

## **COVID-19 Communication with Communities (CWC) Task Team Terms of Reference**

### **Purpose**

The objectives of the Communicating with Communities (CWC) Task Team is to lead efforts and strengthen a coordinated approach to communication and community engagement initiatives related to COVID-19 in the Ugandan refugee response and to support advocacy and resource mobilization among actors on related issues.

The Task Team will maintain a community- centered and conflict-sensitive approach, guided by the do no harm and age, gender and diversity (AGD) principles in its work (which also addresses stigma and mitigates rumor mongering), while identifying and supporting outcomes that will deliver the best results for the affected population in the refugee response.

### **Key Functions**

The COVID-19 CWC Task Team will achieve the following key functions:

- Undertake a mapping of all CwC / community engagement initiatives related to COVID-19 in the Uganda refugee response to enable a coordinated approach across the operation
- Identify messages and IEC materials shared by the Government of Uganda and WHO on COVID-19
- Identify and mitigate against risk of overlap between existing and newly planned CwC initiatives in order to maximize available resources and prevent an overload of messages
- Facilitate sharing of IEC materials and key messages (in diverse languages) to support partners undertaking CwC initiatives, to enable consistent messaging to refugee communities by all actors across the operation
- Support the sharing of lessons learned, good practices, and innovative / creative ideas for risk communication and community engagement amongst partners in the Uganda refugee response
- Ensure that CwC initiatives take into account the varying needs of diverse groups within the community, including girls, boys, women, men, older persons, persons with disability, youth, and minority groups and promote the use of multiple communication channels to reach different groups
- Compile resource needs for effective CwC initiatives and support resource mobilization to fill gaps.
- Make recommendations and support advocacy on issues that affect community engagement, such as restrictions on access of humanitarian partners to refugee settlements
- Provide updates to the NRPWG on risk communication and community engagement initiatives including challenges and lessons learned.

### **Composition and Frequency of Meetings**

The COVID-19 CWC Task Team is an inclusive cross-sectoral coordination forum that brings together partners in the Ugandan refugee response who are engaged in CwC initiatives and wish to join the group. The Task Team will be co-chaired by UNHCR, and a partner organization that is an active member of the Task Team on a monthly rotational basis. The Task Team will meet on a weekly basis, and will convene ad hoc meetings to discuss specific issues if the need arises.