



## Shelter Working Group Meeting Syrian Refugee Response in Jordan

Meeting Location	UNHCR Small Conference Room	Meeting Date	7 August 2014
Chair Person	Nagendra Adhikari (interim chair)	Meeting Time	14:00-15:30
Minutes Prepared by	Matthew Richard		
Purpose of Meeting	Shelter WG meeting		
Next Meeting	Thursday 4th of September 2014 (tbc), UNHCR Khalda office		

For further information and documents on the Shelter sector please visit the Shelter WG portal page, accessible here: [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=10](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=10)

### 1.) Summary of action points

Item	Action point	Focal Point / Organization
1.)	Finalise and circulate the revised Shelter Strategy for Jordan.	Matthew Richard and Ru'a Al Abweh (UNHCR)
2.)	Include the winterisation strategy (2014-15) on the agenda for the next Shelter WG meeting.	Nagendra Adhikari (UNHCR)
3	Mapping of shelter sector actor for urban intervention in terms of area of intervention, capacity & gap	To be confirmed later
4.)	Share Shelter Sector Survey Results at next meeting	Matthew Richard (UNHCR)

### 2.) Attendees of the meeting

Name	Organisation	Contact details
Elena Tifrea	ACTED	<a href="mailto:elena.tifrea@acted.org">elena.tifrea@acted.org</a>
Laila Bakhit	Caritas	<a href="mailto:lailab@caritas.org">lailab@caritas.org</a>
Jordan Steiner	ICMC	<a href="mailto:steiner@unhcr.org">steiner@unhcr.org</a>
Saname Oftadeh	LWF	<a href="mailto:proa.jor@lwf-dws.org">proa.jor@lwf-dws.org</a>
Naomi Downs	Medair	<a href="mailto:shelterpm-jor@medair.org">shelterpm-jor@medair.org</a>
Husam Nino	Mercy Corps	<a href="mailto:hnino@jo.mercycorps.org">hnino@jo.mercycorps.org</a>
Mohamed Abu Quty	Oxfam	<a href="mailto:mabuquty@oxfam.org.uk">mabuquty@oxfam.org.uk</a>
Anthony Dutemple	PU-AMI	<a href="mailto:jor.progco@pu-ami.org">jor.progco@pu-ami.org</a>
Mais Suradi	UNHCR	<a href="mailto:alsuradi@unhcr.org">alsuradi@unhcr.org</a>
Ru'a Al-Abweh	UNHCR	<a href="mailto:alabweh@unhcr.org">alabweh@unhcr.org</a>
Shane O'Brien	UNHCR	<a href="mailto:obriens@unhcr.org">obriens@unhcr.org</a>
Matthew Richard	UNHCR	<a href="mailto:richard@unhcr.org">richard@unhcr.org</a>
Lynn Verydt	UNHCR	<a href="mailto:verydt@unhcr.org">verydt@unhcr.org</a>
Nagendra Adhikari	UNHCR	<a href="mailto:adhikarn@unhcr.org">adhikarn@unhcr.org</a>

### 3.) Minutes

Item	Discussion
<b>Interim Shelter WG Chair and other updates</b>	<p>Nagendra Adhikari was introduced as the interim Chair of the Shelter WG until the arrival of the replacement for the Head of the Technical Unit and Shelter WG Chair. Previously, this position was held by Werner Schellenberg, who ended his mission in Jordan at the end of June.</p> <p><b>ITS evictions:</b> The Government have indicated to UNHCR that there might be future ITS evictions on</p>



Friday 8 Aug and Saturday 9 Aug. The last ITS evictions were in late June which involved refugees being registered at Raba Sarhan and being relocated to Azraq camp. There is no indication from the Government on the exact locations or timings of the planned evictions. Concerns from the Shelter WG that evictions are continuing and there is a lack of available information on the exact policy and process. UNHCR have a community service team on the ground who will respond to any future ITS evictions.

**Aid trucks from Jordan:** On the 7<sup>th</sup> August, 10 trucks left Jordan at the Ramtha crossing carrying aid for 500 families in the Da'ara City area of Syria. They were carrying aid such as food, emergency medical kits, blankets, and water purification tablets.

**RRP7/ RRRP:** Discussions are on-going regarding the coordination process for the 2015 Syrian response in Jordan. This will interact more with the HCSP/ NRP. Shelter partners should be prepared to contribute towards the development of this process.

