



Medication and Pharmacies

Medications can be provided from pharmacies with which the Social Security Institution and AFAD have an agreement.

Health care services can be provided by

- ◆ Migrant health care centers,
- ◆ Voluntary health care facilities established by foundations or associations,
- ◆ Family health care centers,
- ◆ Public hospitals,

DIRECTLY;

- ◆ University hospitals,
- ◆ Private health care service providers (medical center, hospital etc.),

in case of REFERRAL..

Individuals Who Can Benefit From Health Care Services

You need to be registered to Provincial Directorates of Migration Management in order to benefit from health care services.

Foreigners who are not registered under Temporary Protection can only benefit from;

- ◆ Emergency health care services, and
- ◆ Primary health care services.

Relevant Call Centres:

- ◆ **157** (YİMER-Communication Centre for Foreigners)
- ◆ **184** (SABİM-Communication Centre of the Ministry of Health)
- ◆ **183** (Social Support Call Centre of the Ministry of Family and Social Policies)

Information Leaflet on Access to Healthcare Services for Foreigners Under Temporary Protection in Turkey



Approaching Health Care Service Providers and Referral Principles

- ♦ You can directly approach to health care service providers reporting to Ministry of Health and affiliated organizations in the **province of your residence address**.
- ♦ Only **in case of referral** or (through 112 Emergency Command Control Centre) **in case of emergency**, you can approach to health care service providers reporting to Ministry of Health and affiliated organizations outside the province of your residence address.
- ♦ You can approach to university and private health care facilities in the province of your residence address only if **you are referred** or (through 112 Emergency Command Control Centre) **in case of emergency**.



Persons within the scope of Temporary Protection Regulation are NOT CHARGED with contribution fee for examination and medications.

Emergency Health Care Services

- ♦ Emergency health care services are provided, **solely to those who are in need of emergency health care service and the wounded** until their situation is stabilized (in normal health).
- ♦ Emergency health care services are provided in 112 ambulance services and emergency service departments of hospitals.



Pursuant to the Temporary Protection Regulation, it is essential that you receive health care services in the province you are permitted to stay (where you have your residential address).

You need to be registered to Provincial Directorates of Migration Management in order to benefit from health care services **FREE OF CHARGE.**

Primary Health Care Services

These services are provided in Migrant Health Centres, Voluntary Health Care Facilities and Family Health Centres. These services include:

- ♦ Primary examination, diagnosis, treatment and counselling services,
- ♦ Health care screening against communicable and epidemic disease risk,
- ♦ Vaccination services,
- ♦ Healthcare services provided to women, the pregnant, the puerperant, babies, children and adolescent,
- ♦ Reproductive health care services,
- ♦ Protective mental health care services; health care services provided for those suffering from drug abuse or those who are identified as having psychological problems,
- ♦ These services cover protective measures against the risk of disease or in case of disease.

All address changes must be notified to relevant Health Care Centre to ensure sustainability of Primary Health Care Services.