

Aden Sub- Office

February 2020

Yemen remains the world's worst humanitarian crisis, with more than 14 million people requiring urgent protection and assistance to access food, water, shelter and health.

In recent months, renewed fighting in several parts of the country exacerbate the already dire situation of millions of displaced persons and their host communities.

The situation is expected to remain challenging as Yemen continues to suffer from a ravaged economy, breakdown of public institutions and services.

KEY INDICATORS

1,082,430

Number of internally displaced persons in Aden and Al Mukalla hubs, IOM/DTM March 2019

752,670

Number of returnees in Aden and Al Mukalla hubs IOM/DTM March 2019

158,000

Number of refugees and asylum-seekers in Aden and Al Mukalla hubs, UNHCR February 2020



Displaced person leaving with relief items after a distribution led by UNHCR and the relief organisation Nahdha Makers Organisation (NMO), in Aden, to assist families displaced by the fighting in Al Hudaydah © UNHCR/NMO.

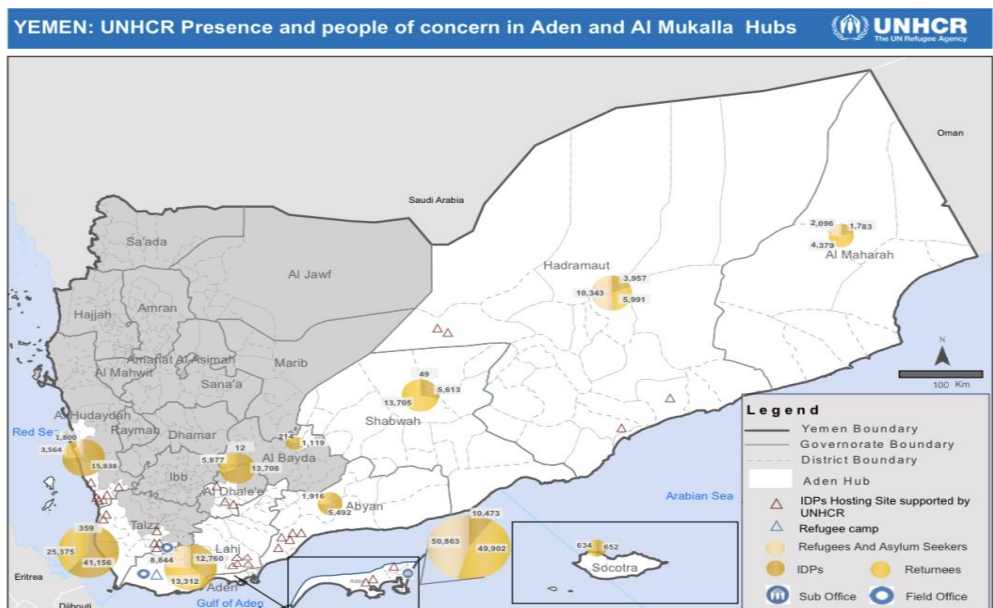
UNHCR PRESENCE IN ADEN & MUKALLA HUBS

Staff:

- 85 National Staff
- 14 International Staff

Offices:

- 1 Sub Office in Aden
- 1 Field Offices in Kharaz
- 1 Field Unit in Turbah



Operational context

In Yemen, five years of conflict have killed thousands of civilians, triggered massive displacement, destroyed the economy and pushed millions Yemeni further into poverty, sickness and hunger. **In the areas of responsibility under the Sub-Office (SO) Aden, over one million of Internally Displaced Persons (IDPs) and more than 700,000 returnees urgently need assistance to find a place to live, feed their families and access medical treatment.**

A long-standing refugee host nation and the only country in the Arabian Peninsula signatory to the Refugee Convention and its Protocol Yemen is **home to thousands of refugees. Over 158,000 refugees (half of the total refugees in the country) live in the south (in Aden and Mukalla hubs). Despite the war new arrivals continue to be registered, about 5,000 every year since 2017.** However, the conflict has made it difficult for many refugees to cover basic needs for their families and to sustain themselves, given the limited work opportunities and economic hardships.

UNHCR works in partnership with the Government, local authorities, non-governmental organisations and other UN agencies to **provide protection services, shelter solutions and basic household items to displaced families and communities affected by conflict and displacement.** UNHCR and partners also **lead interventions to assist refugees and asylum-seekers and facilitate durable solutions.**

Main activities

Protection

INTERNALLY DISPLACED PERSONS

Protection Cluster

- The Protection Cluster led by UNHCR and co-led by Intersos, coordinates the delivery of specialized assistance to people with specific protection needs, including victims of violence and support to community centres, protection programmes including mine education and managing Community-based protection networks.
- The Protection Cluster includes 40 partners at the sub-national level.

