

## WASH Sector Coordination

### Minutes of Bi-weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 5 June 2016

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00 AM – 01:00 PM

**Duration:** 2 hours

#### **Participants:**

Abrassac Kamara (UNICEF- chair), Jakub Pajak (ACTED), Wajdi Abu Saif (ACTED), Frans Louwers (ACTED), Mona Abdel Baqi (JEN), Luurence Hamai (Oxfam), Andy Boscoe (Oxfam), Ahmad Al Tarawneh (UNICEF), Omar Al Qadhi (UNICEF/UNOPS), Sonya Milonova (JEN), Ahmad Kharabsheh (JEN), Hani Al-Dweikat (IMDAD), Maysa Saeidi (UNHCR).

#### **WASH Coordination WG**

##### **Announcements:**

- **Updates sharing before the meeting:**

As agreed in previous meetings, all sector representatives should submit update before the next meeting latest by Sunday 8am on the day of the meeting. UNICEF will compile the updates and projected during the meeting. That will save time and ensure that the updates shared at the minutes (figures, numbers) are accurate, and also will allow more time to discuss the operational issues.

We will consider no updates from agencies or partners who do not share the updates as agreed

Updates to be sent to Habibi (hrehman@unicef.org), Abrassac (abkamara@unicef.org) and Maysa (saeidi@unhcr.org).

- **Presentation at the CMC:**

If any of WASH WG wants to present or share any information/presentation at the CMC, please share such information with the WASH WG so that the issues are discussed agreed and included into the WASH updates for the CMC.

- **Zaatari Strategic Plan 2017-2020 Discussion for WASH sector:**

A meeting will be conducted tomorrow between UNICEF and UNHCR Coordination Unit in terms of statistics/figures to be added to the plan.

The final draft will be presented to the Camp management on Tuesday 7 June.

##### **Meeting discussions topics:**

- **Electricity cut announcement:**

The main challenge is the fluctuation of electricity. If UNHCR inform the UNICEF of the electricity switching off even 30 minutes before (preferably a day before to allow for adequate preparations), proper changeover operations will be undertaken to prevent any negative impact on the well installations. The unnoticed power cut recently led to the breakdown of the pump ate borehole 1.

- **Waste Water Handover Network from IRD to Oxfam and IRD to ACTED:**

Both ACTED and OXFAM have shared their detailed assessments with UNICEF. UNICEF will review and convene a meeting with all concerned on a way forward.

With reference to the spare materials, ACTED have received their own share of the pipes and fittings. OXFAM reported lack of storage space to store theirs. UNICEF will therefore collect and store in its warehouse on behalf of OXFAM, until Oxfam is ready to pick them up.

- **Private Toilets:**

This point needs to be discussed bilaterally (UNICEF and Oxfam), to discuss phase II, the minimum standards, if the existing toilets are adequate, etc.

Partners can do undertake assessments to validate changes related to REACH data since the REACH assessment was done in 2015. However the basic principles of the project (prioritization criteria, minimum standards, and so on remain unchanged even for Phase II). Note the following for Phase 2:

- The upgrade of the toilets should be in accordance with the minimum standards, except if refugees request a smaller structure/maintain the same size as the original structure or there is space limitation
- Sandwich panels, CI sheets or any similar appropriate material could be used for superstructure (must ensure privacy, permanency)
- For unit costs of the upgrade components (superstructure, pavement and plumbing), refer to that fraction of the agreed BOQ.

- **Private Tank Disinfection:**

Disinfection of public water storage tanks was carried out with 488 water storage tanks disinfected, repaired or replaced, as necessary.

- **Oxfam Recycling project (Solid Waste Management):**

**Action point:**

Oxfam asked to prepare a presentation on the project (brief) to include; project summary, strategy, scope, ... etc. to be presented next meeting.

