

**Key messages:**

All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.  
Contact Sobia Oberg [oberg@unhcr.org](mailto:oberg@unhcr.org) or Kilian Kleinschmidt [kleinsch@unhcr.org](mailto:kleinsch@unhcr.org)

**Actions:**

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	<b>Ongoing</b>
<b>Camp Management</b>				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	<b>Ongoing</b>
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	<b>Mohamed Jeritila</b> jertila@unhcr.org	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	<b>Azmi Alhasany</b> Team Connect azmi@team-connect.co 0798021719		
10/09	Meeting rooms to be booked 48 hours in advance	<b>Amer Batayne</b> bataynea@unhcr.org 079632469		
29/10	Press Officer/ External Relations	<b>Gavin David White</b> whiteg@unhcr.org 0798175813		
29/10	Mass Information Contact	<b>Naserddine Touaibia</b> touaibia@unhcr.org 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management.	<b>Sobia Oberg</b> oberg@unhcr.org 0796324737		
11/03	Electricity	<b>Yanal Madanat</b> almadana@unhcr.org 0797056990		

Diana Elfawair (UNHCR) presented the proposed fly trap design for Zaatari camp. Aim to distribute 100 across the camp, mainly above WASH blocks. For more information contact Diana ([elfawair@unhcr.org](mailto:elfawair@unhcr.org)).

Tom Corcoran (UNHCR) presented an update on the roll-out of small-scale greywater treatment project in district 12. The project is an initiative to tackle the growing environmental and health concerns surrounding the accumulation of stagnant greywater across the camp. The project is not funded but is low-cost and addresses the immediate problem until a more technical solution can be developed i.e., installation of a sewage network. The project uses a series of discharge pipes, a recycled bottle, gravel and a plant to filter greywater. Now that we have the approval to plant trees in the camp this project can be scaled-up across the camp. Partners encouraged to identify beneficiaries who would benefit from the system. There is an explanation of the system attached to the minutes both in Arabic and English. Beneficiaries advised only to use filtered water on ornamental plants, not edible. Uptake so far has been very positive with 20 families participating with women mostly involved and driving the project's success. The project should be highlighted this week with World Environment Day on Thursday 5 June. Further questions to Tom ([corcorat@unhcr.org](mailto:corcorat@unhcr.org))

### **Security:**

No focal point from security present at the meeting.

Finn Church Aid reported an incident in district 2 on the Kuwati Street at 11:00am when refugees complained about the lack of water. Advised to report incident to UNHCR security.

### **Food:**

- The second distribution cycle of May 2014 was completed on the 28<sup>th</sup> May reaching 80,978 beneficiaries. According to SCI distribution reports 81,284 received food vouchers.
- The first GFD cycle started on Monday 2 June and will end on 12 June targeting 83,834 beneficiaries.
- The daily bread quantity has been reduced during the reporting period from 19.3MT to 18.3MT reaching 76,250 beneficiaries.
- The school feeding programme is ongoing in the three schools. Distributions during the reporting period reached 10,404.
- WFP continue to distribute welcoming meals at Raba Sarhan reception centre along with 2kg of dates
- WFP in partnership with NRC will start the distribution of welcoming meals to special arrivals to Zaatari.
- WFP will update on plans for distributions during Ramadan.
- WFP have a similar policy to NRC regarding the presence of children at distribution centres. UNICEF suggested a joint meeting with NRC, WFP and UNICEF CP to discuss further and better align policies.

### **Electricity:**

- Tomorrow District 5 transformers will be out-of-service for 24 hours. This will allow for maintenance and the removal of illegal connections. Out-of-service between 10:00am until 11:00pm
- Caution advised about wires running along metal fences which are even more dangerous than wires placed on the ground.
- Caution advised on the flying of kites, especially near the mini-voltage lines running along the market street. Some agencies have planned kite flying for World Refugee Day so please consider location of activities.

### **WASH:**

- UNICEF are considering a fogging campaign across Zaatari to eliminate flies. This will be conducted in partnership with the Municipality of Zaatari who would like to expand the campaign to the surrounding area. It will cost 30,000 JD for 3 rounds over 3 months.
- UNICEF are planning a third borehole to take pressure off of Zaatari's 2 on-site boreholes.

### **Education:**

- The number of students in Zaatari schools is 11,000, but numbers do fluctuate.
- Students are participating in final exams which will finish on the third week of June with a graduation ceremony.
- Catch-up and informal summer activities are organised throughout the summer
- The MoE have shared a criteria on what qualifies a student to move to next grade
- The curriculum for the new school semester is under discussion

- Education partners have finalised a reporting mechanism for both formal and informal education activities
- School holidays will start on the third week of June.
- Roll-out of education referral pathway for education actors and field officers. Finalised document. Suggested review and presentation of process soon.

### **Protection:**

Arrivals during the reporting period were low. Only 978 crossed into Jordan.

