

Helplines in North Lebanon, April 2018				
Sector	Agency	Area of coverage	Hotline Number	Opening hours
Hotlines Covering All Programs	Concern Worldwide	Halba area	81-832405	Mon-Fri 8:00-16:30
	Intersos	T5 & Akkar	81-314099 & 81-314855	Mon-Fri 8:30-17:00
	PU-AMI	Akkar	79-105528	Mon-Fri 8:00-16:30
	Save the Children (SC)	T5 & Akkar	81-692992	Mon-Fri 8:00-16:30
	Solidarites International (SI)	Zgharta, Minnieh and Sahel Akkar I5s	70-066589	Mon-Fri 8:30-16:30
	UNHCR North Hotline	T5 & Akkar	71-911496	Mon-Fri 8:30-16:00
Basic Assistance (Food and MCAP)	Caritas (MCAP)	National	81-311962	Mon-Fri 8:00-17:00 Sat 8:00-13:00
	Lebanese Red Cross (MCAP)	National	76-995587	Mon-Fri 9:00-14:00
	UNHCR and WFP (cash queries and common card issues) - call center	National	01-594250	Mon-Fri 8:00-17:00
	UNHCR, WFP and UNICEF (common card issues) - BLF bank	National	01-242477 & 03-242477	24/7 everyday
Child Protection	International Rescue Committee <i>Working street children</i>	Tripoli	70-048008	Mon-Friday 8:30-16:30
	Concern Worldwide	T5 & Akkar	81-832405	24/7 every day
	DRC/ Akkarouna	Akkar: Wadi Khalid, Akroum, Dreib area, and Mountains of Akkar	81-311630	Mon-Fri 8:00-16:30
	DRC/ Leb Relief	Akkar: Tleil	81-792314	Mon-Fri 8:00-16:30
	Himaya	Akkar: Halba and surroundings (Khreibet el Jundi – Mashha), Joumeh	79-300410 & 79-300411	Mon-Fri 8:00-16:30
	Movement Social <i>(Children between 14 and 17 years old - worst form of child Labour)</i>	Akkar: Halba	06-691861	Mon-Fri 8:00-16:30
	SCI	Akkar: All Villages in Wadi Khaled (except Ammayer and Rama) Akkroum (all villages)	81-600686	Mon-Fri 8:30-16:30
Education	Caritas	T5	81-312921	Mon-Fri 8:00-16:30
	Concern Worldwide	T5 & Akkar	71-369120	Mon-Fri 08:30-16:00
	Norwegian Refugee Council (NRC)	Akkar, Minnieh Danniyeh	03-009236	Mon-Fri 8:00-16:30
	Unicef Back to School (BTS) cash program	National	01594300	Mon-Fri 9:00-16:00
	UNICEF Min Ila cash program	National	81-313940	Mon-Fri 9:00-16:00
Family Tracing and War Injured	ICRC	T5 & Akkar	79-301171 & 79-301172	Mon-Fri 8:00-16:30
Health	Complaints about NextCare	National	01-504025	24/7 every day
	NextCare	National	01-504020	24/7 every day
	URDA (Hernia, undescended testes, hypospadias and cleft lip for children under 18)	T5 & Akkar	76-117254	Mon-Fri 8:00-16:30
	World Rehabilitation Fund (WRF) <i>Visual and hearing aids</i>	T5 & Akkar	03-621439	Mon-Fri 8:00-16:30
Legal	International Rescue Committee (IRC)	T5	81-707787	Mon-Fri 8:30-16:30
	Intersos	T5 & Akkar	81-314084	Mon-Fri 8:30-17:00
	Norwegian Refugee Council (NRC)	Halba	76-800626	Mon-Fri 8:00-16:30
		Minnieh	76-700525	Mon-Fri 8:00-16:30
		Wadi Khaled	78-801313	Mon-Fri 8:00-16:30
Livelihoods	Concern Worldwide	T5 & Akkar	70-510558	Mon-Fri 08:00-16:00
	Danish Refugee Council (DRC)	T5	71-684867	Mon-Fri 8:00-16:30
	International Rescue Committee (IRC)	T5 Akkar	81-666914 76-064550	Mon-Fri 8:30-16:30
Mental Health	International Medical Corps (IMC)	T5 & Akkar	81-240210	Mon-Fri 8:00-16:30
	Restart Centre	T5 & Akkar	06-411451 06-410577 06-412296	Mon-Fri 8:00-16:30
	MSF Switzerland	T5 & Akkar	81-696366	Mon-Fri 08:00-17:00
Sexual and Gender Based Violence (SGBV)	Abaad	Joumeh area in Halba	76-060602	Mon-Fri 8:00-16:30
	Akkar Network for Development (AND)	Halba	70-261573 & 70-261635	Mon-Fri 8:00-16:30
		Sahel Akkar	70-304869	
		Jabal Akkar	79-300819	
	Concern Worldwide	T5 & Akkar	81-832405	24/7 every day
	Danish Refugee Council (DRC)	T5	70-178555	Mon-Fri 8:00-16:30
	Disaster Management Unit - DMU (within LRC)	Akkar	70-567598	Mon-Fri 8:00-16:30
		Wadi Khalid	79-303479	
	International Medical Corps (IMC)	T5: Syr, Fawar and Ayrounieh Akkar: Sahel	70- 158461	24/7 every day
	International Rescue Committee (IRC)	Akkar	76-777837	Mon-Fri 8:30-16:30
Shelter/WASH	Lecorvaw	T5	79-133636	Mon-Fri 08:00-16:00
	Concern Worldwide (<i>informal settlements</i>)	T5 & Akkar	78-879293	Mon-Fri 08:00-16:00
	Norwegian Refugee Council (NRC)	T5: Jabal Akkar, Minnieh Danniyeh Akkar: Wadi Khalid	78-848483 78-801313	Mon-Fri 9:00-16:30
	Solidarites International (SI)	Zgharta, Minnieh and Sahel Akkar I5s	70-066589	Mon-Fri 8:30-16:30