



UNHCR SERBIA RESPONSE



PROTECTION AND SOLUTIONS

Information, identification and referrals of Persons with Specific Needs (PSNs):

- Over **90,000** refugees, asylum seekers and migrants provided with information
- Over **18,000** PSNs identified and referred to appropriate services
- Over **900** interviews conducted, including over **200** pushback interviews
- More than **50,000** benefitted from translation services

Unaccompanied and Separated Children (UASCs):

- Over **1,000** UASCs identified
- Over **800** UASCs referred to Child protection services/provided with counseling
- **197** Best Interest Assessments supported through Child Welfare Services

Family Unity:

- Over **160** separated families identified
- **39** families reunited in Serbia
- More than **13** families supported in obtaining birth certificates for new born babies

Resettlement:

- **11** refugees resettled to  Sweden,  Norway,  France,  the United Kingdom
- **2** cases of family reunification facilitated

Asylum:

- Over **20,000** refugees, asylum seekers and migrants received counseling on asylum/legal counseling
- Close to **1,000** asylum seekers assisted with registration and transported to government shelters
- Over **400** monitoring visits to Asylum Centres conducted
- Regular monitoring missions to **33** locations in border areas and detention facilities conducted
- **315** asylum seekers gave power of attorney for representation in asylum procedures
- **184** asylum seekers represented during asylum procedures
- **42** persons granted refugee status/subsidiary protection, of which **25** supported by UNHCR partners
- **4** constitutional appeals before the Constitutional Court supported
- **3** applications prepared and submitted to the European Court of Human Rights



SHELTER

- **650** additional accommodation places secured through rehabilitation of Presevo Reception Centre
- **Medical unit** in Krnjaca Asylum Centre constructedImproved accommodation for **116** refugees in renovated barracks in the Krnjaca Asylum Centre
- **Joint Reception Standards Assessment of Asylum Centres** with the authorities conducted, aiming to ensure that reception facilities meet protection standards

NFI NON-FOOD ITEMS distributed

- **16,500** blankets
- **1,000** sleeping bags
- **81,000** clothing items
- **32,500** winter clothing items
- **25,000** pairs of footwear
- **19,000** hygiene packages
- **129,000** bottles of water



MEDICAL SUPPORT

- Over **2,500** refugees, asylum seekers and migrants received medication
- Over **73,800** provided with medical services

PARTNERSHIPS

UNHCR enjoyed partnership agreements with:



COORDINATION / EXTERNAL RELATIONS

- Under **Refugee Coordination Model**, UNHCR Serbia:
 - chaired **38 UNCT Refugee Theme Group** meetings
 - co-chaired **9 Partners Briefing** on Refugee and Migration Response
 - co-chaired **15 Refugee Protection Working Group** and regular Shelter/CIR/WASH Working Group, as well as Belgrade and other local coordination meetings
- Produced over **600** daily, weekly and monthly **internal and external updates** on the refugee situation
- Produced **16** Serbia **Interagency Operational Updates**
- Gave over **60** media interviews and posted over **300** regular updates on Facebook, twitter, YouTube, and UNHCR Serbia website