- 52% male and 48% female
- 91% new arrivals and 9% re-entry
- 94% through the Eastern boarder

### **Area of origin:**

- 28% from Dara'a
- 36% from Aleppo
- 15% from Homs

85% (769 people) were transferred directly to Azraq camp (769), 14% (194 people) to Zaatari camp (194), and 1% to EJC

469 government organised returns

1,055 birth certificates issued to date.

### **Verification statistics:**

Summary of verification process since it started on 27 Jan 2014 to date:

- 114,196 individuals have been called and 82,778 individuals have been processed.
- 74,081 are active and 8,693 are inactive.
- 57.5% of the active population are children and 14,771 of them (19.9%) are under 5.
- 24,634 individuals have been inactivated as they did not show up for the verification process from its start to finish at the end of May 2014. However this group is being dealt with on a case-by-case basis from the 1 June and may be re-activated.

### **Community services:**

Community mobilisation meeting postponed until next week.

For Children at the NFI distribution, a child booth has been established for children who have been sent to collect NFIs. Project in partnership with IRD, NRC, UNHCR, UNICEF.

### **Age & disability:**

Training for outreach IRD social workers next Sunday. Training focuses on how to identify, assist and refer.

### **Youth taskforce:**

Working in coordination with the Jordanian police and youth

Youth taskforce will segregate data on the number beneficiaries into age and gender for better planning which will be shared with the all agencies soon.

**IRD:** IRD community centres are used by a lot of organisations, still looking for donations of books and films for community centre close to MSF Holland facility. For youth interested in community service projects please refer them to the IRD centre in District 9. Activities for World Environment Day on Thursday.

### **Child protection:**

CP and Protection partners (SC Jordan/IRC/SCI) have started a messaging campaign to be rolled-out as plays at Child and Family centres in Zaatari. The schedule of plays will be circulated soon.

Next week in districts 9, 10 & 11 there are surveys on child labour conducted by the UNICEF District Field Teams. Data will be shared with UNICEF CP and SCI to inform better planning.

UNICEF attended a workshop on social cohesion in Irbid and Mafraq. Demonstrated youth projects between Syrians, Palestinians, Iraqis, and Jordanian youth. Excellent project promoting volunteerism and improving public space. The group are keen on linking up with the camps. UNICEF to talk to SRAD on how that will work.

### **AOB:**

- World Refugee Day 2014: There will be a follow-up meeting tomorrow (Wednesday) at 14:30, meeting room 4. All agencies planning to conduct activities are requested to attend.

- Finn Church Aid highlighted concerns about the mistreatment of donkeys in Zaatari who are subject to hard manual labour and abuse. This needs to be addressed with SRAD.
- A reminder from Hugh Earp and Suzanne (NRC) about the uptake of the online Needs Assessments Registry. There are concerns agencies are not using it, and/or are unsure how. Please provide feedback to NRC. Refer to the CMC minutes of meeting from 8 April 2014 which explains the objectives of the new registry and provides links to the SOPs, available on the inter-agency portal
- The President of the World Bank will be visiting Zaatari tomorrow morning so staff advised to avoid areas of the camp due to security concerns, especially the JHAS clinic.

### **ACTED presentation on new community-based water distribution mechanism**

Presentation to be shared with the minutes of meeting.

#### **Current challenges:**

1. Decentralized water delivery mechanism
  - More than 6,400M<sup>3</sup> of water storage capacity while only 3,600m<sup>3</sup> of water is delivered on a daily basis
  - 4,300 water tanks, 60% of which are private
2. Unstable water sources
  - Stretched internal boreholes operations not allowing any flexibility
  - Non-linear water flow from boreholes and technical issues
3. Diversion of water trucks by refugees
  - 52 security incidents on ACTED water staff (Jan - Apr 2014)
4. Population volatility and high water demand
5. Performance of WASH Committees focal points
6. Limited monitoring capacity

#### **Proposed plan:**

Goal: To ensure equitable water delivery through street-level distribution and community-based monitoring

#### Methodology:

1. Street-level water delivery
  - Water is allocated based on street-level population numbers [source: REACH]
  - Delivery time schedule is provided for partners/refugees
2. Street-level monitoring
  - WASH committees focal points accompany water trucks to each tank and sign off water deliveries
  - ACTED field supervisors and network of community mobilisers monitor water delivery
3. Improved complaints structure
  - 3 new water supply hotlines available for refugees and improved complaints follow-up processes, listed here:
    - Eastern Gate:** 0777078564
    - Borehole 1:** 0777250971
    - Borehole 2:** 0777406672

#### **Delivery schedule:**

- Trucks are assigned to specific boreholes and districts: board to be displayed on each truck at dispatch with assigned destination
- Each public water point will have estimated filling time
- Operational delays/constraints will be communicated by Acted water supply team to WASH committees and partners' focal points through alert system

**Next meeting will be on Tuesday 10 June, 2014, at Za'atari Base Camp meeting room 4, at 14:00.**