

## CWC NATIONAL WORKING GROUP MEETING MINUTES

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| <b>Meeting Subject</b>                   | Communication With Communities National Working Group Meeting   |
| <b>Date, Time &amp; place of meeting</b> | 5.9.2018 (UNHCR conference room 3)  |
| <b>Meeting Chair</b>                     | Alexandra Zavvos (Solidarity Now) and Miriam Aertker (UNHCR)  |
| <b>Minutes/notes prepared by</b>         | Alexandra Zavvos (Solidarity Now) and Miriam Aertker (UNHCR)  |
| <b>Present organizations</b>             | Campfire Innovation, UNHCR, Humanity Crew, Advocates Abroad, DRC, Refugee Info/IRC, Solidarity Now, The Smile of the Child, Khora, ASB, GFR |

### 1. Review of previous meetings/matters arising

| Details/Going forward  | Suggested Actions |
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| There were no comments regarding minutes of the previous meeting (18.7.2018) and they were approved. They can be accessed on the CwC Athens drop box as well as the data portal. | /                 |

### 2. Pending action points (18.7.2018)

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| <p><b>Participatory Assessment Report:</b> The PA report will be shared in early/mid-September for feedback. Once the report is finalized, working groups will review relevant thematic areas for discussion of recommendations and advocacy.</p> <p><b>Website compilation:</b> To be re-attached to the minutes for feedback. Agencies to share ideas/suggestions with UNHCR/Solidarity now (Miriam/Alex).</p> <p><b>Survival Guide:</b> pending Arabic/Farsi translation finalization. The Survival Guide will be shared in mid-September. Agencies to reach out to UNHCR for additional survival guide copies. Agencies to provide feedback to MDM on the survival guide. <a href="https://data2.unhcr.org/en/documents/download/64729">https://data2.unhcr.org/en/documents/download/64729</a></p> <p><b>Asylum videos:</b> Asylum Videos are finalized (Asylum Services). Once they are published/added to the Asylum Services website, CwC networks will be informed.</p> |
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### 3. CBI/Akomonaton Center update

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| <p>An update on CBI was given by Cash focal point regarding the status of urban cash grants.</p> <p>UNHCR announcements/updates:</p> <p><a href="#">Cash assistance to hundreds of refugees disrupted by ongoing blockade</a></p> <p><a href="#">UNHCR concerned after protesters occupy Athens cash assistance centre</a></p> | <b>Action Points:</b> |
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### 4. Education (ESWG) update on school enrolment

| Details/Going forward | Suggested Actions |
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| <p>The ESWG coordinator updated the group on school enrolment and the organization around the different programmes.</p> <p>Important highlights regarding the new school year:</p> <ul style="list-style-type: none"> <li>• The ministerial decision on DYEP included all islands. The exact dates for opening will be announced later.</li> <li>• Some children living in Open Accommodation Sites who attended DYEP during the last school year may attend morning schools this year.</li> <li>• MOE and IOM are preparing to start transporting children from some Open Accommodation Sites to morning schools starting from next week.</li> <li>• This year, morning reception classes (ZEP) will be available for selected senior high schools.</li> </ul> <p>Greek schools started September 11th,. If you encounter issues, please flag to us to see if we might be able to support your efforts.</p> <p>As always, Refugee.Info, in collaboration with the Ministry of Education and UNICEF, produced the below articles to support your communication with refugee and migrant parents and children.</p> <p><a href="#">English</a> / <a href="#">Arabic</a> / <a href="#">Farsi</a> / <a href="#">Urdu</a> / <a href="#">French</a></p> <p>Sorani, Kurmanji and Greek to follow.</p> <p>For general school enrolment procedures, please find the Ministry of Education's leaflet on Access to Education in several languages:</p> <p><a href="https://www.minedu.gov.gr/prosf-ekpaideusi-m/36124-26-07-18-prosvasi-stin-ekpaidefsi-plirofories-gia-to-prosopiko-ton-domon-filoksenias-kai-tous-prosfyges-goneis">https://www.minedu.gov.gr/prosf-ekpaideusi-m/36124-26-07-18-prosvasi-stin-ekpaidefsi-plirofories-gia-to-prosopiko-ton-domon-filoksenias-kai-tous-prosfyges-goneis</a></p> | <p>Any issues regarding enrolment and attendance in school to be reported to ESWG or through CwC group.</p> |
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### 5. Member updates on projects and new initiatives

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| <p><b><u>Humanity Crew:</u></b><br/>A conference will be organized on the 18 and 19 September (psychosocial support, mental health, trauma, child protection) for service providers and community members.</p> <p><b><u>Solidarity Now: BusinessforYouth</u></b><br/>SN reminded participants of next cycle of B4Y:</p> | <p>Contact Alexandra or <a href="mailto:youth@solidaritynow.org">youth@solidaritynow.org</a> for more information on this training.</p> <p>Humanity crew will share additional information about the upcoming conference with CWC members.</p> |
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| <p>The next cycle of Business for YOUTH has starting September 3<sup>rd</sup> 2018, in English with Arabic Interpretation support.</p> <p>More Information: <a href="http://www.solidaritynow.org/en/businessforyouth/">http://www.solidaritynow.org/en/businessforyouth/</a><br/>Contact Email : <a href="mailto:youth@solidaritynow.org">youth@solidaritynow.org</a></p> |  |
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### 6. Any Other Business (AoB)

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| <p><b>Help Website:</b></p> <ul style="list-style-type: none"><li>- Based on suggestions received, UNHCR explore an app version as well as voice overs.</li><li>- Websites can be linked to the help website.</li><li>- Contact form was added in all languages</li><li>- Complaint mechanisms will be added</li></ul> <p><b>CWC TOR:</b></p> <ul style="list-style-type: none"><li>- Revised based on CwC survey feedback.</li></ul> <p><b>Upcoming CwC meeting:</b><br/>3 October at 15:00 at UNHCR conference room 3.</p> | <p><b>Action Points:</b></p> <p>Agencies to share any feedback regarding the UNHCR HELP website (“how can it be improved?”). Agencies to promote the HELP website.</p> <p>Agencies to review the revised CwC TORs and work plan.</p> |
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