FUNDING

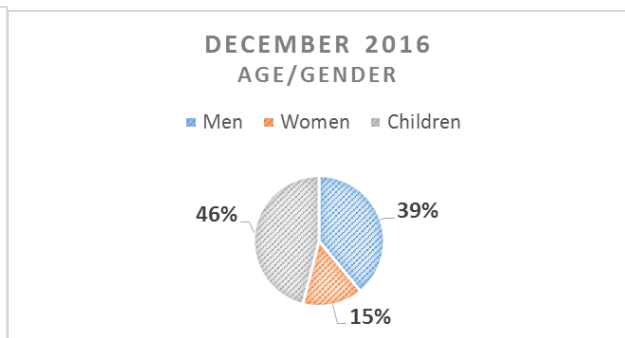
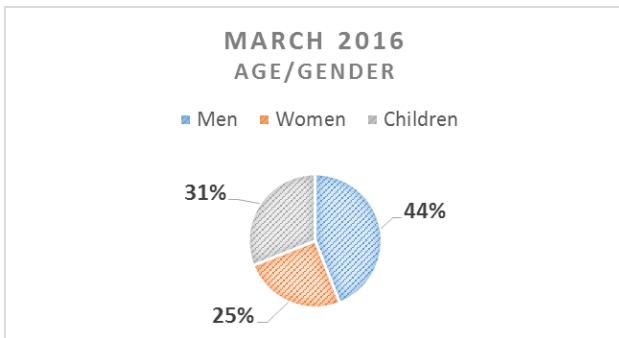
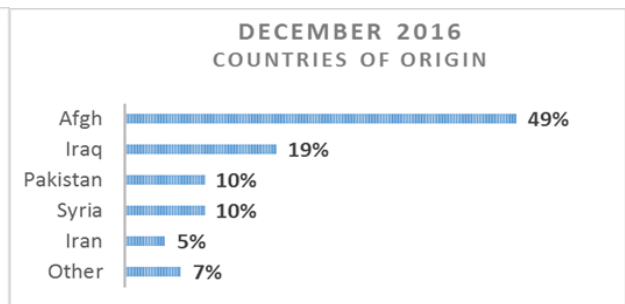
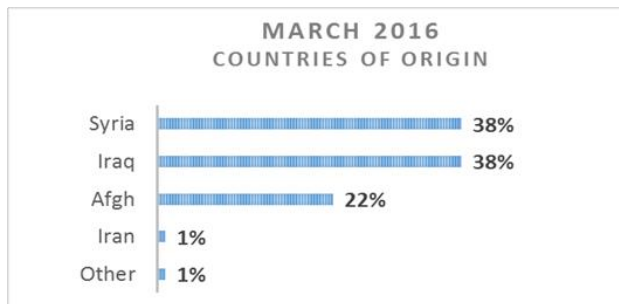
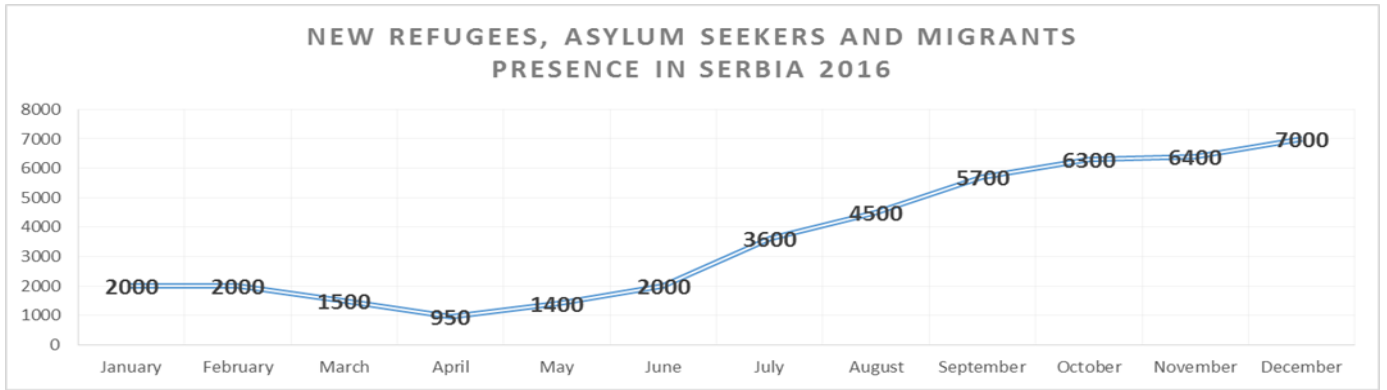
- The 2016 UNHCR Serbia Operation was **funded by:**



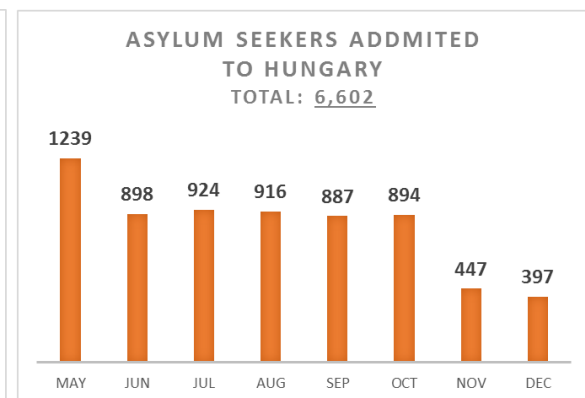
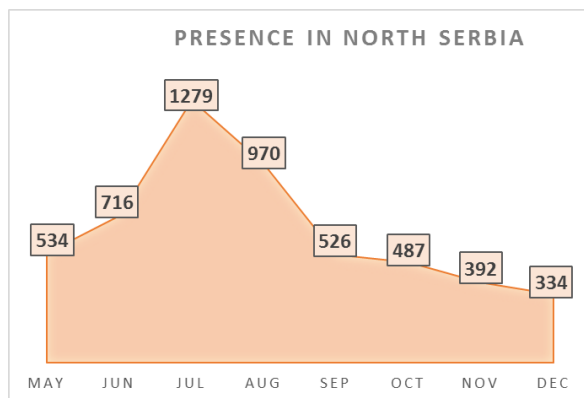
and private donors in Australia, Japan as well as “Radiohjälpen” and “Zara”

