

## SUMMARY MINUTES OF THE CAMP COORDINATION MEETING

### AZRAQ REFUGEE CAMP

**Participants:** SRAD, UNHCR, UNICEF, CARE, ACF, HI, WVI, WFP, UNFPA, IOM, NRC, ACTED, SCJ, ICRC, IRC, FCA, , ACF, REACH, DRC.

**Absent:** IMC, Mercy Corps, REACH, MoH, Relief International

**Date:** Wednesday 30<sup>th</sup> March 2016

**Venue:** Azraq Refugee Camp (Main Conference Room – Azraq Base Camp)

**Time:** 11:30

#### ***General Updates***

- The camp management thanked all IPs for their efforts in Village 5. Currently there are 513 families of 2,030 individuals in V5.
- The estimated capacity of the three fenced blocks is 2,700. However, due to the different family sizes arriving as new arrivals, the three blocks may be full before reaching this figure. Following a request from SRAD, UNHCR Technical Unit informed that 123 extra shelters could be built in V5.
- According to UNHCR HoO, preferably, the screening process should start before V5 is full so that families can be moved to the camp.
- SRAD stated that the future developments can only be answered at a higher level and asked the organizations to think how to accommodate the refugees currently arriving at Azraq camp. SRAD informed that the Ministry of Interior and UNHCR are having discussions at Amman level on where to reallocate people after village 5 is full. SRAD explains that Brig. Jihad visited V5 on Wednesday 30<sup>th</sup> of March and proposed that facilities such as the school are included inside the fenced area. UNICEF explains that before taking this decision, MoE would need to be involved in the discussions.
- The three fenced blocks in V5 will be full in 3-5 days. New arrivals will be hosted in the public area and until it is full; then, they will be accommodated in the reception area until the fencing of V5 is completed.
- HoO explained that there are still empty shelters in V3 and V6. Refugees moving out of V5 will be first accommodated in these two villages while partners work on V2.

#### ***Sectorial updates***

##### **Site Planning:**

- Since most refugees were relocated from the public area and the reception area, village 5 is almost full. Expansions are possible but very limited in village 5 as only few extra caravans can be added,

- up to 123 extra shelters.
- NRC updated the partners present that the second part of the fencing has started on Tuesday 29<sup>th</sup> March. It will take around 15 days for nine blocks (blocks: 1A, 1, 2, 3, 8, 9, 7) to be completed. As for the maintenance needed in the blocks, it will be identified and shared with UNHCR.
- A detailed layout of the services area of V5 will be developed and shared with other agencies.
- An average of 5-6 people are allocated per shelter, meaning that the available capacity is up to 2700 considering that 100 new arrivals are coming to the camp every day. It is expected that consistency remains in the number of the daily new arrivals.
- ✓ *Action point: HoO asked to start repairing the damaged shelters and WASH blocks inside V5 so allocation can start as soon as phase II fence is completed.*
- ✓ *Action point: Call for a meeting on Site Planning after the CCM to discuss locations of services inside the fenced area in V5. Rama Al Nimri ([alnimrir@unhcr.org](mailto:alnimrir@unhcr.org)) and Alaa Amoush ([amoush@unhcr.org](mailto:amoush@unhcr.org)) are the focal points for all the questions related to site planning.*

### **WASH:**

- The maintenance of WASH facilities in V5 is currently under implementation. It was agreed that the timeframe to complete the maintenance activities in the village should be done in parallel as the fencing of V5.
- The maintenance of WASH is basically the networks disinfection and maintenance and adding concrete flooring to the WASH blocks.
- Currently in the public area 17 latrines, 8 showers 3 tap stands (18 taps) are available.
- 8,961 m3 of water were distributed in the last two weeks.
- 319 tests were conducted at tap level.
- 3,602 m3 of waste water dislodged in the last two weeks.
- 3,687 m3 of solid waste dislodged in the past two weeks.
- The construction of a grey water network has been completed.
- WWTP: Still at the start stage and under discussion with the government to discharge and reuse the water as the quality is not good enough to dislodge it in an opened area as per the government standards.

### **Health:**

- 2992 consultations were provided in V3, V6, hospital, reception and public area between 19<sup>th</sup> – 25<sup>th</sup> March. There have been 215 births since IMC hospital started operating in December 27<sup>th</sup> 2015.
- IMC is receiving patients since Sunday in the temporary clinic installed in V5. On Wednesday the 30<sup>th</sup> of March, IYCF has installed their site next to IMC tent.
- The staffing constraints of IMC were raised in the meeting, an average of 94 consultations per day are provided.
- The challenge for Health is the support from other organizations on distributions such as diapers or infant milk.
- The cases that were isolated in the hospital for measles have been discharged to V5 as they are not contagious. Typically they would not need to be isolated, but it was a precaution measure since the reception area and the public area were overcrowded.
- On Sunday 3 April, 2016 a Polio vaccination campaign will start for all children under 5.
- Conducting a Measles vaccination campaign for children under 15 will be discussed with MoH (as it

- will involve half of the population).
- It was stated that there is a need for Syrian volunteers to help in V5. Especially to reach MAM and SAM cases and the. SRAD insisted that the volunteers have to be from Village 5 itself, and no volunteers from other villages will be allowed to participate in any activity inside the fenced area. Local staff is welcomed to enter and support.
- In case their participation is essential, agencies were asked to provide SRAD with a memo if they want to have Syrian volunteers from V3 and V6 working inside V5, before conducting any activity. The memo should include the activity and the number of people need and the reasons for the required support.
- There has been a meeting between UNFPA and SRAD.  
It was agreed that for the cases in V5 who need daily follow-up in the hospital, bus trips to the hospital will be arranged, accompanied by a police woman from SRAD from 10 to 12. She will stay in the hospital and bring them back to V5 after the consultation.

