Interagency Tool for:

Assistance Coordination

Winterization Response 2016-2017

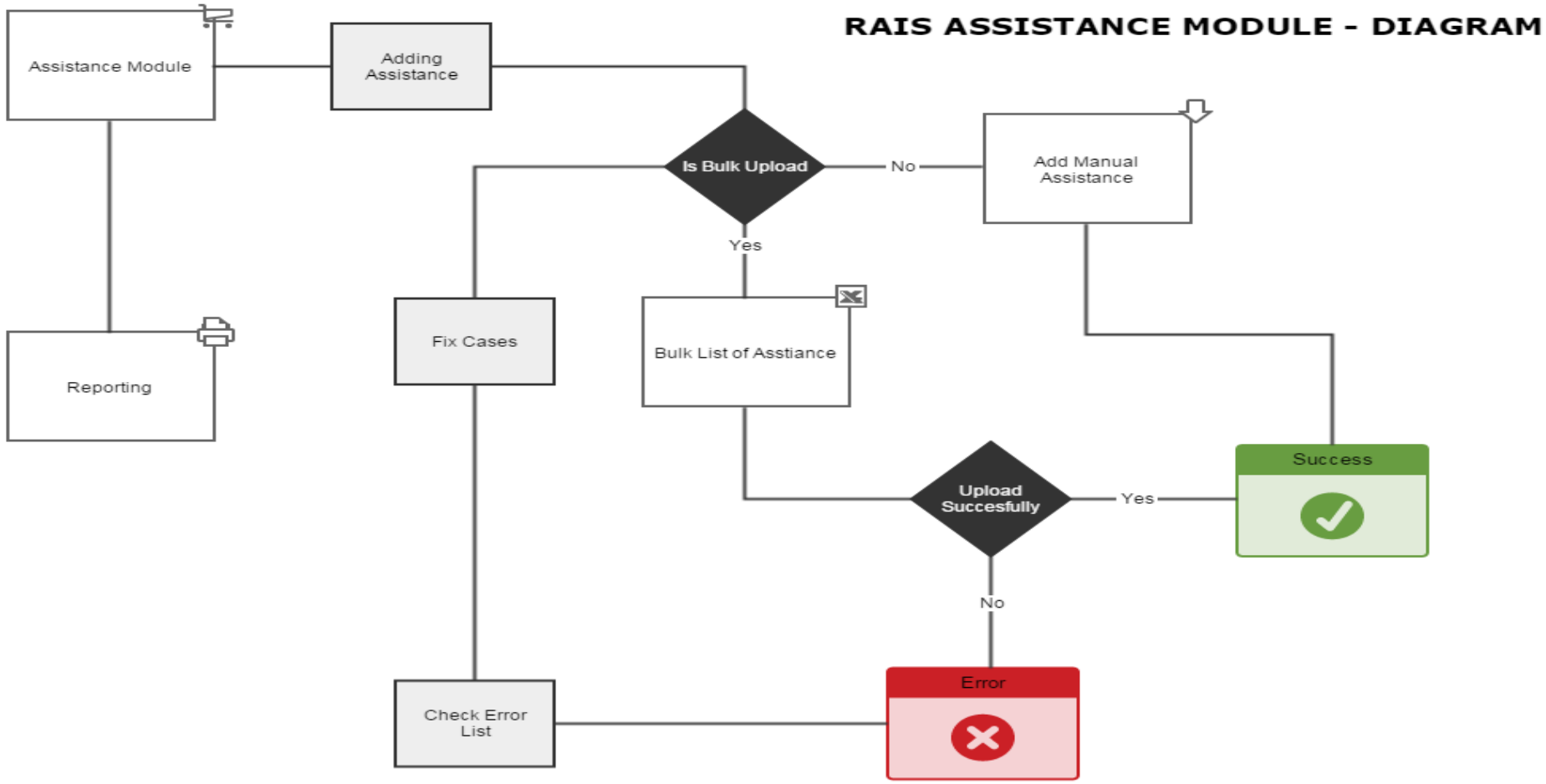
JORDAN Mission

Background on RAIS

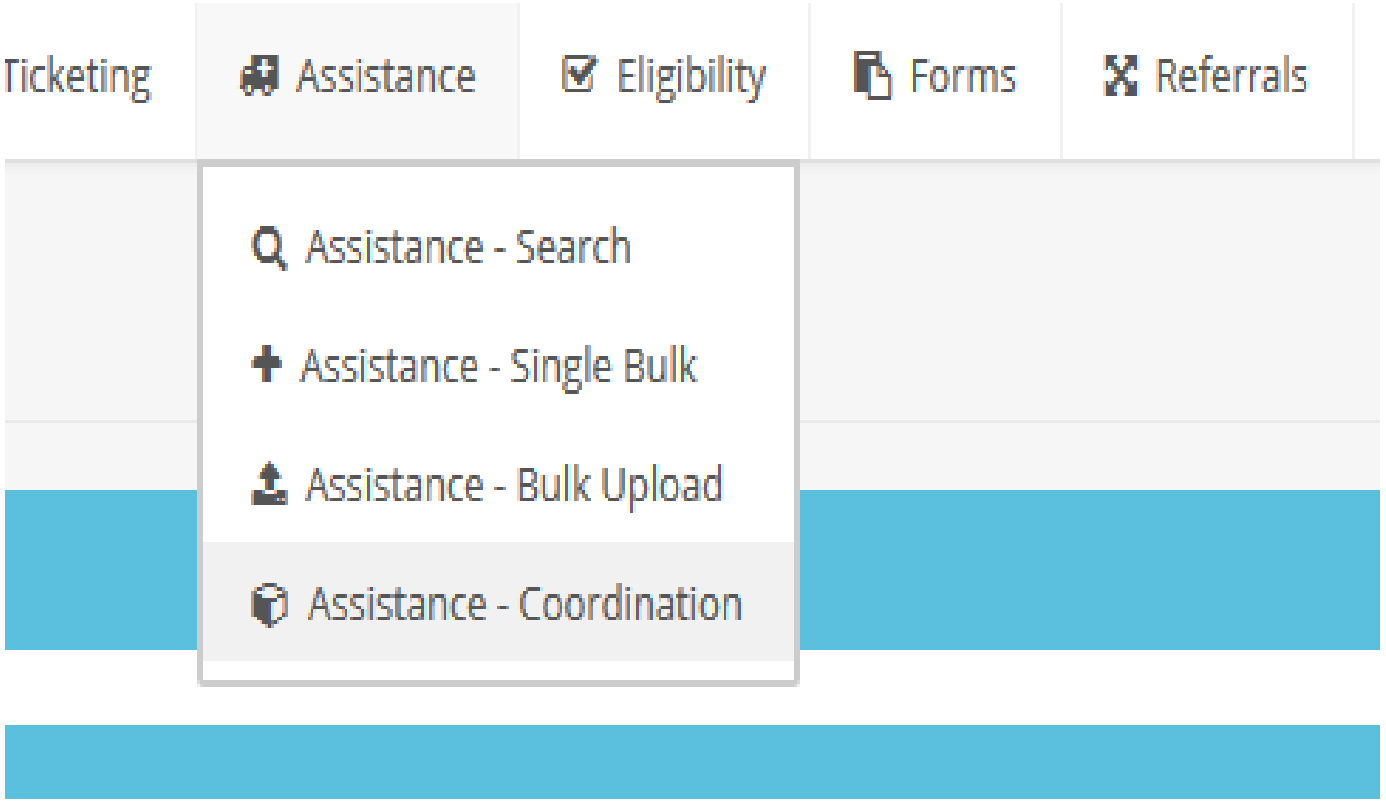
RAIS was initially developed by UNHCR Jordan in 2009 to address the demands for a more coordinated approach by partners delivering refugee assistance. In 2009 refugee assistance targeted Iraqi refugees and included healthcare, education, and material assistance packages. Following its success in Jordan, RAIS was later rolled-out in Lebanon and Syria as part of efforts to share 'best-practices' across the region. In 2012 a review of the system and current operational needs was conducted which led to the release of RAIS v2. In 2014 new modules were incorporated into RAIS including the vulnerability assessment framework, assessment management, and offline functionalities. In 2015 RAIS continued to enhance with additional modules for assistance coordination, referrals and ticketing.

RAIS is now the main coordination tool for assistance delivery in countries across the region (Lebanon, Jordan, Egypt, and Iraq). Over 200 partners are now actively using RAIS which represents over 500 individual users. Since June 2014, 150,000 Home Visits have been recorded on RAIS, and there are over 7 million assistance records corresponding to 1.5 million beneficiaries. New data exploration tools are now under development and RAIS will continue to be scaled-up across the region and beyond. Interest in RAIS has also been expressed by a number of other country operations such as Ecuador, Libya, India, Israel, Kenya and Yemen. In addition a number of key donors have made its use mandatory as part of their donor agreement with partners, independent of whether or not their funding goes through UNHCR.

