

# Protection Working Group Jordan

Meeting Minutes  
22 October 2014



**Agencies present:** ARRD-Legal Aid, APS, AVSI, CARE, CVT, DRC, FPSC, SCJ, IOM, IRD, Mercy Corps, MPDL, Near East Foundation, NHF/IFH, Premier Urgence, SNAP, UNFPA, UNHCR, UNICEF, UPP, War Child UK, WVI

## **1: Discussions on Prevention of Sexual Exploitation and Abuse (PSEA), and complaints mechanism**

Sector members attending the meeting were shown a video on PSEA and this was followed by discussions on how mechanisms can be put in place to address complaints. This session was facilitated by UNHCR's Assistant Representative (Protection), Daniela Cicchella, giving current UNHCR PSEA mechanisms in place and plans to set up an interagency network that will respond to allegations of exploitation among agencies. She added that PSEA should not be dealt with in isolation but follow a response mechanism which will protect both victims and witnesses. When handling abuse issues, agencies should always refer to Jordanian laws on sexual exploitation.

What has been done so far in UNHCR:

- UNHCR has focal points in Amman and in field locations (Mafraq/Zaatari, Irbid and Azraq). Below are their contacts:

Name	Level	Email
Daniela Cicchella	Country	<a href="mailto:cicchell@unhcr.org">cicchell@unhcr.org</a>
Ana Belen Anguita Arjona	Country	<a href="mailto:anguita@unhcr.org">anguita@unhcr.org</a>
Irene Omondi	Mafraq/Zaatari	<a href="mailto:omondii@unhcr.org">omondii@unhcr.org</a>
Serin Bitar	Irbid	<a href="mailto:bitar@unhcr.org">bitar@unhcr.org</a>
Shuruq Irani	Azraq	<a href="mailto:irani@unhcr.org">irani@unhcr.org</a>

- UNHCR provides a code of conduct training to new staff joining the agency. UNHCR is planning to organize a training for staff on PSEA on 23 October in Zaatari for SGBV protection working group members at 1:00pm. The same can be replicated for other partners.

## **Action points**

- UNHCR to carry out a mapping exercise. Agencies should provide inputs on their organizations (name of focal point, brief description of mechanisms in place and location of operation).

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- After the mapping, UNHCR will compile this data and call for a meeting to develop a network. The meeting will determine the next steps to be taken.
- Agencies with specific issues on PSEA should contact Karen (the sector co- chair) or Daniela.
- Co-chair will send sector members links to the video on YouTube in both Arabic and English. Those who want hard copies of the video should visit UNRWA office.

## **2: Validation of draft JRP objectives, Outputs and indicators for the refugee protection sector**

Co-chair informed sector members that ActivityInfo has been launched and agencies should start uploading their 2015 plans. The team then went through all sector objectives, outputs and indicators.

### **Action points**

- Those who need assistance on how to upload their information on ActivityInfo should contact Karen ([whiting@unhcr.org](mailto:whiting@unhcr.org)) or Maya Logo ([LOGO@unhcr.org](mailto:LOGO@unhcr.org)).
- Sector co-chairs will circulate edits to the outputs/indicator list for last comments from members after the meeting.

**Next meeting:** Two weeks' time.

### **Proposed agenda**

1. Mol service cards
2. Current Mol/SRAD policy on bail out process