



## Meeting Minutes 05.12.2017

# Protection Working Group Jordan

Agencies present: ACTED, ARDD-Legal Aid, APS, AVSI, CARE, ARCS, Collateral Project, DRC, FPSC, IMC, INTERSOS, IOM, JOHUD, IRAP, JRS, JPS, LWF, MC, MPDL, NICCOD, PUAMI, TDHL, UNHCR, WRG, Vision-Hope, Questscope, UNWOMEN, WFP and NRC.

**Next Meeting: 09 January 2018, 9-11 am, UNHCR Khalda, EMOPS Room**

### AGENDA:

- Agency Updates
- Standing Updates - Urban Verification Exercise/Documentation, Returns, Deportations
- Child Protection and SGBV Case Management and SOPs – Refresher on Governing Documents, Use of Information Management Systems, Referral Pathways (*Rescheduled to January Meeting*)
- Election of 2018 Co-Lead
- Forming Work Teams: Updating ToR & Workplan for 2018; Renewing Advocacy Key Messages
- Ethical Reporting & Engaging Refugees in Communication/PI Efforts – NRC, UNHCR

#### 1. PWG members updates and announcements: N/A

#### 2. Standing Updates - Urban Verification Exercise/MOI Cards, Deportations, Returns, and work permits.

- **MOI Card/Urban verification exercise:** As of end of November 432,525 MOI cards were issued. Out of those documents 400,803 MOI cards issued for individuals registered with UNHCR. The trends shows that 1500-3000 MOI cards are issued each month, with a general decline through the year from over 3,000 in January, to 2500 currently. Detailed monthly/governorate numbers attached.

UNHCR noted tentative possibility of allowing Syrian refugees out of camp with no bailout to obtain MOI cards. This will not be applicable for refugees residing currently in the camp or leaving camp in future, but only to specific refugees that left the camp before 1<sup>st</sup> of July 2017. No public announcement on government side has been made; PWG to share further details when confirmed.

PWG members will be approached for participation in a focused Task Force on outreach, etc, concerning this registration and documentation effort.

- **Deportation:** A continued decline in the number of refugees deported in August, September and October; numbers for each of these months were lower than in any prior month this year. Sustained advocacy by diverse actors appears to have produced a positive result. Sector coordinator shared the hotline numbers available with members for refugees or refugee families detained, at risk of detention, or with deportation concerns:

- UNHCR Detention Hotline, working hours: **079-674-2200**
- ARDD Legal Aid Hotline, 24 hours/7 days: **077-738-7221**
- For NGOs, please contact UNHCR Protection staff directly in regional/camp offices in Mafraq, Amman, Irbid, Azraq, Zaatari. Note that contact for Amman and South is Rina Komiya, 0799296429, komiya@unhcr.org.
  
- Preventing Arrest/Detention and Improving Registration Status:
  - ✓ If you encounter refugees who are not registered and who were smuggled into the country, have no documents, or are military deserters, PLEASE REFER TO UNHCR LEGAL UNIT or local Protection Staff
  - ✓ If you encounter refugees who are registered under false identity/fake documents, please REFER!
  
- **Spontaneous Returns:** Return figures for October declined to 421 spontaneous returns, reflecting colder weather and traditional reduced numbers of returns. Total for 2017 to 7,063. Despite spike in August-September, overall returns for the year are similar to 2016 (7,272).
  
- **Work Permits:** 6038 WPs were issue in November with an increase of 22% compared to last month. The average number of permits issued per month over the course of the first eleven months of 2017 is 3698. An increase in monthly issuance has been driven by construction and agriculture sectors, which dominate the issued permits.
  
- 3. **Child Protection and SGBV Case Management and SOPs** – Refresher on Governing Documents, Use of Information Management Systems, Referral Pathways will be addressed in the January meeting by CP and SGBV leads, in response to a number of question about case management, coordinated response, requirements to participate in the IMS, referrals, etc.
  
- 4. **Elections for 2018 PWG Co-Lead:** The PWG approved by consensus and acclamation NRC as Co-Lead for PWG in 2018. Congratulations to NRC, and thanks to the outgoing co-lead Rachida Aouameur for her work during the past year, and more!
  
- 5. **Forming Work Teams: Updating ToR & Workplan for 2018; Renewing Advocacy Key Messages**
  - **ToR and Workplan:** Leads asked for volunteers to be part of the taskforce to update PWG ToRs and 2018 Work Plan – appreciation to volunteers from CARE, INTERSOS and Questscope.
  - **Advocacy Messages:** Leads will circulate latest Advocacy Messages for comment and suggestions on updating, to add their suggestions and send to Sector Coordinators. CP/SGBV Sector Coordinators encouraged to put more focus on SGBV and Child Protection issues for the next messages.

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**Annex 1: MOI Card Issuance – by month**

	<b>UNHCR Registered</b>	<b>Non-UNHCR</b>	<b>Total</b>	<b>Issued During Month</b>
<b>January</b>	380,672	29,008	409,680	3,152
<b>February</b>	382,847	29,341	412,188	2,508
<b>March</b>	385,492	29,651	415,143	2,955
<b>April</b>	388,136	29,927	418,063	2,920
<b>May</b>	390,216	30,194	420,410	2,347
<b>June</b>	390,999	30,370	421,369	959
<b>July</b>	393,340	30,609	423,949	2,580
<b>August</b>	395,239	30,905	426,144	2,195
<b>September</b>	396,963	31,202	428,165	2,021
<b>October</b>	398,530	31,462	429,992	1,827
<b>November</b>	<b>400,803</b>	<b>31,719</b>	<b>432,522</b>	<b>2,530</b>
<b>Total</b>				<b>25,994</b>

**Annex 2: Mol Service Card Issuance as of 01 December 2017**

<b>Governorate</b>	<b>Registered with UNHCR</b>	<b>Not Registered With UNHCR</b>	<b>Overall Total MOI Cards Issued</b>	<b>Percentage of UNHCR-Registered Refugees Issued MOI Cards</b>
<b>Ajloun</b>	6,453	546	6,999	88.8%
<b>Amman</b>	138,160	20,520	158,680	74.4%
<b>Aqaba</b>	2,965	413	3,378	85.5%
<b>Balqa</b>	15,992	595	16,587	85.6%
<b>Irbid</b>	104,187	4,924	109,111	77.1%
<b>Jarash</b>	8,209	401	8,610	87.4%
<b>Karak</b>	7,455	622	8,077	87.1%
<b>Maan</b>	6,498	462	6,960	85.4%
<b>Madaba</b>	9,052	694	9,746	78.0%
<b>Mafraq</b>	59,367	807	60,174	75.6%
<b>Tafila</b>	1,145	92	1,237	72.5%
<b>Zarqa</b>	41,320	1,643	42,963	86.3%
<b>Grand Total</b>	<b>400,803</b>	<b>31,719</b>	<b>432,522</b>	<b>77.6%</b>