

COVID-19 CWC Task Team - Minutes of Meeting on 18/05/2020

Main Points of Discussion	Action Points
<p>1. Update on Rumour Tracking System</p> <ul style="list-style-type: none"> • Anna, on behalf of the Rumour Tracking Sub-Team, shared updates on the development of the rumour tracking system. • The piloting of the rumor tracking will start in Rhino Camp and Kyaka II within two weeks, using teams already mobilized by IRC, Oxfam, Alight, etc. As the next step, the team will need to develop the data collection tool and an SOP for data collectors. The rumors will be cross-checked against data from the FRRM and Kuja Kuja. • Once the team starts getting data, it will develop and send out a monthly Rumor Tracking Bulletin. • For now, the data collectors will be staff or extension workers of partner organizations who are already trained on data collection and responding to rumors in order to reduce risk. At a later date, we can explore expanding it to other structures as well. 	<ul style="list-style-type: none"> • Rumour tracking Sub-team to loop in the CwC focal points in the two pilot locations (Rhino Camp and Kyaka II)
<p>2. Coordination with Settlement / district coordination mechanisms</p> <ul style="list-style-type: none"> • Discussion was continuation from the previous meeting. Overall, it appears that the coordination on CwC issues is usually integrated into settlement-level COVID-19 task forces or protection working group, as well as the district taskforces. • Example from Rwamwanja: Coordination on CwC is integrated into the settlement COVID-19 taskforce. Partners are also asked to engage in the district taskforce, so the same partners are engaging in multiple coordination structures simultaneously. District and Town Councils are well aware of settlement-level CWC activities, and Town Council sometimes participate in the settlement taskforce. Town Council discussions are fed into the district discussions, and vice versa. • Some MHPSS partners have had challenges in getting access to the District Taskforces in order to join the conversations and discuss re-opening activities. For the work of CwC, we ask other MHPSS actors to help us expand the coordination as well. 	

<ul style="list-style-type: none"> • Settlement focal points will be included in the mailing list of the CWC Task Team as discussed in the previous meeting, to enhance two-way flow of information between the national level CWC Task Team and settlement / district level coordination. • Settlement focal points are requested to share information from the CWC Task Team to other actors at field level, and are encouraged to share updates from their locations with the CWC Task Team co-chairs. • Contacts of settlement focal points are being captured in the CWC mapping by IRC and will be shared with the Task Team once complete. 	<ul style="list-style-type: none"> • Include Settlement focal points in the mailing list of the CWC Task Team. Settlement focal points to share information from the CWC Task Team onward with other relevant actors in the settlement / district coordination and share any key or pertinent updates in their locations with the Task Team. • Mapping of coordination structures should also include consideration of the structures for district, sub-county, local levels.
<p>3. Discussions on Government’s directive on face masks and questions being received</p> <ul style="list-style-type: none"> • As per the government directive, as of 19 May, everyone will have to wear face masks when going outside of their homes. This will be applied in refugee settlements as well. • While we await the issuance of MoH guidelines on face masks, it would be useful to understand to what extent refugees are aware of this directive, whether partners are receiving questions about face masks from the community and if so what type of questions. In Rwamwanja, the messages about the need for race masks is being disseminated through radio. • Have partners provided or are planning to provide face masks for their staff and community volunteers that they work with? – Partners (DRC, IRC, FCA) responded that they have face masks for staff but are discussing how to avail masks for community volunteers who are working with them. Biggest challenge is resource constraints, which UNHCR is also facing. Uganda Red Cross and ICRC already distributing face masks to all URCS Tracing staff and volunteers involved in Risk Communications the 13 settlements. HI has masks for all staffs, and volunteers and beneficiaries are provided masks for the time they are working. UNHCR also facing resource constraints. • In some settlements, livelihood initiatives to engage refugees to produce masks are ongoing or are planned. • Concerns about insufficient time for sensitization of the community and for the people to obtain masks. We’ll need to work with community structures for sensitization, 	<ul style="list-style-type: none"> • Co-chairs to raise the lack of time for enough sensitization and avoiding the harsh repercussions of not being able to

<p>including how to clean the facemasks, how to avoid reused or dirty masks, etc. Other questions still remain – for example, refugees are already expressing concerns about insufficient food, how will they buy masks? Also, people face difficulties to obtain masks given the lockdown and there are no designated face mask distribution or selling points.</p> <ul style="list-style-type: none"> • Need for messaging on how people can create makeshift facemasks 	<p>follow the directives at the at the MoH Sub-Committee on Risk Communication.</p> <ul style="list-style-type: none"> • UNHCR to share available guidance (CDC, IFRC) on making facemasks. MOH guidance will also be shared once available.
<p>3. Presentation / Discussion on recent PSN Protection Analysis on Impact of COVID-19 crisis on PSN</p> <ul style="list-style-type: none"> • The Persons with Specific Needs (PSN) Sub-Working Group undertook a rapid data collection and protection analysis of the impact of COVID-19 measures on persons with specific needs, in particular persons with disability and older persons. The paper with shared with the CWC Task Team. One of the findings was on gaps for persons with disability and older persons to access key messages and information, which HI presented. • HI did a rapid impact assessment on its beneficiaries (persons with disabilities including elderly) in the West Nile (98 respondents), and found that 50% among them were not receiving any information, due to reliance on audio messaging which is hard for hard-of-hearing people to access. Braille messages might not necessarily be the way forward since many people with visual impairment here don't know braille. IEC materials may need to be printed in larger font, since the text can sometimes be too small for older persons and persons with disability to read. • Many persons with disability were previously receiving information from their community networks, but due to movement restrictions they are not visited as much, and their information access suffers. The reduction of volunteer presence also causes an issue. • If we do not explicitly target persons with disability in our communication, they will not receive information. We need to do this outreach. We also need to include and consult with persons with disabilities and older persons in designing / planning communication initiatives. 	<ul style="list-style-type: none"> • Partners to consider printing IEC materials in bigger size for larger font to increase accessibility to older persons and persons with disability • Partners are recommended to reach out to PSN secretaries in RWCs, Disabled Persons Organizations, and other community groups to brainstorm on ways of finding settlement-specific solutions for communication outreach to persons with disabilities and older persons

<ul style="list-style-type: none">• MoH’s pictorial materials that were recently shared will be translated into languages spoken by refugees and shared once available.	
<p>4. AOB</p> <ul style="list-style-type: none">• Suggestions for agenda items for future meetings of the CWC Task Team are welcome. Please send suggestions to co-chairs.• Question about whether there are any MOH approved MHPSS messages – available WHO messages on stigma will be shared. Suggested to check with the MHPSS Working Group under the COVID-19 coordination structure whether there are MHPSS messages that have been developed• FCA: Girls are starting to express concerns about whether or not they’ll be able to return to school eventually. Help in reducing their fears would be important.	