

CMC Meeting Minutes

UNHCR Base Camp, Date: 08/07/2014 - 13:00

Chair, Iris Blom UNHCR



Key messages:

<u>All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management.</u> Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Sobia Oberg oberg@unhcr.org or Kilian Kleinschmidt kleinsch@unhcr.org

Actions: Actions from previous meetings Ref Who When Done? **Emerging** issue Security 2/7Incident reports should be completed for all All Ongoing Ongoing incidents, and shared with UNHCR FSA **Camp Management** 06/08 Any meetings with refugees should now Ongoing Ongoing All take place in the shared meeting area in the buffer zone. Pedestrian gate is open. 03/09 Agencies planning to have a regular Mohamed Jertila Ongoing physical presence in the compounds should Jertila@unchr.org express their interest to UNHCR camp management 03/09 Base Camp Management: Azmi Alhasany Team Connect Team Connect Contact details across Please fill RFO in advance of any issues. azmi@team-connect.co 0798021719 29/10Public Information and Mass Naserddine Touaibia **Communication Associate** touaibia@unhcr.org 0798611914 03/12 All agencies planning to distribute any NFI Sobia Oberg oberg@unhcr.org item in the camp must get prior approval from camp management. All assessments 0796324737 need to be coordinated and require prior approvals. 11/03Electricity Yanal Madanat almadana@unhcr.org 0797056990 29/04 External Relations Gavin David White whiteg@unhcr.org 0798175813

The General security situation in Za'atari Camp was relatively tense, with security incidents regarding water distribution, and power outage in many districts; the security incidents dominated by (5 demonstrations (3 by the refugees and 2 by Jordanian), Water tanks drivers' strike, fight between a refugee and IRD volunteer, run over accident inside the camp)

1st of July Refugees gathered at Base Camp entrance complaining against water distribution.

Jordanians nationals used vehicles to block the entrance to Raba Sarhan and burnt tires due to the transfer of 3 individuals to Za'atari and firing of 2 others by IOM.

3rd of July Group of refugees gathered in front of the registration area complaining about the power outage in district 3.

5th of July Water tank drivers stopped working (supplying the camp with water) because of the police prevent some drivers who do not have proper driving licenses entitle them to drive of these tanks from entering the camp. Strike ended and tanks drivers returned to work as usual after the police allowed to all of them to enter the camp.

IOM staffs who ended their contracts with a group of their tribe estimated (25) persons blocked the road leading to the TC by burning tires in the street. Police, Gendarmerie and Bedouin police present there and opened the road.

6th of July Fight between a refugee and IRD volunteer at the Mafraq help desk. The fight started when IRD volunteer pushed the refugees back to keep in order. IRD volunteer called his brothers to support him and came back with them holding a wooden bar trying to hit the refugees. Police informed and took him with the three refugees to the station.

7th of July A group of refugees blocked the road on District 9 and 10 junctions near Saudi hospital holding sticks and prevent any body to pass; the reason was regarding power outage.

IRD driver ran over 12 year old child in District 5, the child was sent to the Moroccan hospital then was transferred to Mafraq hospital. His condition was stable with broken leg, his parents admitted that their kid jumped in front the car so as the driver was not over speeding.

Food

Next cycle will start mid-July. Suspended some shops and askd them to produce their financial statements and resolve their tax issues. 16.9MT bread was distributed daily during the reporting period. No hot meal distributions allowed are allowed in the camp.

NFI

Last day of soap and sanitary pads distribution. There is 14% decrease in terms of turn over.

WASH

Following last week's problems WASH partners are putting measures in place to organize the water distribution. Each one agreed to share information when we have problem. Will try to acquire borehole in Mafraq. For the new borehole concern is about how to use the first 24 hour water (This is the routine procedure for any new borehole). Temporary increase in water delivery. Following measures are to be in place: Borehole and service entry, district entry points will be divided in the blocks. Refugees will be sensitized through mass communication/mass info campaign. Speeding up the filling and delivery of water. Will need cooperation from SRAD in order to get the permits/licences for the drivers.

Oxfam raised the issue of questions around contamination, meeting people from D6. Will meet them on Thursday jointly and explain what happened and what the response has been.

JEN briefed that disinfection of all public tanks on-going. Water network progress. There was a meeting at Amman level. First step is tendering, money secured for this step.

Education

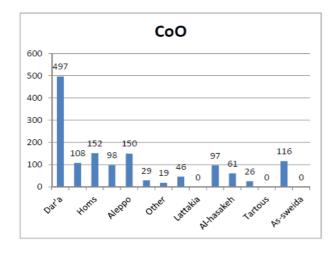
Continuing with summer activities. Courses will continue till the opening of school that is 25th of August. 48 Tojeehi students this year. Back to school campaign will start after Eid through SCJ.

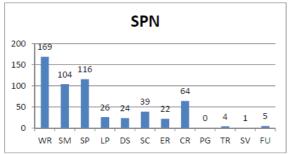
For Kuwaiti school UNICEF colleagues will have meeting with the Ambassador and hope to open the school in September.

