

Protection Working Group Jordan

Date: 5th of Oct 2021, Teams online meeting

Agencies present: AAH, ARCS, ARDD, AVSI, Care, Caritas, COOPI, CRP, INTERSOS, DRC, Good Neighbours International, HI, IFH/NHF, IMC, IOCC, IOM, IRAP, JOHUD, JRF, LWF, Neareast, Netherlands Embassy, MoSD, NRC, Plan International, PRM US Embassy, Sawiyan, Siren Associates, TDH-Italy, TDHL, UNDP, UNFPA, UNHCR, UNICEF, UPP

AGENDA:

- Update from MOSD on the National Protection Strategy
- Update from UNHCR on the new registration procedures
- Presentation by UNDP on their project with Iraqi refugees
- Update from SGBV/CP/CFP/Coordination in the South/PWG Irbid/Azraq/Mafraq/Zatari
- Update from the Partners
- AOB

Agenda item	Discussion points	Follow up action and focal point
<p>Update from MOSD on the National Protection Strategy</p>	<ul style="list-style-type: none"> - Welcoming MoSD who joint the meeting. - Presenting the agenda of the meeting. - Implementation of the national protection strategy by MoSD: Presentation - Strategic pillars: <ul style="list-style-type: none"> - Tamkeen (Empowerment) social services. Available services in health, education, and social care sectors. - Karama (Dignity) social assistance. - Fursa (Opportunity) decent work and social security. Fair labour market focusing on private sector. - Strategic objectives within the pillar of decent work and social security: <ul style="list-style-type: none"> - Increased work-related protection, increase employment opportunities, reducing Jordanians' preference to work in public sector and avoid raising expectations, increasing the efficiency of government expenditure. - Strategic objectives within social assistance (Karama): expansion of the school food program and assessing the current cost of the program by MoE. Reducing comprehensive support program and diverting resources towards anti-poverty program. Improving programs coordinated by the (Zakat fund). Activation of the unified national register. Improving the social assistance programs of the national aid fund through the takaful program. - Strategic objectives within the social services (tamkeen): ensuring equitable educational services, aligning the education system with labour market, transparent standards, access to comprehensive and equitable health insurance. - Achievements on the overall institutional framework and polices: 	<ul style="list-style-type: none"> - MoM: http://data2.unhcr.org/en/workin-g-:group/50?v=4&geo=36



	<ul style="list-style-type: none"> - Reconstitute the coordination committee to follow up on the implementation of the National Strategy for Social Protection. - The development of the follow-up unit for the implementation. - The Prime Minister's approval to introduce the Crisis and Shock Response Chapter within the National Social Protection Strategy. - The Prime Minister's approval to introduce the Crisis and Shock - Review the operational plans of the three strategic pillars. - Identify priorities and funding gaps. - Ongoing work to prepare an annual report on the state of Jordan's social protection sector. - Ongoing work on a study on (review of public spending on the social protection sector in Jordan). - Plans for future: Start updating the strategy. Continued provision of programs. Develop cash-for-work. Institutionalizing coordination mechanisms. Completion of the development of the Unified National Register. Strengthening mechanisms for coordinating work. Assessing and developing mechanisms for targeting and developing the poorest. Development and implementation of the communication strategy. Develop a unified mechanism for collecting, documenting, and analyzing data. Development of a statistical bulletin for social protection. Development of a follow-up and evaluation system linked to all stakeholders within the National Social Protection Strategy. - Comments and Questions: - Q: does the strategy cover all nationalities or only Jordanians? - A: It includes other nationalities; non-Jordanians were not excluded from the services especially health services. - Q: can you provide further details for coordination between government entities and civil society organizations? - A: aiming to work closely with civil society organizations. Planning for meetings with protection partners to discuss priorities and coordination. - Q: clarification on technical task forces? - A: the TFs were constituted of government parties like MoSD and legal units to implement services. - Q: did the strategy tackle the assistance to non-Jordanian communities, and was there an appetite on pushing for discussions on implementing programs? - A: strategy was discussed with ministries and community-based organizations. Refugees were not excluded from services. - Q: Will the system link services within the MoSD or include other ministries? - A: we are coordinating with the liaison officers and this takes time and efforts. There will be an electronic and internal connection with other ministries based on the needs. 	
<p>Update from UNHCR on the new registration procedures</p>	<ul style="list-style-type: none"> - All UNHCR urban registration centres have opened to process services in person. A limited opening took place in June, bringing a limited number of refugees. Numbers have increased now. Processing capacity has increased, that led to recruiting additional staff. 	



