

COVID-19 CWC Task Team – Minutes of Meeting on 05/10/2020

Participants: Alight, CARE, DRC, HI, IRC, U-Learn, UNHCR, UNICEF

Main Points of Discussion	Action Points
<p>1. Review of previous minutes</p> <p>Action points</p> <ul style="list-style-type: none"> - Members to share any comments on the document on community misconceptions and myths about COVID-19 with (Parwez.Anis@warchild.nl) by early the following week. <p>Minutes endorsed</p>	
<p>2. Discussion on uptake strategy of Risk Communication Deep Dive Assessment (U-Learn)</p> <ul style="list-style-type: none"> • U-Learn Risk is conducting a Communication and Community Engagement Assessment as presented to the CwC Task Team in August. • Research questions: most used and trusted communication channels for COVID-19; approaches that lead to effective behavior change; functioning of AAP mechanisms for COVID-19 and non-COVID concerns; perceptions of the government and humanitarian response. • Methodology: hybrid approach - individual-level phone survey, FGDs and social network analysis • Scope: refugee settlements, refugee hosting districts, 2 high-risk districts and 1 low-risk district • Status: secondary data review and consultations (MoH, CwC Task Team etc.) completed; data collection almost finalized; dissemination in November • Learning Hub: community of practice; online webportal where learning can be shared from other contexts; support documentation and learning in context in Uganda. Consultations about strategy will take place soon. • Poll with Task Team members to inform the development of the uptake strategy: <ul style="list-style-type: none"> - What would a successful research uptake look like? - Key strategies, policies and programmes that the research could feed into? - What are the most effective networks to reach out to stakeholders involved in these strategies? - What would be the best format and modality for dissemination of research findings? 	

<p>3. RRP Q3 reporting on indicator on addressing feedback and complaints</p> <ul style="list-style-type: none"> • The CwC Task Team discussed and agreed in meetings on 29 June and 6 July to disaggregate the reporting on the RRP indicator “Complaints addressed through effective feedback mechanisms” by sex and age group. There may be some exceptions where age and gender disaggregation are not possible (e.g. anonymous complaints, group feedback) but generally partners are requested to disaggregate the data by sex and age. • A request has been made to the UNHCR Information Management Team to enable the disaggregated reporting under this indicator in Activity Info starting from 2020 Q3. • The UNHCR Information Management Team gave a presentation on how the reporting under this indicator can be done through Activity Info. 	<ul style="list-style-type: none"> • Members that are reporting in Activity Info under this indicator to highlight the introduction of disaggregation under this indicator to the reporting focal points of their organizations.
<p>4. AOB</p> <ul style="list-style-type: none"> • This Task Team was established as the COVID-19 CwC Task Team, with a focus on communication with communities in the context of COVID-19. There were suggestions from some partners to expand the scope of the group to include broader issues around CwC / AAP, not restricted to COVID-19. If the Task Team agrees to this, when would be the appropriate timing to expand the scope? Agreed to further discuss this in the next Task Team meeting. The ToRs that were adopted in April 2020 when the Task Team was established will be re-shared with the team for reflection. • Participatory Assessment Report 2019 has been shared with partners and will also be shared through the CwC Task Team mailing list. Appreciation to all partners who participated in the exercise. • Next meeting: 19 October 2020, 11:30-12:30 	<ul style="list-style-type: none"> • Co-Chair to re-circulate the TOR of the CwC Task Team. Members to reflect on the suggestion to expand the scope of the Task Team for discussion during the next meeting. • UNHCR to share the Participatory Assessment report 2019 with members.

Endorsed meeting minutes, inter-agency rumour tracking bulletin and other key documents from the CwC Task Team can be accessed on the Uganda refugee response portal at: <https://ugandarefugees.org/en/working-group/253?sv=0&geo=220>