- **USD 8,9 million** expended on all the above activities

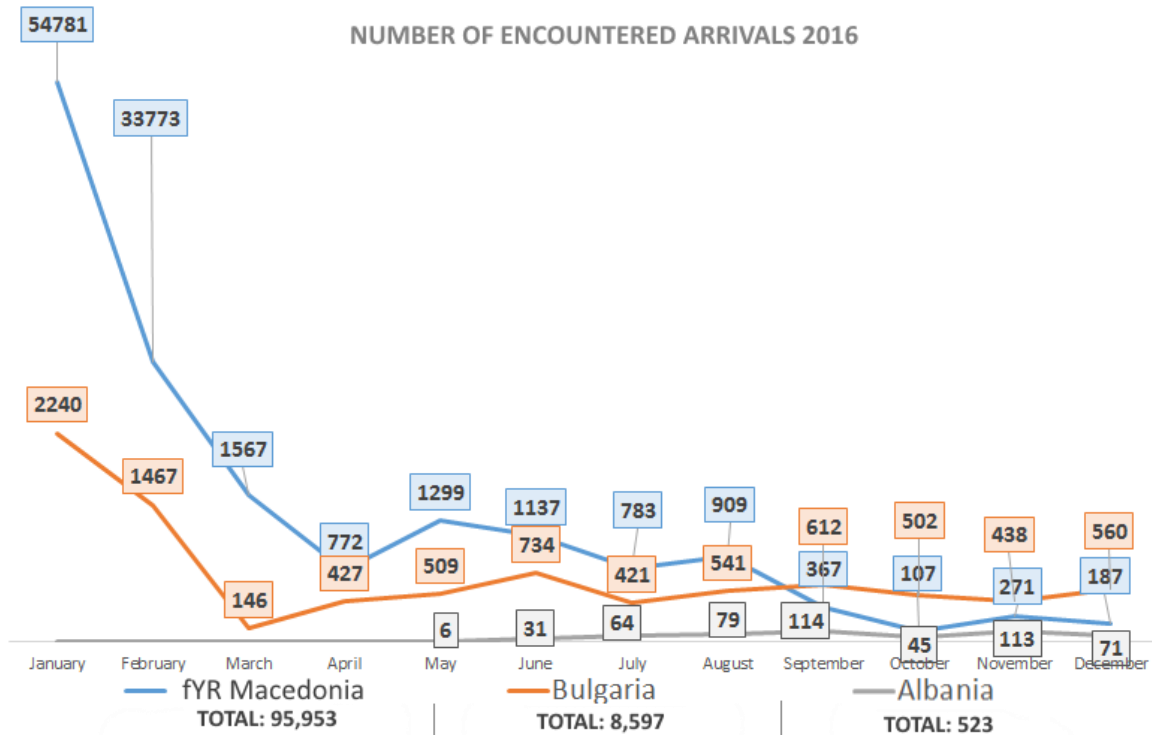
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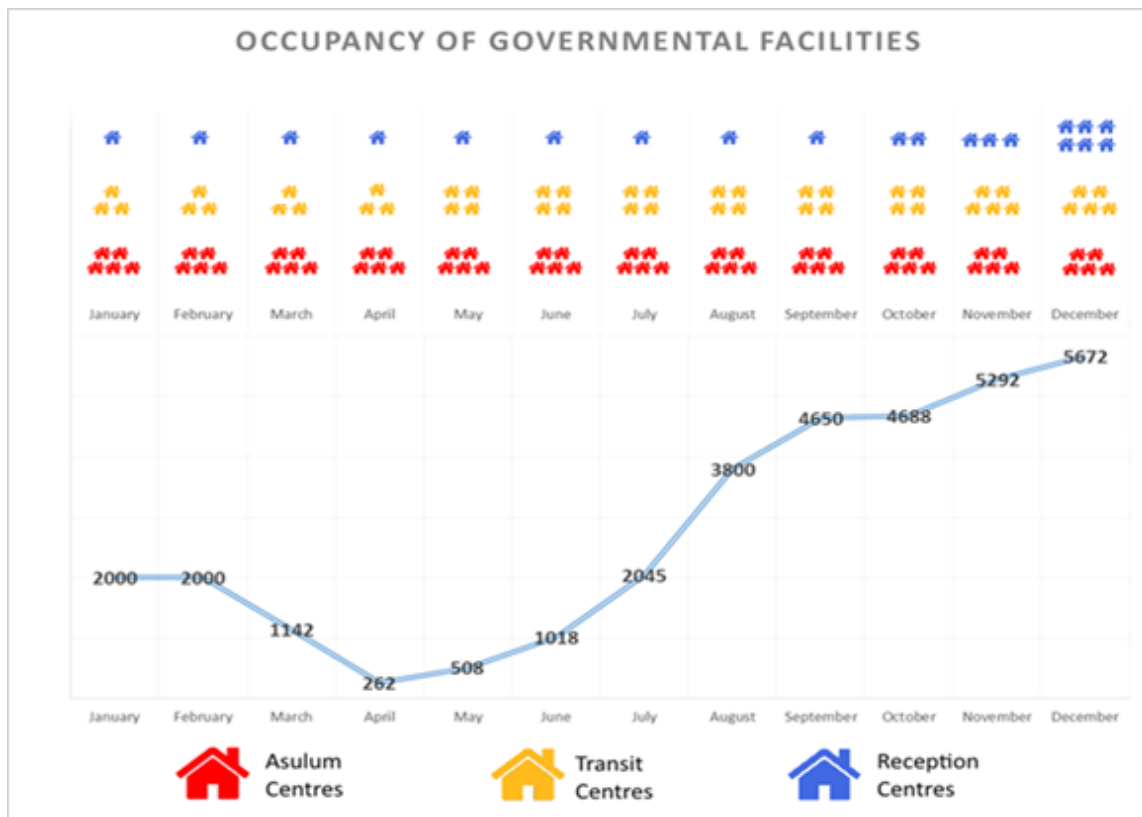
NORTH SERBIA