	<ul style="list-style-type: none"> - This year, registration processed more than 330 thousand appeals. Will continue processing appeals until the end of the year, as the government decision on the exception of expired asylum seeker certificates (ASC) will be finished. - Challenges: Many refugees have phone numbers that are closed, inactive, etc, UNHCR is trying to send approach refugees to update their numbers. - Launched an information campaign asking refugees to keep their numbers active and to update UNHCR with new numbers. Refugees with expired documents were informed to contact info line for updates. When refugees call the help line, they can take appointments in registration centres. 	
<p>Presentation by UNDP on their project with Iraqi refugees</p>	<ul style="list-style-type: none"> - A project targeting Iraqi refugees and venerable host community aiming to organize and have community led initiatives. Increase self-employment activities, available vocational trainings, and entrepreneurship initiatives. - This project is included in the program and implemented in downtown Amman, Hashmi Shamali, Asherafiya, Musdar, and Jabal Weibdeh where most Iraqis are living. - Preliminary assessments of community (mainly for Iraqis) due to the lack of information. In cooperation with CRP a survey was prepared, and 507 families completed it. Some of the results were related to Iraqi refugees' income that is mainly UNDP's assistance. - Employment status: 3% of Iraqis are working and 33% are looking for jobs, the rest cannot work due to legal reasons. - Education: majority of Iraqis have secondary education or above, it is difficult to register children at schools because of the fees and bullying. - High number of Iraqi households have disabilities within their families. 76% of Iraqis have pending resettlement status. - 64% of female households struggle to maintain mental health. NHF and CVT support mental health care and provide services. - Public clinics are available, but a small number of refugees are aware of this. - Component: <ul style="list-style-type: none"> - Advocacy: implemented dialogue sessions on 50% of Iraqis and 50% of Jordanians. - Topics selected by conducting meetings with communities and an online survey. - Some of the topics were unemployment, social security, and others. - Preparing advocacy paper where main issues are discussed, results cannot be shared yet but will keep the PWG posted on the results. - Excepted results: empower boys in vulnerable communities and advocate for the needs of these communities and one refugee approach. - Implementation of community led interventions and volunteers. Implementation should start by next week. - Results: have community led initiatives and liaised with GAM. Increase social cohesion and belonging. - Livelihoods' opportunities: labor and self-employment market assessment. Focus group discussion. It was noted that participants 	



	<p>prefer home based activities like cooking and sewing, also some Iraqis are working in hospitality and restaurants in some places like Jabal Amman and Jabal Weibde, while others work as constructors in other areas.</p> <ul style="list-style-type: none"> - Entrepreneurship can help Iraqis especially the ones with skills and previous experiences. - Starting implementation of livelihoods part with 200 beneficiaries, 50% Iraqis and 50% Jordanians. Different trainings are available like English language, childcare activities, and many other trainings. The plan is to have 3-month trainings for same beneficiaries. - Questions and Comments: - Comment: CRP is happy for their participation in the project. Advocacy between Refugees and Host Community has been fruitful and discussions with stakeholders who can support was beneficial. Working to raise awareness focusing on PSS, mental health, first aid, and available trainings for that. CRP is working with Iraqi refugees in Amman. - Q: in terms of gender analysis how did you targeted women and men differently? - A: there was a disaggregation mainly for female households. - In terms of GBV mapping, GBV WG have a Protection and GBV services that can be shared. - Q: can you explain how did u identify disabilities in the assessment? - A: the main idea was that the project has a component targeting 5% of persons with disability, however we did not go into details as there was a self-admitted disability without going into details. - Q: regarding the psychosocial needs for Iraqi refugees in east Amman, what kind of needs were identified and what were the tools that you used? - A: there was a need for PSS activities, in addition to access and awareness about available centers in the location. The main PSS components were related to mental health, PTSD, and isolation, it was a general mapping and there are no further details. - Q: was there a disaggregation of data for different age groups, what were the specific needs identified for elderly people? - A: there wasn't a specific mapping for elderly people. - Q: regarding the labor and self-employment market, are there people with higher education amongst refugees and host community? - A: recommendation for people with secondary education and above was to involve them in more digital activities and entrepreneurships. - Opportunities for more skilled refugees, UNHCR was pushing to provide doctors from non-Syrian refugees, 9 refugees are involved in public health services, and 2 of them are Iraqis. Looking for high opportunities for the high skilled refugees. 	
<p>Update from GBV/CP/CfP/Coordination in the South/PWG Irbid/Azraq/Mafraq/Zatari</p>	<ul style="list-style-type: none"> - Gender Based Violence GBV: finalized the risk assessment in the Jordanian Emirati Camp (EJC) and link is available on UNHCR's data. - The risk assessment focuses on the GBV risks faced by women and girls and other segments of the population in the EJC. The assessment wanted to get better understanding in the EJC. Women and girls, men and boys all reported feeling safe and well taken care of in the EJC, however GBV remains a big concern. Women and girls mostly suffer 	<ul style="list-style-type: none"> - Risk assessment in the Jordanian Emirati Camp (EJC) link:



