



## Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,  
Date: 16/09/2014 - 14:00

Chair: Hester Clark, UNHCR



### Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Kilian Kleinschmidt [kleinsch@unhcr.org](mailto:kleinsch@unhcr.org)

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
02/7/13	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	<b>Ongoing</b>
<b>Camp Management</b>				
06/08/13	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	<b>Ongoing</b>
03/09/13	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila <a href="mailto:jertila@unhcr.org">jertila@unhcr.org</a>	Ongoing	
03/09/13	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect <a href="mailto:azmi@team-connect.co">azmi@team-connect.co</a> 0798021719		
29/10/13	Public Information and Mass Communication Associate	Naserddine Touaibia <a href="mailto:touaibia@unhcr.org">touaibia@unhcr.org</a> 0798611914		
24/08/14	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Johnson Opoka <a href="mailto:opoka@unhcr.org">opoka@unhcr.org</a> 796769872		
11/03/14	Electricity	Yanal Madanat <a href="mailto:almadana@unhcr.org">almadana@unhcr.org</a> 0797056990		
29/04/14	External Relations	Gavin David White <a href="mailto:white@unhcr.org">white@unhcr.org</a> 0798175813		
02/09/14	UNHCR liaison officer with SRAD	Mohamed Altaher <a href="mailto:altaher@unhcr.org">altaher@unhcr.org</a>		
02/09/14	General camp coordination support	Marije Mellegers <a href="mailto:mellegers@unhcr.org">mellegers@unhcr.org</a> 0790119361		

## **A. General announcements:**

**CMC mailing list:** Attendees of the meeting were advised to verify names on the Zaatari CMC mailing list and remove/add where necessary. The mailing list is now a few months old and needs to be refreshed and maintained regularly. Matthew Richard ([richard@unhcr.org](mailto:richard@unhcr.org)) is the focal point for the mailing list.

**Zaatari 3Ws:** The Zaatari 3Ws matrix is out-dated and Matthew has requested that each agency provide updates ASAP. The 3Ws will be reflected in the Zaatari key events map along with other camp and sector updates. The key events map is developed and published each month on the Zaatari camp portal page.

## **B. Security:**

The general security situation in the camp is calm except for a few minor incidents;

- 9 Sept: 1 Syrian was arrested for planting marijuana in the camp.
  - 10 Sept: residents from Zaatari village blocked the junction of Zaatari camp and demanded that UNHCR offer them jobs in the camp.
  - 10 Sept: Protestors stoned an IRD vehicle and verbally assaulted staff members. There were around 20 protestors, mostly young adult men. There was no severe damage to the vehicle.
  - 10 Sept: Refugees from district 2, street 2 gathered at the base camp entrance to complain about water shortages.
  - 10 Sept: A UNHCR bus was involved in an accident on the Zarqa highway. 10 staff members were transported to hospital but soon discharged. No injuries reported.
  - 10 Sept: A fire boke-out in a tent caused by an electrical appliance. No injuries reported.
  - 13 Sept: A fire boke-out in a caravan caused by an electrical appliance. No injuries reported.
  - 15 Sept: A Mercy Corps vehicle was stoned. NRC, MSF, and IRC also reported related incidents over the week.
  - 16 Sept: Stoning of vehicles by protestors entering Zaatari camp at the main entrance. No injuries reported. This morning all staff were advised to use the Eastern gate to avoid the protestors.
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- UNHCR Security representatives have met with leaders of the protestors from Zaatari village. The protestors are demanding jobs and believe UNHCR is responsible for all recruitment in the camp. The meeting focused on developing an understanding on how recruitment with the UN agencies and other NGOs in the camp works. It was noted that IRD recruits 11 staff from Zaatari village and many from Mafraq. ACTED also are the largest employer in Mafraq town.
  - Mohamed Altaher, UNHCR Liason Officer has contacted some agencies to invite them to attend a meeting with the Mayor of Mafraq. The meeting will focus on employment opportunities and activities in the camp. All agencies that recruit national staff from either Zaatari or Mafraq are invited to attend. This is a follow-up meeting from one held with UNHCR Protection and Members of Parliament in Mafraq which recommended that a workshop should be organised to explain the process of recruitment and work opportunities to the mayors of Marfaq Governorate.
  - SRAD are in the process of negotiating with the protestors who are threatening to block all 3 entrances to the camp next Sunday (21 Sept).
  - SRAD have requested a staffing list from all agencies in the camp, an action point from a previous CMC meeting several months ago.
  - A reminder from Mohamed Altaher that all proposals for the camp should be approved by SRAD. Mohamed is responsible for delivering the proposals to SRAD and requested that agencies allow 2 weeks for this process.
  - Partners are strongly reminded to report all security incidents on the spot, when safe to do so. Incidents should be reported to the Joint Operation Center (JOC) (0798674183). Staff contact details should also be updated and shared with the JOC.

