

COVID-19 CWC Task Team – Minutes of Meeting on 06/07/2020

Main Points of Discussion	Action Points
<p>1. Update on Rumour Tracking (DRC)</p> <ul style="list-style-type: none"> • Background: need for rumor tracking as rumors are being spread in the community, which can cause harmful decisions being made in the community, contribute to stigma and discrimination, destroy people’s livelihoods, prevent people from seeking services and cause reputational risk for organizations. It will help us to be more accountable to communities and improve our communication with these communities. It will also give insight in information gaps and help us to provide targeted information. • Rumor tracker is being piloted in Kyaka II and Rhino Camp. Community volunteers/extension workers were trained to proactively identify rumors as part of their existing tasks. SOPs were developed with steps on how to engage community members and what type of questions to ask. The information collected will be fed into Kobo. All the information will be published in a public dashboard, which can hopefully be integrated into the FRRM COVID-19 dashboard. Aim to make dashboard available at the end of July. It is hoped to publish monthly rumor reports for better overview of the rumors. • Support of partners is needed for the initiative to be successful. The system is expected to be rolled out by mid-July. SOPs and Kobo tools are ready and there are plans to conduct a ToT seminar at the end of July for partner staff. • Rumour Tracking Team will share some of the rumours that were collected during the pilot in the next meeting. 	<ul style="list-style-type: none"> • Anna to share the rumour tracking tools and SOPs with members • Partners to reach out to Anna (anna.christensen@drc.ngo) and Rick (rick.bartoldus@rescue.org) and let them know in which locations they can support and with how many data collectors
<p>2. Continued discussion on age disaggregation of RRP indicator</p> <ul style="list-style-type: none"> • Discussion on the proposed age brackets for disaggregation of the RRP indicator “# of complaints addressed through feedback mechanisms” for reporting in Activity Info starting from Q3 - whether the age brackets used for the FRRM can be used or are there other suggestions? A member proposed to use the age brackets used by the Ministry of Health. • Agreement to use the following brackets: <ul style="list-style-type: none"> - 0-11 years old - 12-17 years old - 18-24 years old - 25-39 years old 	<ul style="list-style-type: none"> • UNHCR to share the agreed age brackets with the Information Management Team, for reflection in the Activity Info portal for Q3 reporting onwards.

<ul style="list-style-type: none"> - 40-59 years old - 60+ years old 	
<p>3. Co-Chair for July</p> <ul style="list-style-type: none"> • Call for co-chair for July remains, as DRC is unable to take up the position in July. The tasks include chairing the meetings every other week, setting the agenda together with the UNHCR Co-Chair, and sending invitations for meetings. • It was suggested to set up a rotation schedule and/or extend the co-chair to two months. HI offered to extend for an additional month, covering July. 	<ul style="list-style-type: none"> • UNHCR to share draft schedule for co-chair starting from August in consultation with members.
<p>4. AOB</p> <ul style="list-style-type: none"> • Re-share CWC Plan that was adopted in April 2020. It has also been uploaded on the Uganda Refugee Response Portal. • Share one-pager on tools / resources by CwC Task Team with the Inter-agency Coordination Team to share through the inter-agency / inter-sector mailing lists and request sector leads to share within their sectors. • Are there any IEC materials for those with visual impairment (braille etc)? – Not currently but perhaps in future. It was noted that not many refugees in settlements can read braille. • Request from UNRCO to complete matrix on risk communication in relation to UN Appeal on COVID-19 was received by Task Team members, which overlaps with the Mapping of CwC mechanisms by the CwC Task Team. We will share our mapping to provide input into that document. • Next meeting: 13 July 2020 at 11:30. 	