	<p>from intimate partner violence, early marriages and sexual harassments which remains a risk. GBV prevention response services are available in the camp. Challenges between actors in the camp and there is a need to strengthen referral pathways.</p> <ul style="list-style-type: none"> - Another risk assessment will be conducted in East Amman. - A task Force for the 16 days of activism was established and the event will take place from the 25th of Nov until the 10th of Dec. Any organization that is interested to join the TF can contact the GBV co-chairs. Focus group discussions with refugees will be available to tailor the topic and messages according to the needs and voices of women. - Last week the joint CP and GBV joint meeting took place, and the main theme was child survivor of sexual violence. Different counterparts were present and provided inputs like FPD and NFCA. - Mental Health and Psychosocial Support-MHPSS: national public health policy: Urban: refugees in urban can access the MOH facilities at a non-insured Jordanian rate, Syrians must show up valid ASC and MOI while non-Syrians need a valid ASC. For Camps: refugees can access the MH free of charge. The highest accumulative number of cases are for epilepsy, depression, and anxiety disorders. The psychosocial impact of beneficiaries caused by COVID-19 are associated with stressors such as uncertainty, losing livelihoods consequently. In addition to an increase in reported domestic violence, and child protection issues. Provision of specialized MHPSS services including both pharmacological and nonpharmacological. Long waiting list and capacity to absorb cases. - Agreed to discuss MHPSS service provision and access barriers for refugees. - Updates on 4Ws: Data collection stage ended last week, now the data analysis and the initial results is expected to be presented next week. - Announcement: World Mental Health Day is on the 10th of October, looking for updates on activities for this year. - Child Protection-CP: focusing on child labour (CL) and having parallel activities with MoL who are leading a team of experts to update the national strategy. Number of meetings took place to discuss CL. Coordination with CP TF for CL chaired by NCFA and co-chaired by Plan international. The name of the TF is temporary. All interested members who wish to participate can join the TF. 3 meetings for CL TF were conducted while having all players around the table to discuss collective efforts to fill in the gaps. All new thoughts are shared with the TF, to meet the needs of coordination mechanism. - Thanking GBV SWG and all partners from the government for the joint CP/GBV SWG. - CP IMS: 2020 annual report has been discussed. Presentation on the annual report was conducted, will have another meeting to discuss mid and quarter CPIMS report for 2021. Working on updates of all service providers. 	<p>https://data2.unhcr.org/en/documents/details/88842</p> <ul style="list-style-type: none"> - Members who are interested to join the 16 days of activism TF can contact: - dicamillo@unfpa.org; and zatari@unhcr.org.
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	<ul style="list-style-type: none">- Encouraging agencies to be included in the CPIMS TF to ensure that standards of child marriage have a collective approach on different topics. Members who are interested to join the TF can contact CPIMS co-chairs. - Cash for Protection CFP TF: the CFP TF conducted the meeting and presented the SoPs. Worked on the 4Ws and updated services. National conference for CP in Jordan focused on strategies for CP for this year and next year. Focused on entities providing services. CFP explained cash assistant and services, modality, challenges, and gaps in addition to the strategy and overview for 2021-2022. CFP TF participated on the National Conference on Child Protection in Jordan: “We have hope” on the different psychosocial, cash assistance, and social services. The monthly meeting was conducted on the 23rd of September and the final draft of the CFP SOPs were reviewed and presented. - Irbid office: conducted Irbid CP SGBV SWG. AWO presented their new project that involves women in provision of the services for survival female and integrate GBV in response programs for vulnerable people. AWO will provide PSS, Woman empowerment, training courses, and case management on GBV and domestic violence. IOM presented the GBV risk assessment in Irbid and Al-Ramtha. SIREN organization shared a brief on their project and activities about the prevention of Cyber Crimes in cooperation with CBOs, community leaders and in partnership with the Public Security Department (PSD) (Cyber Crime section). UNHCR Health unit participated and shared updates on some projects. A refresher on the referral mechanism to health unit was provided. During Irbid DATF meeting, HI resumed their activities and services, but they closed their clinic in Al Ramtha. INTERSOS briefed the attendees about their services for the persons with disabilities with GBV needs. NHF opened a new clinic in Irbid for physiotherapy and the assistive devices. IRC's focal point will be the co-chair for the meeting. - Mafraq and Zadari:<ul style="list-style-type: none">- Mafraq: collaborated with UNICEF to undertake monitoring on CP issues. Collaborated on FPD 's new office in Mafraq so that PoCs can access the office for services. Discussion and collaboration related to refugees who wanted to depart Jordan.