



## Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,  
Date: 14/10/2014 - 14:00

Chair: Kilian Kleinschmidt, UNHCR



### Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Kilian Kleinschmidt [kleinsch@unhcr.org](mailto:kleinsch@unhcr.org)

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
02/7/13	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	<b>Ongoing</b>
<b>Camp Management</b>				
06/08/13	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	<b>Ongoing</b>
03/09/13	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila <a href="mailto:jertila@unhcr.org">jertila@unhcr.org</a>	Ongoing	
03/09/13	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect <a href="mailto:azmi@team-connect.co">azmi@team-connect.co</a> 0798021719		
29/10/13	Public Information and Mass Communication Associate	Naserddine Touaibia <a href="mailto:touaibia@unhcr.org">touaibia@unhcr.org</a> 0798611914		
24/08/14	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Johnson Opoka <a href="mailto:opoka@unhcr.org">opoka@unhcr.org</a> 796769872		
11/03/14	Electricity	Yanal Madanat <a href="mailto:almanadana@unhcr.org">almanadana@unhcr.org</a> 0797056990		
29/04/14	External Relations	Gavin David White <a href="mailto:white@unhcr.org">white@unhcr.org</a> 0798175813		
02/09/14	UNHCR liaison officer with SRAD	Mohamed Altaher <a href="mailto:altaher@unhcr.org">altaher@unhcr.org</a>		
14/10/14	General camp coordination support	Hester Clark <a href="mailto:clark@unhcr.org">clark@unhcr.org</a> 0790224284		

### **A. General announcements:**

No general announcements.

### **B. Security:**

The security situation in the camp is calm except for a few minor incidents;

- 30 Sept: a fire broke out in a caravan in district 1, street 11. No injuries reported.
- 30 Sept: a 19 year old refugee was transferred to Mafraq hospital following injuries after a fight in district 6.
- 1 Oct: a 22 year old refugee died in Mafraq hospital after being stabbed by another refugee in the market area of district 3. The police are investigating the incident.
- 6 Oct: a fire broke out in a caravan in district 6 due to a gas leakage. Two injuries reported.
- 7 Oct: Gendarmerie and police entered the camp and arrested wanted persons.
- 8 Oct: a fire broke out in a caravan in district 5 near to IRD offices. This was caused by an electrical fault. No injuries were reported.
- 9 Oct: a 19 year old refugee received an electrical shock while working behind his caravan in district 4, street 13. He was transferred to the Moroccan field hospital.
- 12 Oct: water truck drivers went on strike; dispute now resolved.
- 13 Oct: a Syrian water filler was beaten-up in district 1, street 11. He was initially sent to the Moroccan field hospital and later transferred to Mafraq hospital.

### **C. Site planning and Electricity:**

- UNHCR site planning are in the process of plot relocation in district 7 following successful completion in district 8.
- The new access road for official vehicles will be opened once the asphalt layer is complete (anticipated by next week). UNHCR need to discuss further with SRAD on who will staff the new checkpoints. Once opened the main gate will only be used by Syrian vehicles.
- Construction of the district roads is expected to be complete in 2 weeks. The next and third phase will start with asphaltting of the sub-district roads in district 11.
- UNHCR site planning is in the process of naming the roads across the camp.
- UNHCR site planning requested the WASH sector to inform them of plans and developments on the water delivery network.
- There is no update on plans for the roll-out of charging for electricity in the camp. An update will be provided next week.

### **D. WASH:**

- On the 12 Oct water truck drivers went on strike due to an internal dispute between the contractor and the drivers. The dispute has now been resolved and operations continue as normal. The strike resulted in a deficit of 2,100M<sup>3</sup> over 2 days; this has now been replenished.
- Water tank disinfection across the camp is on-going.
- The tender for the planned water delivery network is open.
- Routine de-sludging operations are on-going as normal.
- Solid waste management operations are on-going as normal.
- UNHCR and IRD are in the process of finalising the project document for the interim wastewater management project. The project will target districts 1, 2, 3, 4, 11 and 12.
- Distribution of WASH NFIs is on-going.
- WASH partners are preparing activities for global hand-washing day (15 October).
- UNICEF are leading a consultation process for the hygiene sector which aims to develop hygiene manuals and tools for the regional level using case studies from the camp.
- Drilling of borehole number 3 is almost complete.

### **E. Health:**

- The seventh national polio campaign for children under 5 years will begin in the camp on the 2 November. This will be the sixth national campaign in Jordan. Information on the camp will start with the distribution of pamphlets, flyers and messages through ACTED/IRD community mobilisers. The campaign will run until 6 November with a sweep from east to west. Active polio has been reported in Syria, Iraq, Gaza, and Cairo.
- Concerns over increasing cases of electrical shocks in the camp. Cables on the ground are particularly dangerous and likely to be damaged after exposure to sun during the summer.

- Reported cases of diarrhoea are still common across the camp.
- There will be training for health partners on collection and submission of samples on Thursday 16 Oct, 10:30am in the MoH compound. This is a re-run of a previous training; all invited to attend to refresh.
- The MSF Holland clinic has expanded from 20 to 42 beds with 2 small isolation units.
- The Health sector is celebrating global handwashing day on Wednesday and Thursday.
- There are now 8 vaccination centres across the camp. Thanks to support from IOM and MoH.
- The IFRC hospital in Azraq camp opened on Sunday 12 October.
- The Health sector will launch a headlice campaign on Sunday 26 and Monday 26 October in Zaatari's 3 schools; 6,500 students are suspected to have contracted headlice. Headlice lotion is available to all at the JHAS clinic.
- Psychological trainings for all Health staff is offered by IMC every Tuesdays.
- Cases of chicken pox continues in the camp, with reported decrease in cases last week.
- Cases of scabies continues in the camp. There are 2 types of medication available.
- Leishmaniasis, a tropical disease transmitted by sand-flies, is spreading in Syria. Some cases reported in the camp but no cases outside. The disease is not contagious. Dermatologists are operating in the camp to diagnose any suspected cases.