Provision of Assistance



Assistance Coordination Module



Assistance Coordination

Assistance Identification

Winter Identification | Nationals Identification | Export Identification

Identifications

Refresh

ORGANIZATION	BUNDLE NAME	IDENTIFY NAME	ASSISTANCE	IDENTIFY DATE	TOTAL CASES	PENDING CASES	COMPLETE CASES	PERIOD			
	Select a Bundle										
BUNDLE: REGULAR BASIC NEEDS ASSISTANCE											
BUNDLE: WINTERIZATION PACKAGES 2016-2017											
UNHCR	Winterization Packages 2016-2017	ICRC Cash Tier 1 Mafraq	Winter Cash Assistance - Tier 1	20/10/2016	993	993	0	2016 - 2017	View	Generate Dist. List	Delete Block
UNHCR	Winterization Packages 2016-2017	ICRC Cash Tier 1 Mafraq 2	Winter Cash Assistance - Tier 1	20/10/2016	951	951	0	2016 - 2017	View	Generate Dist. List	Delete Block
UNHCR	Winterization Packages 2016-2017	ICRC Cash Tier 1 Mafraq 3	Winter Cash Assistance - Tier 1	20/10/2016	883	883	0	2016 - 2017	View	Generate Dist. List	Delete Block
UNHCR	Winterization Packages 2016-2017	UNHCR - Winter Cash - Tier 1	Winter Cash Assistance - Tier 1	23/10/2016	15692	15692	0	2016 - 2017	View	Generate Dist. List	Delete Block

Assistance Identification

ter Assistance

e Bundles

on Packages 2016-2017

sic Needs Assistance

oucher Assistance

on Packages 2016-2017

Standard | Non-Standard | Case Errors 0

31/10/2016 | 2016 - 2017 | Identify Cases

apply to all:

Winterization Emergency Assistance

Cases: 0 | Free cases: 0 | Cases already identified: 0 | Cases overdue: 0

Select/Unselect All

cel File

Select

ate

Cases | Export Results | Back

Assistance Bundles

Winterization Packages 2016-2017

Enter list of cases (one case per row)

199-[redacted]
199-[redacted]
199-[redacted]
841-[redacted]
199[redacted]
199-[redacted]
841-[redacted]
199-[redacted]
199-[redacted]
199-[redacted]

Upload Excel File

Select

Excel Template

Check List Cases | Export Results | Back

Standard | Non-Standard | Case Errors 1

31/10/2016 | 2016 - 2017 | Identify Cases

apply to all:

Winterization Emergency Assistance

Cases: 24 | Free cases: 9 | Cases already identified: 15 | Cases overdue: 0 | Cases assisted: 0

Select/Unselect All

	Assistance Type	Case number	Active Individuals	Location	Identified	Identified by	Identified on	Release	Assisted by	Date Assisted
Assistance: None										
☑	Select Assistance Type	199-[redacted]	5	Balqa - Ain Albasha - Ain Albasha	☐			0		
☑	Select Assistance Type	474-[redacted]	2	Zarqa - Russeifa - ArRusayfa	☐			0		
☑	Select Assistance Type	199-[redacted]	5	Amman - Al-Jami'ah - Al-Jami'ah	☐			0		
☑	Select Assistance Type	165-[redacted]	5	Irbid - Qasabah Irbid - Irbid	☐			0		
☑	Select Assistance Type	841-[redacted]	5	Amman - Alquaismeh - Alquaismeh	☐			0		
☑	Select Assistance Type	841-[redacted]	4	Karak - Faqo'e - Faqo'e	☐			0		
☑	Select Assistance Type	841-[redacted]	7	Amman - Amman Qasabah - Amman	☐			0		
☑	Select Assistance Type	165-[redacted]	2	Irbid - Irbid - Irbid	☐			0		
☑	Select Assistance Type	199-[redacted]	5	Mafraq - Badiah Shamaliyah - Khaldiyah	☐			0		
Assistance: Winter Cash Assistance - Tier 1										
☐	Winter Cash Assistanc...	199-[redacted]	8	Mafraq - Mafraq Qasabah - Mafraq	☑	UNHCR	10/23/2016	37		
☐	Winter Cash Assistanc...	199-[redacted]	6	Amman - Al-Jami'ah - Al-Jami'ah	☑	UNHCR	10/23/2016	37		
☐	Winter Cash Assistanc...	199-[redacted]	4	Amman - Amman Qasabah - Amman	☑	UNHCR	10/23/2016	37		
☐	Winter Cash Assistanc...	631-[redacted]	5	Maan - Shobak - Shobak	☑	INTERSOS	10/28/2016	42		
Assistance: Winter Cash Assistance - Tier 2										
☐	Winter Cash Assistanc...	841-[redacted]	10	Amman - Marka - Marka	☑	UNHCR	10/23/2016	37		