- UNHCR seeks to widen the protection space through **protection monitoring** at community and household levels, and **provides protection services including legal, psychosocial, child protection and prevention and response to sexual and gender-based violence.**
- UNHCR supports referrals of IDPs to specialised services to actively address protection risks, including provision of cash assistance for basic needs for **persons with specific needs (PSN) and those in higher risk of vulnerabilities.**
- UNHCR also supports community-based protection mechanisms, including Community-Based Protection Networks (CBPNs) which serves as a bridge between UNHCR and the affected community and help to identify, assess and refer cases and to monitor protection needs and issues. In the west coast, UNHCR will establish 15 community service centres for newly displaced populations.

REFUGEES

- **UNHCR with partners carries out protection activities** for refugees living in Kharaz refugee camp, including cash assistance for the most vulnerable, legal support and psychosocial services, including

child protection, assistance to vulnerable persons, sexual and gender base violence (SGBV) prevention and response activities, psychosocial activities and community-building.

- In 2019, UNHCR supported the Immigration Passport Naturalization Authority (IPNA) of the Government of Yemen (GoY) to renew the documentation of all registered refugees living in the camp. In total 7,863 refugees received a new ID card.



EDUCATION

REFUGEES

- **UNHCR partners with the Ministry of Education to support two primary schools and a secondary school in Kharaz refugee camp, Lahj Governorate.** The support includes rehabilitation and refurbishing of classrooms, provision of washrooms and shaded outdoor areas. **For the 2019-2020 academic school year, some 2,500 primary school children and almost 400 secondary school students accessed education through the UNHCR-supported schools.** The students received school uniforms and kits, while some 155 teachers and administrative support staff are also provided with an incentive through UNHCR's partnership with the Ministry of Education.
- **In Basateen neighbourhood, in Aden Governorate, UNHCR supports three primary schools that are attended by both the refugee and host community children.** Over 1,500 refugee children attend these schools beside the host community students. UNHCR supports the refugee children with school kits and uniforms. UNHCR also provides the schools with teaching material, stationary, non-curricula activities and maintenance. UNHCR leads training for the teachers and provides incentives for 35 teaching service staff.
- **UNHCR is working on expanding the education programme to reach school-aged refugee children in Mukalla and Sayun, in Hadramaut governorate,** with a special focus on bringing back to school dropout children. A UNHCR led assessment, conducted in late 2019, estimated that about 30 per cent of school-aged children, in Mukalla and Sayun areas, are out of the formal education system.



HEALTH

REFUGEES

- **UNHCR currently supports three health facilities in Aden (Basateen) and Kharaz Refugee Camp (Lahj Governorate) including a government-run clinic in Aden.** These clinics provide primary health care to refugees and host community members, including displaced persons and returnee families. For special care, patients are referred to advanced health facilities in Aden and Al Hota (Lahj). The clinics provides reproductive health services to women. People living with disabilities also visit the clinic for physiotherapy services. In Aden (Basateen neighbourhood) and Kharaz refugees camp, UNHCR supports **two diarrhoea treatment units (DTU) for the prevention and response to cholera.**
- **UNHCR is expanding its intervention Public Health intervention to include two additional clinics, in Sayun and Mukalla (Hadramaut) where high numbers of refugees live.**
- **In collaboration with the National AIDS Programme (NAP), UNHCR supports HIV/AIDS universal precautions and prevention activities,** providing access to voluntary counselling and testing (VCT) and counselling for prevention of mother-to-child transmission. UNHCR also ensures that the access to treatment remains free of charge to both, refugees and nationals, and supports peer education programme to raise awareness about HIV/AIDS amongst youth.

- The health facilities also lead educational activities and best practices on nutrition, sanitation and hygiene.



FOOD SECURITY AND NUTRITION

REFUGEES

- In Kharaz Refugee Camp, Lahj Governorate, UNHCR partners with the **UN World Food Programme to distribute food to close to 8,780 refugees to ensure that they have enough food to meet their basic needs.**
- **In 2020, UNHCR with the support from UNICEF and WFP, aims to assist 3,000 malnourished and highly at-risk children below five years old and pregnant and nursing women with treatment and the prevention of acute malnutrition** through the supplementary feeding programmes
- **UNHCR also supports 38 community health workers** to conduct bi-monthly malnutrition screening, referrals of cases and tracing of defaulters at community level. Community health workers double as **hygiene promoters** and lead educational activities, support vaccination campaigns and distributions of hygiene kits.



