

# Jordan

August 2020

In August, Jordan saw an **increasing number of local transmissions** of COVID-19. UNHCR continued to closely monitor the situation and implement all precautionary measures, in coordination with

health and other partners and the Ministry of Health.

With the second distribution of **emergency cash assistance**, UNHCR has reached an over 43,000 refugee families who have

been severely affected by the economic impact of COVID-19.

Some 154 Syrian refugees **achieved grades higher than 95%** in their Tawjihi end of high school exams.

## KEY INDICATORS

**749,606**

Refugees in Jordan as of 31 August 2020

**83.2%**

Refugees living outside camps in **urban areas**

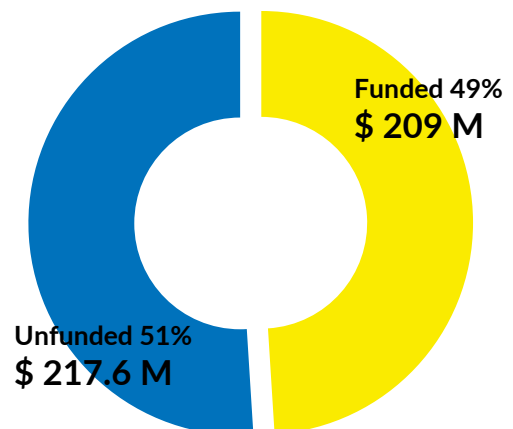
**46.8%**

Refugees are **children** under 17 years

## FUNDING (AS OF 8 SEPTEMBER 2020)

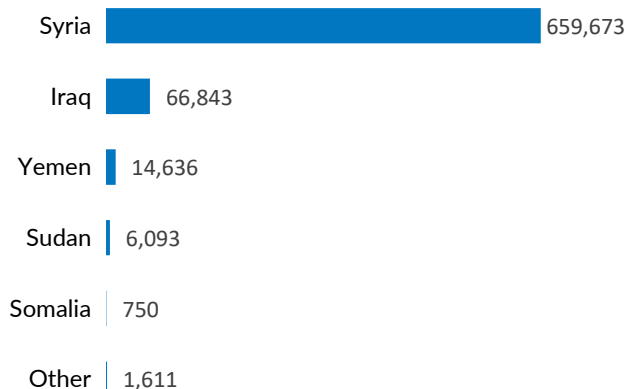
**USD 426.7 M**

UNHCR Jordan's financial requirements in 2020



## POPULATION OF CONCERN

### Countries of Origin



Nuha and her mother, Iraqi refugees, are helped by UNHCR to access their emergency coronavirus cash assistance.  
UNHCR Jordan/Mohammad Hawari

**PROTECTION**

- In August, registration activities, including renewal interviews and delivery of certificates for urgent cases, and other legal and protection activities continued through remote modalities. Information on remote registration and certificates renewal services through phone calls was shared with PoCs through different platforms. UNHCR and legal partners provided legal assistance – in the form of counselling, mediation, representation, and protection follow up and advocacy – to 4,409 cases during August.
- UNHCR has introduced innovative procedures for remote registration. In August, the use of a One-Time-Password (OTP) integrity safeguard for verification purposes was piloted, to prevent fraud and ensure refugee data is kept in a secure manner. It was used successfully in 56 interviews, and feedback remains very positive.
- The UNHCR hotlines received an increasing number of concerns about the possibility of another lockdown or mobility restrictions. Persons of concern are particularly worried about being able to meet their basic needs should the government impose lockdown or other restrictions again.
- During August, Child Protection/SGBV sub-units counselled and supported a total of 160 individuals who benefited from case management, legal, Psycho-Social Services and mental health, Resettlement and Cash-Based intervention services through UNHCR or implementing partners in the field.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- In August, Community Support Committees (CSC) conducted a total of 110 online activities with more than 1,800 participants, and 42 onsite activities with some 960 participants. Examples include awareness sessions on breast cancer, presentation of recipes of different cuisines, schoolbag distributions, and more. However, due to the increased local transmissions of COVID-19 in August, CSC' onsite activities were put on hold.
- In line with the joint Communication with Communities strategy with UNICEF and WFP, UNHCR disseminated updates, information and awareness materials about COVID-19 and latest government guidelines to refugees in urban areas, through a variety of channels including social media, the Bridges of Communications refugees group, CSCs and the online magazine "Working with refugees".
- UNHCR Jordan provided Urgent Cash Assistance to 114 refugee families, including 38 non-Syrian families.