Winter Assistance Identification

Check Winter Assistance

Assistance Bundles

Winterization Packages 2016-2017

Enter list of cases (one case per row)

Upload Excel File

Select

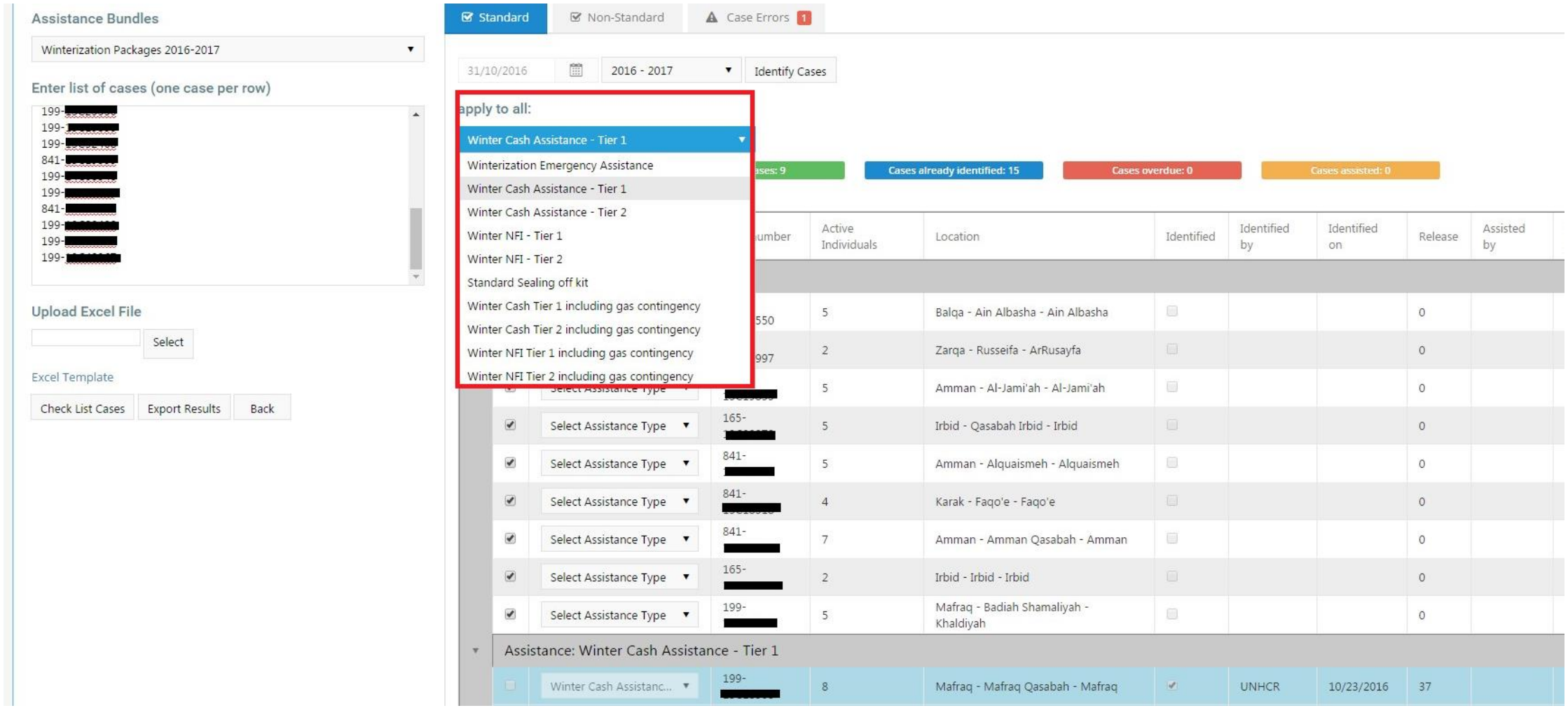
Excel Template

Check List Cases | Export Results | Back

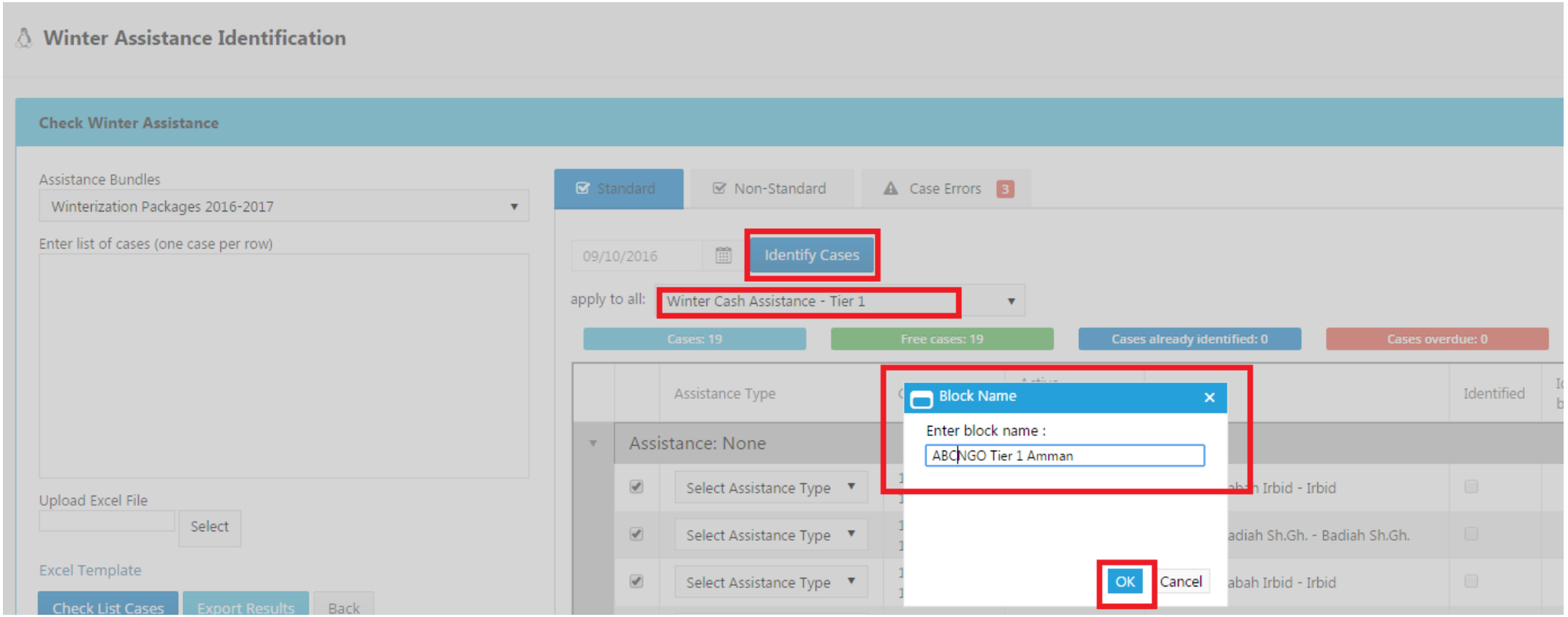
Standard | Non-Standard | Case Errors 3

Case Number	Error
165-[redacted]	Fail to validated case in RAIS
474-[redacted]	Fail to validated case in RAIS
631-[redacted]	Fail to validated case in RAIS

Cases which fail to validate need to be followed up with Jordam DAG via DLJORAM-DataAnalysisG@unhcr.org for manual synchronisation to be requested.


Assistance Bundles
Winterization Packages 2016-2017
Enter list of cases (one case per row)
199-
199-
199-
841-
199-
199-
841-
199-
199-
199-
Upload Excel File
Select
Excel Template
Check List Cases
Export Results
Back
Standard
Non-Standard
Case Errors 1
31/10/2016
2016 - 2017
Identify Cases
apply to all:
Winter Cash Assistance - Tier 1
Winterization Emergency Assistance
