

## Jordan Child Protection Sub-Working Group

### Meeting Minutes

**Date and time:** 25 March 2020/ 9:00-11:00

**Location:** Online Zoom meeting

**Co-Chairs:** UNICEF/ UNHCR

**Participants:** UNICEF, UNHCR, UNFPA, AICS, IFH, ICMC, Save the Children, JRF, ARCS, War Child NL, IMC, ARDD, ILO, Reclaim childhood, TDH-L, LWF, ICCS, Save Consortium, Caritas Jordan.

**Agenda:**

- Welcome
- Presentation on protection of children during infectious disease outbreaks.
- Agencies updates on current work/ thinking/strategy, discuss coordinated response in the current situation.
- Referral mechanisms at times of lock down and continuity of services.
- AOB

Agenda Item	Discussion	Action Point
<p><b>Welcoming participants.</b></p> <p><b>Presentation on protection of children during infectious disease outbreaks</b></p>	<ul style="list-style-type: none"> <li>- Welcoming and discussing the Agenda</li> <li>- UNICEF shared the importance of having a guidance on how to ensure that children's protection needs are considered in preparation for, and in response to, infectious disease outbreaks.</li> <li>- Children are vulnerable during infectious disease outbreaks for several reasons as they have specific susceptibilities to infection during outbreaks. Infectious diseases can disrupt the environments in which children grow and develop. And, public health measures used to prevent and control the spread of infectious diseases can expose children to increased protection risks.</li> <li>- <b>Challenges:</b></li> <li>- Lack of access to CP services. Government assured that services are ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Link for the protection of children during infectious disease outbreaks:</b></li> </ul> <p><a href="https://alliancecpha.org/en/COVID19">https://alliancecpha.org/en/COVID19</a></p>

	<ul style="list-style-type: none"> <li>- GBV risks with sexual exploitation in addition to the risk of online sexual exploitation.</li> <li>- Risk of child labour might increase after the crisis.</li>   <li>- Working across sectors: So far Jordan is managing actively.</li> <li>- A need to revise and develop SoPs.</li> <li>- All should be done with health actors.</li> <li>- Facilitate referrals and strengthen collaboration with Government institutions like FPD.</li> <li>- Minimum standards related to ensuring a quality response can be found in the shared link.</li> </ul>	
<p><b>Agencies updates on current work/ thinking/strategy, discuss coordinated response in the current situation</b></p>	<ul style="list-style-type: none"> <li>- The Main purposes is to find out what are the partners doing and what is there plan for COVID- 19.</li> <li>- Abuse to children might happen during quarantine at their homes.</li> <li>- Reclaim childhood: having a digital platform so that coaches are recording and sending sports programs to beneficiaries so that they can exercise in order to keep kids healthy.</li> <li>- Save the children: case management services and cash for education, spreading SMS on dealing with COVID- 19. Cash services are currently closed but case managers are reaching beneficiaries and families to provide support.</li> <li>- TDH-L: discussions with donors to see if they want to allocate fund to different programming or to freeze activities. Remote case management and following up on cases especially high-risk cases. Phone counseling on psychosocial support. Needs assessment and staying in touch with local partners to see their capacity. Working with CBP and keeping the network alive. Access to justice: advocate for the rights of children in detention with collaboration with the government. Check what services do children need. Also check what support MoSD and MoJ need to keep supporting children. In camps, currently doing needs assessments, promoting hygiene kits etc. The main challenge is distributing cash.</li> <li>- LWF: implementing activities in Irbid Zarqa and Zatari and contacting beneficiaries remotely</li> </ul>	<ul style="list-style-type: none"> <li>• <b>For MoPIC approvals on JORIS: agencies to indicate their online activities for COVID-19 process to facilitate approval process.</b></li> <li>• <b>Members to fill 4Ws sheet and provide their activities.</b></li> </ul>