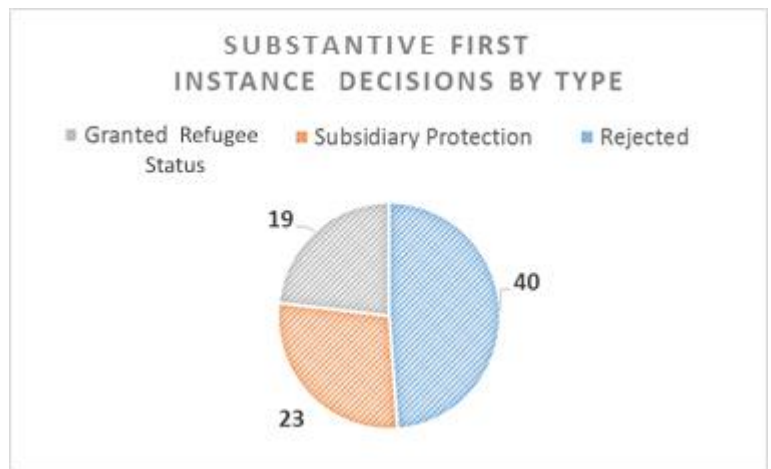
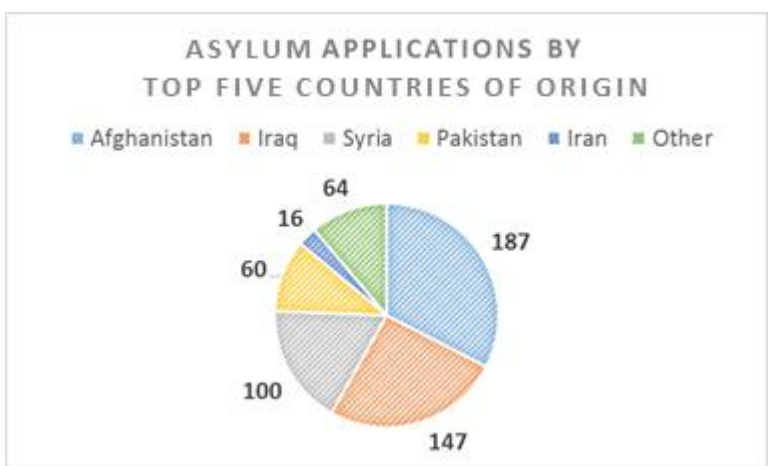
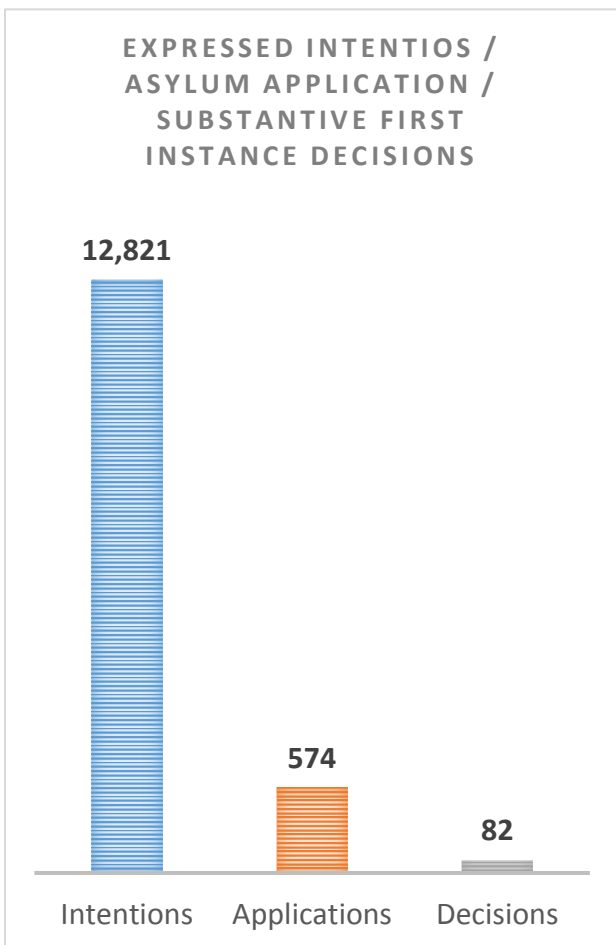