Winter Cash Assistance - Tier 1
Winter Cash Assistance - Tier 2
Winter NFI - Tier 1
Winter NFI - Tier 2
Standard Sealing off kit
Winter Cash Tier 1 including gas contingency
Winter Cash Tier 2 including gas contingency
Winter NFI Tier 1 including gas contingency
Winter NFI Tier 2 including gas contingency
Cases already identified: 15
Cases overdue: 0
Cases assisted: 0
Active Individuals
Location
Identified
Identified by
Identified on
Release
Assisted by
5
Balqa - Ain Albasha - Ain Albasha
0
2
Zarqa - Russeifa - ArRusayfa
0
5
Amman - Al-Jami'ah - Al-Jami'ah
0
Select Assistance Type
165-
5
Irbid - Qasabah Irbid - Irbid
0
Select Assistance Type
841-
5
Amman - Alquaismeh - Alquaismeh
0
Select Assistance Type
841-
4
Karak - Faqo'e - Faqo'e
0
Select Assistance Type
841-
7
Amman - Amman Qasabah - Amman
0
Select Assistance Type
165-
2
Irbid - Irbid - Irbid
0
Select Assistance Type
199-
5
Mafraq - Badiah Shamaliyah - Khaldiyah
0
Assistance: Winter Cash Assistance - Tier 1
Winter Cash Assistanc...
199-
8
Mafraq - Mafraq Qasabah - Mafraq
UNHCR
10/23/2016
37