WATER AND SANITATION

REFUGEE RESPONSE

- UNHCR and partners **provide access to clean and safe water to refugee and host communities.** On average, refugees in Kharaz Refugee Camp, Lahj, are provided with 22 litres of potable water, per person, per day (l/p/d); which is above UNHCR's standard of 20 l/p/d for stable situation. The service is also extended to over 7,000 host community members, in the surrounding villages through three motorized boreholes.
- UNHCR also lead efforts to **upgrade the water resources, rehabilitate the water networks and sanitation networks in Basateen neighbourhood, Aden.**

INTERNALLY DISPLACED PERSONS & REFUGEES

- UNHCR supports efforts to reduce outbreaks of cholera and infectious diseases by **improving access to sanitation, hygiene services and promote best practices** in the communities in and around Kharaz Refugees Camp, as well as urban centres in Aden, Mukalla and Sayun. In Aden (Basateen), UNHCR **supports the Cleaning Fund, a public sanitation initiative that aims to help improve sustainable waste management, promote a clean and healthy environment and prevent the outbreak of disease.** UNHCR donated a skid- steer loader and two dump trucks and installed 50 garbage containers and 16 billboards with messages on safe garbage collection, throughout the neighbourhood.
- UNHCR also works with some 300 people from the community, including most vulnerable refugees, IDPs and the host community members to **run a clean- up campaign in the public spaces through a cash for work project.** Participants receive a monthly cash payment of USD 220 to collect garbage in blocks, markets, and main roads, and lead community outreach activities promoting good hygiene practices.



SHELTER AND NON-FOOD ITEMS (NFIS)

INTERNALLY DISPLACED PERSONS

Shelter/ NFIs Cluster

- The Shelter/NFI Cluster led by UNHCR coordinates the delivery of emergency assistance to newly displaced families and helps to ensure that displaced families have access to adequate shelter and basic household items (NFIs), including rental subsidies and winterization support where appropriate. The cluster also coordinates assistance to displaced families with protection needs for construction and rehabilitation of their shelters.
- The Shelter/NFI Cluster includes 26 partners at the sub-national level.

- UNHCR provides **emergency shelter support** (i.e. tools, wooden poles and plastic sheets) as well as **basic household items** (i.e. sleeping mats, blankets, mosquito nets, basins, jerry cans, soap, kitchen sets, and solar lanterns) to families newly displaced from front lines.
- UNHCR also supports **rental subsidies and where appropriate, provides winterisation support; a cash allocation** that helps families who live in sub-standard shelter conditions that may put them at severe risk, by helping them prepare for the cold weather through cash support towards purchasing personal insulation, heating items and/or to insulate their shelters.
- **In 2020, UNHCR and partners will support over 2,500 displaced families in the west coast to help them upgrade their emergency shelters into more durable shelters.**

REFUGEES

- In Kharaz Refugees camps, families live in shelters made of brick and timber
- UNHCR provides replacements for **basic household items such as** blankets, jerry cans, kitchen sets, foam mattress, mosquito nets and solar lamps.
- UNHCR also distribute **soap bars and laundry detergent** to all refugees living in Kharaz camp. **Women and girls of reproductive age also receive sanitary pads.**



CAMP COORDINATION AND CAMP MANAGEMENT

INTERNALLY DISPLACED PERSONS

Camp Coordination and Camp Management (CCCM) Cluster

- The CCCM Cluster led by UNHCR and co-led by the Danish Refugee Council (DRC), was activated in July 2019. The cluster coordinates the delivery of a Minimum Service Package (MSP) in IDPs hosting sites, leads efforts to expand coverage on Site Management and Coordination and strengthen monitoring.
 - The CCCM Cluster includes nine partners at the sub-national level.
 - The cluster covers 160 out of the 370 sites registered in Aden and Mukalla hubs.
- The Executive Unit, under the Prime Minister, is the government entity responsible for coordinating IDP camps and humanitarian assistance.

- UNHCR partners with the Executive Unit to strengthen the national **capacities in camp management and in registration and individual documentation of IDPs and IDP Returnees**, in five governorates including Aden, Lahj, Taizz, Al Hudaydah, Al Dhale'e covering 35 IDP hosting sites.

