

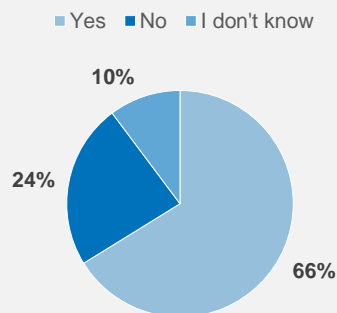
BACKGROUND AND METHODOLOGY

- In November 2018, UNHCR Jordan conducted a survey among Syrian refugees in Jordan regarding their intentions and perceptions about returning to Syria. This was the third intention survey carried out in 2018, following surveys in March and July. The main reason triggering the need for this survey was the re-opening of the border at Jaber-Nasib on 15 October 2018, a significant situational development.
- Of the total sample (3,389 calls), 72% (2,435 respondents) were available and willing to participate in the interview. 39% of respondents were female and 61% were male; 15% were living in camps and 85% in urban settings. Respondents who had participated in the March and July surveys were included in the sample (6%, control group).

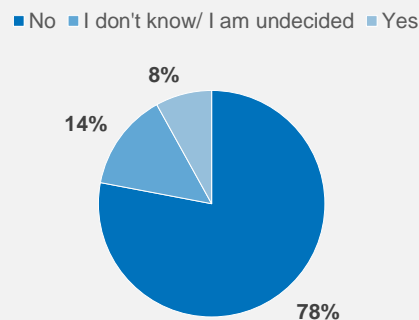
RETURN INTENTIONS

- 8% of respondents expressed an intention to return to Syria in the next 12 months (8% for both genders). 78% said they had no such intention and 14% were undecided. Compared to July 2018, return intentions increased by 3%. The group with no return intentions decreased by 13% and the one undecided increased by 10%.
- Camp-based refugees overall exhibit greater return intentions (13%) than urban refugees (7%). Also the group of the undecided is higher among camp-based refugees with 23% versus 12% among urban refugees.
- Respondents from Lattakia (100%), As-Sweida (20%) and Dar'a (13%) had higher return intentions. Return intentions were lowest among respondents from Quneitra (0%), Hama (1%), and Homs (3%). Refugees originating from Dar'a and Homs deserve a particular focus as 57% of all registered Syrian refugees in Jordan originate from these two governorates.
- 66% of those with no return intentions or who were undecided expressed a hope to return to Syria one day – 3% more than in July 2018. 24% said they had no such hope, a 6% decrease from July, signaling that the recent contextual changes are creating more hope among Syrian refugees to return home someday.
- 67% of those with no return intentions plan to stay in Jordan in the meantime. 26% are considering to move to a third country, which is 11% lower than onward movement desires back in July 2018.

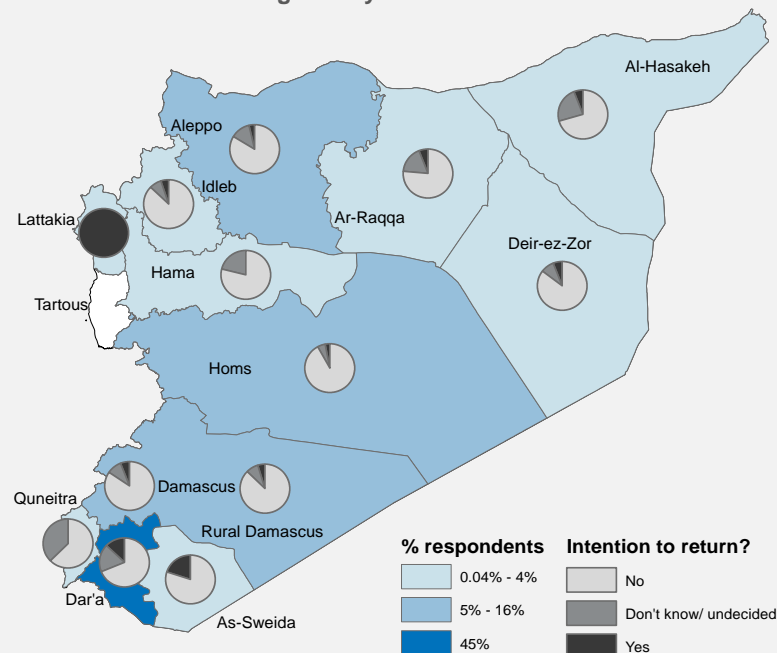
Do you hope to go back to Syria one day?



Do you plan to return to Syria in the next 12 months?



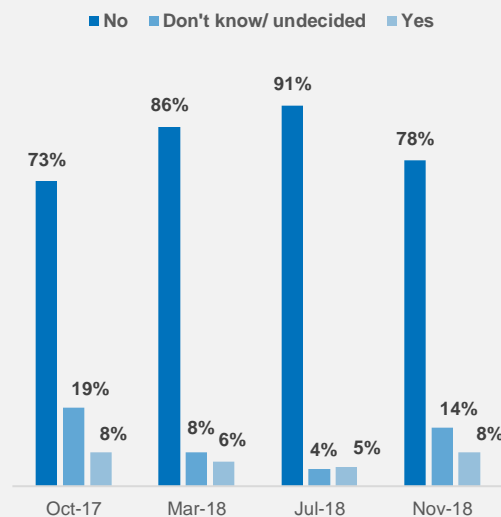
Respondents' Governorate of origin in Syria and return intentions



INTENTIONS OVER TIME:

Oct 2017 - Nov 2018

- Across the past four surveys, the group with return intentions was consistently the smallest within the range of 5-8% (with the exception of July 2018), while the group with no return intentions was the largest (73-91%). In comparison, the reluctance to return was highest in July 2018 and lowest in October 2017. From October 2017 to July 2018, the group not intending to return gradually increased, with those undecided or intending to return gradually shrinking. However, the November 2018 survey brought changes to this trend.