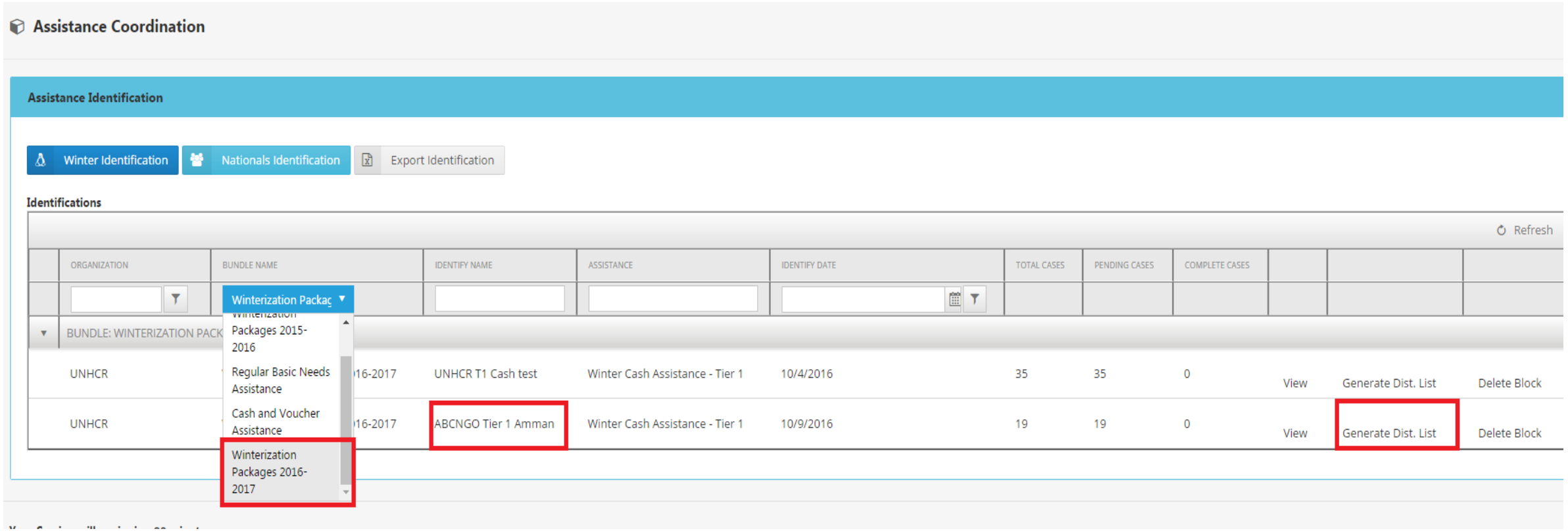
- *From the 'Identification Results', users can select individual case numbers and assistance bundles linked to case numbers. Users can also select to apply one assistance bundle to all case numbers by selecting from the drop-down menu above the table. The current assistance bundles available in the 2016 Winterization Package are as follows:*
  - *Winter Cash Assistance – Tier 1*
  - *Winter Cash Assistance – Tier 2*
  - *Winter Cash Assistance T1 including gas contingency*
  - *Winter Cash Assistance T2 including gas contingency*
  - *Winter NFI – Tier 1*
  - *Winter NFI – Tier 2*
  - *Winter NFI T1 including gas contingency*
  - *Winter NFI T2 including gas contingency*
  - *Non-Standard NFI*
  - *Non-Standard Cash Assistance*
- *Assistance bundles and tiers have been defined by the Winterization Task Force. For further guidance on the separate assistance tiers available contact the* Winterization Task Force chairs *or visit the* UNHCR Data Portal.



Standardized Formatting:

OrgName_Tier 1 Cash_Location
OrgName_Tier 1 Cash_Location
OrgName_Tier 1 NFI_Location
OrgName_Tier 2 NFI_Location