**C. Site planning and Electricity:** No updates to report

## **D. WASH:**

- The Zaatari WASH Coordination group have finalised the WASH Minimum Standards for the camp.
- The heavy machinery, including the rig, arrived in order to start the drilling of borehole 3.

- Borehole 2 has not been operational since Wednesday last week due to a pump failure. This will be repaired by tomorrow.
- Following a meeting with the Directorate of Environment and Food Safety, additional tests have been advised of water delivered from the external boreholes.
- 3,800 M<sup>3</sup> is delivered across the camp on daily basis.
- 1,700 M<sup>3</sup> of wastewater is de-sludged on a daily basis.
- 750 M<sup>3</sup> of solid waste is collected and removed from the camp on a daily basis.
- New staff members Abrassac Kamara (UNICEF WASH specialist) and Tomas Lopez (UNHCR WASH Associate) were introduced to the CMC group.

#### **E. Health:**

- As mentioned by Habib, the Health sector was also involved in the meeting with the Directorate of Environment and Food Safety.
- The health sector now has stand-by Outbreak Response Teams.

#### **F. Food:**

- WFP will distribute a 1 time ration of date bars and dates during Eid Al-Adha.
- E-voucher distribution was conducted on 10 September for a pilot of 300 households. 142/300 showed-up for the distribution.
- The second GFD cycle for September started today and plans to target 78,582 beneficiaries. The GFD cycle will last 8 days instead of the normal 7 days.
- The first GFD in October will start on either the 7<sup>th</sup> or 8<sup>th</sup>. This will be the last GFD with paper vouchers. The planned date for the distribution of E-vouchers is 20 September.
- Distribution of 17.3 MT of bread is on-going on a daily basis.
- WFP continues distributing welcome meals through IOM at Raba Sarhan and for special cases through NRC in Zaatari camp. NRC has so far distributed 257 welcoming meals in September.
- The school feeding program is on-going and has so far distributed 16,686 date bars.

#### **G. Protection:**

- The registered camp population of Zaatari is 79,604 refugees.
- Zaatari camp received 250 new arrivals last week. These were mainly from urban areas (208) transferred to the camp by the Jordanian police. This shows an increasing trend of arrivals transferred from urban areas. In July there were 67 transfers, in August 219 transfers, and already in September there have been 155 transfers.
- UNHCR advises all refugees to register with UNHCR in the camps to regularise assistance.
- Urban verification is planned after the Eid holidays.
- 111 refugees were granted bailout from Zaatari last week. The bail-out procedures remain; Bailers must be a Jordanian, male who has no criminal record and is a relative. The bail-out security committee is the only recognised body that can cancel a bailout. Refugees must be registered to access the bail-out procedure.
- 1,500 birth certificates have been issued from Zaatari however there is still a backlog for those 1-12 months old.

#### **H. Community Services:** No updates to report.

#### **I. Youth taskforce:**

- The youth task force are planning to continue focus group discussions on youth based on the success of last month's discussions.
- The Youth taskforce will go on retreat on 26-27 September. Taskforce members will be invited through email.
- JEN have distributed their monthly magazine across the camp. Hard copies were also circulated in the CMC meeting. JEN have received positive feedback from refugees regarding the content of the magazine. JEN have appealed to NGOs to use their camp centres, CFS and community centres as distribution points for the magazine. Please contact Chiaki if you provide assistance ([chiaki.ota@jen-npo.org](mailto:chiaki.ota@jen-npo.org))
- IRD have established a 'moving library' project in the camp and partners are encouraged to submit creative ideas to help support the project. The IRD youth theatre group performed at the MSF-Holland hospital with positive feedback. IRD continues to run a stall selling handicrafts made by

women in Zaatari at Souq Jara. Souq Jara is on Rainbow Street in Amman every Friday (09:00-21:00)

**J. Education:**

- There are currently 17,719 students attending Zaatari's 3 schools, the highest number recorded.
  - School 1: 6,483 students
  - School 2: 7,604 students
  - School 3: 3,632 students
- There are 18,225 registered between the ages 5-11, and 11,274 registered between the ages 12-17 (records from 6 Sept). Formal education targets 25% of this population.
- UNICEF is planning to construct an annex next to school number 1, district 3, at the location of the old tented school. This is expected to be complete by late October 2014
- Another school is under construction in district 7 expected to be operational in mid- November.
- UNICEF continues with the distribution of text books and school bags in the 3 schools.

**K. NFIs:** No updates to report.

**L. External Relations:**

UNHCR are receiving journalists in the camp who are interested in education. UNICEF and Education partners encouraged to help Naser with facilitating contact.

**AOB:**

Updates requested on the DAFI scholarship and the operation of the traffic lights at the entrance of the camp.

**Next meeting will be on Tuesday 23 September, 2014, at Zaatari Base Camp meeting room 4, at 14:00.**