REFUGEES

- The Government of Yemen is primarily responsible for the Camp Management. At the camp level the camp administrator represents the Government. The camp administrator is the focal point for all government authorities and services in the camp including Police and Immigration, Passport and Naturalization Authority. The camp administrator monitors the activities and services provided in the camp.
- UNHCR is also monitoring all activities in the camp and partners' services focusing on the protection issues.



COMMUNITY EMPOWERMENT AND SELF RELIANCE

- UNHCR supports displaced families and host communities to build and strengthen their livelihood and reduce their dependence on aid. In Aden (Basateen), UNHCR partners with Government of Yemen and community members **to support the Recycling project as an innovative livelihood initiative**. UNHCR supports hundreds of waster collectors from both the displaced and the host communities with safety kits including protective clothing, gloves and shoes, in addition to tricycles, and garbage bags that helps to increase their output up to twofold, up to YER 120,000(about USD 200) a month.



DURABLE SOLUTIONS

- UNHCR is shifting its programming to pursue an area-based approach, which *“advocates for assistance that considers the whole population affected by a crisis, living in a specific geographic area in need of multi-sectoral support”* in coordination with all stakeholders. **This approach supports a holistic response to communities affected by displacement, internally displaced persons, returnees, refugees, asylum seekers and host communities alike.**

REFUGEES

- In line with the Global Compact on Refugees (GCR) and the Comprehensive Refugee Response framework (CRRF), UNHCR **supports initiatives that promote programming to improve capacity of national institutions and promote advocacy for inclusion of refugees in public services, National Development Plan and strengthening livelihoods.**
- Since 2017, UNHCR support the **Assisted Spontaneous Return (ASR) programme** for Somali refugees. The programme is run in coordination with IOM, the Somali Embassy, the National Commission for Refugees and IDPs (NCRI) and Immigration, Passport and Naturalization Authority (IPNA). Somali refugees who wish to return home are supported with documentation, transportation and financial support in Yemen to facilitate the journey, as well as return and reintegration assistance in Somalia. As of end of 2019, 5,087 Somalis have returned home with the help of the programme.
- UNHCR continues to explore opportunities to implement a **separate voluntary repatriation program for Ethiopians** wishing to return home, within the framework of a regional voluntary repatriation initiative for Ethiopians spearheaded by the Regional Bureau for Africa.

- UNHCR supports **resettlement in third country for refugees facing heightened protection risks** in Yemen.

Working with partners

UNHCR partners in the south include: Charitable Society for Social Welfare (CSSW), Danish Refugee Council (DRC), Al-hikma Al-yamania Association for Charity (HYAC), the International Organization for Migration (IOM), INTERSOS, Al-Magd Charitable & Humanitarian Relief & Development (MCHR), Nahdha Makers Organisation (NMO), Norwegian Refugee Council (NRC), Society for Humanitarian Solidarity (SHS), UNICEF and the UN World Food Programme (WFP).

External / Donors Relations

Special thanks to our donors of 2019: United States of America | Saudi Arabia | Thani Bin Abdullah Bin Thani Al-Thani Humanitarian Fund | Kuwait | European Union | Country-Based Pooled Funds | Qatar Charity | United Kingdom | Japan | Finland | Sweden | Qatar | Spain | Canada | France | Switzerland | Belgium | Miscellaneous donors in Egypt | Republic of Korea | Miscellaneous donors in Lebanon | Ahmed Abdelkodous Ehsan | Miscellaneous donors in the United Arab Emirates | Miscellaneous private donors

Special thanks to the major donors of unearmarked funds in 2019: Sweden | Private donors Spain | United Kingdom | Norway | Netherlands | Private donors Republic of Korea | Germany | Japan | Denmark | Private donors Japan | Private donors Italy | Switzerland | Private donors USA | France | Private donors Sweden | Ireland | Italy

CONTACTS

Won-Na Cha, External Relations / Reporting Officer, Sana'a, Yemen
chaw@unhcr.org Tel: +967 (0) 1469771

Marie-Joëlle Jean-Charles, Associate External Relations Officer, Aden, Yemen
jeanchar@unhcr.org, Cell.: +967 712225179

For more information, please see the **Yemen operational portal**, follow us on [Instagram](#), [UNHCR Yemen Facebook](#) and the [UNHCR Yemen Twitter](#).