**Update Shelter Response in Jordan, Nagendra Adhikari**

Nagendra presented an update on the Shelter response in Jordan. A summary of his presentation is below:

Projected SYR Population in Jordan by 31 December 2014: **710,575**

- Refugees in Camp settings: **142,115** (20%)
- Refugees in Urban settings: **568,460** (80%)

Projected SYR Population in Jordan by June 2015: **790,215**

- Refugees in Camp settings: 158,043 (20%)
- Refugees in Urban settings: 632,172 (80%)

Based on these projection the shelter needs are as followed:

- Shelter needs in Urban/Rural settings by Dec 2014: **34,107 dwelling units**
- Shelter needs in Urban – Rural settings by June 2015: **37,930 dwelling units**

Additional Camp space to be developed for 15,928 People (3,185 T-shelters) by 31<sup>st</sup> June 2015  
 Additional Camp space to be developed for 31,435 People (6,827 T-Shelters) by 31<sup>st</sup> Dec. 2015

Summary of financial requirements	RRP 6 (Early 2014 Requirement)	Mid-year review
Total financial requirements for all sectors from Jan-Dec. 2014	US\$1,200,650,591	US\$ 1,018,000,000
<b>Shelter and Settlement January to June 2014</b>	US\$81,912,150	-----
<b>Shelter and Settlement Total 2014 indicative financial requirements</b>	US\$136,520,250	US\$ 120,610,000

- The number of new arrivals in the first half of 2014 has been lower than originally expected.
- The rate of refugee arrivals in Jordan has also been affected by the evolving situation in Syria, which has made it more difficult for Syrians to travel within Syria and to cross into Jordan through safe border crossings.
- In 2014, majority of new arrivals entered through the eastern border instead of the western border crossings which are closer to the heavily populated areas to the north of Jordan's border with Syria.
- As of 31<sup>st</sup> of July, 2014 609,657 Syrian refugees= 21 %of the Syrian refugees in the region.
- First half of 2013 witnessed a massive arrival of Syrian refugees fleeing to Jordan. Government of Jordan officially opened Azraq Camp, in April 2014



	<ul style="list-style-type: none"> <li>• Close to half a million Syrian refugees are living in host communities, concentrated in urban centers in the central and northern governorates of Jordan.</li> </ul> <p><b>Priorities in urban settings for the shelter sector:</b></p> <ol style="list-style-type: none"> <li>1. Access to affordable and adequate shelter remains a major concern, compounded by increasing rental prices and the national shortage of affordable housing units available in the market for rent.</li> <li>2. The high rate of influx is resulting in a huge immediate demand for housing, estimated at over 86,000 housing units on top of the estimated annual average need of 33,000 units by Jordanians.</li> <li>3. It is estimated that 30 per cent of urban refugee families will need support to pay their rents.</li> <li>4. The improvement and upgrading of sub-standard shelters will be achieved with different interventions, including home adaptation kits and more substantial upgrading works of substandard housing. Home adaptation kits will be complemented with cash incentives.</li> <li>5. Gender-sensitivity and protection concerns will be mainstreamed throughout responses.</li> <li>6. Through the Sector's Housing, Land and Property (HLP) initiatives, awareness-raising on tenure rights and obligations will be carried out for refugees and will empower them to ensure security of tenure.</li> <li>7. Review shelter intervention and mapping which links to agenda point 4 and the presentation on the referral database by Shane and Lynn from UNHCR</li> </ol> <p><b>Priorities in camp settings for the shelter sector:</b></p> <p>The need for decongestion and upgrading of overcrowded camp settlement sections and the need for construction of additional infrastructure, including access roads, feeder roads service roads, drainage structures, graveling, fencing, security lighting, as well as maintenance of infrastructure and basic service facilities are part of the needs and planned on the sites. Furthermore, upgrades and weather-proofing of shelter units will be ensured during the summer and winter seasons.</p> <p>Nagendra emphasised the need to review shelter interventions and mapping and suggested to develop a taskforce to support the data referral and mapping team.</p>
<p><b>Medair presentation, Naomi Downs</b></p>	<p>Naomi Downs presented the Medair Home Maintenance Repair Program for Upgrading Substandard Units which started in December 2013 and was completed in July 2014 in Mafrq and Irbid.</p> <p><b>Project overview:</b></p> <ul style="list-style-type: none"> <li>• Physically upgraded 290 Housing units between Feb-July 2014</li> <li>• 290 housing units served 321 Households</li> <li>• 290 housing units represents better living conditions for 1,776 beneficiaries</li> <li>• 212 HHs received a reduction in rent averaging 29 JDs per month and the securing of tenancy for 1 year through signed contracts with landlords</li> <li>• Average budget per unit was 907.3 JD</li> </ul> <p>Medair mapping technology tools which aided in their repair program were also presented to the Shelter WG.</p> <p>The presentation is available on the Shelter WG portal page, accessible here:  <a href="http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&amp;LocationId=107&amp;Id=10">http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&amp;LocationId=107&amp;Id=10</a></p>
<p><b>Referral Database Presentation, Shane O'Brien and Lynn Verydt (UNHCR)</b></p>	<ul style="list-style-type: none"> <li>• Shane O'Brien and Lynn Verydt presented Service Mapping using Activity Info.</li> <li>• The Activity Info step-by-step guide was circulated to the group.</li> <li>• Now we have area based coordination groups set-up in Irbid and Mafrq, this is a good opportunity to establish a referrals system for partners working across Jordan. Partners encouraged to upload information into the new referrals database.</li> <li>• Shane explained how to enter information into the JOR-REF-services module in Activity Info.</li> <li>• Partners requiring help with registration and the input of information should contact Matthew Richard, Associate Coordination Officer for WASH and Shelter (<a href="mailto:richard@unhcr.org">richard@unhcr.org</a>).</li> </ul>



