

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 21th February 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 AM – 01:30 PM

Duration: 2.5 hours

Participants:

Habib ur Rehman (UNICEF-Chair), Abrassac Kamara (UNICEF), Aya (UNICEF/UNOPS), Hisham (UNICEF/UNOPS), Anne Rapin (JEN), Faiz (OXFAM), Shaddi (Site Group), Frans (ACTED), Jakub (ACTED), Wajdi(ACTED), Malek Dabbas(IMDAD), Fateh Radwan (IRD), Patrick Sayers (REACH), Andrew Fisher (IRD), Talal Ibrahim (IRD)

Agency updates

UNICEF

- Water network phase 2 tender doc are being finalized - tender to launch in a couple days
- BH 1 extra water tanks are installed and functional
- WWN phase 2 tender docs will be advertised in couple of days.
- Rana Harbawi will be leaving UNICEF in a couple of days. Please follow up any pending issues with her ASAP. Her position (WASH Specialist (Social Mobilization/Hygiene Promotion) is being nationalized as a senior, fixed term position – please share the advertisement with appropriate colleagues.
- The REACH database relevant to operational work was shared. Priority use is for water allocations. Report will be shared –soon when numbers are finalized. Discrepancy of about 8000 – can be used as a buffer for water delivery. Numbers between REACH and UNHCR vary because of different methods of data collection.
- Thank you for participating in CFW consultancy presentation last week report will be shared shortly
- We have info about power outages just a few hours in advance. Requesting UNHCR to inform at least 2 days in advance.
- Private toilets – future direction of WASH . Want all houses to have toilet meeting minimum standard. REACH data shows various elements of private toilets to help assess. Partners should look at cost implications.
- Decommissioning of WASH blocks need to be redefined. Need to reinstate the area to the way it was prior to the block. The challenge is unused buried tanks. Reuse as many materials as possible for private toilets. Concrete slabs should not present a problem at this stage but super structure should be removed to prevent having abandoned space where bad things can happen. **ACTION POINT:** Partners to share the plans for decommissioning by the 25th of February 2016. IRD – provided lessons learned at CM WG. The main lesson is not to message ahead of time or everything will be stolen. Messaging that materials will be used to make private toilets should help ease community tensions. ACTED messaging 2

	<p>weeks in advance but holding incentive until after decommissioning is finished.</p> <ul style="list-style-type: none"> • CMC - Community gatherings share a lot of information but there is not a lot of participation. CM team will attend the WASH meeting so sector can provide information / messages back to refugees. Partners are required to attend WASH related meetings in respective districts. • Faiz (Oxfam) – Will be joining UNICEF in Pakistan, this may be last meeting. Qasim will be back for 2-3 months and recruit another TL. • UNHCR is taking charge of a multisectoral assessment – requesting WASH participation. WASH is trying not to do additional survey without a purpose for the data. We will need to assess at the end of May or June 2016 who is connected to the networks or if a HH was missed, but at the HH level.
ACTED	<ul style="list-style-type: none"> • Water supply stable over last 2 weeks - all operational, 54 water trucks, reviewing documents of trucks and drivers. 47 trucks have all valid documentation. Others have 1 month to produce documents. Currently 53 trucks operating in the camp. • Tender for parking area at BH3 opened last week. Several offers to review. Decision may be made this week. • Reviewing REACH figures for water delivery • Requesting common list of banned trucks/ drivers from UNICEF • Access of private water trucks entering camp – voucher are prepared and translated into Arabic – need to formalize the process for banning trucks that fail water tests. SRAD prefers not to be involved – UNHCR is going to follow up with SRAD but this may take time due to leaves. • UNICEF will clarify new numbers for water delivery after discussions with camp management. (Action Point) • Follow up on Action Point: Oxfam engineer to advised ACTED (Laurence) and Kamara (UNICEF) that T95s need to be kept full.– Action Point: UNICEF Requests work plan for ACTED to fill tanks one by one. • D10 tank disinfection is completed except for organizations. • Private toilet construction is on going. • WWN work is on-going in D 11, 12 and 1. Solids free and HH connections in D11. D12 lateral lines completed yesterday, HH connections on-going. 384 tanks installed, over 400 delivered to camp. More than 24 km of pipes are installed already. HH connections are more difficult than expected. 246 clusters have been completed to date. • No hotline calls for WWN are coming in. Please refer to ZWWN ACTED hotline (end of minutes) if hotline is needed.
JEN	<ul style="list-style-type: none"> • CFW SWM Update going from 6 days/ week to 5 days – starting from today. • KAP update – comments due back from HP group by Thursday. Once those comments are incorporated the document will be shared with WASH Sector.