**CASH ASSISTANCE FOR BASIC NEEDS**

- In August, UNHCR distributed a second round of COVID-19 emergency cash assistance. In addition to the distribution that took place in May, UNHCR has now reached over 43,000 vulnerable refugee families who have been severely affected by the economic impact of COVID-19. UNHCR's regular monthly cash assistance continues to reach a total of 33,000 refugee families, including 3,000 non-Syrian families.
- In order to reduce crowding and ensure appropriate social distancing, UNHCR is staggering its communication to refugees notifying them to withdraw the assistance. Monitoring teams were mobilised at various ATM locations and bank branches with potential heavy crowding, while 320 home visits were conducted to distribute prepaid cards and PINs, for those families that received their assistance through this modality. Last, UNHCR

coordinated with Cairo Amman Bank for the usage of their mobile ATM (Cash on Wheels) to support the assistance withdrawal in Ramtha, a location which was on lockdown for three weeks in August.

- The Helpline answered 405,250 calls in August on enquiries mainly related to monthly cash for basic needs, registration, resettlement, and other protection issues.



## HEALTH

- During the month of August, UNHCR health partners continued activities in camps and clinics, operating in partial capacity, with all necessary health precautions in place. UNHCR Jordan continued to monitor the COVID-19 situation, with a focus on surveillance activities in Azraq and Zaatari camps, provision of PPE to frontline workers, and health screening practices such as temperature screening at camp entrances. Additionally, sample PCR testing was initiated in August, especially for refugees who visited high-infection areas.
- The Moroccan field hospital in Zaatari camp announced its closure as of 30 August. Given the gap that will be created by this closure, UNHCR is working with health partners and the Ministry of Health to find ways to enhance and strengthen the capacity of existing clinics, in view of the need to absorb patients from the Moroccan hospital and undertake immediate recruitment.
- In August, some 277 severely vulnerable beneficiaries received cash for health assistance for emergency healthcare, reproductive health, and blood disorder cases.



## EDUCATION

- UNHCR in August continued to work closely with UNICEF and the Ministry of Education on the Safe Back to Schools Campaign (B2SC), to accommodate the unclarity and the frequent changes of schooling modules. Schools officially opened on 1 September.
- The results of the Tawjihi end of high-school exams, were announced in August. This year 1,670 Syrian refugee youth in Jordan passed the Tawjihi, with 154 achieving grades of 95% or higher and two Syrian refugees achieving full marks. UNHCR continues to support refugee students who wish to study in university, and announced 30 slots in its DAFI Scholarship scheme, funded by the German Government and Said and Asfari Foundation, for refugee students in Jordan seeking scholarships to begin university this academic year. In addition to scholarships, UNHCR has coordinated with four Jordanian universities, who are offering subsidized fees for refugee students who want to enrol in bachelor's degrees.
- In coordination with the Nour Al-Hussein Foundation/ King Hussein Foundation, UNHCR has been supporting some 58 refugee and Jordanian students taking Technical and Vocational Education and Training (TVET) classes at Luminus Technical University College (LTUC). Practical courses had to pause in previous months due to COVID-19 restrictions but are now back on track. The students are studying for training diplomas in hybrid mechanics, beauty, and fashion design.

**DURABLE SOLUTIONS**

- UNHCR Jordan has a target to submit 5,500 individuals for resettlement in 2020. In the month of August, a total of 500 refugees were submitted to resettlement countries, bringing the total number of submissions during 2020 to 1,983, representing 36% of the annual target. To date, a quote of 3,800 resettlement slots have been confirmed for 2020 for Australia, Canada, France, Ireland, Italy, Norway, Sweden and the UK.
- In August, UNHCR Jordan continued the remote resettlement interviews, and conducted interviews with 996 refugees by telephone and video, ensuring that integrity and identity verification safeguards are in place.
- While the airport in Jordan remained closed in August, except for repatriation flights, UNHCR facilitated the departure of 106 refugees to the USA. There are plans for an increased number of resettlement departures in September and October.