<b>Review of Shelter and Settlement Strategy</b>	This is still work-in-progress but will be finalised next week when all comments are received by Sunday 17 August.
<b>Cash for Rent Guidelines</b>	The guidelines have now been approved by the Cash sector chair.
<b>Shelter-WASH update, Matthew</b>	UNICEF have a new IM officer who will work on 3 main assignments: 1) vulnerability mapping and water consumption of Syrian refugees in Jordan, 2) assessing the GIS mapping capacities of the MoWI, and 3) developing a GIS database map of all WASH projects in Jordan. It would be helpful to follow developments of his work and possibly map joint WASH-Shelter interventions.
<b>New Gender Focal Points</b>	The Shelter WG has two new gender focal points: Saname Oftadeh (LWF) and Matthew Richard (UNHCR). They will attend the 'Gender in Humanitarian Action Training' on 25-27 August 2014 organised partly by Merrin Waterhouse the Gen-Cap Advisor for the IATF and HTC.
<b>Agency updates</b>	<p><b>Mediar:</b> Medair have finished the Home Maintenance Repair Program for Upgrading Substandard Units as presented earlier in the meeting. Now moving towards shelter adaption and in the process of MoPIC approval. Planning to roll-out 500 shelter repair kits from now until the end of November 2014. Medair are seeking funds for physical interventions but their donors prefer unconditional cash. Irbid and Mafraq remain the focus areas, but possible future expansion based on coverage and needs.</p> <p><b>OXFAM:</b> Oxfam do not have any shelter projects and mainly focus on WASH in urban. Mohamed has attended the Shelter WG meeting to understand which agencies are involved in joint Shelter and Wash interventions. LWF highlighted they have WASH upgrading in targeted households. It was noted that JHAS also have joint WASH-Shelter interventions.</p> <p><b>LWF:</b> As mentioned LWF are working with WASH upgrading in the host community. They have funds for the winterisation of 300 households this winter.</p> <p><b>PU-AMI:</b> PU-AMI have not secured funding but continue to plan for the distribution of Sealing-off Kits for the winter of 2014/15. They will soon complete the urgent cash assistance programme for Syrian refugees. PU-AMI continue to run 3 community centres in Zarqa and Amman along with the on-going provision of legal assistance, HLP rights and fast-tracking with UNHCR. Their target areas are Zarqa, Amman but hoping to expand to Jerash, Ajloun and Balqa in the future.</p> <p><b>ICMC:</b> ICMC have an on-going cash-for-rent programme in Irbid, Mafraq, Jarash and Ajloun. They are currently in the outreach phase with cash-for-rent starting at the beginning of next month.</p> <p><b>ACTED:</b> ACTED are trying to secure funding for shelter upgrading in Mafraq and Irbid.</p> <p><b>Caritas:</b> Caritas are working on household repairs and upgrading, sanitation, and cash for rent in 7 governorates across Jordan.</p> <p><b>Mercy Corps:</b> Mercy Corps are working on the rehabilitation of 200 households in Ajloun and Irbid. In Irbid they are targeting 500 families for unconditional cash distribution.</p>
<b>AOB</b>	<ul style="list-style-type: none"> <li>• <b>Winterisation strategy:</b> There are concerns that the recently developed winterisation strategy (2014-15) for the host community and the camps does not contain any specific shelter components. This will be included as an agenda item for the next meeting.</li> <li>• A reminder to report on Activity Info by 9 August.</li> <li>• Announcement on the 'Echoing Borders' workshop by Studio- X Columbia Global Centers, which started on 7<sup>th</sup> August and will continue until 17<sup>th</sup> August. A list of public talks and seminars will be</li> </ul>



shared with the Shelter WG after the meeting through Mail Chimp for those interested in attending. Talks will focus on shelter, site planning and camp development.

- UNHCR will announce a call for proposals for international and national organisations to partner with UNHCR for 2015. These will be published on the UNHCR portal. The deadline for submission of the concept note is 31<sup>st</sup> August 2014.