



Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,
Date: 30/09/2014 - 14:00

Chair: Kilian Kleinschmidt, UNHCR



Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Kilian Kleinschmidt kleinsch@unhcr.org

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
02/7/13	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08/13	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09/13	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila jertila@unhcr.org	Ongoing	
03/09/13	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
29/10/13	Public Information and Mass Communication Associate	Naserddine Touaibia touaibia@unhcr.org 0798611914		
24/08/14	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Johnson Opoka opoka@unhcr.org 796769872		
11/03/14	Electricity	Yanal Madanat almadana@unhcr.org 0797056990		
29/04/14	External Relations	Gavin David White white@unhcr.org 0798175813		
02/09/14	UNHCR liaison officer with SRAD	Mohamed Altaher altaher@unhcr.org		
02/09/14	General camp coordination support	Marije Melleger melleger@unhcr.org 0790119361		

A. General announcements:

UNHCR staff departure: Mr. Kilian Kleinschmidt is officially quitting UNHCR as of the 31st October. While he will no longer be part of the UN he will continue to provide support related to Zaatari. The new UNHCR Senior Field Coordinator (Mr. Hovig Etyemezian) coming to Zaatari as of the 26 of October.

Local Community: Be aware of tensions existing with the local community from Zaatari/Mafraq. Make efforts to know the context prior to making decisions (consulting persons who know the context well).

B. Security:

The general security situation in the camp is calm except for a few minor incidents;

- On 24 Sep at 12:00 hrs, Unknown vehicle hit an 8 years old girl in district 8 in front of Qatari school and escaped from the scene. The girl rescued to Mafraq Hospital. Police informed.
- On 24 Sep at 15:45 hrs. One UNHCR vehicle was involved in an accident on Baghdad Street, leaving from Zaatari camp with 3 UNHCR on board. According to the driver, around ten masked teenagers attempted to stop the vehicle while he slowed down at the speed bump and started to throw large stones at them. The driver sped up and moved to a safe location at Baij Junction. The incident resulted in a major damage for the vehicle. Police informed.
- On 24 Sep at 15:50hrs JHAS vehicle stoned while passing Baghdad Street at Baij Junction causing a moderate damage for their vehicle.
- On 24. Sept 2014, a 14 years old Syrian refugee died in Mafraq hospital following his injury while playing at Norway Football Field in the camp.
- On 25 Sep 2014 a 16 years old girl exposed to electrical shock in district 7 due to playing with the power wires. The girl rescued to Moroccan hospital suffering the shock.
- 25 Sep, reported on 29 Sep, at around 10:00hrs a group of young adolescents gathered around the UNWOMEN vehicle when the driver stopped to buying some medicine and food from the market of Zaatri village on Baghdad (2 KM nearby the camp main gate). According to UNWOMEN, the group starts knocking on the windows, shouting and yelling with a local accent, and one of them tried to jump over the driver's seat, but the UNWOMEN staff who was sitting in the back seat managed to escape with the vehicle for a safe place.
- On 27 Sep 2014 at 16:05hrs, unknown persons threw stones against JHAS vehicle while passing Zaatari junction on their out of the camp. No injuries. One of the vehicle's windows was fully broken. SRAD informed.
- 30 Sep At 07:00 30 Sep At 07:00 some refugees threw stone against workers and WFP staff in the main bread distribution center resulted in a minor injury for one of G4S security guards. Police informed.

C. Site planning and Electricity:

- Further information on electricity will follow once available.

D. WASH:

- Water supply is going on without any major problems – 3800 m2 was distributed in Zaatari.
- District check points continue to be used to monitor the water distribution (however, 4 to 5% of the trucks still do not pass by these checkpoints).
- EID holidays – most UNICEF staff will be on leave, but the water distribution will continue as normal.
- External boreholes – procurement of water pumps is on-going to prevent potential disruptions.
- Water quantity in schools has increased to respond to demand.
- A survey is being conducted for all the public water tanks throughout the camp to check for breakage and to replace those that are unfixable. The disinfection of water tanks has been finalised in district 3/4/5/6/7/8 and is on-going in other districts).
- The drilling of borehole 3 in District 7 has been done until 300 meters depth and the wash out pipe is being installed.
- The water network in district 6 continues to face numerous challenges in terms of illegal connections (plastic pipes are easy to breach). 50 illegal connections have been identified again and follow-up will be done after the Eid holidays.
- Design of water pipeline system. As per the latest information it seems like only household connections are possible. The design has been finalised and the tender was launched. It is expected that the implementation will start in November in D/6/7/8. Metal pipes will be used as they are

harder to break (while it will still be possible to make illegal connections, this will be monitored and they will be removed on an on-going basis).

- UAE waste water project – waste water pits. IRD received the official letter from UNHCR to start the implementation of the project. REACH will be updating the maps. Inquiries will be made with the UAE donor to raise the issue about the need for sufficient money to cover the whole of Zaatari camp.
- Oxfam received additional funding to make WASH structures more permanent in districts 6/7/8.

E. Health:

- Eid – slaughter sites in camp. 4 locations identified (see map) and will be communicated via email/ IRD community mobilisers and mosques. Remaining carcasses will be collected by ACTED.
- Food safety messaging. A messaging campaign will be conducted about food preparation, storage, hand washing and food handling.
- 1 acute bloody diarrhoea case was identified in the Moroccan field hospital. A sample has been sent to the hospital for testing to know the cause. No outbreak potential yet.
- Anti-rodent campaign. Tender has been completed. The rodent campaign will start after Eid.
- Lice treatment in schools has started again. Medication is in place and a lice campaign will start after Eid.
- A concern was raised about the selling of food at the entrance of schools in relation to hygiene. The Ministry of Health from Mafraq and their food inspectors will be contacted to do follow-up.
- There will be an event on Wednesday 1st of October in district 6 at 11 am to celebrate the 1 year anniversary of UNHCR – IRD health workers program partnership.

