

Incentive Based Volunteering in Azraq Camp

April 2021

Basic Needs and Livelihoods Working Group

The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive- Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humainatrain actors engaged in the IBV scheme.

18,151 Total number of applicants since 2014



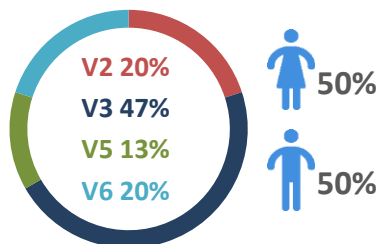
14,119 Camp Population (18-59)



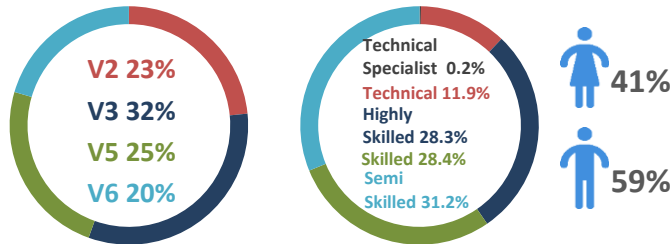
10,799 Total number of applicants inside camp



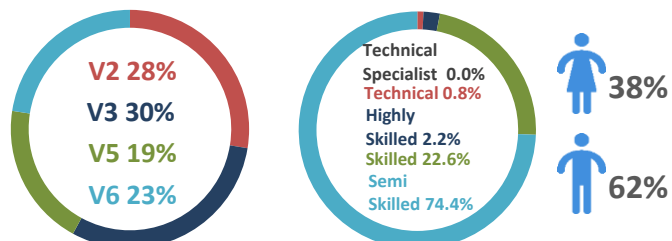
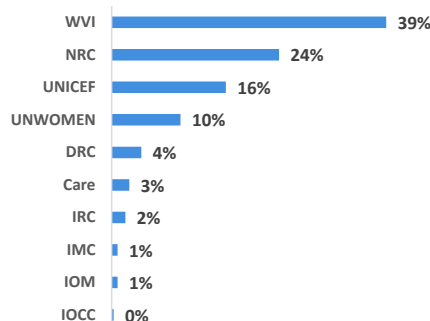
30 Total number of new applicants



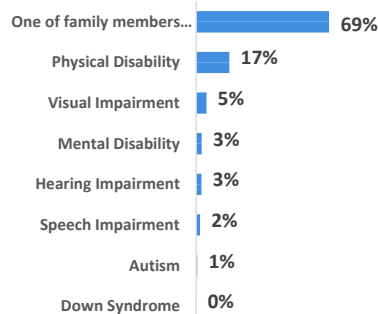
1,559 Total number of beneficiaries currently engaged with IBV program



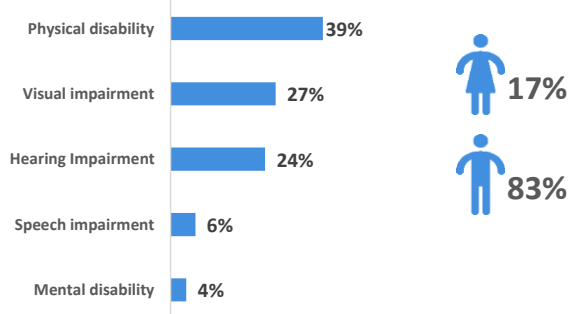
359 Total number of IBV cases rotated during April representing **23%** of total engaged with IBV



1,079 Total Number of vulnerable applicants since 2014



74 Disability types recorded for **69** beneficiaries among those currently engaged in IBV



Feedback received from the community:

- Community members were dissatisfied with the duplication cases, as some of shops owners are having job opportunities as well.
- Community members were dissatisfied with some cases who didn't take the whole break of service and getting a new IBV opportunity and they ask to have more monitoring for IBV's hiring and break of service process.
- Some community members were dissatisfied with long contracts and the exceptional cases, as they provided some feedback about difficult financial situation and long work contracts are affecting the situation to be more complicated.
- Community members requested to have an office or hotline for IBV allowing them to talk as the most frequent feedback we receiving every day through different channels that community members don't know where to go, or who is the responsible focal point for each agency, also if their application actually stored in the data base of each organization.