	<p>in addition to receiving referrals remotely. Arts and Zumba activities through WhatsApp. Planning for hygiene distribution after the curfew.</p> <ul style="list-style-type: none"> <li>- ICMC: 2 protection centers in Mafraq and Irbid. Providing key messages and counseling services, in addition to psychosocial support.</li> <li>- ILO: supporting child labor in farms, negotiated with donors for extension. Agreed with government to distribute hygiene kits. Continuing case management by counseling via phone. No feedback from the ministry of interior regarding permissions to distribute equipment and hygiene kits.</li> <li>- War child Holland: conducting needs assessment targeting there 3 locations Zatari, the Emirati Jordanian refugee camp that has only few agencies, and Mafraq city. Preparing for the final report of needs assessment. Anticipating project with MoE and working with many schools.</li> <li>- ICCS: reaching families in Makani centers, many people ask about food distribution, difficulties to ask the relevant parties. Early marriage cases need support to know how to stay safe during COVID-19. Non-Jordanians ask about treatments and health. MoE have a schedule on TV channels that will be shared with beneficiaries.</li> <li>- Caritas Jordan: working on awareness and psychological support for staff and for refugees, especially children who are participating in educational programs. Providing posters and flyers to be delivered to families by uploading them online.</li> <li>- UNHCR- Irbid office: last week discussion with CP SGBV members and the referral pathway was updated and shared.</li> <li>- UNHCR- Amman office: birth registration issues, applicants should make sure to have birth certificate from hospital after that, UNHCR can follow up with the government regarding birth certificates and they will try to obtain an exemption from the government for the late</li> </ul>	
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registration. CP and SGBV SWGs are doing ongoing counseling via phone for old and new cases. Connecting cases by referring them to CP implementing partners.

- ARDD: operating from Sunday to Thursday (9 am-5 pm), all lawyers and case managers are available. Referrals continues, provide legal messages and prepared new messages that will be shared with participants. For birth certificates or death incidents, applicants should obtain documents from hospitals. Emergency line operating 24/7. Calling beneficiaries to find urgent needs. For detention cases they are reported and for court sessions the process is stopped, urgent cases can be referred through UNHCR.
- JRF: case management services are provided remotely, receiving urgent cases. Trying to provide a service for workers to hide their private numbers. Trying to video record most of trainings. Materials are updated and will be shared once finalized and flyers will be distributed. Will collect best practices from all partners. In Makani centers distributing and providing daily messages.
- -UNHCR -Mafraq office: created WhatsApp group for contacting PoCs.
- Save the children: In Zadari camp, still working remotely and sharing videos. In Host community, case managers are available mainly in Mafraq and Zarqa.
- IMC: continuing case management services, in addition to psychosocial support services. Mental health beneficiaries can call the hotline and cases will be referred. Prioritization goes to sever cases. Mental health continuing in Zadari and Azraq. Health and medical services are ongoing.
- UNHCR- Azraq camp: FPD and MoSD are still functioning in the camp. Case management available providing counselling. Hot line available receiving inquires. Still operational and having staff staying in the camp to provide support.
- UNICEF: coordination for developing guidelines for case management and updating safe

	<p>referrals. Information sharing messages concern some no access to social media:</p> <ul style="list-style-type: none"> <li>- How to work on having united messages in order not to burden partners.</li> <li>- How can beneficiaries receive messages? Regarding Joinvile justice, will follow up with TDH and UNHCR.</li> <li>- JRF helpline: started applying the help line remotely. 3 shifts from 9 am until 5 pm. Received 800 calls and the majority were asking how to secure basic needs. JRF will open a line with <i>Tkiyet um Ali</i> who will support on this. Numbers or pharmacies and health centers were provided. Will work on a guidance or a handbook for parents to provide activities for their children. Have a counselor for psychological aid. Expecting a big number of calls.</li> </ul>	
<p><b>AOB</b></p>	<ul style="list-style-type: none"> <li>- Deadline for 4 Ws is by Sunday 29 March 2020.</li> <li>- Online education: UNICEF is working on this with collaboration of MoE. There are some difficulties, will provide more info after checking with education sector.</li> </ul>	