



ZAATARI REFUGEE CAMP

FACTSHEET

February 2015

OVERVIEW

83,822 Persons of concern	50.3% Females, 49.7% Males	57% are youth, 19.9% are under 5 years old	1 in 5 households are headed by women	Average of 80 births per week.	Place of origin: Dara'a: 53.4% , Homs: 14.9% , Damascus: 7.5% , Hama: 4.4% .
-------------------------------------	---	--	---	---	---

Location: Mafraq Governorate, Northern Jordan

Opening: 29 July 2012

GENERAL INFORMATION

Approximately **430,000** refugees have passed through the camp. Of those an average of: **120,000** returned to Syria; **60,000** received bailouts from Jordanian nationals to formally leave the Camp; **160,000** left the camp to urban areas informally; while approximately **80,000** remain in Zaatari. Syrians entering Jordan through the land borders are taken to Raba Sarhan, the joint UNHCR–Government Registration Centre (**8 km** from the border) enhanced with the latest biometric technology, including Iris Scanning. Syrians are issued a service card with enhanced security features. This card provides free access to basic social services, i.e. education and health, boosting *de facto* the protection space for Syrian refugees.

With many families having passed a third winter displaced in Jordan, UNHCR has witnessed a steady rise in returns. At present the daily rate of return is **100-150** persons, drawn from refugee families in urban areas, and from within the Camp itself. The principal drivers for return concern reunion with family members who remained in Syria, increasing vulnerability, a lack of livelihood opportunities, and a desire to continue education. UNHCR provides protection counselling to families wishing to return to Syria at the Returns Areas.

ESSENTIAL SERVICES

Zaatari provides daily support to Syrian refugees, including: core-relief items and shelter to every family (some **24,000** caravans have been installed), an average of **32.5** liters of water per person, **2,100** calories per day, plus complementary food; education and health care. Expenditure per refugee, per year, is **USD 1,900**. Refugees receive **24 JD** every month via debit cards which they can use to buy food from WFP's **2** supermarkets operated by Safeway and Tazweed inside the camp, while 19.6 Metric Tons of bread is distributed daily.

Three schools are operating in the camp, all on a double shift basis, with girls studying in the mornings, and boys in the afternoon. **18,000** of an estimated **30,000** school age children are currently enrolled. **1 in 6** children are engaged in some form of child labour. There are a total of **19** child friendly spaces providing informal and remedial education, with **7** football pitches, recreational and psychosocial support activities.

2 field hospitals are operating in the Camp, with **55** beds. There are **9** primary health care centres, **1** delivery unit, with **120** community health volunteers. In line with wider health care trends across the Middle East, the main focus of service provision concerns communicable diseases including diarrhea and respiratory tract infections as well as non-communicable diseases; including hypertension, cancer and diabetes. Addition challenges concerns the long term care needed for the war wounded, as well as increasing the coverage of the routine immunization for children.

FROM EMERGENCY ASSISTANCE TO EARLY RECOVERY

Economy

- There are an estimated **2,500** refugee shops generating an estimate of **10 million JD** per month. The Ministry of Trade and Commerce envisage a gradual legalization of shops within the camp, which will allow for increased regularization, including the integration of environmental and health standards. **60%** of the refugee population earns some form of income within the camp.

Water

- 3** boreholes have been constructed in the camp, providing **1,450m³** of water, in addition to **2,150m³** coming from outside the camp. An integrated piped water supply system to the household level is currently under development. At present, water distribution takes place via a network of some **65** trucks delivering water within the camp's districts, and streets.

Sewerage

- Responding to household grey and black water is an environmental challenge. A Waste Water Treatment Plant has recently been constructed to manage waste collected from a fleet of sewerage trucks. In addition, an interim waste water management system is being established with Camp's districts pending the transition to a piped sewerage system. In addition, small scale localized initiatives; including the greening of family spaces next to informal family grey water pits have been installed.

Electricity and Network Connectivity

- Following the regularization of the electrical supply within the older western section of the camp (districts 1, 2 & 12) electrical connectivity has been expanded across the camp to cover all **12** districts at minimal cost; with the transition to renewable energy planned. A further goal remains the provision of viable internet connectivity, important for the extension of higher education and other web-based services.

Targeting vulnerability

- To ensure that assistance is provided to those most in needs, humanitarian actors in Zaatari are transitioning towards a unified approach to target NFI and ultimately cash assistance to vulnerable groups within the Camp's population. This will include a substantive research to assess the scope of the social safety net structure provided to the Camp's population, while providing a greater understanding of the camp population's social networks.

PRESENCE IN THE CAMP

- ACTED, Bab Al Amood, CBM, FCA, Quest Scope, Handicap International, ICRC, IMC, IOM, IRC, JHAS, IRD, JEN, JHAS, KSA, LWF, MDM, Mercy Corps, Nour Hussein Foundation, NRC, Oxfam, Qatari Red Crescent, Relief International, Royal Police and Gendarmerie, SC International, SC Jordan, SRAD, UNWOMEN, UNFPA, UNHCR, UNICEF, WFP, WVI.

Contacts:

Hovig Etyemezian, Zaatari Camp Manager, etyemezi@unhcr.org, Tel: +962791315739

Gavin David White, External Relations Officer, white@unhcr.org, Tel: +962798175813

