

**JOINT OPERATIONAL RESPONSE COORDINATION MEETING  
MINUTES**

**DRC REFUGEE EMERGENCY**

**18 MAY 2018**

**UNHCR CONFERENCE ROOM, LUSAKA**

**Introduction:**

The meeting began at 10:00AM and was co- chaired by Mrs. Mwenya Makasa Fundafunda, Senior Refugee Officer and Mr. Arifur Rahman, UNHCR Livelihoods Officer.

The Co-chairs informed the attendants that they were sitting in for their principals the Commissioner for Refugees and the UNHCR Representative, respectively.

The UNHCR Co- chair thanked everyone for coming and informed the meeting that some agencies had sent in apologies. The meeting was then followed by introductions.

**Agenda:**

1. Introductory Remarks
2. Review of key action points of previous meeting
3. Update on overall Congolese influx in Zambia (Lusaka, Meheba, Nchelenge, Ndola)
4. Progress on Mantapala development (site preparations, social infrastructure, shelters)
5. Life-saving sectors - key achievements and challenges (by sector leads)
  - a) General Protection (SGBV and Child Protection, Education, etc.)
  - b) Public Health (Primary Health Care, HIV/AIDS and Reproductive Health)
  - c) CRI (stocks)
  - d) WASH
  - e) Food and Nutrition
  - f) Livelihoods and Alternate Energy
  - g) Security
6. Resource mobilization and Funding situation
7. AOB

## Summary Points

- *523 individuals were relocated to Mantapala on Thursday 17 May. Thursday and Friday are the selected days for relocation.*
- *The launch of the RRRP is scheduled for Wednesday 23 May 2018 at Intercontinental Hotel*
- *No feedback has been received yet from RDA concerning the road upgrading.*
- *Regarding the Ebola outbreak in the DRC, there is need to be alert and circulate the preventive measures especially in the health sector. UNHCR has printed some information materials on Ebola crisis which are being circulated in the refugee sites.*
- *UNICEF has set up a child friendly space in Mantapala and has begun conducting hygiene sessions in Mantapala.*

## Government Update

- The total population stands at 15,449 in Nchelenge. Kenani has a total of 10,300 individuals while Mantapala has a total 5,149.
- A relocation of 523 individuals took place last Thursday 17 May, another relocation was scheduled last Friday 18 May but because of the Inter- Ministerial meeting, it was postponed for Wednesday 23 May. Relocations will now be twice a week on Thursdays and Fridays, with a total of about 1,000 individuals per week.
- The Inter- Ministerial visit comprised by a delegation of four Ministers (Home Affairs, Defense, Office of the Vice President and Luapula Province) and four Permanent Secretaries visited Mantapala and Kenani. The delegation was led by the Minister of Home Affairs.
- The Government and UNHCR will launch the Zambia Chapter of the Regional Refugee Response Plan for the DRC on 23 May 2018. NGOs, Embassies, UN Agencies, private sector and others have been invited to attend the event.
- COR has been not received any feedback yet from the RDA concerning the road and will continue to follow up on this key issue.
- Site planning needs to be prioritized to ensure that developments in Mantapala are well planned for. A draft layout plan is ready and will be shared shortly.
- Regarding food distribution, refugees who have not showed up for distribution for the last two months will be deactivated from the system. UNHCR hasn't received official feedback as to whether those who have not shown for distribution have returned to DRC. As such, UNHCR and COR will conduct sensitization to ensure that if and when refugees decide to voluntary repatriate, they can do so officially.

## Updates of Ebola Crisis in DRC:

- WHO reports that the DRC faces high risk although it is not yet an international public health emergency. The city of Mbandaka has reported dozens of cases of Ebola. The risk rate at the regional/neighboring country level has been raised from moderate to high.

- At least 45 people are believed to have been infected in the current outbreak and 25 deaths have been recorded.
- UNHCR has printed some information on Ebola crisis which have been circulated in the refugee sites.
- There is need to be alert and circulate the preventive measures especially those in the health sector.
- The main concerns inside DRC is that the disease could spread to other big towns and eventually across borders if the situation is not well managed.
- UNICEF is concerned that with this kind of epidemic, there is need to exercise the preventive measures and try to avoid panic between the members of staff and the population. There is need to ensure panic is avoided from the host community and towards the refugees in Nchelenge through sensitization.
- The Government will engage the Ministry of Health to come on board and help with the preventive measures.

