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Zambia

Mayukwayuka Refugee Settlement

Achievements' Report

January - December 2021

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Overview

- Mayukwayukwa Refugee Settlement started by welcoming mainly Angolan refugees in 1966.
- The settlement hosts former refugees from Angola and Rwanda.
- The Settlement now hosts a protracted caseload of refugees mainly from the Democratic republic of Congo and Burundi.
- Continues to receive recent arrivals mainly through organized relocations from Makeni Transit Centre in Lusaka.
- Major operation themes is Providing targeted assistance, strengthening community structures as well as maintenance activities in addition to promotion of durable solutions through local integration and resettlement.

Strategic objectives

- Foster and sustain a favourable protection environment and inclusive assistance on PoCs.
- Access and provision of quality education
- Facilitate inclusion of refugees in development programmes provided by government, development actors and private sector.
- Promote self-reliance and empowerment through access to livelihoods

Population

21,183 total population

- **4,761** Girls
- **4,773** Boys
- **4,924** Women
- **6,725** Men

OF WHICH ARE:

- **959** Elderly
- **96** Unaccompanied and separated children
- **383** Persons with serious medical conditions

BY LEGAL STATUS

- **66%** refugees
- **33%** former refugees
- **1%** asylum seekers

BY COUNTRY OF ORIGIN

- **61%** Democratic Republic of Congo
- **33%** Angola
- **5%** Burundi
- **2%** Other

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A fish pond at Mayukwayukwa Primary School.

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Interventions and partners presence

Sectors	Partners	Link to Sustainable Development Goal (SDGs)
Education	Ministry of General Education, UNHCR,UNICEF, CARITAS Czech Republic,World Vision	4 QUALITY EDUCATION
Livelihoods	UNHCR, CARITAS Czech Republic	8 DECENT WORK AND ECONOMIC GROwTH
Protection	Commissioner for Refugees (COR), UNHCR, Ministry of Community Development and Social Services, District Joint Operations Committee	5 GENDER EQUALITY; 10 REDUCED INEQUALITIES; 16 PEACE, JUSTICE AND STRONG INSTITUTIONS
Health	Ministry of Health, UNHCR	3 GOOD HEALTH AND WELL-BEING
Shelter	Commissioner for Refugees (COR), UNHCR	11 SUSTAINABLE CITIES AND COMMUNITIES
WASH	Department of Water Resource Development, Local Authority (Kaoma District Council), World Vision, UNICEF, Ministry of Health, UNHCR, KFW Development Bank	6 CLEAN WATER AND SANITATION
Logistic	Action Africa Help Zambia	12 RESPONSIBLE CONSUMPTION AND PRODUCTION
Nutrition	Ministry of Health, UNHCR	3 GOOD HEALTH AND WELL-BEING
Food	Commissioner for Refugees (COR), UNHCR	1 NO POVERTY

Key highlights

- 36 individuals received birth certificates and 919 alien cards.
- Different capacity building activities on GBV reached a total of 333 individuals including community structures, District officials, schoolteachers and traditional leaders. Further, two radio awareness programmes GBV were recorded and aired live in the local radio station Cheke in Kaoma District. 23,328 individuals were reached through sensitizations on GBV, SEA and Prevention and Response to COVID-19.
- A total of 5,502 individuals were served with CRIs packages. In addition, 697 girls and women of reproductive age received dignity kits.
- A total of 2,825 individuals benefited from UNHCR multipurpose cash assistance in 2021.
- Mayukwayukwa Primary School received secondary school status, becoming Mayukwayukwa Combined School. The school also received a grade 9 external examination centre.
- UNHCR provided 340 desks, 205 mattresses, assorted hygiene materials, 69 tablets, 63 radios and 1,621 study kits to schools in response to COVID-19. In addition, three schools benefited from solar power systems.
- 319 individuals were interviewed for resettlement and their cases were forwarded for review. 22 cases departed for resettlement countries.
- UNHCR supported and facilitated the inclusion of 187 farmers in the government Farming Input Subsidy Programme and supported 126 PoCs with Livelihoods Recovery Support Grants via cash transfers.
- Standardized Expanded Nutrition Survey (SENS) took place in 2021.
- A total 485 Community Health Workers were trained in COVID-19 response, 10 Community Nutrition Support Volunteers were trained in the provision of nutrition support services and 30 adolescents were trained as Peer Educators.
- 58 PoCs and host community were fully vaccinated against COVID-19.