## Donor and High-Profile Visits to UNHCR Jordan

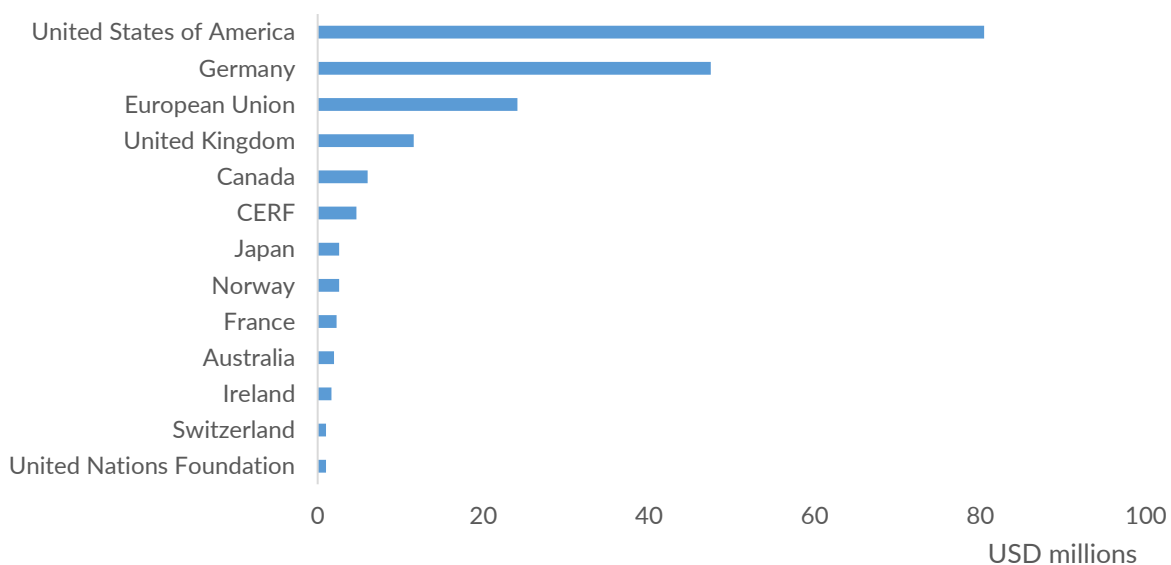
- Due to COVID19 and under the Jordan government's guidance, UNHCR Jordan has postponed all external field missions to the operation. This is also in line with the flight and travel cancellations to and from the country. Donor missions and high-profile visits will resume once the situation with the pandemic improves and no longer poses a risk of exposure of UNHCR's People of Concern.

# Financial Information

Total recorded contributions for the operation amount to some **US\$ 209 million**, covering 49% of overall needs for refugees in Jordan.

UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

## Earmarked contributions to UNHCR Jordan in 2020 (over 1 million USD)



## Special thanks to the major donors of softly earmarked contributions in 2020 (in USD)

Germany (62.7M) | United States of America (26.4M) | United Kingdom (24.8M) | Denmark (14.6M) | Canada (8.7M) | Private donors USA (8.6M) | Private donors Australia (8M) | Sweden (6.1M) | Finland (5.5M) | Private donors Germany (5.5M) | Private donors Japan (4.4M) | Private donors Republic of Korea (3.5M) | Spain (3.4M) | Ireland (3.3M) | Private donors UK (3M) | Private donors Lebanon (2M)

## Thanks to other donors of unrestricted and regional funds in 2020 (in USD)

Sweden (76.4M) | Private donors Spain (52.9M) | Norway (41.4M) | Netherlands (36.1M) | Denmark (34.6M) | United Kingdom (31.7M) | Private donors Republic of Korea (27.2M) | Germany (25.9M) | Private donors Japan (17.9M) | Switzerland (16.4M) | France (14M) | Private donors Italy (12.4M) | Italy (10.6M)

## CONTACTS

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## LINKS

Facebook, Twitter, Instagram : @UNHCRJordan  
[www.data.unhcr.org/syrianrefugees](http://www.data.unhcr.org/syrianrefugees)