Generating your Automated Distribution List based on blocking

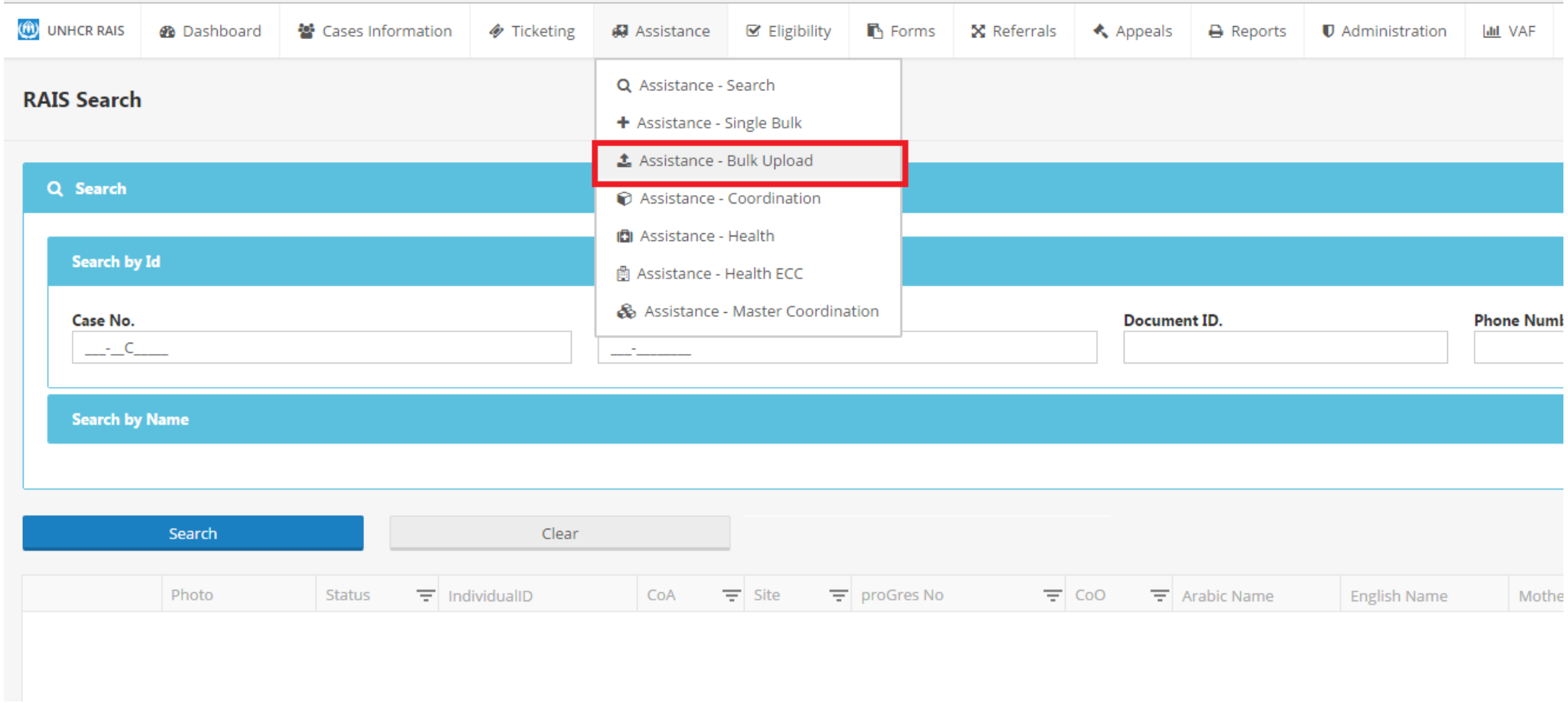


Automatically Generated Assistance Bulk-upload Excel based on blocking entry

CaseNo	ProvidedDate	ProvidedBy	ProvidedThrough	FundedBy	Quantity	Value	Currency	Frequency	AttendedFrom	AttendedTo	FamilySize	Governorate
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	8	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	5	Mafraq
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	1	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	4	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	1	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD			09/10/2016	4	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD			09/10/2016	1	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD			09/10/2016	1	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD			09/10/2016	1	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	5	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	6	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	5	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	7	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	5	Mafraq
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	6	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	2	Irbid
199-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	2	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	1	Irbid
165-:	09/10/2016	UNHCR	UNHCR	UNHCR	1	0	JD	One Time	09/10/2016	09/10/2016	2	Irbid

Value = i.e. Tier 1 Cash Assistance Value x family size. (e.g. 73JD x FS5 = 365 JD) direct cash to beneficiary not inclusive of fees.

Bulk Upload Module – ‘Provision of Assistance to cases’



CRI Bulk Assistance - Upload File

Upload Information

Warning! Make sure that in your excel, the sheet name is 'Assistances'.