### **Protection:**

- There is need for more members and partners to be trained in the BID interest determination process because among the refugees there are about 3,075 cases of individuals with specific needs. Including unaccompanied minors and children below 17 years.
- UNICEF and its partners Plan International and Save the Children are still conducting child protection activities in Kenani and Mantapala. In Mantapala, a new plot has been allocated to build a child friendly space and youth center and UNICEF and its partners are awaiting more plots to be allocated to build more CFS and youth centers.
- There are 57 unaccompanied children identified of which 27 are male and 30 are female.
- About 80 community members have been trained in basic child protection safeguarding. 60 of the members also belong to the SGBV taskforce.
- 37 adult community members have been assisting unaccompanied children and are being trained on the alternative guidelines by UNICEF and its partners.
- The Government through the Ministry of Gender has seconded one of their principle officers to OXFAM who is a gender and protection expert and is currently in Nchelenge up to the end of June.
- WFP reported zero incidences of issues regarding gender discrimination/SGBV during food distribution.

### **WASH:**

- UNICEF reported that in Kenani 163,000 liters of water are produced per day amounting to 15.8 liters per person per day.
- In Kenani, there are 293 toilets giving a ratio of 1:45 per person
- In Mantapala there is a water production of 90,000 liters per day which gives 17 liters per

day per person.

- A concern was raised in block six and seven due to the drilling machinery which could not get through, but a solution was found and the pipeline was extended from an existing drilling point to enable to reach the population.
- There is a total of 88 communal toilets representing a ratio of 1:56 and 81 baths giving a ratio of 1:61 persons.
- Oxfam, NCA and World Vision with the support from UNICEF have started digging pit latrines, from the ones already done are 100 in total.
- Some areas where the pit latrines have been dug have a high water level. Some of the water is being pumped which is working for some pit latrines while for some others is not working. This remains a challenge which is a major concern in terms of public health for the following rainy season.
- The WASH partners are requesting to expedite the allocation of plots to be able to construct the latrines when the households are allocated plots.
- The challenge is bringing machinery in blocks 5, 6, 7 and 8 which have little access to water, due to the road connection.
- In Kenani, there are latrines that have been decommissioned as well as Mantapala. In Mantapala temporary latrines were built and the process of decommissioning some of them is ongoing.
- Zambian Red Cross supported by UNICEF started Hygiene promotion sessions in Mantapala.
- The road access to construction materials remains a challenge.

### **Health/Nutrition:**

- The reports on malaria cases is still high, 372 tested positive for malaria and half of them affected are children under five years old.
- UNICEF confirmed that in the first round of the vaccination campaign conducted by MSF, there was a mass distribution of mosquito nets.
- 25 serial cases were referred to St Paul's hospital, the main challenge is the transfer due to lack of ambulances in Mantapala. The other challenge is the short road which is in a very bad state.
- A second vaccination campaign was conducted and the target was 3,262 children for routine vaccination between 12 and 3 months and measles vaccination was 3,437 children between 6 months and 15 years. There were concerns of less children vaccinated in the first round and the reason was a lot of parents did not want their children to be vaccinated for the second time. As such there is need to sensitize the refugees in this area.
- 920 persons including children under five and adults accessed the OPDs services in Kenani and Mantapala.

- One death of a child under five years old was reported.
- There is a big challenge in data collection to understand the overall situation in the health/nutrition sector.
- MSF Spain, which has now left and was the main actor working on severe acute malnutrition will provide a report shortly. UNICEF and UNHCR have been working with MSF and the DHO in the past two weeks to ensure the handover of activities that were held by MSF.
- To date a total of 252 children have been admitted for SAM treatment;
- There haven't been any Health report from UNHCR April 11. UNHCR has deployed a health staff member who has now replaced the previous health colleague. It is expected that data collection and reporting will now continue.
- The construction works by Plan International with the support from UNICEF have started and the structure is now at slab level. Most of the materials for the construction of the structure have been purchased and stored.

#### **Education:**

- Save the Children and Plan international with the support from UNICEF are building two schools with 24 classrooms, 12 in the main service center and 12 in the centre of the settlement. Works are advancing well.
- There are 501 EC learners who are attending class of which 271 are girls. For primary education there was an assessment for 200 children.
- 552 adolescents have benefitted from the drama, football and netball activities in Mantapala and Kenani.
- Parents' committees and teachers clubs have been established by PLAN International.