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Key achievements by sector

Durable solutions

Resettlement

- 98 cases comprising of 319 individuals were interviewed for resettlement and their cases were forwarded for review. Out of this total, 83 cases (288 individuals) were submitted for resettlement to Finland, Sweden and USA. One (1) case (five (5) individuals) was submitted to Norway; 24 cases (95 individuals) were submitted to Sweden, 43 cases (156 individuals) were submitted to Finland and 15 cases (32 individuals) were submitted to the USA.
- In 2021, 22 cases (87 individuals) departed for Sweden, one (1) case (five (5) individuals) departed for Finland and 40 cases (81 individuals) departed to the USA.
- 38 cases (161 individuals) were profiled for durable solutions and adjudicated in the durable solutions panel. 18 cases (76 individuals) were referred to resettlement as a durable solution.
- Deferrals responses conducted for 27 cases 159 individuals submitted to USA, Finland and Sweden whose cases were placed on Hold for various reasons. Holds were lifted on the above mentioned cases and the cases continued with resettlement processing with the countries of submission.

Voluntary repatriation

- Two families, totaling to 6 individuals expressed their desire to return, and were voluntary repatriated in 2021.

Protection

Registration

- Mayukwayukwa only undertakes registration of asylum seekers on exceptional basis as most persons of concern are registered and go through refugee status determination processes in Lusaka. Mayukwayukwa undertakes updates in family composition, status etc.
- 1,410 individuals from which 6 individuals were inactivated/closed through continuous registration activities leading to 1,404 individuals remaining active in end of December 2021. These comprised of 612 new arrivals relocated from Lusaka, 640 new birth, 154 in-situ.

Reception centre

- A total of 2056 individuals relocated to Mayukwayukwa either through organized relocations from Makeni Transit Centre or as self-relocates. Community workers undertake sensitization campaign in the Transit Centre regarding their rights, gender-based violence and available services. 571 benefited from dry food ration and wet feeding
- 766 (male:393; female:389) new arrivals or relocates were hosted in the Transit Centre before they were allocated permanent plots or integrated into the community.

Documentation

- 2,474 refugee certificates issued
- Department of National Registration, Passport and Citizenship provided 36 individuals birth certificates as well as 919 individuals with alien cards with the support of UNHCR and COR.
- Furthermore, the District Joint Operational Committee undertook a sensitization exercise in Mayukwayukwa on the importance of documentation, legal requirements and issues of statelessness.
- 18 residence permits were handed over to beneficiaries in 2021.

Refugee Status Determination (RSD)

- While persons of concern generally proceed with refugee status determination processes in Lusaka, the Kaoma District Joint Operational Committee may interview and screen individual exceptional cases locally. A total of four DJOC screenings took place in 2021 for 4 cases of 13 individuals. All four cases were recognized for refugee status.

Persons with specific needs

- 425 individual persons with specific needs were supported with multipurpose cash assistance to address their various needs.
- 270 individuals with specific needs were provided with CRIs.
- 31 vulnerable families provided with funeral support in terms of confines and logistical support.
- 20 persons with disabilities were identified supported with capacity building and a start-up cash capital of K5,000 each under the Livelihood support program.

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Key achievements by sector

Community-based protection

- 302 community volunteers.
- 8 community structures.
- 16 refugees sector leaders and and 6 members of the Refugee Central Committee .
- Participatory Assessment was conducted in Mayukwayukwa in December 2021. In total, 88 participants targeted using the Age, Gender and Diversity lens took part in the Focusing on issues of WASH, Health, Livelihoods, GBV, Child Protection, Durable Solutions, Education and Camp Management.
- Community workers continue conducting community outreach and sensitization as well as identification of cases in need of protection interventions in various sectors including child protection, GBV, education, security, persons with specific needs, health, sanitation and CBI.
- Football teams competing were supported with transport for away games.
- Mayukwayukwa commemorated several international celebration including but not limited to Youth Day, World Water Day and 16 Activism Against Gender-Based Violence, during which the community members raised awareness on diverse issues through dance, play and music.

Child protection

- Best Interest Procedures were initiated and completed for 41 children at risk.
- 13 unaccompanied and separated children were accommodated at the Safe Haven and provided with cash assistance through their appointed guardians.
- A two-day training on child protection, concentrating on alternative care arrangements, was conducted in Kaoma District. A total of 16 participants from various sectors at District level and Mayukwayukwa Refugee Settlement took part in the training.
- UNHCR Protection has joined the District BID Committee Panel chaired by MCDSS. This will enhance district level cooperation in issues of Child Protection.
- Monitoring, follow-up, and counseling of 33 unaccompanied and separated children in alternative care arrangements through home visits was conducted by Child and Youth Care Workers.