F. Food:

- WFP is phasing out the local CBOs as of the 30th of September due to various reasons (e.g. not following Jordanian laws; shops were not hiring from Mafraq/near Zaatari as per initial agreement etc.). Discussions were held with the various authorities and notices were sent to all CBOs about the end of their contracts. As a consequence tensions with the local community will likely continue.
- WFP is facing a decrease in funding and therefore WFP has been obliged to decrease the food vouchers from 24 JoD to 12 JoD (50%) in the urban. In the camps the voucher amount of 24 JoD will remain the same for October (the amount for November/ December is not known yet and will depend on funding).
- WFP hotlines are in place and a FAQ was produced to provide further information about the decrease in the amount of the food voucher. WFP staff and partners are trained and will reach out to the refugee community living in the urban to inform them of the decrease. Efforts will also be made to identify those really in need for a targeted assistance response.
- 257 new arrival vouchers were distributed.
- 2nd cycle ended on 25 Sept.
- Bread distribution continues – 17,3 metric tons were distributed (72,873 beneficiaries). WFP has noticed an increase in leftover bread.
- RSA welcoming email continues to be distributed.
- A blanket food distribution was conducted for the whole camp for Eid.
- School feeding continues and water bottles continue to be handed out (16482 date bars and around 16000 water bottles)

G. Protection:

- Raba Sarhan. 1,658 new arrivals (797 men and 861 women), including 6% re-entry. 42% of arrivals came from Aleppo, 16% from Dara'a, 8% from Ar-raqqa.
- Since last Saturday no one is allowed entry into Jordan (with the exception of 1 or 2 cases) until further notice.
- Registration of new birth. A total of 79 new-borns were registered (45,5% girls and 54,5% boys). A total of 1,559 birth certificates by the Civil Registry so far.
- A total of 166 individuals from Zaatari were bailed out according to the information reported to UNHCR. The number of bail outs increased significantly on the last week of September (166), compared to 99 the week before. This brought the total number of bail outs to 435 for September (doubled compared to July and August); this was the highest number recorded since June. Mafraq is the main city where refugees were bailed out to (27.11%), followed by Irbid (22.8%) and Amman (20.4%).

- Transfers to Zaatari camp. 382 individuals were transferred to Zaatari camp as follows: 12 individuals registered in RBS were transferred to Zaatari. 22 individuals were transferred from AZRAQ to Zaatari. Individuals were Re interviewed and issued a new MOI, red ration card, registration proof and health booklet. 348 individuals were transferred from Urban (104 individuals were registered in Irbid and 244 individuals were registered in Amman).
- Spontaneous departures. A total of 504 Individuals spontaneously departed to Syria including (44%) residing in Zaatari and (56%) outside Zaatari.
In September a total of 2,618 departed spontaneously departed, 1,540 from urban and 1,078 from Zaatari.
- The current total Zaatari camp population is 79,225 (50,6% female and 49,4% male).
- A safety audit is being carried out. Focus group discussions and individual interviews are being held.
- As of the 12th of October WFP will continue the distribution of e-vouchers in conjunction with UNHCR. During this camp wide exercise registration data will be verified and documents will be returned to those who have not collected them yet.

H. Youth taskforce:

- Last weekend there was a retreat of the youth taskforce at the Dead Sea sponsored by UNFPA. The aim of the retreat was to brainstorm and to come up with a strategy for 2015.
- IRD has compiled a list of refugees who can assist with translation (written and verbal). If a translation is needed by anyone they can contact Julie Whittaker (IRD).
- Recreation. IRD is organising a field trip for various Zaatari camp youth groups. They will be going to Jerash.
- A new handicrafts Bazar is planned to take place for after Eid.
- A training on facilitation of gatherings/ communication skills was conducted by Questscope for IRD staff. Questscope can provide this training for the staff of interested organisation.

I. Education:

- The total of children registered in the 3 formal schools in Zaatari camp are 17,685. The attendance rate in September was between 15,000 to 17,000 students (e.g. on the 29th of September a total 16,038 students attended school).
- A total of 1,800 children are enrolled in informal / remedial education.
- A total of 164 disabled children are enrolled in school.
- There are not enough class rooms in School 1 to deal with the high number of students. 6 tents have been constructed to deal with the overcrowded classes to create additional space. A new school will be constructed in the annex area. The Ministry of Education is appointing additional teachers to respond to existing gap.
- The average class size in school 1/2/3 = 80 to 90 children.
- The ratio of girls and boys enrolled in school is 60% girls to 40% boys.
- Retention rate higher than last year.
- There still is no news about the opening date of the Kuwaiti schools.
- A total of 17 Syrian refugees have qualified for a DAFI scholarship. Formal approval has been obtained from the MOPIC and the next step is the registration in the identified universities.
- Age and disability campaign to start off soon to inform everyone about the activities/ services available.

J. NFIs:

- No particular updates.

K. External Relations:

- No particular updates.

AOB:

- The JEN Magazine contact number is 079 802 5849 in case of any queries.
- Mr. Konady Kone (UNICEF – Field Support Specialist) will be leaving Jordan next month.

Next meeting will be on Tuesday 7 October 2014 at Zaatari Base Camp meeting room 4, at 14:00.