

UNHCR-Irbid Coordination Meeting, co-chaired by NRC
Thursday, November 5, 2015, 10:00-11:15 a.m.

In attendance: Action Contre la Faim, Care, German Red Cross, Handicap International, ICRC, Intersos, IOCC (International Orthodox Christian Charities), IRC, MSF-France, MSF-Holland, Save the Children – Jordan, Terre des Hommes, UNHCR, WFP

Agenda

1. Updates: Cash, Winterization, Verification, Education, Food, Health
2. Services to non-Syrians in Irbid AoR – upcoming information sessions
3. Returns to Syria and Migration to 3rd countries – observations/comments
4. Partner updates on new programming
5. AOB

Cash Update

Vulnerable Syrian families in receipt of UNHCR's monthly cash assistance will receive an updated levels of assistance effective November 2015 as per the below table:

Family Size	Old amount of Assistance in JOD	New amount in JOD
1	50	80
2	50	110
3 & 4	100	125
5	100	130
6	120	140
7 & above	120	155

For further information on the calculation of the assistance as per the Minimum Expenditure Basket (MEB), please refer to: <http://data.unhcr.org/syrianrefugees/download.php?id=9097>

Winterization Update

UNHCR will be supporting **38,844** families (approx. 165,946 persons) as part of the winterization support with a total cost of **JOD 9,437,658**. The assistance will be channeled through UNHCR's on-going agreement with Cairo Amman Bank and most of the refugees will receive their assistance through iris-enabled ATMs with a total cost of **0.1%**.

The assistance is broken down as follows:

1. A top-up for the monthly cash beneficiaries which will be dispersed through November 2015 regular cash assistance with zero additional costs.
 - 30,000 Syrian families (133,183 persons).
 - 2,400 non-Syrian families (6,987 persons).
2. Onetime Winterization Assistance for non- Syrian refugees who are not beneficiaries of the monthly cash assistance regardless of their RSD status which will be dispersed in Dec 2015.
 - 2,044 families (approx. 8,176 persons) of the newly registered Iraqi cases (after June 2014).
 - 2,398 families (approx. 9,592 persons) as a blanket distribution for all active registered Somalis and Sudanese (not receiving monthly cash)
 - 2,002 families (approx. 8,008 persons) of the old Iraqi cases (prior to June 2014).

The winterization assistance will be grouped into two categories:

- Full package: 73 JOD* per capita for those who have never received winterization assistance before.
- Half package: 48 JOD* per capita for those who have received the assistance in the previous winters.

*Total package of assistances is rounded to nearest 5 to be withdrawn from the ATM.

For more information on the winterization packages calculation, please refer to

http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=71

Verification Update

- Urban verification is ongoing despite the 31/10/2015 deadline previously announced by the government. As of 15 October 2015, a total of 204,032 registered Syrians have been issued with the new Mol service card. This accounts for approximately 40% of the total Syrian urban populations (518,264 individuals) registered as of 31 October 2015.
- Two important changes have recently been made to the procedure: (i) refugees can approach UNHCR for 'Statement of Address' which they can submit to the police stations as the proof of their place of residence; and (ii) 30 health centers across the country are now accredited to issue Health Certificates at the reduced cost of 5 JOD for registered Syrians above the age of 12 years. On the second point, the Directors of Health in Irbid, Ramtha, Ajloun and Jerash confirmed that this new measure is already being implemented at 9 of the 30 health centers located in the 3 governorates. Partners who identify cases where Syrians had to pay 30 JOD are kindly requested to refer such cases to Mustafa Alnajami (alnajami@unhcr.org), Public Health Associate at UNHCR FO Irbid, for his follow-up with the health authorities.

Location of Centers Issuing Certificates at 5 JOD in Irbid, Jerash, and Ajloun:

Irbid: Chest Diseases Center of Princess Basma Hospital Clinics, Hakma Comprehensive Health Center, Farouq Comprehensive Health Center, Kafr Yuba Comprehensive Health Center, Sareeh Comprehensive Health Center

Ramtha: Sahel Houran Comprehensive Health Center, Ramtha Comprehensive Health Center

Ajloun: Chest Diseases Center – beside the Ajloun Health Directorate

Jerash: Chest Diseases Center – beside the Jerash Health Directorate

Education Update

Save the Children-Jordan –Children can officially still register for schools, but most schools will not accept them due to space constraints. Also, because so much time has passed since the beginning of the school year, they will not receive an official graduation certificate for this term. STC is receiving cases of problems inside school and will not intervene this year directly in schools. Instead, through their agreement, they will refer school-related protection cases to the Ministry of Education. UNICEF is running the Makani informal education program for children ages 6-15 who cannot enter official schools. List of Makani Centers will be shared once it is finalized. NGOs will do outreach to let communities know how to register their children. Programming will cover information education, life skills, and psychosocial support.

Health Update

- JHAS received an official approval letter from the Ministry of Health on 25 October that will allow them to replace MoH clinic and become the health services provider inside King Abdallah Park (KAP) camp.

