

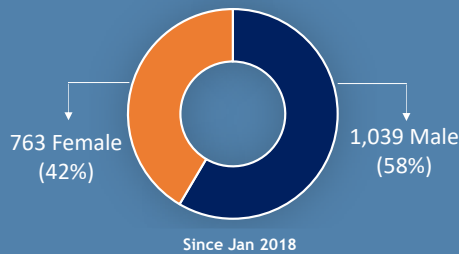


AHCO meeting with OVs, Shura members, NAVTTC trainees and Afghan refugees, Islamabad



Inauguration of Afghan Refugee Community Centre at Kohat, Khyber Pakhtunkhwa

**1,802** Outreach volunteers identified



Since 1 January 2019

**1,669** Community visits and meetings conducted

**1,180** Individual referrals to services

**189** Community-led interventions

## BACKGROUND



The aim of UNHCR Pakistan's Community-based Protection (CBP) strategy is to empower Person of Concern (POCs) to have an effective role as protection actors and meaningfully participate in the design, planning and implementation of activities that are most needed within their communities. CBP seeks to restore positive roles within a community and rebuild community-based support mechanisms and protection structures. UNHCR, in collaboration with partners; International Catholic Migration Committee (ICMC), Society for Human Rights and Prisoners Aid (SHARP), DANESH, Water, Environment and Sanitation Society (WESS) and Commissioner for Afghan Refugees (CAR), continue its efforts to implement CBP interventions throughout the country.

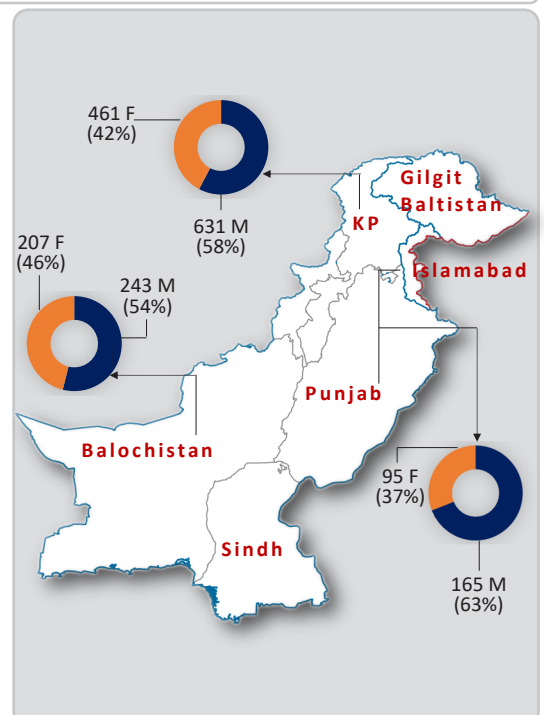
The four key priorities of the strategy covers:

1. A Network of outreach volunteers (OVs) to facilitate effective and efficient outreach and communication with communities.
2. Training and capacity building of UNHCR, partners, and communities in the practice of community-based protection.
3. Community-level referral pathways to services and accountability mechanisms.
4. Support to positive behavior change to reduce incidence of harmful social practices.

## HIGHLIGHTS



- ⇒ UNHCR Pakistan held consultative dialogues in all provinces with NGO partners, stakeholders, and refugee communities in order to take-stock of the first three years of CBP implementation and discuss key areas of focus for the revision of the CBP strategy for 2020-2022. These consultations, including targeted focus group discussions with refugee community leaders, outreach volunteers, women's groups, and students provided useful feedback and direction for CBP for the coming years.
- ⇒ Using a multi-functional team approach, staff from UNHCR and partner organizations completed the Participatory Assessment (PA) field exercise in all provinces. In total, the teams conducted 55 focus group discussions and 31 key informant interviews throughout the country. The country-wide PA report was completed and utilized for strategic planning discussions in 2020, with plans to feed back the results to the communities in the coming weeks.
- ⇒ UNHCR's CBP team in Peshawar, together with partners, conducted comprehensive assessments for all identified persons with specific needs (PwSN) and provided targeted assistance. The exercise covered 2 refugee villages (Badaber, Shamshatoo). UNHCR, in collaboration with SHARP and Habib Physio Therapy Centre in Peshawar, Kohat and Haripur districts have started rehabilitation and treatment for 150 persons with varied disabilities. Additionally, 128 caregivers were also trained on home-based care & management of disabilities.



⇒ The UNHCR CBP team in Quetta and OVs utilized Refugee Housing Units (RHUs) to establish an accelerated learning school in Qadri Abad for refugee children. The school targets out of school children and currently 350 students (boys and girls) are attending classes.

