

## APPLICATION PROCESS

Please follow these steps in order to apply for the **ESSN**.

You need to complete your official registration process at the Provincial Directorate of Migration Management and to learn your ID number starting with 99.

Declare all family members living at the same address to the Civil Registry Office in your district.

In the case there is a family member with disabilities, please go to the nearest authorised state hospital to obtain a 'Disability Report'.

Go to the nearest Turkish Red Crescent (TRC) Service Center or Social Assistance and Solidarity Foundation (SASF) and get your application form.

Complete the form for all family members living together at the same address and have any individual over 18 sign it.

Bring back the signed forms to the TRC Service Center or SASF.

Your application result will be sent to your mobile phone via SMS. Please inform the SASF office or Service Center in case the mobile number you indicated during the application changes.

You can find the addresses of SASF and TRC Service Centers where you can apply for **KIZILAYKART** on the website.

[www.kizilay.org.tr/Kizilaykart-SUY](http://www.kizilay.org.tr/Kizilaykart-SUY)



You can follow our Facebook page for updated information on ESSN.  
[facebook.com/Kizilaykart.SUY](https://facebook.com/Kizilaykart.SUY)



**168**  
CALL  
CENTRE

You can call the Call Centre (168) for free with any questions or feedback regarding **KIZILAYKART-SUY**.

All the support provided by the programme is **free of charge**. If anyone asks for any kind of payment in exchange for support please **call 168** to report this.

*It is your right to be treated with respect at programme sites.  
It is your right to provide feedback or complain about any aspect of the service.*



[www.kizilay.org.tr](http://www.kizilay.org.tr)

## EMERGENCY SOCIAL SAFETY NET PROGRAMME (ESSN)

### KIZILAYKART-SUY

If you currently live in Turkey under the International Protection or Temporary Protection, then you can apply for monthly cash assistance through **KIZILAYKART**.



In Partnership with



With the Support of



## WHAT IS THE ESSN?

The ESSN is a humanitarian cash assistance programme aiming to meet the basic needs of the most vulnerable people living under international and temporary protection in Turkey.

The ESSN, financed by the EU, is being jointly implemented by Turkish Red Crescent, the United Nations World Food Programme (WFP) and the Turkish Ministry of Family and Social Policies (MoFSP).

Following an assessment by the implementing agencies to identify the most vulnerable families, eligible households will receive monthly cash assistance through the Turkish Red Crescent's KIZILAYKART.



*The aim of the programme is to reach 1 million beneficiaries in need living in Turkey.*

## WHAT IS KIZILAYKART?

KIZILAYKART is a bank card that will be specifically opened for you for the purpose of humanitarian assistance. KIZILAYKART will be provided by Turkish Red Crescent and distributed through Halkbank branches.

KIZILAYKART can be used with all POS devices across Turkey. You can withdraw cash and check your balance at ATM's with KIZILAYKART; only transactions through Halkbank ATM's are free of charge.

KIZILAYKART provides cash assistance for you to help meet all your basic needs such as rent, school and food expenses without restriction of usage.