

## CWC NATIONAL WORKING GROUP MEETING MINUTES

<b>Meeting Subject</b>	Communication With Communities National Working Group Meeting
<b>Date, Time &amp; place of meeting</b>	18.7.2018 (UNHCR conference room 3)
<b>Meeting Chair</b>	Alexandra Zavvos (Solidarity Now) and Miriam Aertker (UNHCR)
<b>Minutes/notes prepared by</b>	Alexandra Zavvos (Solidarity Now) and Miriam Aertker (UNHCR)
<b>Present organizations</b>	Campfire Innovation, German Embassy, UNHCR, ASB, IOM, Humanity Crew, Advocates Abroad, IFRC, DRC, Refugee Info/IRC, Solidarity Now

### 1. Review of previous meetings/matters arising

Details/Going forward	Suggested Actions
There were no comments regarding minutes of the previous meeting (13.6.2018) and they were approved. They can be accessed on the CwC Athens drop box as well as the data portal.	/

### 2. OAED/income declarations

<p>A detailed briefing was given on the attached “note on the structure, competence and services offered by OAED” by UNHCR, as well as on income declarations. In addition to benefits outlined in the note, registering with the unemployment services is a prerequisite in order to receive support in seeking employment (vocational training, job placements, traineeships, counselling etc). Submitting an Income Declaration and receiving a Tax Clearance Notice ( ekataristiko simeioma) is a prerequisite for applying for state assistance</p> <p>Additionally, free transportation is made available through free of charge Athena transport cards given to those registered with OAED and residing in the Attica Region. Within the accommodation scheme, about 14% of eligible adults were registered so far (out of approx. 2900 adults). IOM overcame the “proof of residence challenge” in sites and issues letters to PoCs in IOM run sites.</p>	<p><b>Action Points:</b> Agencies to share feedback on any challenges faced. CwC WG to share OAED notes with the CwC network.</p>
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### 3. The UNHCR led, Interagency Participatory Assessment Report (initial feedback)

<p>The PA report is currently being compiled/systematized. In total, 158 focus groups were carried out together with 39 organizations operating in Greece (including UN, NGOs, and authorities). FGD were carried out in Farsi, Arabic, French, English, Kurmanji, Sorani, Greek, Urdu and Dari with PoCs of 30 different countries (including Greece). 88 FGD were held on the islands and 70 on the mainland in 11 locations. 1436 (787 men, 649 females) participated. Several focus groups were carried out with PwSN, LGBTI, older persons as well as host community members.</p>	<p><b>Action Points:</b> The PA report will be shared in August for feedback. PA summary report/dashboards will be shared in late August/September (thematically/per office). Once the report is finalized, working groups will review relevant thematic areas for discussion of</p>
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<p>Overall, PA participants identified numerous interrelated protection risks throughout the country. These include lack of information (e.g. about national services, asylum procedures, and complaint mechanisms) in relevant languages, challenges in accessing interpretation services, lack of outreach and social cohesion programs, lack of law enforcement as well as lack of community based protection mechanisms in place (among others).</p> <p>PA participants identified several priority recommendations. These include the increase of advocacy regarding access to national services and law enforcement, enhanced focus on community based protection mechanisms as well as co-existence programs, improved information provision, strengthened interpretation services, better access to national services (education, medical, psychological) as well as increased support regarding employment and documentation. Asylum seekers/refugees asked for social cohesion and community recreational projects and underlined the need for more community based and self-reliance initiatives, access to public education in all locations and an increased number of Greek language classes.</p>	<p>recommendations and advocacy.</p>
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#### 4. Website compilation

Details/Going forward	Suggested Actions
<p>Attached is the first draft of a “website” compilation, drafted by our colleagues in Samos (similar to the emergency numbers page). The idea is to collect relevant tools (websites, apps..) in one poster/flyer (in different languages) that can then be shared with asylum seekers/refugees for relevant/up to date information. As discussed, the poster could be expanded to “internet platforms” and include also relevant apps. The Asylum Service’s website could be added as well as different asylum seeker/refugee community led websites or social media pages. Also, a link to “tarjimly” can be added.</p>	<p>Agencies to share ideas/suggestions with UNHCR/Solidarity now (Miriam/Alex).</p>