**Bi-weekly Agency updates**

<b>UNICEF</b>	<ul style="list-style-type: none"> <li>• Total quantity of waste water is 22,000 cm of water. The average daily is 1,280, which means we have about 1,640 cm per day, the rest of the water is wasted. During May we received 3,700 complaints, 2,000 of them about them PRC tanks.</li> <li>• Additional information will be requested about the PRC tanks.</li> <li>• Zero complaints received from D11, where the solid free connections are completed.</li> <li>• Solid free needs materials modification.</li> </ul>
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<b>ACTED</b>	<ul style="list-style-type: none"> <li>• Water supply: <ul style="list-style-type: none"> <li>- Commenced water distribution according to the summer allocation, since 1<sup>st</sup> June, with all water obtained from the internal wells</li> <li>- ACTED will reorganize the trucking to ensure a more effective water distribution (districts covered by each borehole).</li> <li>- The water supply in the three blocks affected by low pressure in D6 are now receiving water through trucking and all is working well</li> <li>- UNICEF observed some misuse of water delivered to some institutions (irrigating gardens, discharging unused water and so on). UNICEF will request for assessment of the situation and take appropriate measures (reduce allocation, water conservation campaigns, ..)</li> <li>- Disinfection of private tanks ongoing, some 480 tanks done already.</li> </ul> </li> <li>• Wastewater network <ul style="list-style-type: none"> <li>- Water network is done, have more than 6,250 households connected now.</li> <li>- Some areas in D1 and D2 where the waste water network was inside the caravan, it's not easy to manage the network to concert tanks and increase the capacity of concert tanks. The solution is to add 14 concrete tanks (10 in D1 and 4 in D2). An email will be sent to all agencies about that. UNICEF will discuss internally and communicate with ACTED on the way forward.</li> <li>- UNICEF suggested to have a quick assessment (independent) by visiting the NGOs at the camp to check if they are having a gardens.</li> </ul> </li> </ul>
<b>JEN</b>	<ul style="list-style-type: none"> <li>• All WWNet PRC tanks are installed and all households pipelines connected.</li> <li>• 59 private toilets have installed, still more requests are coming.</li> <li>• Working on the completion of solid free installations in D4; 10 existing steel tanks are now connected, and planning to add 6 more tanks.</li> <li>• Handover for the tanks is ongoing. Comments have been transferred to the contractor to finalise the site rating for the tanks.</li> <li>• Another handover for the pipes will be done next week.</li> <li>• Private tanks disinfection is scheduled to commence after Ramadan.</li> <li>• UNICEF wants to arrange a publicity about the disinfection when it's done.</li> </ul>
<b>Oxfam</b>	<ul style="list-style-type: none"> <li>• Waste water: in D5 almost finished, 15 tanks still to connect (ongoing).</li> <li>• Household connection is ongoing.</li> <li>• Focusing on D5 and D7.</li> <li>• Private toilets installation completed in D8 and D7.</li> <li>• O&amp;M, there is no budget for that. Oxfam suggested to have a meeting to address that. This will be discussed at a later stage.</li> </ul>
<b>UNHCR</b>	<ul style="list-style-type: none"> <li>• No updates.</li> </ul>
<b>IRD</b>	<ul style="list-style-type: none"> <li>• Not present.</li> </ul>
<b>REACH</b>	<ul style="list-style-type: none"> <li>• Not present.</li> </ul>
<b>Site Group</b>	<ul style="list-style-type: none"> <li>• Not present.</li> </ul>

<b>IMDAD/ UNOPS WASH Monitors</b>	<ul style="list-style-type: none"> <li>Mainly there is a lack of trucks. Imdad is working on increasing the no of it.</li> <li>IMDAD have mobilized a number of trucks from Jerash governorate to support the operations. The quantity verification of the trucks will be conducted during the week and if these trucks work without issues, more trucks can be mobilized form other locations.</li> </ul>
<b>AOB</b>	Next meeting will be on 19 June 2016, 11:00 -13:00

<b>Action Points</b>		
<b>1</b>	All partners  Oxfam  ACTED	<ul style="list-style-type: none"> <li>We agreed that every agency should submit update before the next meeting latest by Sunday 8am CoB. UNICEF will compile the updates and share accordingly so there will be more time to discuss the operational issues.</li> <li>To prepare a presentation about the Recycling (waste management) project (brief) to include; project summary, strategy, scope ... etc. to be presented next meeting.</li> <li>To send email about the waste water network tanks needed to increase the capacity of concrete tanks in D1 and D2.</li> </ul>
<b>4</b>	Agenda Point	<ul style="list-style-type: none"> <li>Recycling (Solid Waste Management) project Presentation – Oxfam.</li> </ul>

**WASH Hotline Numbers:**

**1. Desludging monitoring hotline number: 079-755-5979**

**2. Electricity Hotline Number: 0798821871: IDECO team in Za’atari camp**

**3. Laurence’s (ACTED Zaatari Water Supply PM ) 079-942-7126 (Only for agencies)  
ACTED Zaatari Waste Water Network: 079-666-5207**

**4. ACTED WASH services numbers (for refugees and agencies):**

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76	8am - 4.30pm Weekends	All districts
	07 90 17 40 04.	8am - 4.30pm Sun to Thurs	Waste water Network complaints

**5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)**

**6. JEN Complaints: 079-569-4125**

**7. OXFAM : 079-810-1985 (For refugees and agencies)**