#### **Food:**

- WFP reported that the biggest challenge especially in Mantapala is that there are no food distribution sites. When the MSU's are filled there is need to protect the food to distribute.
- WFP is conducting cooking demonstrations in small numbers to new people every week. The main concentration for the cooking demonstrations is to target male headed households, to assist on the nutrition of cooking which might be helpful.
- WFP has hired a livelihood assistant to be deployed and will begin the work with the local host communities in Mantapala to help provide help with food production and storage aspects.
- The biggest challenge with WFP is planning Cash Based Transfers for the fourth quarter because there is still no electricity and connectivity in Mantapala, which has a serious impact on anything that can be implemented jointly with transfer modalities.
- UNHCR is working on partnering with NGO's to see how support can be provided by others in terms of accessing alternative energy solutions.

- In terms of Maize, the Government reported that a contribution from DMMU will be contributed to WFP.
- The WFP pipeline looks healthy from until December as long as there are no major changes in refugee numbers.

#### **Core Relief items:**

- UNHCR's pipeline is intact with no shortages at this moment.

#### **Site Planning**

- Regarding the site planning, a draft layout plan is ready and will be shared.

#### **Livelihoods:**

- The UNHCR Livelihood officer welcomed WFP to be coming on board in Livelihoods perspective under post-harvest management and other activities from market systems.
- Livelihoods team had discussions with FAO who are considering extending their CASU project on agriculture scheme that is operational in many districts. The project is expected to extend and FAO would like to expand the project to Mantapala to allow many beneficiaries to have access to agricultural inputs using vouchers by involving the local dealers.
- Caritas confirmed that the sensitization meetings were concluded on agricultural starter packs, the business starter packs and the Bee keeping starter packs. Eight meetings were conducted with host communities around the camp and six meetings were conducted with refugees in six sessions.
- Dissemination of information of the starter packs was done through posters, mega phone announcements in all sections and villages around the camps. Applications forms were also distributed and collected for the starter packs of the business skills training in Mantapala for selection. A total 1,400 applications were received and shortlisting is underway.
- Consolidation of training material including brochures and other material has also started.
- Regarding the establishment of the nursery for vegetables, land has been cleared and prepared and for the market area development, minor area land has been cleared and meetings with existing entrepreneurs regarding the interim market committee has been done.
- A joint GRZ-UNHCR livelihoods strategy for operation for the next 5 years is being discussed with Government and this is in line with the CRRF principles and UNHCR's commitment to move to multi-year multi sectoral budgeting/programming. The strategy will be validated in a workshop in the first week of June and will be launched formally in due course.

## **Logistics**

- IOM appealed to COR and UNDSS over the numbers shared with IOM. They request for the numbers to be received in ample time for them to conduct medical screening. There is need for all distributions to be coordinated so as not to disturb other activities.

## **AOB**

- As the number of individuals keeps increasing in Mantapala, there is need to prepare adequately for more facilities.
- Ms. Dorothy Hector WFP Emergency Coordinator thanked everyone for the support in the last 6 months as her mission in Zambia has come to an end. She wished everyone well in the rest of the operation.
- In June, People in Need are planning to conduct an assessment in Mantapala to look more in the energy sector and Agriculture.
- Regarding the RRRP Launch scheduled for 23 May, the venue will be at Intercontinental Hotel in Lusaka at 08:30.
- In terms of the programme for the World Refugee Day, the country celebrations will take place in Lusaka at the Mulungushi International Conference Centre on 20 June 2018.
- The preparatory meetings for the World Refugee day are held every Thursday at 14:30 hours in the UNHCR Conference room.

**Closing Remarks:** The UNHCR Livelihoods Officer thanked everyone for their contributions and presence. The next meeting is scheduled for Friday 1<sup>st</sup> June 2018.

## **ATTENDEES**

1. Makasa Mwenya Fundafunda- COR
2. Arifur Rahman- UNHCR
3. Kukomwe Mukuka- Caritas Czech
4. Dorothy Hector- WFP
5. Walter Daka- World Vision
6. Stan Kalyondo- Plan International
7. Khatra Elmi-WFP
8. Christine Guinot- UNICEF
9. Teddy Kabunda- OXFAM
10. Chipso Kasoma – UNHCR
11. Martina Nikodemova- People in Need
12. Charles Phiri- IOM
13. Wina Wina- Zambia Red Cross
14. Wezi Tembo- UNHCR

15. Charles Inwani- WFP
16. Kelvin Shimoh- UNHCR