regulations for the transfer of payment to the contractor.</p> <p>Turbid water proposals: UNICEF received a soft copy of the JEN turbid water reuse proposal. No further proposals submitted by agencies, however Mercy Corps are interested in submitting a proposal. UNICEF advised JEN to re-submit a more detailed proposal that states the breakdown of costs.</p> <p>WASH Minimum Standards Monitoring Framework: This is still work-in-progress. This will be finalised next week when Habib returns. Jamal Shah (UNICEF WASH coordinator) will also attend this session.</p> <p>Borehole 1: Borehole 1 was handed-over to UNICEF from Mercy Corps. The contract will be signed tomorrow between UNICEF, Mercy Corps and Bab Elamood.</p> <p>Maintenance activities: JEN have reported the number of septic tanks without covers to UNICEF. Still waiting for reports from Oxfam and ACTED. UNHCR district teams are working on re-filling large holes in in district 2.</p> <p>Security report to SRAD: Yara (UNICEF) will soon submit a security report/ concept note to SRAD. The report will highlight WASH related security incidents and outline how SRAD can provide support. This will be circulated to the Zaatari WASH group within a few days.</p>
JEN (Chiaki Ota & Tasuku Futamura)	<p>JEN reported that there are not enough public water tanks in district 3 and proposed 2 more. They will share this proposal with ACTED and arrange a joint site visit to discuss further.</p> <p>Problems reported with the greywater reuse project in JEN districts for 2 reasons: 1) refugees don't want to pay the required 2JD for the trees, and 2) they are not willing to dig trenches to install the pipes.</p> <p>Reports of broken windows in the Saudi school. JEN have removed the glass for safety reasons but looking for a long-term solution for when schools open again in September.</p>

ACTED (Tabata Floretto, Sharuh Ibragimov & Flore Dazet)	<p>Water network site planning: A site for the water network reservoir has been identified in districts 10 and 11 and a soil investigation has been conducted. Next week ACTED will demarcate the area with a surveyor. Partners are invited to visit the site with the surveyor. The site in district 11 is currently empty and 5 tents have been moved from district 10 by UNHCR. Last week Donna and Mohammed (UNHCR) visited the location with IRD and ACTED community mobilisers to ensure this relocation was complete. UNHCR site planning need to ensure that no-one settles on the proposed site.</p> <p>Messaging: ACTED-Oxfam-JEN continues messaging on water conservation inside the camp.</p> <p>Pilot water distribution scheme in district 9: The piloting of the community water supply mechanism in district 9 is on-going. ACTED have met with the community mobilisers to explain the new system but some problems have been reported. Issues with the focal points not signing water once it has been delivered and continued problems with private water tanks across the camp. ACTED plan to scale up the system across all districts.</p>
Oxfam (Maria Coady)	<p>Oxfam report on contamination of water tanks in district 6</p> <p>On Friday morning (07:00, 20 June, World Refugee Day) Oxfam reported contamination of the T95 water tank that delivers water to district 6. The water filters of the T95 became clogged by sludge/ remnants of feces. The system was immediately shutdown and refilling stopped however 8M³ of water tanks were re-filled with contaminated water. The water from these tanks has been discharged. The problem was quickly identified as the truck used to deliver the water to the T95 was previously a de-sludging truck. This was evident when the green paint was removed to reveal orange paint on the truck. The truck and driver have been reported to the police. Oxfam are working with Bab Elamood to disinfect the tanks with chlorine. This situation has angered refugees in district 6 and there are concerns that they may no longer use or trust the water delivered.</p> <p>ACTED response: The truck had not recently been switched from a de-sludging truck to a water supply truck and has been used before in Azraq. A photo of the truck was presented to the group. Samples collected by ACTED indicate that it is not recent/fresh faeces. Results from these samples are currently being processed at a laboratory and results will be available soon. If the results prove that the truck is responsible it will be de-commissioned. There is a procedure in place if a de-sludging truck is switched to a water delivery truck which involves flushing and disinfection of the truck. ACTED have 350 trucks entering the camp every day and water quality is checked when trucks enter the camp. The mentioned truck managed to pass through these tests raising concerns.</p> <p>UNICEF advised ACTED to ensure greater scrutiny during water quality monitoring and testing. It is recommended that even if there is a shortage of trucks not to switch to de-sludging trucks. Also refugees should be engaged in the flushing-out and cleaning of water tanks to ensure they understand that this incident is being taken seriously.</p>
UNHCR (Diana Elfawarir)	<p>100 new fly traps arrived today. Agencies are welcome to take them – all requests to Diana. Suggested to place traps in the community centres.</p> <p>Rodent control for Zaatari is entering the tendering process and will hopefully start at the beginning of next month (tbc).</p>
Bab Elamood (Jafer Shraiden)	<p>Boreholes 1 & 2 are operating well. Turbidity reported at less than 1NTU at borehole 1, and 1.3NTU at borehole 2. Chlorine level is normal at 1.4mg/l. No technical problems to report. Currently 65-70% of the water supplied to the camp is from boreholes 1 & 2, the remainder from outside sources. This equates to 2,200M³ if the internal boreholes are working at full capacity 24/7 without any problems or electrical cuts. The remaining 1,600M³ is from external sources; however this often fluctuates if maintenance is required on outside boreholes or if there is a failure of internal boreholes.</p> <p>UNICEF reminded Bab Elamood to ensure staff are available at the borehole at all times to respond to problems and delegation visits.</p>
REACH	<p>REACH population headcount figures were circulated last week with the minutes of meeting.</p>

(Giselle Hall)	The WASH weekly monitoring report was shared with the group and is available on the REACH dropbox and UNHCR inter-agency data portal. REACH have requested feedback on 1) useful information to be presented at the WASH meeting, and 2) other information that would be helpful to capture in the weekly report. Contact Giselle Hall: giselle.hall@acted.org
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Turbid water proposal	There is 80-150M ³ per day of turbid/backwash water that is discharged next to borehole 2 next to district 8. Agencies are invited to submit a proposal to UNICEF for the potential re-use of this water. Mercy Corps are interested. Water is considered turbid, and therefore non-potable, if it has a turbidity level of more than 5NTU. Suggestions so far focus on the use of turbid water to clean WASH facilities, irrigation, farming, and construction projects. However this water would need to be stored so it is suggested to install new storage tanks.
Third borehole in Zaatari	UNICEF and Mercy Corps have signed an agreement for the installation of a third borehole in the camp. A tender announcement will be published in the newspaper next week with drilling 3 weeks after a contractor has been selected. It will take 35-40 days to drill the well, and then install a sand filter. UNHCR need to approve the location in district 6 or 7.

Action points	
1.	UNICEF to update on fogging campaign
2.	UNICEF to organise another meeting to finalise the WASH minimum standards monitoring framework
3.	WASH agencies to report to UNICEF on the number of septic tanks with missing lids
4.	Oxfam to update on response to water contamination in district 6

WASH Hotline Numbers:

REPAIRS Important Number(s):

- 079 926 2551 Mr. Wajdi Abu Saif from Open Hands (English speaker)

WATER Supply Important Number(s): (8 AM to 5 PM)

- 077 740 6672
- 077 707 8564
- 077 954 8702
- 077 725 0971

DESLUDGING Important Number(s) (06:30-21:00):

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

Solid Waste Important Number(s)

- 079 802 1475 Yanal Nasaa (ACTED)

JEN storm water desludging Important Number(s):

- 079 569 4125