



### WORK PERMITS AND ECONOMIC INCLUSION OF SYRIAN REFUGEES IN JORDAN



**668,000+**  
Syrian Refugees registered with UNHCR in Jordan



**304,000+**  
In working age



Men mostly work in agriculture & construction



Women prefer home-based activities

**104,000+**



**4,587**

- Syrian Refugees' work is regulated by Jordanian Labour Law as it applies to migrant workers
- Syrian Refugees can work in the occupations open to foreigners; many sectors of work are not available to them including health, teaching, engineering and technical professions
- Syrian Refugees can open a business with a Jordanian partner



Zaatari Office for Employment  
**10,381 Work Permit**



Azraq Centre for Employment  
**3,973 Work Permit**



Currently valid work permits  
**50,000+**



**Jobs and economic opportunities**  
Better trade conditions (including EU rules of origin)  
Support programmes - bilateral & concessional funding



**Agricultural Cooperative facilitates access to work permits**



**Ministry of Labour adjusted the skilled occupations open for foreigners in manufacturing**



**Regulations restricting home-based businesses**

'Supporting Syria & the Region Conference'  
London  
February 2016



**Issuance of work permits for Syrian Refugees made easier by the government**  
One year renewable  
Ministry of Interior card  
Free of Charge



**Refugees in camps allowed to work outside**



**'Freelance' work permits in construction through the General Federation of Jordanian Trade Unions**

'Supporting Syria & the Region Conference'  
Brussels I & II  
2017 & 2018



## WHAT DOES UNHCR DO?

Coordination, Information Sharing and Advocacy

Danish Refugee Council and Jordan River Foundation

Work Permit periodic analyses with WB and ILO

Financial inclusion project

Mobility for Employment

Support to Artisanal Work

Cash for Work

Communicating with Communities

Capacity Building

Outreach, referral, and jobs

Protection Mainstreaming

Chair the Livelihoods Working Group with the Danish Refugee Council (DRC) as part of the Inter-Sector Coordination

Alternative Pathways to Cash Assistance project

Refer Syrian refugees to employment services, business coaching, training and apprenticeships, including training for IKEA production

Targeting working Syrians and employers

UNHCR, World Bank (WB), and the International Labour Organization (ILO) run a biannual survey to better understand trends and motivations

UNHCR Headquarters with the Swedish International Development Agency (SIDA) and Grameen Crédit Agricole

Zaatari Office for Employment (ZOE) and Azraq Centre for Employment (ACE) run with the International Labour Organization increase mobility of camps residents to work outside camps, and provide employment information

Promote MADE51 initiative and direct implementation with SEP Jordan

Train Syrian refugee women to become part of the SEP production with Palestinians refugee

Monitoring and standardizing Cash for Work (C4W) in camps

Help refugees to earn and gain work experience in selected sectors through volunteering

Outreach and information sharing, FAQs, town hall meetings, participatory assessments, consultations on specific themes, SMS for information

Ensure policies are understood by all

Support Ministry of Labour's Syria Refugee Unit

Dialogue with private sector & outreach through community-based job fairs

Support to livelihoods partners, using UNHCR data to identify Syrian refugees by geographical location, skill, occupation, age and gender. Linking cash assistance to livelihoods programmes.

Guidance and training to livelihoods actors in Jordan