#### **F. Food:**

- WFP are not renewing the contracts of CBO supermarkets after September. Zaatari will now only operate two supermarkets that accept WFP vouchers; Tazweed and Safeway. This may lead to problems with overcrowding. Problems also with the distance of these supermarkets from refugee households; WFP are organising shuttle services to the supermarkets around the ring road to alleviate this problem. WFP are also exploring the idea to open new supermarkets in the centre of the camp.
- There are concerns on the number of children outside the entrance of supermarkets; this will be discussed further between WFP and UNHCR community services.
- E-voucher roll-out for the entire camp population started on Monday 13 October with 543 beneficiaries receiving a voucher so far. It is anticipated that all refugees will receive an E-voucher by the end of October. November food assistance will be uploaded onto the E-voucher. Paper vouchers are still available for those who did not receive an E-voucher.
- Funding outlook for WFP over the next few months is uncertain but camps remain a priority. As a result of the funding gap, WFP plan to decrease the value of food vouchers for out-of-camp refugees and to also increase targeting of assistance for refugees in the host communities which will reduce WFP caseload by 6-7% (7,500hh). There is an appeals process in place for those households removed from the list. Funding for October is now secured despite earlier fears that October's rations would be halved for refugees outside of camps. November and December remain uncertain. This will have implications for the camps with anticipated returns and new arrivals from urban areas.
- During the reporting period WFP with CP SCI distributed a total of 178 NAV (890 JD).
- The first GFD cycle of the month ended on the 12 October which reached 75,234 beneficiaries.
- During the reporting period WFP distributed 17.3 MT of bread on a daily basis for 72,083 beneficiaries.
- WFP continue distributing welcoming meal packages at Raba Al-Sarhan reception centre along with 2kg of dates per beneficiary.
- WFP continues to provide welcoming meals for special cases through CP NRC. During the reporting period NRC distributed a total of 168 welcoming meals to special cases.
- The school feeding programme is on-going in the three schools; the highest number of distributions in both shifts during the reporting period was 15,243 date bars.

#### **G. Protection:**

- During the Eid holidays there were 48 new arrivals to Zaatari camp; 74% from Dara'a.
- The cumulative total of birth certificates issued so far is 1,559.
- There were no bailouts last week.
- There were 538 departures back to Syria from Jordan last during the reporting period (350 departed from Zaatari).
  - Area of return: Dara'a 94%, Aleppo 4%, Hama 1%.

- The main reasons for return stated by refugees are: family reunification 79%, and lack of access to assistance.
- The population of Zaatari camp: 79,225 (UNHCR, 11 Oct).
- The start of the WFP E-voucher distribution is also being used as an opportunity to return any remaining documents to refugees.
- Collection for the Zaatari SGBV CP safety audit will finish soon.

#### **H. Community mobilisation:**

- IRD and UNHCR are meeting with refugees to discuss employment opportunities and access to services in the camp, with a follow-up meeting planned for December. The meeting will take place in the IRD community centre in district 10. All agencies are welcome to attend.
- The Community Mobilisation WG (NRC, IRD, UNHCR) are developing a small brochure on information for alternative collectors.
- On the 28-29 October at the IRD community centre in district 10 there will be an information session on visual and audio aids. ACTED and Mercy Corps community mobilisers encouraged to share this message with refugees.

#### **I. Youth taskforce:**

- IRD invited CMC attendees to youth event with a handicraft bazaar, art gallery, beauty salon, live music and poetry. The event will take place on Wednesday 15 October and Thursday 16 October at the Base Camp Buffer Zone from 10:00-16:00.
- IRD announced the expansion of their 'Moving Library' project with KnK. The library will now operate at the Bahrani School. IRD requested for the donation of books.

#### **J. Education:**

- Attendance at Zaatari's 3 schools dropped over the Eid period from 16,032 to 3,546.
- The opening of the Kuwaiti school is still under negotiation.
- Concerns were expressed regarding the poor attitude of teachers towards the students in the schools. This is argued to be caused by overcrowding. Teachers are hired by the MoE, not UNICEF but there should be a controlled teacher training, monitoring and mentoring programme. Concerns that if the quality of teaching deteriorates then parents will not send their children to school. In district 7 refugees have opened their own informal school.

#### **K. NFIs:**

- On-going WASH kit and soap distribution across the camp; yesterday for family size 9 and today for family size 8.
- NFI distribution continues for new arrivals at the reception area.
- There have been questions from refugees regarding the distribution of clothing and blankets for the winter; JEN plans targeted distribution for vulnerable populations.

#### **L. External Relations:**

- Nasser will send an email to agency focal points to call for a meeting on mass communication.

#### **AOB:**

- Zaatari camp will now be included into the national Contingency Plan. The objective of the contingency plan is to assess the camps standby capacity, reception areas, along with operation and maintenance. The contingency plan envisages the response for a sudden influx of arrivals either from Syria or urban areas in Jordan. This is not to be confused with the rainwater contingency plan.
- UNHCR requested that WFP inform them on plans for their site in district 4. WFP stated they would like to maintain the site for ad-hoc distributions. WFP are also looking into using the site for the development of a market place. This should be discussed further with UNHCR camp management and site planning.

**The next meeting will be on Tuesday 21 October 2014 at Zaatari base camp meeting room 4, at 14:00.**