#### 5. Member updates on projects and new initiatives

<p><b>UNINTEGRA/ASCAR</b>  A briefing will be given during the next CwC meeting. For now, the following links to UNINTEGRA/ASCAR activities are found below:  <a href="https://unintegra.usc.es/">https://unintegra.usc.es/</a> The ACSAR Foundation and University of Athens on-ground activities in Greece are being reported daily here:  <a href="http://acsarinternacional.org/">http://acsarinternacional.org/</a> Daily post on Facebook is found here:  <a href="https://www.facebook.com/fundacioacsar/">https://www.facebook.com/fundacioacsar/</a> information about UNINTEGRA Project is found here:  <a href="https://www.facebook.com/fundacio.acsar.37">https://www.facebook.com/fundacio.acsar.37</a> Last year's activities can be also seen in this other Facebook profile:  <a href="https://www.facebook.com/XeflisRefugeesProject/">https://www.facebook.com/XeflisRefugeesProject/</a></p>	<p><b>Action Points: A briefing will be given in the next CwC meeting.</b></p>
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#### 6. Any Other Business (AoB)

<p><b>Survival Guide (Athens):</b>  Print outs are available for distribution. The survival guide is currently being translated into Arabic/Farsi and ready for distribution in August as well. The survival guide electronic copy was placed on UNHCR’s portal.  <a href="https://data2.unhcr.org/en/documents/download/64729">https://data2.unhcr.org/en/documents/download/64729</a> So far, positive</p>	<p><b>Action Points:</b> Agencies to reach out to UNHCR for additional survival guide copies. Agencies to provide feedback to MDM on the survival guide.</p>
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<p>feedback was received. The survival guide will be revised again in 6 months.</p> <p><b>Information about exposure to social media:</b> Requested by colleagues from Thessaloniki (based on PoC feedback). “What can be done if there is an exaggerated use of social media by PoC children”? Are there any awareness materials available?</p> <p><b>Campfire Innovation:</b> Shared the “how to guide”, a research conducted regarding feedback mechanisms among refugee communities by Koosh in cooperation with Campfire innovation (“how to include refugees in decision making”</p> <ol style="list-style-type: none"> <li>1. <a href="#">Summary of the research</a> with the whole report to download</li> <li>2. <a href="#">How to guide and tips for best practices</a> for grassroots organizations</li> </ol> <p><b>Asylum Videos (asylum procedures):</b> Are currently being produced.</p> <p><b>Solidarity Now: BusinessforYouth</b></p> <p>SN reminded participants of next cycle of B4Y:</p> <p>The next cycle of Business for YOUth is starting September 3<sup>rd</sup> 2018, in English with Arabic Interpretation support. Applications and interviews have been ongoing for the last couple of weeks but we are still searching for more potential participants!</p> <p>The cycle will start: 3/9/2018-21/9/2018 4 times per week during 3 weeks! 3-4 hours per day! Apply here and receive a great business training: <a href="#">application</a></p> <p>More Information: <a href="http://www.solidaritynow.org/en/businessforyouth/">http://www.solidaritynow.org/en/businessforyouth/</a> Contact Email : <a href="mailto:youth@solidaritynow.org">youth@solidaritynow.org</a></p> <p><b>Help and irregular movement posters/flyers:</b> Were distributed during the CwC meeting. Contact forms in all five website languages were set up and can be used for questions, feedback/complaints.</p> <p><b>Rumors “Germany”:</b> The German Embassy asked agencies for feedback regarding “rumors about Germany” website and whether it was clear and useful by PoC community. No feedback was received so far from PoCs by CwC</p>	<p>If available, Humanity Crew will share information regarding social media use.</p> <p>To discuss feedback/complaint mechanisms during the next CwC WG. Koosh to present research in next CwC WG.</p> <p>Once Asylum Videos are published/added to the Asylum Services website, CwC networks will be informed.</p> <p>Contact Alexandra or <a href="mailto:youth@solidaritynow.org">youth@solidaritynow.org</a> for more information on this training.</p> <p>Agencies to share any feedback regarding the UNHCR HELP website (“how can it be improved?”).</p>
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agencies regarding the flyers distributed/website about “rumors”. For more concrete feedback the WG group suggested FGD could be organized with PoCs

**Upcoming CwC meeting:**

5 September at 15:00 at UNHCR conference room 3.

German Embassy asked for feedback regarding participation in other language classes. Solidarity Now will share information about its programs. No common database is known.