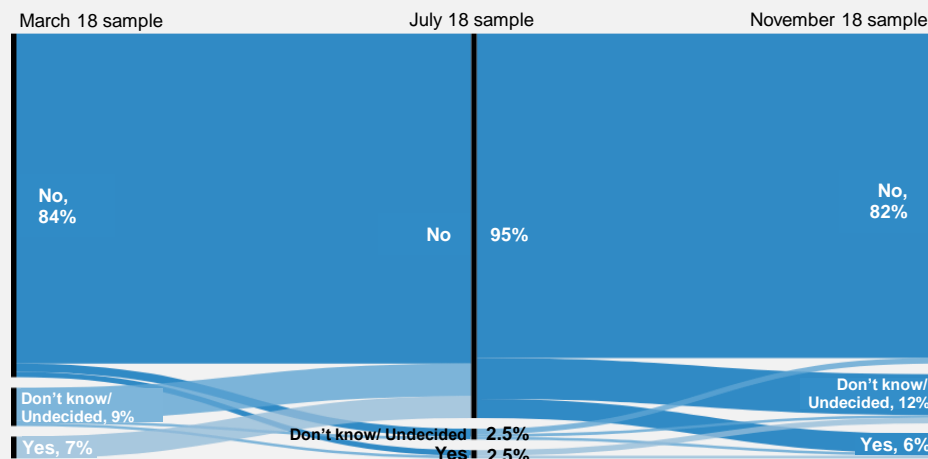


INTENTION SURVEY OVERVIEW - NOVEMBER 2018



- The November 2018 sample included 6% of respondents that were consulted on their intentions in March and July 2018 as well, offering insights into the volatility of return decision making.

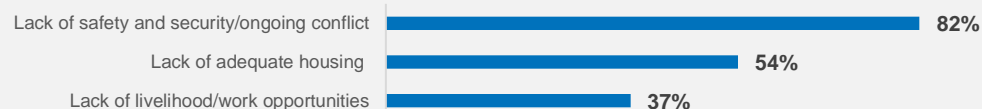
Do you plan to return to Syria in the next 12 months? (control group)



CATEGORY 1: NO INTENTION TO RETURN

- 78% said they had no intention to return.** The top three reasons for not intending to return remain the same as for the past surveys: (1) lack of safety and security, ongoing conflict and fear of conflict resumption; (2) lack of adequate housing and/or concerns over property/housing; (3) lack of livelihood/work opportunities.
- Of note is a drop of 7% in identifying lack of security as obstacle to return compared to July 2018. Of note is in particular that avoidance of military service and conscription remains a main impediment to return at 26 per cent (6 per cent increase from July).

What are the three main reasons why you are not planning to return to Syria in the next 12 months?



CATEGORY 2: UNDECIDED

- 14% were undecided** as to whether or not to return to Syria in the next 12 months. The three main factors that would help them in decision making are: (1) an improved security situation (85%), (2) confidence of having livelihood opportunities (42%), and (3) access to one's own or alternative housing (31%). 10% also said that it would help them to decide on returning once it is no longer mandatory to serve the military and be conscripted.

CATEGORY 3: RETURN INTENTIONS

- 8% said they had intentions to return to Syria in the coming year.** Almost half of those with return intentions plan to return in 6 to 12 months, or "after the winter", as many pointed out during the interviews. 27% plan to return in the coming 3 months, or "before the winter."

When do you plan to return to Syria?

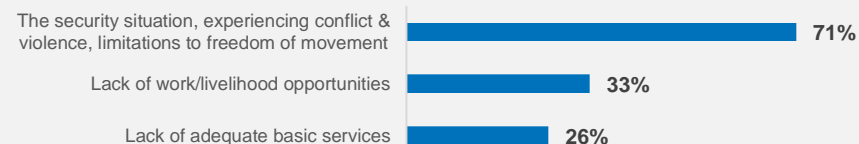


- 92% of respondents plan to return to their place of origin, and 78% plan to return with all their family.
- The top three reasons for return are: (1) improved security situation, (2) family reunification and (3) work/livelihood opportunities. Family reunification and improved security situation were also the main reasons for return throughout 2016, 2017 and 2018 to date.

Remaining fears and concerns:

- 61% of those with return intentions continue having fears and concerns about returning, 16% less than in July 2018. 33% report to have no fears, compared to 19% in July 2018.
- The main fear by far relates to the security situation, followed by lack of work opportunities, lack of basic services, and inability to access shelter/housing, including one's own property.

What are your three main concerns/ fears about returning?



Specific focus: Civil documentation

- 99% of respondents said they had at least one Syrian document; only 1% had none. The most prevalent document they have are national ID cards, followed by family booklets and passports.
- When it comes to family members the documentation levels are more varied: 53% of respondents said all of their family members have at least one Syrian document, 38% said only some family members do and 9% of respondents said none of their family members have Syrian documentation. Of those with return intentions, 43% said only some family members have at least one Syrian document.