Enable presentation mode and follow instructions. Click to continue.
Overview

- Map
- Helping Hand
- Categories
- Dashboard/Home
- Organisations
- My Place

Click to continue
Overview

Click on “! How are you feeling”
Helping Hand

Click on “Lonely”
Helping Hand

Directs to Categories that can help when children feel lonely. They in turn lead to Services

Click on “How to join your family”
You are directed to Services

There is an audio option that will be made available through an update. This will help illiterate children to use the app as well.

Click to continue
Dashboard

Click on Top-Level Category “Health”
You have the right to be treated by emergency healthcare for free in case something bad happened to you. If you are hurt, don’t be afraid to go to the closest ER (emergency department) and ask for help. Doctors will treat you because it is your right. If you feel bad because you are a bit sick, like a cold or stomach pain, there are many services that can help you or advise you on what to do. Trust the doctors and the nurses that will propose to help you: It’s their duty to take care of your health, no matter who you are and where you come from. Look up the nearest health services near you in the map!
Top Level Category

Click on “Doctor”

Displays sub-categories
Sub-Category

Displays Services

Click on “Doctor Mental Health”
Service

Displays name, general information, address, languages, opening hours...

Scroll down
... phone number, website.
Also possible: Picture, Youtube Video, Email.

Click to continue
Dashboard

Click on “Map”
Map overview

Zoom in
You can also zoom in by tapping on the icon displaying “14”
Map overview

Zoom in
You can also zoom in by tapping on the icon displaying “6”
Map detail

Click on one of the blue icons to see what service is available
Service displayed in Map

Click on “More info”
Service

Day Center

Day centre (meals, clothing, shower, barber, food parcels, social and legal assistance, public service, cultural activities)

Rue Haute 116-118, 1000 Bruxelles

Monday 9:30 - 17:00
Tuesday 9:30 - 17:00
Wednesday 9:30 - 17:00
Thursday 9:30 - 17:00
Friday 9:30 - 17:00
Saturday 10:00 - 15:00

003225120235
Dashboard

Click on Organisations
Organisations

All organisations displayed in alphabetical order

Click on “Aide Aux Personnes D…”
Organisation Detail

Displays name, picture...

Scroll down
Organisation Detail

Services
address, opening hours, phone number, website, email
Also possible: Facebook, Twitter, LinkedIn

Click to continue
Please reach out if you have questions:

BELGIUM
- Nel Broothaerts, Child Focus, nel.broothaerts@childfocus.org
- Sofia Mahjou, Child Focus, sofia.mahjoub@childfocus.org
- Emilie Van Limbergen, Medecins du Monde, emilie.vanlimbergen@doktersvandewereld.be

UNITED KINGDOM
- Roxanne Nanton, Refugee Council, minilla.project@RefugeeCouncil.org.uk

FRANCE
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- Giovanni Vanore, Arci, vanore@arci.it

GREECE
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SWEDEN
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