Gender-Based Violence (GBV)

- 20 GBV monitors.
- 265 Community volunteers trained.
- 8(2 male and 6 female) POCs were hosted at the Safe House and provided with psychosocial counseling, shelter, and food.
- MCDSS conducted refresher trainings for community structures on GBV case management, building capacity in three different structures and 160 individuals. In addition, 105 members of community structures were reached out jointly by MCDSS and UNHCR through focus group discussions in order to promote sustainability of prevention and response to GBV at community level.
- 23,328 individuals were reached through sensitizations on GBV, SEA and Prevention and Response to COVID-19.
- A total of 83 new GBV incidents were reported and managed within the settlement case management referral pathways system and provided required services.
- 15 women and girls at risk were identified and linked for Livelihood support and consequently empowered with a start-up capital. In addition, four GBV child survivors together with three children born of circumstance were identified and supported under Cash Based Intervention.
- UNHCR provided capacity building on UNHCR GBV policy on risk mitigation, prevention, and response, service delivery and referral pathways to 27 schoolteachers in the Settlement, 17 Kaoma District officials, as well as 24 traditional leaders and Headmen in the catchment area.
- Two radio awareness programmes on prevention, risk mitigation and response to GBV as well as promotion of 16 Days of Activism Against Gender-Based Violence were recorded and aired live in the local radio station Cheke in Kaoma District.
- A two-day GBV case management training for 12 UNHCR and partner staff on mitigation and reduction of risks of GBV and access toy services was held in Mayukwayukwa in May 2021.

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Key achievements by sector

Core relief items (CRI)

- In addition to regular CRI provision to eligible new arrivals, three general distributions were conducted in 2021. A total of 1,423 households and 5,502 individuals were served with CRIs packages comprising soap, buckets, jerry cans, kitchen sets, blankets, mosquito nets, sleeping mats, underwear, sanitary napkins, and solar lights. In addition, dignity kits comprising underwear, sanitary napkins, chitenge, soap and buckets were distributed to 410 households and 697 girls and women of reproductive age.

Livelihoods and self-reliance

- A total of 70 youths were supported with scholarships to attend vocational skills training in a Government TVETA institution.
- To promote skills training acquisition for the youth in the settlement, a Tailoring and Design Training Centre was constructed. The center will facilitate for income generation activities, provide trainings, as well as enhance access to self-employment and business.
- 34 female basket-makers were linked to a social enterprise company enabling them to improve quality of production, as well as sustained and increased income.
- UNHCR supported and facilitated the inclusion of 187 farmers in the government Farming Input Subsidy Programme by providing 75% cost subsidy on agricultural inputs.
- UNHCR supported 126 PoCs with Livelihoods Recovery Support Grants via cash transfers, to support their businesses during the negative impact of COVID-19. Amongst those supported were women and girls at risk, and those differently-abled/persons with impairment.
- Under the Youth Initiative Fund (YIF), Youths were supported with funds to renovate and run an ICT Centre. The Centre has also been equipped with ICT equipment to provide digital and printing services to the community. The center also facilitated computer lessons for 125 youths in the settlement.

Success story

Peter Peto, a 36-year-old male refugee from DRC, stays with his wife and daughter in Mayukwayukwa Refugee Settlement. Their livelihoods depend on crop and livestock production. He narrates how life was challenging for him prior to receiving support from UNHCR. He says: "Food was insufficient, and we were staying in a grass thatched hut which used to leak when it rains." In 2020-2021 farming season, Peter received a solar powered drip irrigation system and seeds from UNHCR under the Lead Farmer Support Program. He planted the seed in his garden and used the solar powered drip irrigation system for irrigation. From this support, Peter had a good harvest from tomatoes, cabbages, maize, and beans. He sold his products and realized a profit of about K5,000 which he re-invested in his garden with an expansion in the crop diversity. He planted green beans, cabbages, okra, onions, tomatoes, Amaranthus and eggplants. Peter managed to realize a profit of K18,000 from his second harvest. He used part of this money to build a better house for his family and he says his life has greatly improved because of the support he received.

A vegetable field in Mayukwayukwa refugee settlement.
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A refugee tailor in Mayukwayukwa refugee settlement.
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Mexican student volunteers repairing desks at a school in Mayukwayukwa refugee settlement.
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Key achievements by sector

Infrastructure

- UNHCR completed the first stage of the construction of an Isolation Centre which will aims to mitigate the spread of COVID-19.
- Construction of 1 by 3 classroom block has been completed which will serve as the first Special Education Needs Unit in the Settlement. Additionally, two sleeping bays were constructed to support Early Childhood Education and enhance learning environment.