### **Field:**

- Recruitment of IBVs that are need for regular activities is typically managed by CARE.
- ✓ *Action point: CARE and UNHCR to coordinate on how to proceed until CARE starts its activities inside V5.*
- Currently, there is no electricity in village 5 except for the available solar lights.
- SRAD stated that when Community Police is established within the coming few weeks, electricity will be available for refugees to recharge their phones and communicate.
- ✓ *Action point: NRC will distribute one Taiwanese solar lantern per household (1000 still available) and they can be used to recharge phones.*
- As the issue of recharging phones came up, a concern was stated that in case of emergency, how the civil defense can be contacted. SRAD replied that patrols are available in the village 24 /7 and everyone can approach the police in case an ambulance is needed by going to the main gate or contact any SRAD representative.
- It was suggested to include who to contact in case of emergencies as a part of the information leaflet that will be produced to be distributed in V5.

### **Food:**

- Beard is being distributed in V5 since the weekend. A convenience shop is opened. The RTE rations were supposed to last up to today. Now refugees can purchase with the distributed vouchers.
- WFP requests Community Services actors to be present inside V5 as they are receiving a lot of questions they cannot answer.
- On Thursday 31<sup>st</sup> of March, the payment system in “Sameh Mall” will switch to Iris Scan payment mode. Community Representatives can approach the mall to try the new technology.
- 2000 basket foods will be donated next Tuesday by a private donor. They will be distributed in v3 and v6 and distribution also will be conducted for the new arrivals if possible.

## **NFIs:**

- Children diapers will be distributed on 1<sup>st</sup> April and family hygiene kits are being distributed.
- ✓ *Action point: Inclusion of V5 in family hygiene kits' distribution. The modality on how to cover all villages to be discussed.*

## **Protection**

- As of 19th March 2016, Azraq camp is hosting 20,664 individuals.
- The total population of Azraq camp including on hold status is 34,089 individuals.
- Azraq Camp population mainly originated from Aleppo (22.88%), Dar'a (19.93%), Homs (15.88%), and Rural Damascus (10.27%). 50.67% are female and 49.33% are male.
- 55.36% of the total are children and 44.64% are adults.

## **Community Service**

- Community representatives feedback:
  - Based on the feedback provided by refugees who participated in the community gatherings, there have been some remarks on market area's latrines because they do not have air treatment and no locks in the doors.
  - The increasing of garbage bins in the market area has been addressed.
  - CS actors are currently assessing and discussing the inclusion of people with special needs in the camp activities.
  - HI is still waiting for an official confirmation from its donors. They paid a visit to reception and public areas and made a list to identified cases in need of prioritization. HI asks better support from UNHCR to track these cases now in V5 as they have been already allocated.
  - Community Representatives requested for a WASH meeting.
- ✓ *Action point: UNHCR will provide in advance to UNICEF the questions raised by the representatives to arrive ready to the meeting.*

## **Education:**

- The Ministry of Education, with the support of UNICEF, organized an intensive mid-year review workshop with the Ministry of Education (including counselling, supplies, and training) and the directorates' representatives and all principals from Zaatari, EJC, and Azraq. The workshop took place on Monday 29th Feb.
- The objectives of the workshop was placed on the participatory planning process, presentation of the operational plan for 2015-2016, joint field visits for the schools, feedback on the achievements, the challenges and recommendations for future planning.
- New arrivals: working on the draft to know the location of the school in V5, and will organize a meeting for MoE, SRAD, UNHCR and UNICEF to discuss how education can be taken forward for the new arrivals and the new villages. This topic will be included in the agenda of the already scheduled meeting on 6th April.
- A ceremony for the high achievers and mothers will take place on Thursday 31<sup>st</sup> of March and,

- afterwards, a parents meeting is scheduled in the school.
- No new complaints on violence in the school were received in the last two weeks.
- This semester will finish at the end of May and the exams will follow after 13<sup>th</sup> June.
- ENPHNET got MoPIC approval, they will get started soon on implementing Health is Schools projects.
- WV update: The opening of a kindergarten is waiting for approval which will be received in principle next week.
- 9,824 date bars were distributed in the last 4 days by WV.

### **SRAD:**

- The figures for the population movement are as follows:
  - Reunion: 1523 individuals
  - Spontaneous return to Syria: 5449
  - Voluntary returns to the camp: 4368 (1<sup>st</sup> January 2015 to date)
  - MOI cards: 8289 (1<sup>st</sup> January 2015 to date)
  - Leave permission: 33778
  - Bailout: 4646 have been issued by SRAD Azraq.
- SRAD patrols are available inside V5 and community police will be present very soon.
- Introduction of Lieutenant: "Mr. Malek"; Liaison office and public relations who can be contacted for missions and visits.
- Radars have been installed in the camp and traffic police will be issuing speed tickets especially in the school area for those who exceed the speed limits. Drivers and all staff need to be reminded that the speed limit is 30 and they have to be careful and follow the signs.
- Colonel Atef thanks all the agencies present in the camp for the support being provided to the refugees.

### **Security:**

- The reallocation and transferring refugees from the reception area and the public area to V5 went smoothly with no incidents.
- As many agencies were dealing with the emerging issues of village 5, partners are asked not to forget about the issues in Village 6 and village 3 especially that there was a number of refugees' complaints coming from those villages.
- Some complaints have been received on NGOs not going through the regulations regarding rotations and extension of IBVs contracts.

### **AOB:**

- IRC explains that there are planned ITS evictions that could also increase the number of arrivals to Azraq camp.
- CARE invited all the partner agencies to participate in the football tournament taking place on Thursday 31<sup>st</sup> of March at their site in V6 at 10:30.
- WV hosted a sports festival for the girls last week.