

Knowledge transfer presentation

### (1) Who are you?

### A. Global Response

- Active since 1984.
- Worked in over 75 countries.
- Delivered emergency relief and training valued at more than \$2.5 billion.
- 1) Emergency relief, 2) Health care training and 3) Development programs.



### (1) Who are you?

#### **B. Middle East Response**

- Active since 2003.
- Programming in Lebanon, Jordan, Syria, and Gaza.



### (1) Who are you?

#### C. Jordan Response

- Active since: 2007.
- 553 staff: two-thirds are highly qualified medical practitioners. 288 males, 265 females, 7 expats.
- Operational: <u>12</u> governorates + Refugee camps.
- Total Estimated 2018 Budget: <u>USD 20,143,315</u>
  (UNHCR, UNICEF, ECHO, DFID, BPRM)
- Total Estimated 2019 Budget: <u>USD 26 million Approx</u>
- Impact: Total number of direct beneficiaries from all active grants from January to October 2018: 68,564 (M: 32,461 – 47%, F: 36,103 – 53%)



#### A. Focus Areas:

- –Free primary, secondary & tertiary HC
- Reproductive health care, emergency obstetric, neonatal care, dental care, pediatric, pharmaceutical, and diagnostic services.



#### B. The Team

 Multi- Disciplinary: x-Ray Technician, General Practitioner, Midwife, Dentist, Pediatrician, Obstetrician, Anesthetist, Gynecologists, Triage Nurse, etc.



#### C. Impact

- On average, 24,000 health care consultations per month within primary health care.
- During January till October 2018, 232,787
   consultations 176,918 acute health
   conditions' consultations and 55,869 chronic
   health conditions' consultations.



### D. Health Care Provision in Azraq Camp Hospital

January - September 2018:

Hospitalizations	3425
Deliveries	1195
ANC visits	3927
PNC beneficiaries	938
C-Sections	189
Surgeries	1204



### E. Health Care Provision in Ibrid Hospital

September 1<sup>st</sup> - October 31<sup>st</sup>:

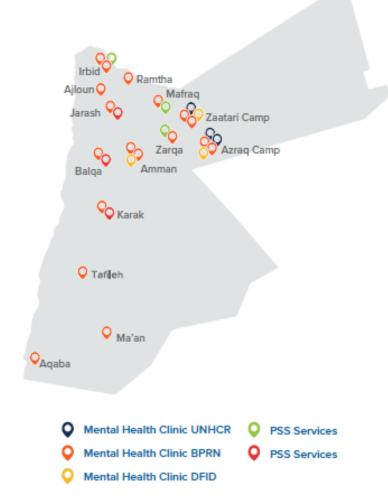
Total Admission	354
Total Deliveries	301
Normal deliveries	279
C/S Deliveries	22
Total Babies	302
Total ANC	1408
Total PNC	315
Total Referral	127
Total consultation	1964
Family planning	67
Screening for Anemia	798



### (3) Where?

### Geography

- 2 Camps
- 12 Governorates
- Clinics
- Hospitals





### (4) Main Challenges

- The lack of RH services in the villages due to other partners' capacity led to inconsistent service provision.
- IMC is the sole healthcare provider in the whole camp after 4 PM leading to influx of patients.
- Approval for non-Emergency cases from the referral hub takes relatively long time, frustrating the patients who inherently blame IMC for it.

# (4) Main Challenges

- Staff turnover
- Urban location Irbid project



#### **Lessons Learnt**

- Coordination
- Capacity Building
- Planning and organization