	<ul style="list-style-type: none"> • 4 batteries and one solar panel collected from WASH committees that have had parts stolen from -WASH centers over -time. JEN planning use it in D4 community center to provide power. The Magazine team would like to charge their computers. • Complaints in D5 - the cars, water trucks etc are getting stuck because the main road is too high. Can UNHCR address? • After relocation in D3 and D4 block numbers will be off for water delivery compared to REACH and we need to adjust water points and numbers. We are doing a check of private tanks and will have a list of hhs by block that may be useful – will share with ACTED to adjust for water calculations. • Donkeys are drinking the public water in 3 blocks. HH are asking for additional 20 liter/day for donkeys. • Water Focal points are being asked to go on top of truck and tanks to deliver water - dangerous and not their responsibility. D3 truck is coming wo filler, D3 two water fillers are terminated and one has broken leg. • Started public tank disinfection today – last week disinfected extra tanks from decommissioned WASH facilities to use as replacements for badly damaged tanks. • Desludging trucks having trouble locating drivers as they are afraid to come to camp. • Soap distribution started via group sessions. JEN will try to make sure each HH is reached by offering hygiene session and soap block by block
<p>Oxfam</p>	<p>Soap distribution</p> <ul style="list-style-type: none"> • Need harmonized approach to distributing soap would prefer blanket distribution. UNICEF will not request individual names of beneficiaries. <p>Waste Water Network (WWN).</p> <ul style="list-style-type: none"> • Interceptor tanks – D7 – 143 tanks installed • D5 – 72 tanks (100 tanks installed with internal fittings and external accessories (incl. 6 in D5, 94 in D7) <p>Pipes and fittings</p> <ul style="list-style-type: none"> ▪ 18 clusters in D5 completed (except HH connections) ▪ D7, 50 clusters completed in 10 blocks (except HH connections) <p>Private toilets</p> <ul style="list-style-type: none"> • 10 constructed in Oxfam warehouse (from materials from decommissioned WBs), will start installing them in D8 first. • 10 more toilets are in progress. Reassessing needs of families in parallel with constructions in D8 and soon D7.

UNHCR	<ul style="list-style-type: none"> • Not present
IRD	<ul style="list-style-type: none"> • Started finishing Block 1 in D6 last block for D6 will be finished by 29 Feb. • Hand overs are done in D8 and 9, as well as 5 blocks in D6. Hand over is done to UNHCR who will hand over to partners. • ACTED question on handover - D9 tanks didn't appear to have fittings. Are there fittings installed? Without them there is no compatibility with phase 2. • Andrew Fisher is leaving IRD and this WASH Co. meeting is his last meeting. WASH sector thanks him for his contribution.
Community Gathering Updates	<ul style="list-style-type: none"> • Partners need to send representation who have details regarding the topics that will be raised so they can respond appropriately and bring WASH related issues to the WASH Co. meeting.
REACH	<ul style="list-style-type: none"> • Released WWN maps and TOR for project last week. New maps should be ready this week. • Requesting data from ACTED and Oxfam for February. • Will develop web map for more interaction. Need dates of when each part of the system are installed • REACH will map the water network as well. Initial meeting this week with Vivek • Producing a lessons learned doc for WWN mapping.
Sire Group	<ul style="list-style-type: none"> • No particular updates. Boreholes are working fine.
IMDAD/ DFAs	<ul style="list-style-type: none"> • Happy to see news of 10% increase in WW since June. • Maintenance required for 5 trucks, requested sub contractor to provide additional trucks. • Raised by UNICEF – Technical challenges due to WWN we would like a truck to be parked at the site to be on call all day. 2nd contract with imdad to be paid by time not accepted by management. Looking for a company to have a third party to fill this roll but drivers are afraid to enter camp and be attacked by IMDAD drivers. • UNICEF requested for desludging request 24 hours in advance. It is difficult to manage adhoc request which are not sent in advance due to limited number of trucks. • 96% of desludging requests received through hotlines are addressed on same day. • Capacity at treatment plant is limiting factor. 3500m³ should be treated but due to issues at the plant it isn't to that level. • One truck hit a 16yr old last week - boy is ok but has broken leg. Driver went to Mafraq court. • UNICEF: Will request ACTED training for water trucks for desludging trucks. Any accident is currently covered by UNHCR however this will soon change - if treatment is required outside the camp it will be responsibility of contractor or partner to pay for. Don't give risky jobs to refugees – especially driving jobs. There will be a meeting with UNHCR regarding the health and safety of CFW next week. • Follow up on ACTION point: drivers are dumping water across from D9. ACTED checked

	with contractor – and it is not this contractor.
UNICEF /UNOPS WASH Monitors	<ul style="list-style-type: none"> • UNICEF - WATER supply has been consistent – • Soon roaming patrol will be restarted • Hisham spoke with Lawrence regarding keeping common black list of trucks – need a mechanism for updating. • Water vouchers have 3 copies – UNICEF would like a 4th copy for the monitor stationed at every borehole. Until this is possible would like fillers to stop by monitor to give details. • Requested list of current 53 trucks be shared.
AOB	<ul style="list-style-type: none"> • None

Action Points		
1	All partners	<ul style="list-style-type: none"> • By 25th February partners to share plans with UNICEF to decommission the WASH blocks - share list of facilities that partners would like to convert to other purposes as well. • Please share updated information on WWN construction with REACH on regular basis. • To give a final harmonized approach to soap distributions and inform UNICEF including needs of soap bars.
2	UNICEF	<ul style="list-style-type: none"> • To provide ACTED's master list of tanks/organization camp wide with next minutes. • UNICEF will clarify new numbers for water delivery after discussions with camp management. • Will re-share criteria for minimum standards for private toilets. Same as for the current private toilet project.
3	ACTED/ Oxfam	<ul style="list-style-type: none"> • Share information on which T-95 tanks are ready to be filled – Acted to make work plan for filling.

WASH Hotline Numbers:

1. Desludging monitoring hotline number: 079-755-5979

2. Electricity Hotline Number: 0798821871: IDECO team in Za'atari camp

**3. Laurence's (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)
ACTED ZWWN: 079-666-5207**

4. ACTED WASH services numbers:

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline

	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76	8am - 4.30pm Weekends	All districts

5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)

6. JEN Complaints: 079-569-4125