OFFICE OF THE PRIME MINISTER

THE DIRECTIVE FROM GOVERNMENT OF UGANDA THROUGH, MoRDPR TO ALL PARTNERS ON REGULARIZATION OF THEIR OPERATIONS IN THE COUNTRY

Strengthening co-ordination and management of Refugee-Response in Uganda by GoU, through OPM
Presentation Outline

1.0 Background
2.0 Concerns raised by OPM regarding non-compliance of some partners
3.0 Rules and regulations governing refugee operations in Uganda
4.0 Statistics for non-compliance to the rules and regulations
5.0 The ruling on non-compliance
6.0 Supporting partners by the Department of Refugees to comply with the regulations
1.0 BACKGROUND

• **Article 108A of the constitution** mandates OPM among others, to take overall co-ordination of refugee matters in Uganda.

• **Section 48 (2) (n) of the Refugees Act (2006)**, mandates the Minister to regulate procedure for voluntary organizations dealing with refugee matters and section 63 (1) and (2) of the Refugees Regulations 2010, tasks the Minister to register, gazette and publish compliant NGOs.
2.0 CONCERNS RAISED BY OPM REGARDING NON-COMPLIANCE OF SOME PARTNERS

Some Refugee Partners are operating within the refugee settlements illegally without:

1. Permits to operate in Uganda
2. Valid MoUs with OPM
3. Implement activities outside the MoU and therefore are unauthorized
4. Some simply cross from one settlement to another without authorization
5. Not updating Government of their activities, investments and results (Reporting to OPM).
3.0 RULES AND REGULATIONS GOVERNING REFUGEE OPERATIONS IN UGANDA

1. Permits for NGOs to operate in Uganda or certificate of registration and trading licences for Private sector.

2. A signed Implementation MoU with OPM,
   The MoU stipulates:
   • reporting requirements to OPM (Quarterly, half yearly and yearly)
   • approved projects/activities (attachments on MoU)
   • location (project specific)
   ETC
4.0 Statistics for non compliance to the rules and regulations

- 270 partners identified within the refugee response (124 international NGOs, 126 local partners, 10 private and 10 CBOs).
- Some agencies have contracted a number of partners to implement on their behalf although not declared to OPM, the above number is likely to increase.
- Only 136 (51%) partners have a record of valid MoUs with OPM,
- 46 (17%) have expired MoUs,
- 88 (32%) have no MoUs with OPM but are within settlements,
- 37% of partners don’t have valid operational license issued by Uganda National NGO Bureau,
- 42% initiated new refugee projects that are uncleared by OPM,
- 37% have crossed to different settlements of their choice without authorization by OPM
- 83% had not submitted reports to OPM as required by section 5.2(i) of the MoU.
5.0 THE RULING ON NON-COMPLIANCE

1. Non-compliant partners are deemed illegal and should therefore leave the settlements by end of August 2020. These include:
   • with no licences to operate
   • No MoU with OPM
   • Not reporting to OPM
   • Implementing unauthorized projects and in unauthorized locations

2. Authorized/documented partners to submit periodical reports to OPM and reports copied to MoIA.

3. OPM should clean the NGO registers and work with other Government Agencies to clear illegalities from the refugee response (settlements & urban)
6.0 SUPPORTING PARTNERS BY THE DEPARTMENT OF REFUGEES TO COMPLY WITH THE REGULATIONS

• **Section 7 of the Refugees Act (2006),** creates the Department of Refugee and mandated it to co-ordinate refugee actors and their activities in Uganda, on behalf of the Office of the Prime Minister.

• **Section 8 (2) tasks DoR, among others to:**
  1. protect refugees and co-ordinate the provision of their services;
  2. identify and initiate projects for refugees and refugee hosting areas;
  3. to advise and liaise with UNHCR and other agencies on execution of refugee programs;
  4. implement national and regional plans relating to refugees;
  5. Ensure the maintenance of law and order in refugee settlements;
• The Department of Refugees is open to support partners/NGOs wishing to regularise or update their operations in Uganda.
1. It shared a status list for partners
2. The Department is updating the Minister’s list before implementation of the directive by security organs
3. The Uganda Refugee Response Monitoring System, a web based system has been rolled out to expedite:
   ▪ MoU processes
   ▪ Renewal of MoUs
   ▪ Updating of projects and locations, previously not within the original MoUs
   ▪ Submission of reports (reports submitted through URRMS, a copy will be accessed by MoIA)
How to Access & Use the Uganda Refugee Response Monitoring System (URRMS)

Steps:
1. Go to OPM Main Website – www.opm.go.ug
2. Click on Refugees Department
3. Click on Refugee Partnership Engagement
4. Login (If you have Login credentials)

Please note:
If you appeared on the Minister’s list and you don’t have the Login credential, kindly send an Email request to receive credentials: refugeeepartnership@opm.go.ug
5. Click on Partner with us (if you are a new partner)

Download the User manual for further guidance
## FUNCTIONS OF THE URRMS

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<th><strong>It facilitates</strong></th>
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<th><strong>Produces customised Reports:</strong></th>
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<tbody>
<tr>
<td>1</td>
<td>- on-line MoU applications</td>
<td>7</td>
<td>- Funders, funding per indicator group, per type</td>
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<td></td>
<td>- MoU renewal process</td>
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<td>- Individual partner’s reports</td>
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<td>- location updates for new projects or locations</td>
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<td>- Consolidated sector, outputs, budget and investments</td>
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<td>- It as well tracks Government funded projects</td>
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<td>- Mapping per location, sector</td>
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<td>- Projects (GoU funded and off-budgets): plans and actuals</td>
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<td><strong>Aligns/links the refugee response data towards GoU frameworks</strong> such as FY, NSI,</td>
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<td><strong>Facilitates OPM and stakeholders with data and information,</strong> for planning, initiating projects</td>
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<td>NDPIII, Manifesto, sectors (Water and Environment, Health, Education, Social</td>
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<td>and advise</td>
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<td>Development, JLOS, Works and Transport, Energy, Agriculture etc).</td>
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<td>3</td>
<td><strong>Standardised indicators</strong> based on RRPs, other NSI, and PUI which feed into the</td>
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<td><strong>Mapping of actors</strong> per sector, output, location. Etc.</td>
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<td>National M&amp;E framework.</td>
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<td>4</td>
<td><strong>It is a reporting tool</strong> for outputs and resources/investments, beneficiaries</td>
<td>10</td>
<td><strong>Facilitates the Minister to publish list of NGOs</strong> in the refugee response ( Sec 63(2) -</td>
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<td>Refugees Act</td>
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<td>5</td>
<td><strong>Tracks the implementation/operationalisation of the refugee policy</strong> e.g. BUBU</td>
<td>11</td>
<td>It is being <strong>programmed to auto-alert partners</strong> on their progress, compliancy, legal validity,</td>
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<td>allocation of resources, etc.</td>
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<td>etc.</td>
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<td>6</td>
<td><strong>It tracks the legal validity of partner</strong> (MoU, licenses, projects, etc)</td>
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**Note:** The table above outlines the various functions of the URRMS (United Republic of Refugees Management System). It facilitates several processes including online MoU applications, renewal processes, location updates for new projects or locations, tracking of government-funded projects, and produces customised reports. It also aligns refugee response data with GoU frameworks, facilitates the tracking of legal validity of partners, and provides standardised indicators based on RRPs and other NSIs. Additionally, it serves as a reporting tool for outputs and resources/investments, helps in mapping actors per sector, output, location, etc., and facilitates the minister to publish a list of NGOs in the refugee response.
Thank you very much