Health and Nutrition

- A total 485 Community Health Workers were trained in COVID-19 response.
- 254 PoCs and host community received Johnson and Johnson vaccines, whilst four were fully vaccinated after receiving two doses of AstraZeneca vaccine.
- 30 (M-12, F-18) adolescents were trained as Peer Educators.
- 2292 (54%) households were sprayed during annual Indoor Residual Household Spray.
- A total of 2,664 (M-1209, F-1455) children under the age of five years were examined during the annual second round of Child Health Week activities.
- Over 250 students from Mayukwayukwa Secondary Boarding School and 30 athletes from various sports disciplines within the settlement were sensitized on the dangers of substance abuse.
- UNHCR donated various medicines and other medical materials to the health facilities within the settlement.
- A total of 140 children with moderate acute malnutrition were supported with ready to use therapeutic foods whilst 63 patients on antiretroviral drugs were supported with various food items.
- 10 Community Nutrition Support Volunteers were trained in the provision of nutrition support services to pregnant and lactating mothers as well as children below the age of two years.
- Over 5,000 face masks, hand sanitizers and gloves were distributed to the health facilities as well as to the community health volunteers.
- A total of 6456 male condoms were distributed.
- 265 (88%) households were interviewed during Standardized Expanded Nutrition Survey (SENS).

Provision of health services is essential in the refugee settlements. Health personnel at Mayukwayukwa refugee settlement's Clinic II.
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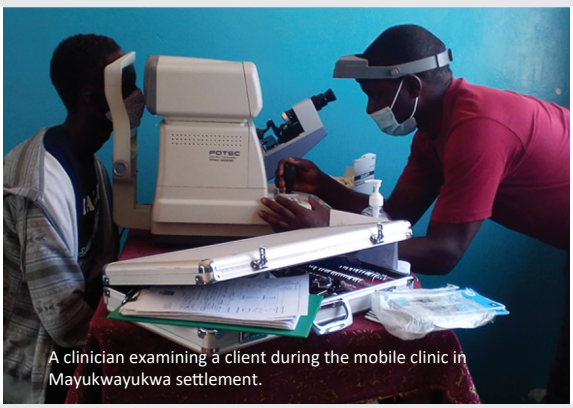
A clinician examining a client during the mobile clinic in Mayukwayukwa settlement.

SENS Enumerators checking the weight of the child & mother

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Key achievements by sector

Education

- Children supported with education assistance: 218 (school fees) – 96 (examination fees) and 156 (materials).
- UNHCR provided 340 desks, 205 mattresses, and hygiene materials including handwashing stations as prevention and mitigation measures against COVID-19. Furthermore, to strengthen remote learning and catch-up activities following school closures, UNHCR provided schools with tablets, radios and study kits. In addition, three schools benefited from solar power systems.
- A training was conducted to build capacity among 21 volunteer teachers on methods of teaching and learning amid COVID-19 and School Based Assessments (SBAs). Under LEGO fund, 20 ECE teachers received capacity-building on teaching techniques specifically tailored for early childhood education and "learning through play".
- A total of five (5) students (three females and two males) were selected for a sponsorship under the Dafi Scholarship for tertiary education.

Pupils in a classroom at one of the schools in Mayukwayukwa refugee settlement
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Pupils outside a classroom in Mayukwayukwa refugee settlement.
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Cash-Based Interventions (CBI)

- A total of 2,825 individuals benefited from UNHCR multipurpose cash assistance in 2021.
- Post Distribution Monitoring exercise for the multipurpose cash programme took place in December, sampling 14% of the successful payment list.

UNHCR assists the vulnerable in various ways, but mainly through Cash-based Assistance (CBI).
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Key achievements by sector

Shelter

- 77 Refugee Housing Units (RHUs) were constructed, providing 349 individuals with transitional shelter.

WASH

Water supply

- Under KfW-UNICEF WASH programme, 12,480 (M-6,015; F-6463) people gained access to safe drinking water because of thirteen (13) boreholes rehabilitated in the Local Integration. In addition, 1,531 households (PoCs) were supported with safe water storage containers (20 litres each). A total of 37 Water Point Committees were trained in water points management, as well as additional ten (10) Area Pump Minders were trained in operation and maintenance of boreholes equipped with hand pumps.

Sanitation

- Under KfW-UNICEF WASH programme, 1,000 sanitation platforms were constructed and distributed to PoCs, and so far, 528 households upgraded their latrines. Further, 21 sanitation blocks are under construction in institutions (clinics, schools, Transit Centre, offices) to improve institutional sanitation in the settlement. Twenty (20) latrine Builders were trained in construction of improved latrines, consequently constructing 14 demo-latrines under sanitation marketing. Furthermore, two sanitation facilities (one menstrual hygiene management block, and one latrine block) were constructed in schools.

Hygiene Promotion

- A total 21,518 individuals in the settlement and host community were reached with hygiene promotion messages on safe water hygiene (storage, treatment, handling), use of latrines and handwashing with soap and clean water. Under COVID-19 response, a total of 10,395 PoCs benefited from distribution of 62,370 bars of soap (250g).

Safe water supply in sector 4, Mayukwayukwa

UNHCR/Musa Monde

New sanitation facilities at Mayukwayukwa Transit Centre.

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