

COVID-19 CWC Task Team – Minutes of Meeting on 19/10/2020

Participants: Alight, CARE, DRC, Ground Truth Solutions, IRC, , U-Learn, UNICEF, UNHCR

Main Points of Discussion	Action Points
<p>1. Review of previous minutes</p> <p>Action points</p> <ul style="list-style-type: none"> - Members that are reporting in Activity Info under the indicator “complaints addressed through effective feedback mechanisms” to highlight the introduction of disaggregation under this indicator to the reporting focal points of their organizations. - Co-Chair to re-circulate the TOR of the CwC Task Team. (Done) - Members to reflect on the suggestion to expand the scope of the Task Team for discussion during the next meeting. - UNHCR to share the Participatory Assessment report 2019 with members. (Done) <p>Minutes endorsed</p>	
<ul style="list-style-type: none"> • Presentation on the 2nd inter-agency rumour tracking bulletin (Ground Truth Solutions) (Please refer to powerpoint for further details) • Demographics: rumors were reported from mainly Congolese, Ugandans and South-Sudanese, in Kyaka II, Rwamwanja and Rhino, and mainly from women. • Trends <ul style="list-style-type: none"> - Most prevalent rumor is downplaying of COVID-19 (18%) - Cures for COVID-19 (18%) reported include home remedies, use of alcohol - Partner and government response to COVID-19 - less rumors than before (1%) - Origins of COVID-19 (17%): Bioweapon conspiracies, divine punishment - Exaggeration of COVID-19 (10%): including COVID-19 cannot be prevented or controlled - Prevention of COVID-19 (8%): alcohol and home remedies - Transmission of COVID-19 (5%): spread by animals, spread by people with poor personal hygiene, spread by foreigners, others (transmitted through skin, lactating women spread it) 	

<ul style="list-style-type: none"> - Symptoms of COVID-19 (4%): similar to flu, bleeding, malaria-like symptoms, other (red eyes, rashes) • The Bulletin has been uploaded on the Uganda refugee response portal (see link below). Partners are encouraged to share with their field teams to help inform risk communication efforts on the ground • The Rumour Tracking Team is working on FAQs to help in dispelling some of the frequently received rumours. The draft will be shared with CwC Task Team members for inputs. • No partners collecting rumours in Lobule, Oruchinga, Adjumani and Kampala. Involvement of partners who can support rumour collection in these locations would be very welcome. 	
<p>3. CwC Field Update (Bidibidi, presentation by IRC)</p> <p>Achievements</p> <ul style="list-style-type: none"> • Boda Boda talk talks (BBTT) have shown to be very effective during this time: messages in different languages in villages across the settlement. Messages on peaceful co-existence, teenage pregnancies, child protection etc. • Strengthened engagement with leadership structures in the community, such as the RWCs, CPCs, Community Based Volunteers and Paralegals. All 99 administrative structures have been provided with rechargeable megaphones to support their efforts in communicating with communities. • Radio talk shows: many radio talk shows have been conducted on COVID-19 prevention measures and other issues emerging in the community. Refugee leaders, authorities and focal points from various agencies have participated. • Spot messaging on COVID-19 prevention and peaceful co-existence through radio talk shows and support centers in the settlement. • Rumor tracking: helps to track perceptions and myths so that they can be provided with accurate information. • Print out of posters with information on COVID-19 prevention in various languages. 	<ul style="list-style-type: none"> •
<p>4. Reflection on the Scope of the CwC Task Team</p> <ul style="list-style-type: none"> • Suggestion to expand the scope of the group to discuss issues of accountability to affected people more broadly. • Objectives of an expanded scope could include: facilitate coordination and inter-agency collaboration on community engagement, information provision and feedback and response mechanisms and other AAP initiatives, such as undertaking mapping of AAP focal points, activities and feedback and complaint 	

<p>mechanisms; exchange common trend analyses from community feedback and complaints; coordinate information and communication platforms to ensure different platforms are age, gender and diversity sensitive; exchange best practices and tool; provide technical support to sector working groups; develop common community participation strategy/policy to support a common approach and mainstream meaningful participation of communities in all sectors; support capacity building of governments, local authorities and community structures in their communication and engagement effort; mobilize efforts to spread key messages on Code of Conduct and PSEA; support application of global commitments to accountability, such as Core Humanitarian Standards and Sphere; and make recommendations and support advocacy on issues that affect community participation.</p> <ul style="list-style-type: none"> • Vote was taken, and majority supported the expansion of the scope of the group • Draft TORs to be developed and circulated by the next meeting, for feedback from members 	<ul style="list-style-type: none"> • Co-chairs to develop draft TOR with expanded scope of the group and share with members for inputs.
<p>5. AOB</p> <ul style="list-style-type: none"> • Next meeting: 2 November 2020, 11:30-12:30 	

Endorsed meeting minutes, inter-agency rumour tracking bulletin and other key documents from the CwC Task Team can be accessed on the Uganda refugee response portal at: <https://ugandarefugees.org/en/working-group/253?sv=0&geo=220>