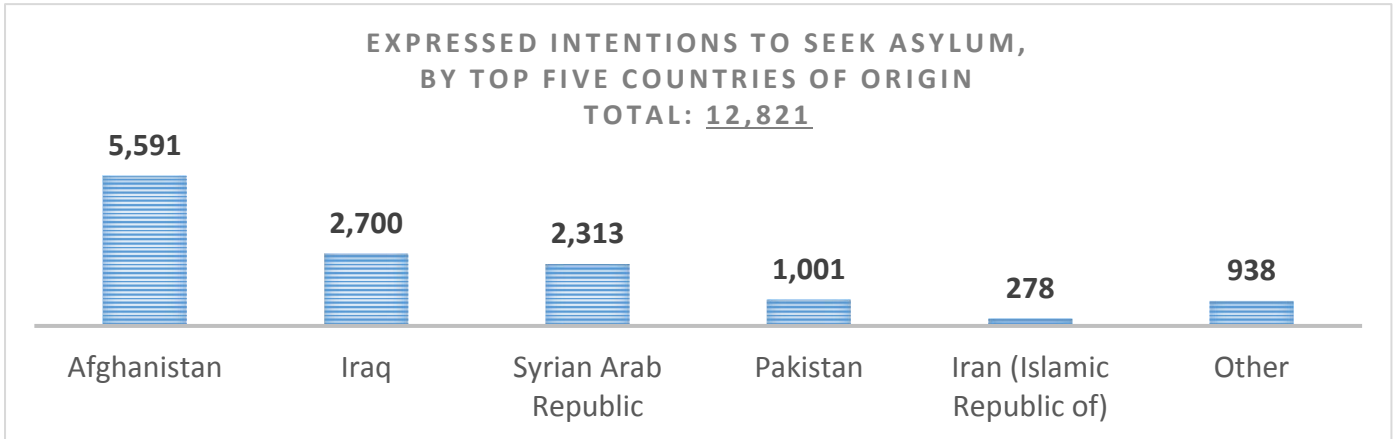


ARRIVALS



SHELTER





COLLECTIVE EXPULSIONS