- Zadari: during the PWG, the consequences of return to school were discussed that includes sexual harassments and violence in schools. This topic will be discussed in urban settings. Finalizing the ToRs and workplan for early marriage TF in Zatrari. - Azraq camp: a joint PWG with CP-GBV SWGs was held on the 28th of September 2021, chaired by UNHCR and co-chaired by DRC and IRC. The meeting discussed the following topics: 16 Days of Activism, International Day of the Girl Child (11 October 2021), capacity building for camp staff, brief on GBV Disability Inclusion Training by IRC, update on PSEA training by UNHCR and DRC. IOM will be presenting the EJC GBV risk assessment in the next meeting. DRC, IRC, and ICRC will be	
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	<p>organizing a joint event to mark the International Day of the Girl Child and will include many activities.</p> <ul style="list-style-type: none"> - During September 2021, UNHCR and DRC facilitated 05 PSEA sessions targeting 170 (50 female, 120 men) national staff, guards, and IBV's in Azraq camp. - Disability and Age Task Force-DATF: organized a training facilitated by HelpAge International, on “How to design age and disability-inclusive programming”. In coordination with HCD, two in-person certified trainings on Disability Awareness and Communication with Persons with Disabilities were conducted. Trainings were facilitated by the Higher Council for the Rights of Persons with Disabilities. The trainings targeted frontline staff and DATF members. DATF will conduct an online referral workshop on the 13th of October. The objective of this workshop is to strengthen data protection of persons of concern among DATF members and enhance referrals among DATF members. CBP participated in a focus group discussion about a “Regional research SRHR and GBV & disability inclusion”. Monthly DATF meeting was conducted in September. The early detection, early intervention national protocol and guideline presentation by HI. Project Amal by Jabal Amman publishers; a presentation by the association Be Positive. CBP shared an e-mail of support to TDH-Italy for a funding proposal they are submitting to the Italian Agency for Development Cooperation targeting persons with disabilities. 	
<p>Update from the Partners</p>	<ul style="list-style-type: none"> - JOHUD: for protection and Inclusion pillar: during September 2021 JOHUD continues to assist the Syrians, Non-Syrians, and vulnerable Jordanians among the main competencies. Protection includes: Community Support Committees (CSCs) project and PSEA as JOHUD has started to train the staff in September and will continue in conducting the PSEA trainings. Inclusion includes Azem Project for persons with disabilities and elderly. Conducting psycho-social support activities. For educational services: as of August, and continue in September, JOHUD are implementing the homework support classes session (Arabic, Math, and English) targeting the Non-Syrian students. Cash-for-education service through covering the monthly school transportation fees for students from 8 to 11 grades. Implement the daily educational sessions for the students on Kolibri offline platform, as well as, using WhatsApp groups. JOHUD participates in the safe return to school campaign in cooperation with MOE. Implementing more than 35 sessions about safe return awareness messages and coping for students’ parents in the north, south, and middle. - IMC: is implementing the CP program and activities. Furthermore, IMC is planning to conduct with FPD two days training/ knowledge exchange that will focus on the following topics: Case management steps and 	



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	<p>assessment tools. Communication skills with children. Interview techniques.</p> <p>IMC is coordination with the Family Protection Department (FPD) regarding the media plan, which is a joint activity that aims to raise community awareness regarding Domestic Violence and Sexual Abuse. The media plan will contain different activities such as videos, brochures, and community awareness sessions.</p>	
AOB	- N/A	