Returns to Syria / Migration to 3rd Countries

- Cases of departure, among other ways, are discovered through registration requests for change of family composition and counseling for financial assistance. Families that are vulnerable and unable to access assistance should consult the UNHCR help desks.
- Cases of spontaneous return to Syria and departures to third countries must go through our Return Office in Zaatari Refugee Camp. UNHCR Irbid office does not process such cases but provide protection counselling

and conduct assessments if there are protection concerns the intended movement particularly involving minors.

- During the month of October, 262 individuals from Irbid, Ajloun and governorates departed to third countries (an increase from 70 in September), more than half of whom went to Turkey, while 427 returned to Syria (a decrease from 606 in September). The trend remains the same that a large number of both spontaneous departure and return cases are aged 18-35 years old or both male and female.

AOB - Concern voiced by TdH about geographical overlap / duplication in services, especially PSS. This will be raised with the Protection Working Group and should be considered for 2016 programming. Organizations should make sure with Olivia Cribb (cribb@unhcr.org) that their activities are properly represented on ActivityInfo at the village level.

Partner Updates

ICMC –BPRM and ECHO projects continue as normal; BPRM project = cash for rent, baby hygiene packages, household cleaning kits and winterization (Heater and cylinder and blankets) and cover the 3 governorates of Irbid, Jerash and Ajloun. ECHO = cash for winterization project, covers Jerash and Ajloun only. ICMC continues to take referrals and urges partners to provide accurate information (address, phone # and whether the beneficiary is receiving FA assistance from UNHCR or not) to save time and effort.

InterSOS - ECHO winterization project. This is a cash for winterization project and covers Irbid, Karak, and Ma'an. We are still taking referrals under this component. The main vulnerability criteria would be those most affected by winter such as: accommodation tent vs. house, family members with disability or chronic illness, children under 5 and elderly people, lactating and pregnant women. InterSOS is following the tier system approved by the Winterization Task Force.

Under the second component of the project INTERSOS will establish an emergency response plan for extreme weather conditions covering Irbid, Karak, and Ma'an. Under this component, we will have mobile teams prepare to respond to emergency calls during harsh weather conditions with 500 emergency winterization kits to be distributed.

GRC - Distribution of winter kits to 255 Jordanian families in Irbid City (planned for 1st week of December; lists from NAF). Regular cash assistance including winterization top-up for 700 families in Irbid – to be started as soon as possible (beneficiary lists from UNHCR). GRC's Community-Based Health Awareness Campaigns and First Aid Trainings in Irbid have already started.

IRC - Regular activities, including case management, PSS, and counseling are delivered through the Women's Center in Irbid. Primary health & reproductive health services are delivered through the fixed clinic in Ramtha and the mobile clinic in Irbid. In addition IRC is providing cash assistance in two forms (regular cash assistance, and winterization). Currently, IRC is still working on finalizing the selection criteria for the winterization. IRC should be assisting a total of 750 HH (but that includes Ma'raq, and Irbid governorates).

ICRC – Introduction of new head of Sub-Delegation in Ma'raq, Hind Akooly, hiakooly@icrc.org.

IOCC - establishing a new project in Irbid called "Relief for hearing Impaired and disabled Syrian refugees in Jordan". Providing hearing aids, glasses, and wheelchairs. IOCC is implementing a project targeting disabled Syrian and Jordanian children in five centers in Amman, Irbid, and Balqa governorates. IOCC will be partnering with the Holy Land Institute for the Deaf, Al Dhia Association, and Irbid School for the Blind. Using a three-pronged approach, IOCC aims to reach 4,950 people (including 2,970 refugees and 1,980 Jordanians). The project aims to improve the quality of life for Syrian refugees and vulnerable Jordanians with hearing, sight, and mobility disabilities through the delivery of high quality diagnostic, rehabilitation, and education programs. Firstly, IOCC is training and equipping 60 community-based rehabilitation workers (CBRWs) to participate in the identification and assessment of potential cases of disability (focusing on children with hearing, visual, and mild to moderate mobility impairments). Secondly, amongst a population of 15,000, IOCC aims to identify, assess, diagnose, and treat 990 cases of disabilities and impairments, including an estimated 10 cases that will be referred to other providers for more advanced treatment. Diagnosis and treatment will be conducted by a team of mobile specialists who will rotate between the

five centers where the project will be implemented. IOCC plans to distribute hearing aids and batteries, glasses, blind communication devices, low vision devices, and wheelchairs to diagnosed beneficiaries. Parents and caregivers will receive training on their child's disability and any assistive devices provided. Thirdly, the project will connect with the community and parents by holding 30 sessions throughout the life of the project to raise awareness about disabilities, services provided by the project, and other related topics. Self-help groups for parents and caregivers, which will meet monthly, will also be formed at each of the five centers.

Additional Announcement

LGBTI Awareness Training for Partners' staff (in Arabic) at UNHCR Irbid Office

Wednesday, November 18, 11:00 a.m. – 1:00 p.m. (alternatively 1:00-3:00 p.m. if unavailable for the first session)

Next meeting:

Thursday, December 10, 10:00 a.m.