Protection:

Rabaa Sarhan Updates

- 1.399 arrivals last week (29-5 July), of which only 9% were re-entry which presents a reduction of persons re-entering from previous week by almost 50% (previous week some 15% re-entered) which may be linked to the increased restrictions of the GOJ to allow returnees to re-enter or to the Ramadan. PRT conducting daily Return Monitoring;
- Gender breakdown: 55% female, 45% male





- Border crossings: 93% entered through Eastern border crossings of Al-Ruwayshid and Al-Rogoban
- Breakdown per camp: similar to the past weeks slightly less people referred to Zaatari compared to last week:

Destination	Cases	Individuals	%
Zaatari	31	55	3.9
Azraq	358	1322	94.5
EJC	-	-	-
Other	5	12	0.9

Other updates on protection:

- **Birth certificates**: Cumulative numbers: 1,155 birth certificates issued so far. This week: 16 birth notification received by civil registry but none was issued this week;
- 725 Spontaneous returns organised by the authorities last week (1.051 the week before). Challenges
 in Return Office Monitoring is the relatively large number of UAC that wish to return; UNHCR has
 put efforts in counselling children and care givers on the risk in particular on the changes in the JOR
 return policy (from possible return to officially no re-entry); safeguards for children UAC need to be
 emphasized and are repeatedly explained to the authorities;
- Bail out: A total of 77 individuals (22 cases) registered in Zaatari were bailed out. In addition, 47 refugees (23 cases) registered in urban areas approached the bailout office for departure formalities.
- 110 families were granted leave permits from Zaatari Camp for a period from one to ten days for medical reasons or family visits.
- **Police returns:** 17 refugees were brought back to Zaatari by the police. mainly for being accused to work illegally in JOR; all of the cases wish to be bailed out legally and staff have counselled them on bail out procedures; monitoring of numbers returned by police will be monitored continuously;
- **Documents:** list was provided by police in Zaatari for all refugees having their documents currently filed in Zaatari camp; out of the 1.256 cases, 154 cases signed for return of documents; PRT unit is working in the districts to speed up procedures for those refugees who have not yet obtained their documents; currently D3 and 4;
- Visiting dates for non-camp family members of refugees residing in Zaatari: Meeting was held with the Colonel where UNHCR explained in particular the need for UAC with parents outside the camp to have access and to increase visiting days to more than two days (TUES and FRI from 9-4 pm); however, Colonel mentioned that the dates will be kept for now to control influx of urban refugee population benefiting from services in the camp; agreed on the principle that visits for parents visiting UAC for UAC exceptions can be made and a list with UAC can be provided that would be processed;

- **ARDD**: we had several meetings with ARDD to present their activities to staff and will commence explaining to community leaders in the next weeks (lawyers are currently male but female lawyer will be recruited)
- Presence of religious court: present currently Tuesdays, want to upscale to two days per week:
- Following the roll out of Amani campaign, during this week information has been disseminated to
 protection and non-protection community members; most of the staff involved in the Amani campaign
 will be from CP SGBV background (UNHCR and partners)
 - In brief, the Amani campaign is an inter-agency Child protection and GBV campaign. It contains key messages for communities, children and parents, on how to better protect children and adults from harm and various kinds of violence. The information is grouped according to various child protection (CP) and sexual and gender-based violence (SGBV) issues that have been identified as the most urgent at this point in the crisis, and according to the information currently available.
 - Development of associated tools has been led by Save the Children, IRC, UNFPA, UNICEF and UNHCR under the interagency project "Strengthening GBV and child protection services and systems".
 - Overall message: Let's work together to make our communities safer. Everyone has a role to play in keeping girls, boys, women and men safe.

Additional notes:

City	Ind	%tage
Dar'a	497	35.5
Rural Damascus	108	7.7
Homs	152	10.9
Damascus	98	7.0
Aleppo	150	10.7
Quneitra	29	2.1
Other	19	1.4
Hama	46	3.3
Lattakia	0	0.0
Idleb	97	6.9
Al-hasakeh	61	4.4
Deir-ez-zor	26	1.9
Tartous	0	0.0
Ar-raqqa	116	8.3
As-sweida	0	0.0

UNHCR Verification FINAL updates

- Currently total population of the camp 83,855 (=verified active population + new arrivals through who did not need to be verified as biometrics and different fields populated there).
- 10,094 individuals were inactivated or deregistered for different reasons e.g. double registration, spontaneous departure, no show for verification, etc. The remaining refugees who received VAC and were called (approx. 30,000) might a) have had double VAC or b) left to urban before their turn for verification.
- Area of origin:

Dara'a	65,247	77.8%
Rural	11,717	14.0%
Damascus		
Homs	2,255	2.7%
Aleppo	1,112	1.3%
Damascus	1,393	1.7%

Health

Had a follow up training of the physicians regarding TB that is IOM owned project for surveillance and treatment. This is the reinforcement of referral pathway. Prevalence in Syria is twice than in Jordan. 44 cases have been treated. MoH will send the team to have 3 lab tests. REACH assessment in the camp on immunization (there are 5 points in the camp). IRD community health worker will start registering children and keep track of vaccines. Developed messages a few months ago for the EPVI.

Site Planning

All the district extensions should be considered as the part of the district and refugees should have access to all the services in the respective district. Refugees should be included in the CFW programs.

Electricity

There are issues with the electricity in districts 5, 6,9 and 10. D12 transformer is working now. Electricity bill will be sent to everyone next week.

External Relations

If agencies have donors or other delegations must they must inform SRAD. Contact details are as follows: Major Eyad Omari. 0779836226. <u>eyadomari@hotmail.com</u>

Next meeting will be on Tuesday 15 July, 2014, at Za'atari Base Camp meeting room 4, at 13:00.