Organization 1.
Select Organization

Assistance Type
Select assistance type

Date Provided

Provided By:
UNHCR

Provided Through:
UNHCR

Funded by:

Quantity:
0

Value
0.0

Frequency
One Time

Currency
USD

Apply Only To PA

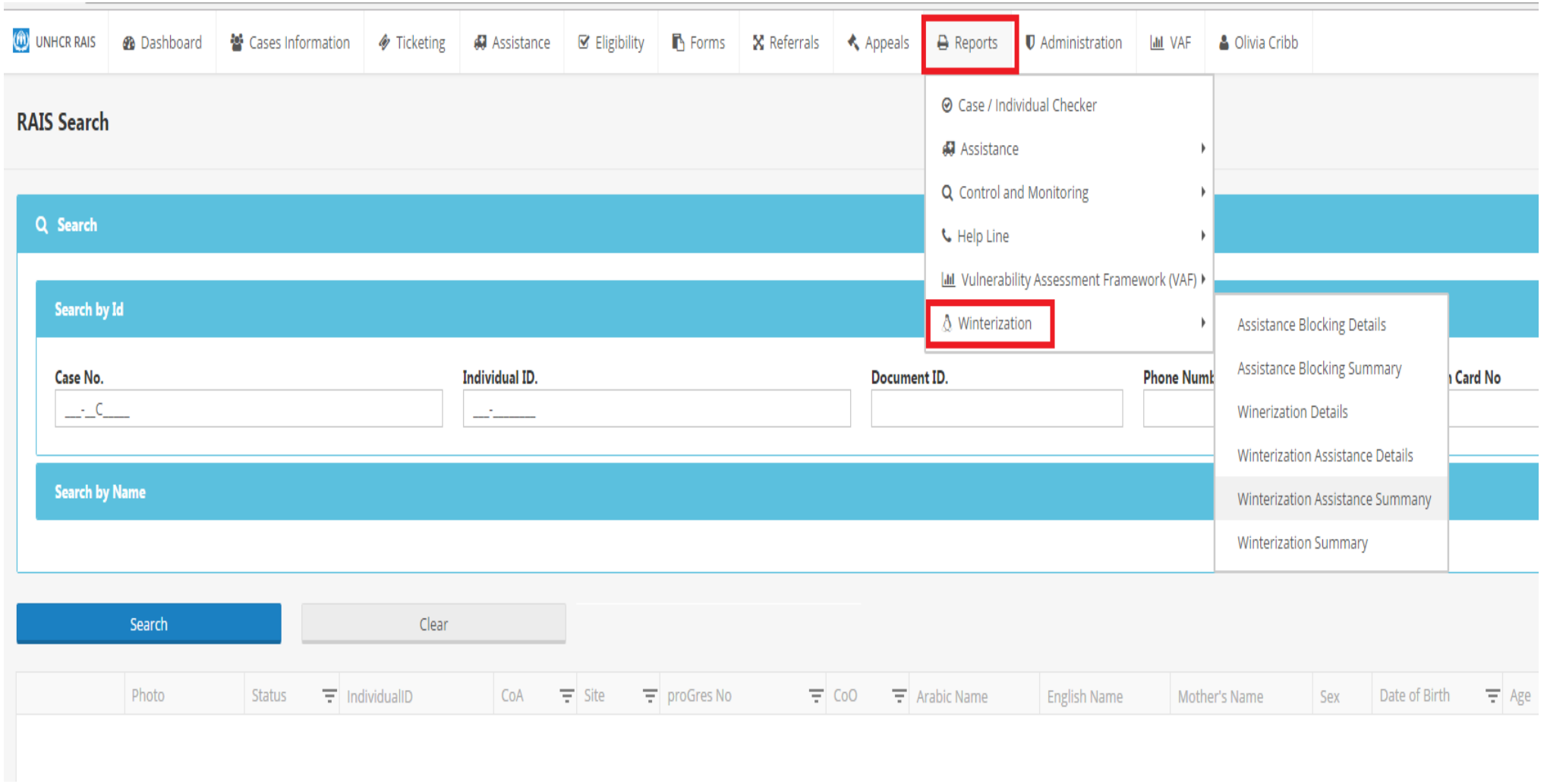
2.
Upload File:
Select
*Size limit: 25MB

Assistance Template
Link - Bulk | Link - Bulk Health

3.
Upload Assistance Information Back

Upload Files:

Refr

FileId	Organization	File Name	FA Type	Status	#Records	#Passed	#Failed	Update By	Updated Date	Download		
1162	WFP	RAIS - October Reload-Community20.xlsx	Cash Assistance - Other	Running	45898	25606	6	MohammedAlaqil	11/10/2016		Stop	
1161	WFP	RAIS - October Reload-Community20.xlsx	Cash Assistance - Other	Interrupted/Stopped	45898	8731	2	MohammedAlaqil	11/10/2016		Errors	

Report Generation on Assistance Provision – Reports Module