### OUTREACH VOLUNTEER ACTIVITIES



⇒ OVs in Kohat RV and urban areas organized a cricket tournament for refugee youth at Kohat Stadium. The objective of the event was to involve refugee youth in sport activities and to promote social cohesion. Local community members, refugee elders, UNHCR and partner staff and the district sport department attended the event.

⇒ The CBP partner in Balochistan, through the support of OV groups/ community committees, identified 33 persons with specific needs including serious medical conditions, disabilities and women at risk. Those requiring further support were referred to partner organizations in Balochistan.

### COMMUNICATION WITH COMMUNITIES

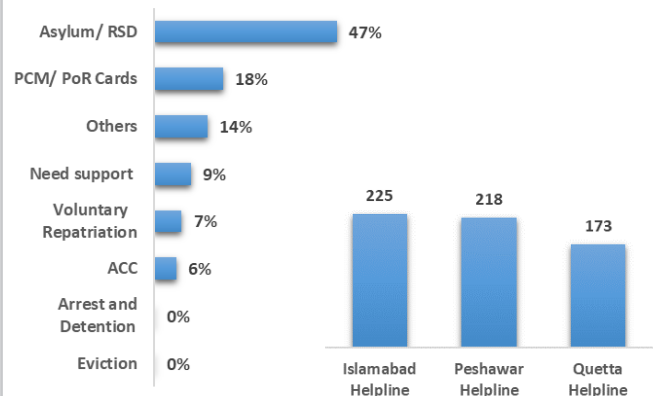


⇒ During the reporting month, 177 community visits were conducted by UNHCR and partner staff throughout Pakistan. The focus of the com-

### PROTECTION HELPLINE



⇒ During the reporting month, the majority of calls received in Punjab Khyber Pakhtunkhwa and Baluchistan were in regards to Asylum, RSD and Proof of Registration (PoR) Card modification procedures. So far in 2019, 7,038 calls have been attended through the protection helpline.



### COMMUNICATION & OUTREACH MECHANISM



Outreach Volunteers



Radio and TV



E-mail Accounts (UNHCR & Partners)



Complaint & Feedback Boxes



Helplines (UNHCR & Partners)



Community and Shura Meetings



Mass Information Materials



Social Media (Facebook, Twitter)



In-Person Inquiries

-munity visits was outreach, information dissemination, and developing direct links with refugee community. In 2019, 1,669 community visits have been conducted by UNHCR and partner organizations.

⇒ UNHCR's CBP team and partners in Baluchistan held 41 community awareness sessions, reaching 864 refugee community members. These sessions disseminated information about communal problem solving and self-help strategies within refugee communities.

⇒ UNHCR's CBP team and partner in Islamabad and Punjab organized a lesson learned discussion with 33 OVs in Islamabad and Rawalpindi to take stock on CBP activities. During the session, OVs made constructive recommendations on improving communication and referral mechanisms within refugee communities.

⇒ 106 female students of 2 schools at RV Mianwali Kot Chandna received sanitary supplies through CBP and CAR staff.

### LINKAGES WITH OTHER SECTORS



⇒ To enhance communication with refugees and provide opportunities for skill development, a community center was established at Kohat district through partner (SHARP). The center offers courses on English language, computer skills and taekwondo. Similarly, 2 communal places for female refugees were provided with communal place kit with floor mat/ chairs, cupboard, stationary and notice board along with suggestion boxes.

### TRAINING AND CAPACITY BUILDING



⇒ 213 outreach volunteers in RVs and urban CBP areas of Khyber Pakhtunkhwa were trained on Psychological First Aid, health & hygiene in 5 sessions jointly carried by UNHCR and Partner staff.

⇒ CBP team in Quetta facilitated 3 child protection trainings for 68 partner staff. The training targeted teachers to enhance their capacities and improve field identification.

⇒ 4 sessions on Sexual and Gender Based Violence (SGBV) and Protection from Sexual Exploitation and Abuse (PSEA) were held for 14 OVs, 65 partners and 32 UNHCR staff by the PSEA focal person at UNHCR Islamabad. The training included discussion on gender, involving men and boys, difference between sexual exploitation and abuse.

### UNHCR'S COMMUNITY-BASED PROTECTION

#### PARTNERS



Society for Human Rights and Prisoners' Aid (SHARP)



Water, Environment & Sanitation Society (WESS)



Drugs and Narcotics Educational Services for manity (DANESH)



Rural Empowerment and Institutional Development (REPID)



Commissionerate of Afghan Refugee Punjab (CAR/CDU)